



The purpose of this session was to introduce the Urban Master Planning Team.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Introductions of the offices of: Senate, Congressman/woman, State Senators, Assembly members, LA County Supervisors, LA Mayor, LA City Council, Dr. Jonathan Sherin, Matt Collier</li> <li>• Pledge of Allegiance</li> <li>• Rules of the Evening: Be polite and courteous, speak one at a time, no personal information revealed</li> <li>• Introduction of VISN 22 Director Marie Weldon</li> <li>• Introduction of Acting Director GLA Michael Murphy</li> <li>• Introduction of Director Vince Kane – provided an overview of the action the VA is taking to address homeless issues announced award of Urban Master Plan to the HOK/Walsh/Core Team</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Introduction of Cynthia Keeffe – HOK               <ul style="list-style-type: none"> <li>○ Thanked Veterans for their service and making sure they are a part of the process</li> <li>○ Explained how the process will unfold with opportunities for housing, health, and social components</li> <li>○ Explained that each Team Member has experience with the WLA Campus</li> <li>○ Introduced the HOK Design Team – Steve Morton and Willie Nishizawa</li> <li>○ Introduced the Walsh Team – Michael Zari and Donald Wetzel</li> </ul> </li> <li>• Introduction of Karen Wise - Anka               <ul style="list-style-type: none"> <li>○ Explained their experience with behavioral health for Veterans</li> <li>○ Their role is to advise and provide input for the design to help benefit Veterans</li> </ul> </li> <li>• Introduction of Robert Chattel - Chattel               <ul style="list-style-type: none"> <li>○ Explained their experience on the WLA campus and role providing historical input for the urban design</li> </ul> </li> <li>• Introduction of Jason Smith – Castle Rose (SDVOSB)               <ul style="list-style-type: none"> <li>○ Explained that their role is to determine any environmental impact with the new urban design</li> </ul> </li> <li>• Introduction of Andrea Campbell - Consensus               <ul style="list-style-type: none"> <li>○ Their job is community outsource – to find ways to engage entire community, including Veterans, campus neighbors, and interested parties</li> </ul> </li> <li>• Introduction of Steve Downs – Michael Baker International               <ul style="list-style-type: none"> <li>○ Explained they would be responsible for the archival civil scope and input to the Urban Master Planning Team</li> </ul> </li> <li>• Introduction of Diane Skidmore – Crain and Associates               <ul style="list-style-type: none"> <li>○ Responsible for traffic and parking studies</li> <li>○ Experience on the West LA campus, Healthcare and VA facilities</li> <li>○ Existing Space Utilization Plan provides all parking information and they will be updating changes to the existing Plan</li> </ul> </li> <li>• Introduction of Hinman – Physical Security (WOSB)               <ul style="list-style-type: none"> <li>○ <i>Not represented at this meeting</i></li> </ul> </li> <li>• Introduction of Ian Slight – Saylor Consulting (DVBE)               <ul style="list-style-type: none"> <li>○ Will be responsible for the cost estimating</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>• Cynthia Keeffe – HOK <ul style="list-style-type: none"> <li>○ The Team is not starting this project with any preconceived ideas</li> <li>○ There will be community meetings each month</li> <li>○ A live video stream will be available</li> <li>○ Several meeting with key Stakeholders – Veterans are the #1 Stakeholder</li> <li>○ Visioning sessions – what is the vision of the Veteran for the campus</li> <li>○ What services are needed</li> <li>○ What is the population of the Campus</li> <li>○ Develop an operational program – what type of housing is needed</li> <li>○ Integrate services on Campus <ul style="list-style-type: none"> <li>✓ Home Health</li> <li>✓ TeleHealth</li> <li>✓ Primary Care</li> <li>✓ Acute Care</li> <li>✓ Emergency Department</li> </ul> </li> <li>○ Identify goals – filter decisions for final Master Plan</li> </ul> </li> <li>• Steve Morton and Willie Nishizawa – HOK <ul style="list-style-type: none"> <li>○ Discussed the master planning process – 6 stages of work for basis of decisions <ul style="list-style-type: none"> <li>✓ Work Stage 1 – Project Initiation and Kick Off, 4 weeks</li> <li>✓ Work Stage 2 – Data Collection, Site Visit and Site Analysis, 4 weeks</li> <li>✓ Work Stage 3 – Master Plan Frameworks and Case Studies, 3 weeks</li> <li>✓ Work Stage 4 – Preferred Master Plan and Diagrams, 3 weeks</li> <li>✓ Work Stage 5 - Final Master Plan and Diagrams, 2 weeks</li> <li>✓ Work Stage 6 – Final Master Plan Report, 1-2 weeks</li> </ul> </li> </ul> </li> <li>• Donald Wetzel and Michael Zari - Walsh <ul style="list-style-type: none"> <li>○ Discussed the goals of enhanced use lease approach <ul style="list-style-type: none"> <li>✓ Get the money for 150 units as in initial start</li> <li>✓ Build the affordable housing – permanent long term housing</li> <li>✓ 75 year lease</li> <li>✓ Will help decide the number and type of units to be built</li> <li>✓ There is an assumption that legislation will be in place to move forward</li> <li>✓ Will explain the complexity of the financing, understanding the goals</li> <li>✓ Will be a public/private collaboration</li> </ul> </li> </ul> </li> <li>• Cynthia Keeffe – HOK <ul style="list-style-type: none"> <li>○ Thanked everyone, introduced Michael Huff who led questions and comments</li> </ul> </li> </ul>	
3	<ul style="list-style-type: none"> <li>• Michael Huff – Communications for VA <ul style="list-style-type: none"> <li>○ Started the list of participants that wished to speak</li> </ul> </li> <li>• John Keaveny <ul style="list-style-type: none"> <li>○ Campus is a dark place to come, wants the Chapel to be the first item refurbished</li> <li>○ 3,000 Veterans need permanent housing</li> <li>○ Self-sustaining community</li> </ul> </li> </ul>	

	<ul style="list-style-type: none"> <li>○ Does not like the enhanced lease</li> <li>○ Wants Veterans to have veto power on all items</li> <li>○ Job program</li> <li>• Earl Grissiom <ul style="list-style-type: none"> <li>○ Church must be a priority</li> </ul> </li> <li>• Joe Adaminski <ul style="list-style-type: none"> <li>○ Who is the veteran community? Individual vets? Service groups? <ul style="list-style-type: none"> <li>✓ Vince Kane responded – all of the above, feedback from everyone and relayed back to everyone</li> </ul> </li> <li>○ Get the Veterans off the street</li> </ul> </li> <li>• Mike McClain <ul style="list-style-type: none"> <li>○ Chapel is very important</li> <li>○ He was homeless, can relate to the Vets out there</li> </ul> </li> <li>• John Aaron <ul style="list-style-type: none"> <li>○ Disturbed by the lack of emergency housing, food and healthcare for Veterans</li> <li>○ Why not have temporary facilities now?</li> <li>○ Enhanced use lease could be illegal</li> </ul> </li> <li>• Aretta Gottke <ul style="list-style-type: none"> <li>○ Inclusion is key</li> <li>○ Need to have women, single parent families input</li> <li>○ No sense of trust yet, need actual engagement from teams</li> <li>○ B209 is seriously problematic for wheelchair people</li> <li>○ Teams should think about hiring Veterans</li> <li>○ Communication</li> </ul> </li> <li>• Elizabeth Shaddix <ul style="list-style-type: none"> <li>○ Swimming pool for water therapy</li> <li>○ Safety – lights, emergency phones, etc</li> </ul> </li> <li>• Francisco Juarez <ul style="list-style-type: none"> <li>○ Applauds the team that has been put together</li> <li>○ Veterans need to be included, want to be at the table</li> <li>○ Veterans are all together on this project</li> <li>○ Veterans Board of Governors should oversee the process</li> </ul> </li> <li>• Ernie Hilger <ul style="list-style-type: none"> <li>○ The land must be used for Veterans as intended</li> <li>○ Annenberg Paper – design team needs to review</li> <li>○ Ask the Veteran – practical common sense issues that the Vet faces</li> <li>○ Think out of the box</li> <li>○ To Jason Smith – are you aware of the oil being pumped on this campus? Get educated.</li> </ul> </li> <li>• Ernest Cowell <ul style="list-style-type: none"> <li>○ Hearing questions to the panel, but no answers</li> <li>○ All talk, no action</li> <li>○ Where did all the lease money go from car rental, bus rental, etc? <ul style="list-style-type: none"> <li>✓ Vince Kane responded – VA is addressing leases, if not part of the master plan they will be leaving. It is process</li> </ul> </li> </ul> </li> <li>• Mitchell Martin <ul style="list-style-type: none"> <li>○ Accessibility is non-existent on the Campus now</li> <li>○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> <li>✓ <i>Vince Kane responded – We say Veterans first, but opportunities get missed</i></li> </ul> </li> </ul> </li> <li>• Watson</li> </ul>	
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	<ul style="list-style-type: none"> <li>○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> <li>✓ <i>Vince Kane responded – Will be addressed first thing in the morning</i></li> </ul> </li> <li>● Charlotte <ul style="list-style-type: none"> <li>○ Nothing about immediate relief housing for the homeless/disabled</li> <li>○ Veteran owned contractor should do the project building</li> <li>○ What is the timeline?</li> <li>○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> <li>✓ <i>Vince Kane responded – Tonight was to introduce the Team, not go thru problems of the homeless</i></li> </ul> </li> </ul> </li> <li>● Michael Gannon <ul style="list-style-type: none"> <li>○ More Veterans involved in the process</li> <li>○ Veterans hired by Team</li> <li>○ Look into the Helmets into Hardhats program</li> </ul> </li> <li>● Robert Rosebrock <ul style="list-style-type: none"> <li>○ <i>Issues not related to the Urban Master Plan, referred to VA personnel</i></li> </ul> </li> <li>● Salvatore Grammatico <ul style="list-style-type: none"> <li>○ Make an environmental impact study</li> <li>○ Address nuclear dump</li> <li>○ Address homeless problem as a whole</li> <li>○ Money should go to VA, not a developer</li> </ul> </li> <li>● Vince Kane - VA <ul style="list-style-type: none"> <li>○ Heard loud and clear that VA needs to address the urgency of the homelessness</li> <li>○ Tonight was to make introductions and start the process</li> <li>○ Thank you for coming</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>● Attendees <ul style="list-style-type: none"> <li>○ Community Members (117)</li> <li>○ Veterans (10)</li> <li>○ Elected Official Staff (12)</li> </ul> </li> <li>● Speakers <ul style="list-style-type: none"> <li>○ Community Members (18)</li> <li>○ Veterans (10)</li> </ul> </li> </ul>	

END OF DISCUSSION



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Elected Officials

Name	Organization	Address	Phone	E-mail
Joseph Camp	CD11 - Councilmember Bonin's Office			
PATRICIA PUGLIESE	CSL			
Gemma Jimenez	Congressman Beerra			
Sharon Shapiro	City of LA - Councilman Bonin			
Trevor Daley State Director	US Senator Dianne Feinstein			
Nicolas Rodriguez	Senator Boyer			
Kristine Hesse	District 1 Sulis			

Joseph Chicas Mayor Garcetti's off



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Name	Organization	Address	Phone	E-mail
Janet Turner	Congressman Ted Lieu			
Joan Pelico	COUNCILMAN PAUL KORETZ			
ANTONIO CHAPA	LA COUNTY VETERANS' ADVISORY COMMISSIONER 1ST DISTRICT			
Norman Kulla	Councilman MIKE BONINI			
Sarah Scott	City of Santa Monica			
Brian Clavidia	CONGRESSMAN TERRY CARDENAS			
Brian Campbell	Rancho Palms Vet Affairs			



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Name	Organization	Address	Phone	E-mail
David Houda	CSH			
Larry Williams	New Directions			
Laura Lake	Coalition for Veterans Mullen House			
Flora Gil Krisloff	public			
Whitney Howard	Pathways National			
DAVID BISCHOFF	N/A			
Judy Leonard	Vet			



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Name	Organization	Address	Phone	E-mail
Lanell Garrett	MSA - VA Union - Rep.			
DAMI Olufowoshe	City Lab			
Eric Greier	Metro			
CAROLYN Williams	Business Office			
VERSHEL COSBY	Domiciliary SUC			
MEHRDAD FARIVAR	-			



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Name	Organization	Address	Phone	E-mail
MITCHELL MARTIN	USA	[REDACTED]	[REDACTED]	[REDACTED]
SANDY BROWN	HOLMBY WESTWOOD, POA			
RICHARD BANDINI JOHNSON	BANDINI FD			
FRANK FRAZIE	SANTA MONICA EIKS 906			
Michelle Hildy	VIA			
MICHAEL F. ROSS	BRENTWOOD GREEN HOMEOWNER			
Nicole Zed	VASH			

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Name	Organization	Address	Phone	E-mail
Jack Godwin	citizen			
ERNE Hilge	DAV Chapter 13			
STEVE MCCLEINTOCK	MEMBERS OWNER OF BREWSTER VILLAGE			
Sierra deSousa	UCLA Daily Bruin			
Bob Pratt	UOA LA			
FRANK COWELL	LANC AL POST 283			
Carolina Barrie				



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Name	Organization	Address	Phone	E-mail
Herson D Hernandez	American GE Forum			
Kathleen Hadfield	- longtime westside resident			
SEAN Blachow				
Robert Rojas	Veteran			
Tazmin Bolanos	VA			
Alex Shueby	vet			
ISAAC CARHOUR	VA			

gmail  
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Name	Organization	Address	Phone	E-mail
Elizabeth Shaddix	4018 AL 413 State VFW Amvets 2 4018 DAV # 123 Vol 197	[REDACTED]	[REDACTED]	[REDACTED]
CHAPLAIN DOV COHEN	VIP Post 1			
David Hoff	GLA			
Timothy Duff	VPC			
Jim & Constance Demerise	Bandini Foundation			
Kay Messers	VA			
Bruce Rosen	BANDINI FOUNDATION HEROES GOLF COURSE			

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Name	Organization	Address	Phone	E-mail
JAMES MADDOX	VIETNAM VETERANS OF AMERICA			
CHARLES KIBBY	PRESERVATION ARTS			
LISA Roth	VA			
HY ARNETHY	JEWISH WAR AMERICAN LEGION			
Fran Lippman				
David Licker				
Adam Kay	Brentwood School			



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Name	Organization	Address	Phone	E-mail
Jonathan Castillo	PATH			
Scott Kafman	BHA			
Pilar Buelna	The Salvation Army			
Arzenia Redcross	VA			
Ryan Lydia Mylsark	VA			
Katie Viventi	New Directions for Veterans			
SALVATORE GRAMMATICO				



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Name	Organization	Address	Phone	E-mail
Jean Sedillos	Bobby Shriner rep.			
William Daniels	VA			
Niti Anand	VA			
RICHARD DAVIS	UNITED NATIONS BEVERLY HILLS			
PERRY DILLER	1888 FUND			
J. Post	VA			
CAM GORE <del>Chore</del>	VA			



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Name	Organization	[Redacted Area]
Sheryl Harris		
Maurice Polier	Barrington Pl. Group LLC	
Keith Tarkenton	W.VA Faculty	
Paul Puzan Ghedo	TEAM E.D.	
MIKE METCALFE	WESTWOOD COMMUNITY COUNCIL	
Chandler McCoy	—	
Kirk Rose	HMC Architects	
Julian Manolo	CAL VET WEST LA	

Manolo

OR



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Name	Organization	Address	Phone	E-mail
Michael J. McLean	Veterans Advocacy Group	[Redacted]	[Redacted]	[Redacted]
Rex Keen	National Cemetery Administration			
JOHN AARON	self Vietnam-era veteran			
Francisco Juarez	veteran at LARGE			
Hector Ortiz	AECOM			
Dick Littlestone				
Scott Selby				



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*See*

general public

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Name	Organization	Address	Phone <i>private</i>	E-mail
Arelle Gottke	WLA, VA, HCS WOMEN VETERAN PATIENT	[REDACTED]		
JAN BRUBER		[REDACTED]		
Patricia J. Cawth		[REDACTED]		
Bridget Stermer	Veteran Advocate, Inc.	[REDACTED]		
WATSON	VA Patient	[REDACTED]		
B. Guze	VA	[REDACTED]		
S. RESNICK	WHA	[REDACTED]		
O'MEARA, Emmett	VBA	[REDACTED]		



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Name	Organization	Address	Phone	E-mail
Ben Rosen	Mercy Housing	[Redacted]	[Redacted]	[Redacted]
Ed Hilder	x	[Redacted]	[Redacted]	[Redacted]
Joan Abrahamson	Jefferson Institute	[Redacted]	[Redacted]	[Redacted]
Sue Santon	UCLA	[Redacted]	[Redacted]	[Redacted]
Julie Freedman	Coalition for Veterans Funds	[Redacted]	[Redacted]	[Redacted]
Sam Kembens	VA	[Redacted]	[Redacted]	[Redacted]
Chris Joyce	VA	[Redacted]	[Redacted]	[Redacted]



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Name	Organization	Address	Phone	E-mail
Andrew Carrillo	Bendini Foundation	[Redacted]	[Redacted]	[Redacted]
Karen Perea Gannon	Community Veteran Family	[Redacted]	[Redacted]	[Redacted]
Michael Gannon	Community Veteran Family	[Redacted]	[Redacted]	[Redacted]
Jennifer Karp	VA GLA	[Redacted]	[Redacted]	[Redacted]
DAN SWIENTON	CFM	[Redacted]	[Redacted]	[Redacted]
Curtis Mack	VPC	[Redacted]	[Redacted]	[Redacted]
Wendy-Sue Rosen	Brentwood Residents Coalition	[Redacted]	[Redacted]	[Redacted]



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Name	Organization	Address	Phone	E-mail
Erin Gray	UCLA		[REDACTED]	[REDACTED]
Scott MALSIN	54TH AD	[REDACTED]	[REDACTED]	[REDACTED]
Norman Abrams	UCLA	[REDACTED]	[REDACTED]	[REDACTED]
[Signature]	Self	[REDACTED]	[REDACTED]	[REDACTED]
Ann Scully	SM cebs SM Enhler	[REDACTED]	[REDACTED]	[REDACTED]
Mike Page	Westside Breakers	[REDACTED]	[REDACTED]	[REDACTED]
JOE ADAMS/ET	UAS INC.	[REDACTED]	[REDACTED]	[REDACTED]



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Name	Organization	Address	Phone	E-mail
Ted Hayes	/	[REDACTED]	[REDACTED]	[REDACTED]
KYLE ORLEMANN	CITY OF HAWTHORNE VET. AFFAIRS COMM AVVA - So Bay Liaison	[REDACTED]	[REDACTED]	[REDACTED]
Anthony Chia	Cerritos ASSOC.	[REDACTED]	[REDACTED]	[REDACTED]
Bob Friedman	VA	[REDACTED]	[REDACTED]	[REDACTED]
Joe [Signature]				
Claire Bowlin	Los Angeles Dept of City Planning	[REDACTED]	[REDACTED]	[REDACTED]
Stephanie Reid	resident	[REDACTED]	[REDACTED]	[REDACTED]



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Name	Organization	Address	Phone	E-mail
JOSHUA GREEN	MADEUILLE FOUNDATION	[REDACTED]	[REDACTED]	[REDACTED]
ROCHELLE FISH	Metabolic Studio	[REDACTED]	[REDACTED]	[REDACTED]
GARY CLOUSE	Westside Breakers	[REDACTED]	[REDACTED]	[REDACTED]
MILO PEINSMANN	NDVETS	[REDACTED]	[REDACTED]	[REDACTED]
KYLE SMITH	Salvation Army	[REDACTED]	[REDACTED]	[REDACTED]
MARTIN KLEE	MERCY HOUSING	[REDACTED]	[REDACTED]	[REDACTED]
Susan Heldman		[REDACTED]	[REDACTED]	[REDACTED]



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Name	Organization	Address	Phone	E-mail
Joseph Cuevas	Mayor Garcetti's office	-		[REDACTED]
Nick	UWS	[REDACTED]		
Audrey Pind			[REDACTED]	
ANABEL SANTHEZ	ORINATION ARMY HAVEN	[REDACTED]		
ISAAC CALHOUN			[REDACTED]	
BRIAN WILKINSON				



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Name	Organization	Address	Phone	E-mail
Tavi Reinis		[REDACTED]	[REDACTED]	[REDACTED]
SBO Hall	Brentwood News		[REDACTED]	
Arthur Allman	POS REP		[REDACTED]	



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### Eric Geier

Community Relations Manager

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geiere@metro.net



## Metro

Los Angeles County  
Metropolitan Transportation Authority



DOING THE MOST GOOD

## The Salvation Army

Southern California Divisional Headquarters

### Pilar Buelna, MSW / LCSW

Executive Director of Social Services

180 East Ocean Blvd., Suite 700  
Long Beach, CA 90802-4709  
PO Box 93002 (mail)  
Long Beach, CA 90809-9355

www.SalvationArmy-SoCal.org

Phone: 562.264.3628

Fax: 562.264.3728

email: pilar.buelna@usw.salvationarmy.org

## CHAPLAIN DOV COHEN

Department Chaplain CA JWV

CA Institution for Women Chaplain

VIP POST#1 (Veterans In Prison)

Veterans Holiday Celebration Board

Los Angeles National Cemetery Board

ACCESS Transportation CAC Chair

chaplaindov@aol.com

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NMLS # 232066

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**T. Dywon Glenn**  
Mortgage Loan Originator

t.dywon.glenn@usbank.com

## usbank

**MEETING MINUTES**

**SUBJECT:** Community #2 meeting  
**Meeting Date:** July 23, 2015  
**Meeting Time:** 1:30 pm to 3:30 pm  
**Location:** VA Sepulveda Campus  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Introduction of the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Dr Dean Norman, VA</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Michael Murphy, VA</li> <li>✓ Theresa DiMaggio, VA</li> <li>✓ Charles Green, VA</li> </ul> </li> <li>• Michael Murphy introduced himself as the acting director of the GLA system, explained what the campus is doing for the homeless – open B209 and B257, making it easier to get help</li> <li>• Vince Kane explained what the VA is doing for the homeless                             <ul style="list-style-type: none"> <li>✓ Street outreach</li> <li>✓ Transitional housing</li> <li>✓ The desire to get everyone into permanent housing</li> <li>✓ Addition of bridge / emergency beds</li> </ul> </li> <li>• Jon Sherin explained the new VA outlook, the new direction GLA is moving. The collaboration of VA and local housing agencies and the chance to give Veterans education legal information, etc</li> <li>• Cynthia Keeffe explained the Master Plan process</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Community                             <ul style="list-style-type: none"> <li>✓ How will the VA help with permanent move in – bad credit, etc?                                     <ul style="list-style-type: none"> <li>○ Vince response: VA is helping with deposits, getting legal resources to help</li> </ul> </li> <li>✓ How will the VA maintain the Veteran after bringing them off the street, what will keep them from ending up back on the street?                                     <ul style="list-style-type: none"> <li>○ Vince response: VA has added employment specialists to the team</li> </ul> </li> <li>✓ How will you get young Veterans out of the campus housing, support?                                     <ul style="list-style-type: none"> <li>○ Vince response: Education, training, recreation</li> <li>○ Dr Norman response: Medical services, yoga, etc</li> <li>○ Jon response: VA must create opportunities for the Veterans – not just services or training</li> </ul> </li> </ul> </li> <li>✓ What is the percentage of Veterans hired by the VA? What is</li> </ul>	Information

	<p>the oversight of the service organizations?</p> <ul style="list-style-type: none"> <li>○ Vince response: 30% overall Veteran employees, service providers do not get paid until service is rendered</li> <li>✓ Is the best way to engage with the Master Plan team the open house?</li> <li>✓ What are some of the educational programs going to be, Masters etc.</li> <li>✓ Need more Veteran centers on college campuses <ul style="list-style-type: none"> <li>○ Charles response: VA has an outreach program for all college campuses</li> </ul> </li> <li>✓ Landlords need to respect the Veterans money</li> <li>✓ Actors Veterans Action Alliance <ul style="list-style-type: none"> <li>○ Acting for suicide prevention</li> <li>○ Outreach to homeless</li> </ul> </li> <li>✓ Clear the field of non-profit services that are not performing. Should have legal services collaboration with UCLA, USC, etc. like the medical side of the VA</li> <li>✓ Provide safe housing for women away from other population</li> <li>✓ Female Veterans need help – treat the women Veteran differently from other Veterans. Women need tailored specific treatment</li> <li>✓ VA needs to prepare out coming Veterans better</li> <li>✓ Where is the money, reports ect. For the non-profits? <ul style="list-style-type: none"> <li>○ Vince response: Grant program has oversight by VA</li> </ul> </li> <li>✓ Why not help the Veteran before they are homeless? <ul style="list-style-type: none"> <li>○ Vince response: VA is building support systems to keep Veterans from being homeless</li> </ul> </li> <li>✓ Are there after hours services available? Is there a way to match homeless Veterans without identity paperwork to someone that can help? Is there some way the Veteran can get help doing resumes – access to computers etc? <ul style="list-style-type: none"> <li>○ Dr Norman response: There are people and phone numbers available. The welcome center will be 24/7 and the outreach has been ramped up</li> </ul> </li> <li>✓ Create a way to get ALL Veterans to come to the campus. Engage brands like Gold's Gym, USAA, etc. Provide co-lofting facility</li> <li>✓ How can the community / neighborhoods help? <ul style="list-style-type: none"> <li>○ Vince response: talk to your Representatives, etc</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Speakers <ul style="list-style-type: none"> <li>✓ Community Members (12)</li> <li>✓ Veterans (10)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Community #3 meeting  
**Meeting Date:** August 20, 2015  
**Meeting Time:** 6 pm to 8:30 pm  
**Location:** El Monte  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the El Monte Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Charles Green introduced key dignitaries and the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Andre Quintero, Mayor</li> <li>✓ Hilda Solis, LA County Supervisor</li> <li>✓ Ruth Wong, LA County Department of Veterans and Military Affairs</li> <li>✓ Danielle Hannel, Homeless Services</li> <li>✓ Michael Murphy, GLA</li> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Cynthia Keeffe, HOK</li> </ul> </li> <li>• Michael Murphy welcomed everyone, introduced his staff members that were attending the meeting</li> <li>• Andre Quintero spoke about honoring Veterans</li> <li>• Hilda Solis spoke about homeless Veterans, the San Gabriel Veterans and what LA County is doing for the Veterans</li> <li>• Ruth Wong spoke about what the county Veterans and Military Affairs does for Veterans and their families</li> <li>• Danielle Hannel spoke on continuum of care for Veterans, ending homelessness</li> <li>• Jon Sherin spoke about the VA changing how they take care of the Veteran, everyone must participate in the process</li> <li>• Vince Kane introduced the Master Plan process and what the VA is doing to revitalize the Campus</li> <li>• Cynthia Keeffe explained what the Master Plan is and how HOK is engaging the community and Veterans</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the El Monte Community                             <ul style="list-style-type: none"> <li>✓ How can service organizations get lists / names of homeless to the VA?                                     <ul style="list-style-type: none"> <li>○ Danielle gave speaker her name and number</li> </ul> </li> <li>✓ The problem with the Master Plan is we don't live in West LA, we live in the San Gabriel Valley</li> <li>✓ The Master Plan team has their hearts in the right place – how do the Veterans get to the services?</li> <li>✓ What are the entities involved in the Master Plan?</li> <li>✓ What are the checks and balances for the Master Plan?</li> <li>✓ Have you reached out to the Veteran organizations?                                     <ul style="list-style-type: none"> <li>○ Vince response: Team has met with all Veteran organizations in reference to the change in the VA</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Why are there no Veteran owned entities involved?</li> <li>✓ The Veterans here do not have the UStream like Brentwood to view the meetings and plan progress</li> <li>✓ Thank you for taking Veteran ideas for the Master Plan – make campus only for Veterans and closed to neighboring communities</li> <li>✓ Veterans want all the west side amenities brought to the San Gabriel Valley</li> <li>✓ VSO wants to continue their influence after the Master Plan is complete</li> <li>✓ VA Long Beach and GLA need to communicate better</li> <li>✓ Outside providers are not giving good care <ul style="list-style-type: none"> <li>○ Vince response: An audit will be done to make sure all providers give the Veterans quality care</li> </ul> </li> <li>✓ Veterans care needs to be the start of this change process – the VA medical system is broken</li> <li>✓ Does UCLA get to keep the ballpark?</li> <li>✓ How many on the panel are doing outreach? <ul style="list-style-type: none"> <li>○ Vince response: The team is doing outreach every day</li> </ul> </li> <li>✓ How is the VA going to bring the Veterans in for Housing? No services are available late night and on weekends <ul style="list-style-type: none"> <li>○ Vince response: The VA is ramping up to have bridge / emergency housing 24/7</li> </ul> </li> <li>✓ Veterans need resources in the San Gabriel Valley</li> <li>✓ VA should be 24/7 – being homeless on the weekend is a bad thing</li> <li>✓ Partner with Metro to let Veterans use empty seats to get to West LA</li> <li>✓ As long as the pattern of mistrust exists, nothing will change <ul style="list-style-type: none"> <li>○ Vince response: Understood, hopefully moving forward, the trust can be rebuilt</li> </ul> </li> <li>✓ Need housing for women, women with children, families with children, programs to put Veterans back to work, get Veterans certification for skills (electricians, construction, etc)</li> <li>✓ How do you get people to respond to calls at service organization?</li> <li>✓ Will there be an arts program in the Master Plan? A gallery for Veterans to show their artwork <ul style="list-style-type: none"> <li>○ Cynthia response: It is up to the Veterans if they want to have art programs and galleries to show their work</li> </ul> </li> <li>✓ What will the policy be for visitors to the campus visiting Veterans living there?</li> <li>✓ Veterans need housing in El Monte</li> <li>✓ Veterans must get involved</li> </ul>	
	<ul style="list-style-type: none"> <li>• Speakers <ul style="list-style-type: none"> <li>✓ Veterans (24)</li> <li>✓ Community (1)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Community #4 meeting  
**Meeting Date:** September 17, 2015  
**Meeting Time:** 4:30 pm to 6 pm  
**Location:** Long Beach  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Plan to Secretary McDonald and receive comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Private Meeting with Secretary McDonald, Marie Weldon, Dan Sweinton, John Dozois, Jon Sherin, GLA and HOK team members</li> <li>• Cynthia Keeffe briefed the Secretary on the Master Plan status and the plan to complete the submittal</li> <li>• Secretary McDonald responded with the following comments:                             <ul style="list-style-type: none"> <li>✓ The relationships with UCLA and USC are very important</li> <li>✓ For all Veterans, a one-stop shop for all information is essential</li> <li>✓ The Master Plan should have several mission statements                                     <ul style="list-style-type: none"> <li>➢ Medical</li> <li>➢ The Disabled</li> <li>➢ The Homeless</li> <li>➢ Etc</li> </ul> </li> <li>✓ UCLA medical is critical, USC to perhaps add more to the VA in the future                                     <ul style="list-style-type: none"> <li>➢ Research</li> <li>➢ Students becoming VA Residences</li> </ul> </li> <li>✓ How much of each kind of housing does the VA need?</li> <li>✓ Include all of the VA entities in the report; Health, Benefits, Cemetery, etc.</li> <li>✓ The plaintiff partners are equal partners with the VA – HOK must engage them in the process</li> <li>✓ Veterans can teach at Brentwood School / Brentwood School can teach Veteran children</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Town Hall starts with Rich Beam hosting</li> <li>• Louise Oliver welcomed everyone and explained what Century Villages at Cabrillo is about</li> <li>• Brian D'Andrea discussed the collaborations with others that help the Villages work</li> <li>• Brenda Threatt spoke on the collaborations that will help the homeless Veteran. US Vets is a one-stop shop organization</li> <li>• Long Beach Mayor Robert Garcia thanked the VA for helping the City of Long Beach with the homeless population</li> <li>• Sarah Mahin reported on the progress on ending Veteran homelessness in LA County                             <ul style="list-style-type: none"> <li>✓ 300 Veterans off the street each month</li> <li>✓ Collaborations being used</li> <li>✓ Bridge housing</li> <li>✓ Community entry events</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Stand down scheduled</li> <li>✓ Using data to ensure best resources are being used</li> <li>• Peter Lynn discussed the continuum of care – getting everyone connected to the people that can help. Targeting ineligible Veterans so they can receive housing</li> <li>• Secretary McDonald spoke about the Los Angeles homeless Veteran help is key to helping the entire country with the Veteran homelessness <ul style="list-style-type: none"> <li>✓ 5 Strategies for improvement <ul style="list-style-type: none"> <li>➢ Provide a better Veteran experience</li> <li>➢ Provide a better employee experience</li> <li>➢ Improve internal support services</li> <li>➢ Change the culture</li> <li>➢ Strategic partnerships</li> </ul> </li> </ul> </li> <li>• Greg Spiegel reported about the LA Mayor’s office working to help end homelessness for Veterans</li> </ul>	
3	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions <ul style="list-style-type: none"> <li>✓ How can you let the public know the VA is working and helping the Veterans, stopping the negative publicity that is occurring?</li> <li>✓ Help women Veterans to have their own space and be respected, better privacy for housing</li> <li>✓ Once Veterans are in the programs, they are neglected</li> <li>✓ Dental care is non-existent. Why won’t anyone help with dental care?</li> </ul> </li> </ul>	Information

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Community #5 meeting  
**Meeting Date:** October 7, 2015  
**Meeting Time:** 6 pm to 8 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Charles Green introduced key dignitaries and elected official representatives</li> <li>• Paul Brockelman was introduced as the new interim Director of GLA</li> <li>• Cynthia Keeffe and Brian Jencek (HOK) presented the update to the Master Plan                             <ul style="list-style-type: none"> <li>✓ Cynthia thanked everyone that engaged and supported the planning effort                                     <ul style="list-style-type: none"> <li>○ Veterans</li> <li>○ VISN 22</li> <li>○ GLA</li> <li>○ Vince Kane</li> <li>○ Jon Sherin</li> </ul> </li> <li>✓ Cynthia reintroduced the Master Plan Team</li> <li>✓ Cynthia discussed the process of gathering information for the Master Plan and the next step implementations needed to move forward</li> <li>✓ Brian discussed the final Master Plan planning and design</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Veteran Community                             <ul style="list-style-type: none"> <li>✓ Impressed that the Plan has included everything the Veterans wanted</li> <li>✓ What happens with the Ball Park and Chapel, etc?                                     <ul style="list-style-type: none"> <li>○ Vince Kane response – all venues are being discussed and do not have anything to do with the Master Plan</li> </ul> </li> <li>✓ What building will be used for disabled Veterans?</li> <li>✓ Be sure to follow ADA, run shuttles 6am to 10pm, use disabled feng shui, use golf carts for shuttling</li> <li>✓ Are women Veterans being asked for input?                                     <ul style="list-style-type: none"> <li>○ Cynthia Keeffe response – women organizations have been consulted</li> </ul> </li> <li>✓ Excited about input being used from Veterans and their families</li> <li>✓ What happens after HOKs contract is over on October 15?                                     <ul style="list-style-type: none"> <li>○ Vince Kane response – the Plan will be available for public comment and then implemented depending on legislation</li> </ul> </li> <li>✓ All Representatives should not back Senator Feinstein’s bill</li> <li>✓ How is the VA going to get all Veterans a copy of the Plan</li> </ul> </li> </ul>	Information

	<p>and let them comment?</p> <ul style="list-style-type: none"> <li>○ Vince Kane response – Federal website, VA will let the Veterans know when it is available by websites and print material</li> <li>✓ Would like to see the Ball Pak and Golf Course stay</li> <li>✓ No place for art in the Master Plan program. Build a space for art</li> <li>✓ Open the gate at Constitution</li> <li>✓ Will the Veterans living in tents be welcome on the campus? <ul style="list-style-type: none"> <li>○ Vince Kane response – outreach to homeless is ongoing</li> </ul> </li> <li>✓ UCLA statement – UCLA has been part of the VA for 70 years, they want to continue working with WLA. Written statement available from Vince Kane</li> <li>✓ Will the dog park, golf course, etc be available to non-Veteran people?</li> <li>✓ There needs to be a place to meet for non-housed Veterans that would like to use the facilities – theater groups, musicians, etc</li> <li>✓ Why can't Veterans have space for religious / spiritual services of choice?</li> <li>✓ HOK has done a great job of graphics, but they are not addressing the Metro station</li> <li>✓ Employees could live on campus, cut down on traffic</li> <li>✓ HOK has done an amazing job at including all Veterans</li> <li>✓ Veterans should run programs – get funding directly – they should have a governing advocate group to make sure Veterans are heard</li> <li>✓ When is the lease of the oil company going to be vacated? When can the columbarium be built?</li> <li>✓ Why won't the VA make Brentwood School give back the land with the tennis courts, track, etc. They have no Veteran partnership</li> <li>✓ Why not access at San Vicente? <ul style="list-style-type: none"> <li>○ Cynthia Keeffe response – Master Plan recommends controlled access points at all entrances</li> </ul> </li> <li>✓ Why isn't the VA communicating with the Veteran – let them know what is happening on campus</li> <li>✓ What is the construction thought for transitional housing? What are the temporary ideas?</li> <li>✓ The VA needs a better phone system, better patrols at smoking areas</li> <li>✓ The campus staff does not respect the Veterans</li> <li>✓ Aquatic facilities are fantastic for healing, indoor and outdoor</li> <li>✓ Provide gardening, fruit trees – enough to feed the entire campus</li> <li>✓ Will Lot 29 be built upon?</li> <li>✓ Westside Motorcycle Academy would like to stay on campus</li> <li>✓ Consider mental state of Veterans when deciding on campus access</li> <li>✓ Who is in charge of running programs?</li> <li>✓ What accommodations will be made for religious meetings?</li> </ul>	
	<ul style="list-style-type: none"> <li>• Speakers <ul style="list-style-type: none"> <li>✓ Veterans (29)</li> <li>✓ Community (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Plaintiff meeting  
**Meeting Date:** June 17, 2015  
**Meeting Time:** 12 pm to 1 pm  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Plaintiff's comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Plaintiff Group</li> <li>• JLL Scope:                             <ul style="list-style-type: none"> <li>✓ BURR and capital asset management</li> <li>✓ Support HOK team, QA role – vetting VA information</li> </ul> </li> <li>• Stakeholders: Veteran centric VA, what are the efforts                             <ul style="list-style-type: none"> <li>✓ Homeless Veterans with disabilities, how do we listen?</li> <li>✓ Who are the decision makers?</li> <li>✓ Talk to current lease holders</li> <li>✓ Align opportunities and constraints, does it align with opportunities</li> <li>✓ Fix this problem, authorized by Secretary McDonald</li> <li>✓ Prop 41 funding cycle</li> <li>✓ Projected needs for Veterans, homeless Veterans, female housing</li> <li>✓ Stakeholders within the VA and outside of VA</li> <li>✓ EUL is not legal on the campus, scenarios must address change in legislation as well as no change</li> <li>✓ Authority to raise funds to restore structures</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (10)</li> <li>✓ Plaintiff (7)</li> <li>✓ Consultants (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** VSO meeting  
**Meeting Date:** July 14, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the VSO comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and all participating VSO members</li> <li>• Vince Kane introduced the process of the Master Planning</li> <li>• Vince explained that we are in the data gathering phase                             <ul style="list-style-type: none"> <li>✓ Physical data</li> <li>✓ Veteran and stakeholder data and input</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Introduction of Cynthia Keefe – HOK                             <ul style="list-style-type: none"> <li>✓ Cynthia explained how HOK is looking at the physical components of the site and design, not any of the legal items that are part of the settlement</li> </ul> </li> <li>• Introduction of Abraham Mercado – Consensus                             <ul style="list-style-type: none"> <li>✓ Abraham explained what Consensus will be doing during the Planning process                                     <ul style="list-style-type: none"> <li>○ Website</li> <li>○ Social media</li> <li>○ Hot lines</li> <li>○ Responsible for the Public Outreach</li> </ul> </li> </ul> </li> </ul>	Information
3	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the VSO participants                             <ul style="list-style-type: none"> <li>✓ Has money been set aside for the implementation of the plan?                                     <ul style="list-style-type: none"> <li>○ Vince explained how the budget process works. Phases submitted to Congress for funding of each Fiscal Year</li> </ul> </li> <li>✓ Needs to be a location of service organizations central to campus so Veterans can do a “one stop shop” for their questions and needs</li> <li>✓ Wayfinding is very important – need to keep Veterans from getting lost on the large campus</li> <li>✓ There is a need for long term care (24 hour nursing) near the Veterans home and support</li> <li>✓ Hoteling for families</li> <li>✓ The Planning Team needs to take into consideration using all the areas: Brentwood School, all recreation spaces, Salvation Army area, drilling zones</li> <li>✓ There is a need and want for a pool</li> <li>✓ Can there be affordable housing for Staff? The State Home cannot keep staff because of the high cost of living on the west side</li> </ul> </li> </ul>	

	<ul style="list-style-type: none"> <li>✓ Permanent housing is a must</li> <li>✓ Housing for the disabled and chronic homeless housing is necessary</li> <li>✓ Veterans with no other choice of housing need to be included in on campus living</li> <li>✓ This land is for Veterans only – no place for civilians (Brentwood, UCLA, etc)</li> <li>✓ Veterans are in charge of their land – citizen soldiers</li> <li>✓ Need a women’s center on campus <ul style="list-style-type: none"> <li>○ Gender specific facilities</li> <li>○ Far north quadrant would be a good place for the women’s area</li> </ul> </li> <li>✓ Continuance of the implementation is important – should be a committee to be the watchdog</li> <li>✓ Educational / vocational services – certifications</li> <li>✓ Clothing – area for donations, retail space for display</li> <li>✓ Park settings with paths</li> <li>✓ Community gardens</li> <li>✓ Mini mall concept – farmers market</li> <li>✓ Entrance to campus should be welcoming and calming</li> </ul> <p>Remember the past – Plan the present – Enhance the future</p>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ Veterans (8)</li> <li>✓ VA (3)</li> <li>✓ Representative’s Staff (2)</li> <li>✓ Consultants (6)</li> </ul> </li> </ul>	

END OF DISCUSSION

West Los Angeles Urban Master Plan  
Meeting with VSO Coalition  
Tuesday, July 14, 2015

SIGN - IN

Name	Organization	Address	Phone	E-mail
<del>MADEC</del> THUSION	JEWISH WAR VETERANS COMMUNISER ACCREDITED VSO	[REDACTED]	[REDACTED]	[REDACTED]
SAMUEL WARNER	JEWISH WAR VET 138	[REDACTED]	[REDACTED]	[REDACTED]
Alfonso Hernandez	AGEF	[REDACTED]	[REDACTED]	[REDACTED]
CINDY BAGNELL	RAC	[REDACTED]	[REDACTED]	[REDACTED]
Abraham Mendoza	Consensus Inc.	[REDACTED]	[REDACTED]	[REDACTED]
Jon Sherin	VA, Inc	[REDACTED]	[REDACTED]	[REDACTED]
Jamet Turner Lisa Pinto	Rep ted Lieu	[REDACTED]	[REDACTED]	[REDACTED]

West Los Angeles Urban Master Plan  
Meeting with VSO Coalition  
Tuesday, July 14, 2015

SIGN - IN

Name	Organization	Address	Phone	E-mail
★ MARC JENKINS	LACC AMERICAN LEGION	[REDACTED]	[REDACTED]	[REDACTED]
- FRANCISCO JUAREZ	AMVETS, CA CR VA Land-USE	[REDACTED]	[REDACTED]	[REDACTED]



West Los Angeles Urban Master Plan Meeting with VSO Coalition Tuesday, July 14, 2015

SIGN - IN

Name	Organization	Address	Phone	E-mail
★ RAY Delgado	AMUETS	S [REDACTED]	[REDACTED]	[REDACTED]
Richard Valdez	DAV	[REDACTED]	[REDACTED]	[REDACTED]
★ ERNIE Hilger	DNV	[REDACTED]	[REDACTED]	[REDACTED]
STEVEN CHRISTIAN	HOK	[REDACTED]	[REDACTED]	[REDACTED]
WILLIE NISTIZWA	HOK	[REDACTED]	[REDACTED]	[REDACTED]



West Los Angeles Urban Master Plan  
Meeting with VSO Coalition  
Tuesday, July 14, 2015

SIGN - IN

Name	Organization	Address	Phone	E-mail
John Dorais	VA-WLA			
Charles Green	GLA			
VINCE KANE				
JOHN SHERIN				
CYNTHIA KEEFE				

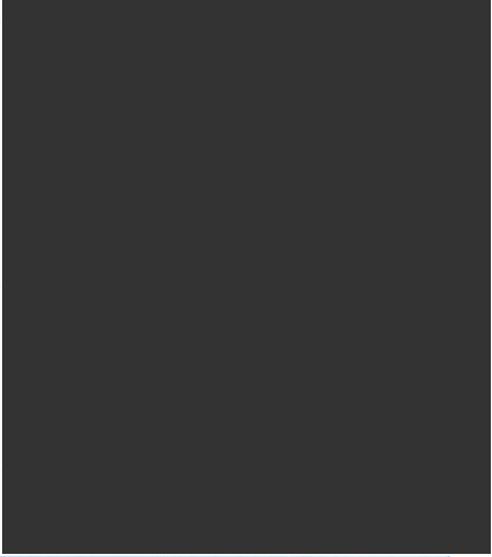
**MEETING MINUTES**

**SUBJECT:** Bob Rosebrock meeting  
**Meeting Date:** July 17, 2015  
**Meeting Time:**  
**Location:** VA WLA B500  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to Bob Rosebrock and Ted Hager comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Bob Rosebrock, Ted Hager</li> <li>• Bob Rosebrock made a few statements regarding his thoughts as a Veteran                             <ul style="list-style-type: none"> <li>✓ There are more homeless veterans on the street than was killed in the Vietnam war</li> <li>✓ A soldiers duty is never done</li> <li>✓ It would be nice if the team could come to the 5<sup>th</sup> annual Summer Celebration on Aug 1, 2015 – Tribute to Vietnam Veterans</li> </ul> </li> <li>• Bob Rosebrock expressed his ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Don't restore old buildings, they look like asylums</li> <li>✓ The mansion on the south campus should be a grand space – restaurant, etc a place where Veterans can bring guests</li> <li>✓ Accessibility to the bus stops must be improved</li> <li>✓ Chapel restored, not the first thing, but part of the Master Plan</li> <li>✓ Welcome center at the front gate</li> <li>✓ A place for an eternal flame</li> <li>✓ B257 is not a good reception center, the building has bad history</li> <li>✓ Include a bed and breakfast style home by the meditation gardens for Veterans and families</li> <li>✓ Introduce a “big brother” concept for homeless Veterans to reach out to</li> <li>✓ Include a hospitality center to provide shower, bed, food, clothes</li> <li>✓ Need a sense of military</li> <li>✓ Gardens for Veterans to work</li> <li>✓ Focus on severely disabled and mental health of Veterans</li> <li>✓ Don't leave anyone behind – bring Veterans to the campus</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Veterans (2)</li> <li>✓ VA (3)</li> <li>✓ Consultants(3)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact	
Cynthia Keefe	HOK		
CINDY BAGNELL	RAC		
<del>ROBERT ROSEBROCK</del>	OVG		
Zed Hayes	"		
DREW BAYARD	VA OPA		
John Dorgis	VA GLA		
Charles Conner	VA GLA		
STEVEN CHRISTIAN	HOK		

**MEETING MINUTES**

**SUBJECT:** Westwood Community meeting  
**Meeting Date:** July 21, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** Westwood  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Westwood Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Lisa Pinto introduced the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Dr Sam Tsemberis, Housing First</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Abraham Mercado, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is of the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Dr Tsemberis discussed the Housing First Model                             <ul style="list-style-type: none"> <li>✓ Since starting there has been a 36% reduction in homelessness nationwide</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Westwood Community                             <ul style="list-style-type: none"> <li>✓ How many homeless veterans are in LA?</li> <li>✓ Include children, schools, recreation</li> <li>✓ Landscape / farming</li> <li>✓ Drop-in Center</li> <li>✓ Chapel restoration</li> <li>✓ Are supportive services part of the plan?</li> <li>✓ MTA stops</li> <li>✓ Have community involvement – professors, businessmen, etc</li> <li>✓ No long term leasing or selling land</li> <li>✓ Take the numbers off the buildings – have names instead</li> <li>✓ Better signage</li> <li>✓ Address the traffic</li> <li>✓ VA is not an island unto itself – community needs to be invited in, not just for the Veteran</li> <li>✓ Are you going to prevent access to the public?</li> <li>✓ Are you following the Davis Bacon Act?</li> <li>✓ VA should refocus on Veteran housing</li> <li>✓ Will there be construction next to neighborhoods?</li> <li>✓ Build kitchens</li> <li>✓ Include benches, water fountains</li> <li>✓ Provide trade training – plumbing, electrical</li> <li>✓ What is the funding?</li> <li>✓ Why are Veterans afraid to go on campus?</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Provide services for legal issues for Veterans</li> <li>✓ Will there be a large investment in infrastructure?</li> <li>✓ Are there wetlands?</li> <li>✓ Provide safety for women and families</li> <li>✓ Is there a Veteran court on campus?</li> <li>✓ Student Center – just like college</li> <li>✓ Rehab the old buildings</li> <li>✓ Enhanced Use – what does it mean?</li> <li>✓ Public Private Partnership – what does it mean?</li> <li>✓ Include a ware history museum</li> <li>✓ Use the Wadsworth and Brentwood Theaters</li> <li>✓ What is the use of Post Office, Ballpark, School?</li> <li>✓ History plaques at important areas</li> <li>✓ If drugs, etc are not cleaned up first, what will happen when more Veterans come on campus?</li> <li>✓ The homeless on perimeter need help</li> <li>✓ Get women help</li> <li>✓ Civilian caregivers need a place to learn the VA system</li> <li>✓ Training for caregivers</li> </ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** West LA Neighborhood meeting  
**Meeting Date:** July 22, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the West LA Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Lisa Pinto introduced the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Dr Sam Tsemberis, Housing First</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Abraham Mercado, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is on the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Dr Tsemberis discussed the Housing First Model                             <ul style="list-style-type: none"> <li>✓ Since starting there has been a 36% reduction in homelessness nationwide</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the West LA Community                             <ul style="list-style-type: none"> <li>✓ Provide VA loans so Veterans can buy their own homes</li> <li>✓ VA needs to hire Veterans coming out of college</li> <li>✓ Focus shouldn't just be on single parent – many single women Veterans are living below poverty level</li> <li>✓ Is the campus changing policy of only clean and sober?</li> <li>✓ Where does the homeless data come from?</li> <li>✓ How will the VA prove they will do what they are saying they will do</li> <li>✓ Why is there not a VA representative on the neighborhood council. The council asked 10 years ago, VA said they could not participate. Just have a representative speak once a month                                     <ul style="list-style-type: none"> <li>○ VA to respond with a point of contact</li> </ul> </li> <li>✓ Need to do better outreach</li> <li>✓ What is the budget?</li> <li>✓ How many units will there be?</li> <li>✓ How can you keep the campus clean and sober and have regular Veterans housed there?</li> <li>✓ Don't let UCLA use the land</li> <li>✓ Low income housing in the city should go to the Veterans</li> <li>✓ There are not very many Veterans at this meeting, are you listening to the Veteran?</li> <li>✓ Worried that the culture at the VA has not changed</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>✓ When will this plan take effect</li><li>✓ It would be inhuman putting Veterans into tents or trailers – only thing worse is on the street in a cardboard box</li><li>✓ What is the VA going to do with homeless Veterans today?</li><li>✓ VA should put your Veterans on your property</li></ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Pacific Palisades Community Council meeting  
**Meeting Date:** July 23, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** Pacific Palisades  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Pacific Palisades Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Lisa Pinto introduced the Master Plan Team               <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Abraham Mercado, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is on the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Abraham Mercado discussed the outreach effort</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Pacific Palisades Community               <ul style="list-style-type: none"> <li>✓ Don't play backroom politics</li> <li>✓ Is the VA working with the LA mayor?</li> <li>✓ What is the funding?</li> <li>✓ Use the existing buildings</li> <li>✓ Need to include the columbarium annex</li> <li>✓ Temporary housing – what is the plan?</li> <li>✓ Will any of the leases be extended?</li> <li>✓ How is the VA making the campus more interesting for younger Veterans?</li> <li>✓ What are the requirements for Veterans to be in the housing?</li> <li>✓ Will spaces be used for Veterans that are “non-focused” spaces?</li> <li>✓ How does the VASH voucher fit into the VA plan?</li> <li>✓ Should the community send homeless Veterans to non-profits or the VA?</li> <li>✓ What is the status of Veteran records – what happens if the Veteran does not have their paperwork?</li> <li>✓ What are the protections for the surrounding communities?                   <ul style="list-style-type: none"> <li>○ Traffic</li> <li>○ Additional people</li> </ul> </li> <li>✓ Will there be dental services available?</li> <li>✓ Will the traffic study be complete before ground is broken?</li> <li>✓ Will the Master Plan be transparent?</li> <li>✓ Will the VA provide a point of contact for contacting VA for getting homeless off the street?</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>✓ Funding is also needed for non-veteran homeless</li><li>✓ The VA will be missing a big opportunity if the community is not involved</li></ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Brentwood Community meeting  
**Meeting Date:** July 28, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** Brentwood  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Brentwood Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Introduction of the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Andrea Campbell, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is on the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Andrea Campbell discussed the outreach effort</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Brentwood Community                             <ul style="list-style-type: none"> <li>✓ How will this be funded?</li> <li>✓ What is the input you want from the Veterans?</li> <li>✓ Bring the meetings to the San Gabriel valley to talk to Veterans there</li> <li>✓ Is the VA working with all congressmen?</li> <li>✓ How is the VA updating people on the input from the community and Veterans?</li> <li>✓ Does the data gathering for operations end in October?</li> <li>✓ How will the confluence of number of Veterans be handled at the campus?</li> <li>✓ What can we do as a community?</li> <li>✓ Is the VA reaching out to outside Veteran groups?</li> <li>✓ Westside Food Pantry wants to expand their services moving forward with the new Master Plan</li> <li>✓ Provide nutrition classes</li> <li>✓ Is the VA providing space for single women with children?</li> <li>✓ What make the VA think they will be successful when others have not been successful?</li> <li>✓ How can the VA make the government make this happen?</li> <li>✓ What is going on with the EUL's?</li> <li>✓ Has the VA gotten any push back from people not wanting homeless Veterans around?</li> <li>✓ Can the community build recreation places?</li> <li>✓ What is the maximum amount of people that can be housed?</li> <li>✓ Can the gates be reopened for the surrounding communities to use?</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ If a Veteran has a RV, can there be a KOA type area for them to park?</li> <li>✓ If every community acts and brings in the Veteran homeless, we can end homelessness immediately</li> <li>✓ There is no information for these meetings on the campus</li> <li>✓ What is the need for fixing the chapel when people in the hospital can't get care?</li> <li>✓ Community should volunteer and talk with the Veterans</li> <li>✓ Community wants to see the plan – how can they give feedback without seeing what is designed?</li> <li>✓ Is the VA looking to just take and not give back? Why can't the community cut through the campus?</li> <li>✓ Will there be opportunity to give feedback on real plans?</li> <li>✓ Battle Buddy model is the best way to get homeless Veterans help</li> <li>✓ The closed gates are indicative of the VA closed mind set</li> <li>✓ This meeting is premature – there is nothing to respond to</li> </ul>	
	<ul style="list-style-type: none"> <li>• Speaker Participants <ul style="list-style-type: none"> <li>✓ Westside Food Bank (1)</li> <li>✓ Veterans Advocacy Service (1)</li> <li>✓ Community member (5)</li> <li>✓ Veteran (1)</li> <li>✓ VA Volunteer (1)</li> <li>✓ San Gabriel Valley Veterans (1)</li> <li>✓ Old Veterans Guard (2)</li> <li>✓ Vet to Vet (1)</li> <li>✓ BCC (1)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Homeless Summit meeting  
**Meeting Date:** August 19, 2015  
**Meeting Time:** 1 pm to 3 pm  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to discuss the VA campus Urban Master Plan with participants providing comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• 3 P concept, provide kennels for Veterans with pets</li> <li>• Make campus wheelchair accessible and bike friendly</li> <li>• Bike share system</li> <li>• The campus has slopes. Fix slopes to public transportation at Wilshire. Provide a bridge across Wilshire. Improve and increase internal shuttle bus service. Partner with providers who will provide services at low or no cost. Need to provide space</li> <li>• Provide community gardens, access to grow and make their own food. Provide for public art created by Veterans</li> <li>• Permanent supportive housing, most difficult to reach Veterans. How to create a safe environment where Veterans do not feel judged. Housing First model</li> <li>• New Directions, female program. Medical services for females are lacking. Need separate facilities. Women are surrounded by men in B500. Urgent care and ER, beds are not available for women, filled by men</li> <li>• Nurse transitional health. Need respite care in WLA for older Veterans. Need intermediate care facility for pot acute care short stay until Veterans can be placed at home or in permanent care situation</li> <li>• Network homeless coordinator. Green home model homes. Gap in housing for 55 to 75 year range. Need housing, but not ready for nursing home. Some monitoring available with green home model</li> <li>• LA campus already a community, keep a theme of safe and secure facility like on base. For many Veterans, being in the service was the safest time of their life. Parking, roads, open space should be considered. Neighborhood feeling needs to be enhanced with signage</li> <li>• Affordable housing developer, consider mixed use. Facilities for stores, low and fixed incomes with reduced cost structure for necessities</li> <li>• Outreach, first contact. Low income and GR income. Need life skills classes. Veterans move into housing and pitch tent in their living room. Need help understanding utility bills</li> <li>• GPD program. Flexibility to address changes in Veteran needs. Multipurpose facilities that can change over time</li> <li>• Building on campus focused on mental health services. Single point of contact. Too many hoops for Veterans to jump through become a barrier to receiving help</li> </ul>	Information

	<ul style="list-style-type: none"> <li>• Move Welcome Center close to Wilshire, provide better signage and campus navigation</li> <li>• Library and computer lab</li> <li>• Post office for homeless to have their own mailbox / address (drop in center)</li> <li>• Provide showers and salons for Veterans who are preparing for interviews</li> <li>• Employment center</li> <li>• Partner with local community colleges to provide classes on campus, skills and trade workshop. Education and training center</li> <li>• West Side Food Bank envisions a wellness center and food pantry run by Veterans. Expansion of gardens to grow produce. Culinary training program, provide clubhouse restaurants. Make space for people to learn how to cook healthy</li> <li>• Provide a sports facility. Basketball hoops</li> <li>• Revitalize theaters on campus, outreach to Hollywood community to host writing, performance and theatrical opportunities</li> <li>• Incorporate covered bus and shuttle stops</li> <li>• HC provider perspective. Provide healthy food</li> <li>• Need a swimming pool for exercise</li> <li>• Khoi pond and Zen garden</li> <li>• New Directions, 2 housing facilities on Sepulveda, blended sobriety model not a high acuity model. It has transitioned as a housing first, high acuity model. Tough transition for VA community that is rules driven. HPAC has saved lives. Resources of VA combined with programs is a great opportunity. Masterplan should think big. Expect high acuity on the WLA campus. Provide HPAC unit</li> <li>• 95% men 5% women constraint with studio units. Think about modular units that can flex with changes on campus</li> <li>• Health and wellbeing. Veteran group concern about the campus being a safe place, a place of healing. Core concept of reintegration into society. Parts of the campus can be open parts can be closed. Need to change culture of VA police to address community housing standards not enforce VA regulations</li> <li>• Housing first model with lease structure. Need to understand financing structures</li> <li>• West side of campus are great locations to place women and families, less institutional</li> <li>• On Sepulveda campus, it is very hard for Veterans to get health food. No complaints from community off campus. Only complaints have been from staff on campus related to work flow. Downside of being in the middle of the campus is that it is a fish bowl. Constant rumors about behavior. Need to trace back to find the truth. Reality is that chronically homeless population do have issues and the VA needs to change their culture to expect and deal with realities</li> <li>• Keep Veterans in the middle of every conversation. Dialog between long time providers and Veterans</li> <li>• Implementing change that transforms a medical campus to a home is a long term activity</li> <li>• Free laundry facilities for Veterans. Opportunity and safe access to clean clothes</li> <li>• Space for DMH to be on campus so that there is an opportunity for Veterans who are not eligible for healthcare can find resources</li> <li>• Interconnectivity of rooms can provide flexibility</li> <li>• Childcare center with affordable childcare, also parent training</li> </ul>	
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	<p>opportunities</p> <ul style="list-style-type: none"> <li>• Address transgender populations</li> <li>• Sports complex with pool, basketball courts, YMCA</li> <li>• Rehab facility with OT/PT for geriatric facility, Home health and aid services</li> <li>• Partner with rescue organizations to provide opportunities for Veterans to interface with animals</li> <li>• Provide wellness center for staff, after hours work out areas</li> <li>• Career development, training kitchen with multi use function, classroom</li> <li>• Transportation to and on campus. LBVA uses golf carts driven by Veterans transport visitors. Wonderful resource, Veterans feel useful. Make shuttle service ore user friendly</li> <li>• Art – have opportunities for Veterans to provide</li> <li>• Space for providers social security, DPP etc</li> <li>• Provide a dog park</li> <li>• Difficult for homeless Veterans to transition, provide a campground for temporary outreach</li> </ul>	
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END OF DISCUSSION

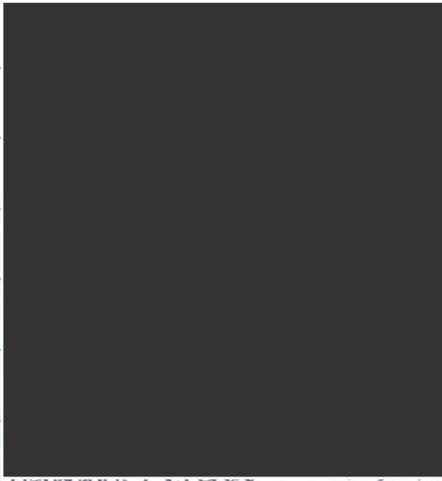
**MEETING MINUTES**

**SUBJECT:** Congressman Lieu meeting  
**Meeting Date:** July 14, 2015  
**Meeting Time:**  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Congressman Lieu Representatives comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and all participating Representatives</li> <li>• Abraham Mercado asked about stakeholder inclusion list</li> <li>• Janet Turner brought stakeholder reports with comments                             <ul style="list-style-type: none"> <li>✓ Smaller group meetings with people that are key persons</li> </ul> </li> <li>• Vince Kane recapped the process of the Master Planning</li> <li>• Vince explained that we are in the data gathering phase                             <ul style="list-style-type: none"> <li>✓ Physical data, drawings, demographics, etc.</li> <li>✓ Community engagement                                     <ul style="list-style-type: none"> <li>○ Elected officials</li> <li>○ VSO's, etc.</li> <li>○ Web page</li> <li>○ Social media</li> </ul> </li> <li>✓ Roll out ideas</li> </ul> </li> <li>• Jon Sherin asked how do we create an army to get all the information                             <ul style="list-style-type: none"> <li>✓ Key town hall meetings</li> <li>✓ Spread the word to come and participate</li> </ul> </li> <li>• Abraham Mercado asked if Congressman Lieu's people can help get the word out about the Master Plan to key persons                             <ul style="list-style-type: none"> <li>✓ Website – <a href="http://www.helpouseLAvets.com">www.helpouseLAvets.com</a></li> <li>✓ Online tool kit so people can send information to others</li> <li>✓ Monthly meetings</li> </ul> </li> <li>• Janet Turner went over upcoming community meetings in July that would be participating in the Master Plan updates</li> <li>• Cynthia Keeffe suggested creating a steering committee for the bridge between plan and implementation of the Master Plan                             <ul style="list-style-type: none"> <li>✓ Janet Turner said there has been past community committees / advisory panels that worked, but who would decide which community persons will be on the panel</li> <li>✓ Vince Kane stated there would be not community committee for the design process or implementation. The team will document all feedback and use information as input to the design process</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Representative's Staff (2)</li> <li>✓ VA (1)</li> <li>✓ Consultants (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
Cynthia Keefe	HOK	
Lisa Pinto	Rep Lieu	
Jon Sherin	Consultant (TH)	
Vince Kane	VA	
Janet Turner	Rep Lieu	
CINDY BAGNELL	RAC	
Abraham Mercado	Consensus Inc.	
<u>Phone</u>		
Michael Huff	VA	

**MEETING MINUTES**

**SUBJECT:** LA Mayor meeting  
**Meeting Date:** July 28, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the LA Mayor Office comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and LA Mayor Office</li> <li>• LA Mayor Office expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ How will the project be phased?</li> <li>✓ Establish goals, existing conditions</li> <li>✓ Parallel process of operational and physical study</li> <li>✓ Bridge housing, transitional housing on and off campus. Converting low barrier and low demand housing. Approximately 180 units converted to low demand. Right now approximately 750 Veterans living on campus</li> <li>✓ What is the goal for the number of bridge housing? 300 <i>bridge housing on and off campus</i></li> <li>✓ Housing First approach</li> <li>✓ Create a thriving community</li> <li>✓ Magnetic for Veterans</li> <li>✓ 21<sup>st</sup> century VA</li> <li>✓ Mayor's office is strongly supportive of direction of providing permanent supportive housing. Need enhanced use lease authority, 75 year leases. Need support services authority</li> <li>✓ Key decision makers – current Secretary of VA, State of California, Governor's Office. Now an HCD entity, housing department</li> <li>✓ Existing leases – campus deeded to Veterans and will be used for Veteran direct benefit. Veteran centric activities will be on the campus, Non Veteran centric activities will not be on the campus</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Follow up information                             <ul style="list-style-type: none"> <li>✓ Need numbers on low barrier demand beds on campus ideas for converting</li> <li>✓ Need number of permanent supportive housing goal on campus</li> <li>✓ What is the number of vulnerable Veterans?</li> <li>✓ Copy of EUL language</li> <li>✓ Prop 41 funding cannot be given to VA site without EUL authorization. Ask Vince Kane about conversations about Prop 41 – need written report</li> <li>✓ HUD special pvb, CalVet – aske Sara M</li> <li>✓ MHSA Prop 63 money?</li> <li>✓ Brentwood Community Plan, San Vincente Corridor Plan. For</li> </ul> </li> </ul>	

	land use concepts ✓ If state or city money is used, does it trigger CEQA? ✓ Masterplan process will help inform leases moving forward. City would like to be notified of direction on leases	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Open House #1  
**Meeting Date:** July 21, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Vehicular and Pedestrian Circulation</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ The Pedestrian Tunnel under Wilshire is still there, condition is unknown – possible new path of travel</li> <li>✓ Metro Station Status is still unknown. The Metro preferred location on Wilshire has been sent to DC awaiting a comment from the Secretary of VA. John D. and Vince K. are going to try and find out the status and give the Planning Team an update</li> <li>✓ Open up the gates at the east and west entrances, have guardhouse type entry</li> <li>✓ Include emergency call boxes</li> <li>✓ Include a community center in the Recreation Area</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Veterans (1)</li> <li>✓ Community Members (3)</li> </ul> </li> </ul>	

END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Open House #2  
**Meeting Date:** July 28, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

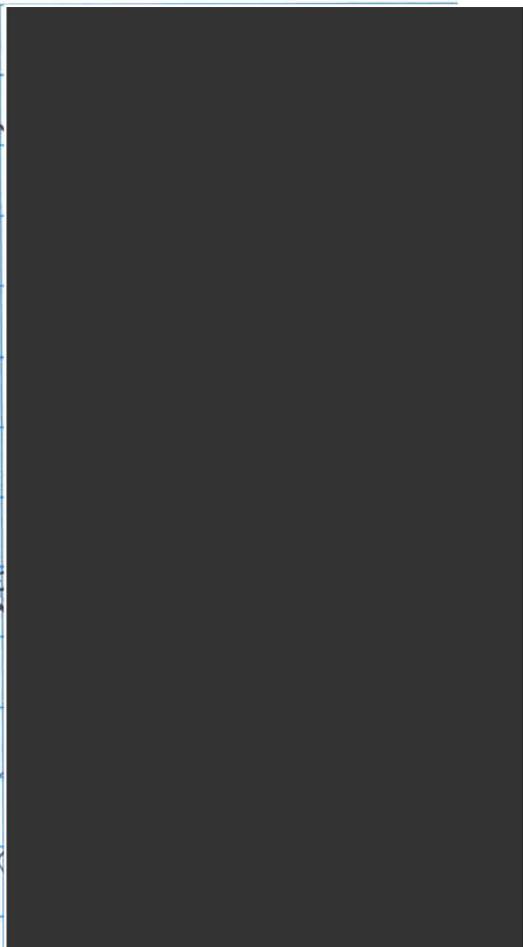
The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Opportunities and Constraints Mapping, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Needs to be clear access on and off of campus for Veterans that live on campus</li> <li>✓ Basketball courts should be near the housing. Don't make the Veteran go to a "recreation" area for everything</li> <li>✓ Redesign the road next to the Chapel, it is too close to the church and trucks have hit and damaged the edge of the church</li> <li>✓ The north end of the North Campus is too far for Veterans to walk to for recreation space</li> <li>✓ The Master Plan should be based on a net zero campus, focus on it being a healing center – include                                     <ul style="list-style-type: none"> <li>○ Personal care</li> <li>○ Housing</li> <li>○ Vocational training</li> <li>○ Garden</li> <li>○ Bio-swales</li> <li>○ Dense living area transitioning to vast meadow like areas</li> <li>○ Native landscape</li> </ul> </li> <li>✓ Discussed concept diagrams with stakeholders                                     <ul style="list-style-type: none"> <li>○ Circulation diagrams including concepts of developing around green space, moving parking to the edges of the campus and focusing internal on pedestrian and shuttle circulation</li> <li>○ Access diagrams including concepts of gated /guard entrances at North campus. Residents would have automatic or card access, non residents would need to demonstrate reason to enter VA property</li> <li>○ Proposed MTA station location and alternate station location diagrams.</li> <li>○ Phased development zones within historic overlay district</li> <li>○ Immediate term housing solutions include bridge housing</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Short term options including renovation of existing buildings 205/208 and 156/157/158.</li> <li>○ Short term options including proposed locations for new construction.</li> <li>○ Mid and long term options for services and amenities</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ Veterans (1)</li> <li>✓ Community Members (12)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
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AVIVA Kraus	Heroes Golf Course Bandini Found'n	
Andrew Carrillo	Bandini Foundation	
PETER HENDRICKSON	UCLA	
Bruce Rosen	Bandini Foundation Heroes Golf Course	
Peter Capone-Newton	VA Homeless programs	
Gene Anderson	The Sanberg Group, Inc.	
Steven Keeney	veteran	
JIM SINNEMA	MICHAEL BAKER	
KYLE ORLEMANN (HAMILTON)	CITY OF HAWTHORNE VET. AFF. COMMIS VA/AVUA 53	
DEAN R MEYER	CFM / VA	
JANNA VACCARINO, AIA	Palisades Beaufort	
KELVIN PARSON	GLA ENGINEER	
Pamela L Richardson	absolutely none	

**MEETING MINUTES**

**SUBJECT:** Open House #3  
**Meeting Date:** August 4, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

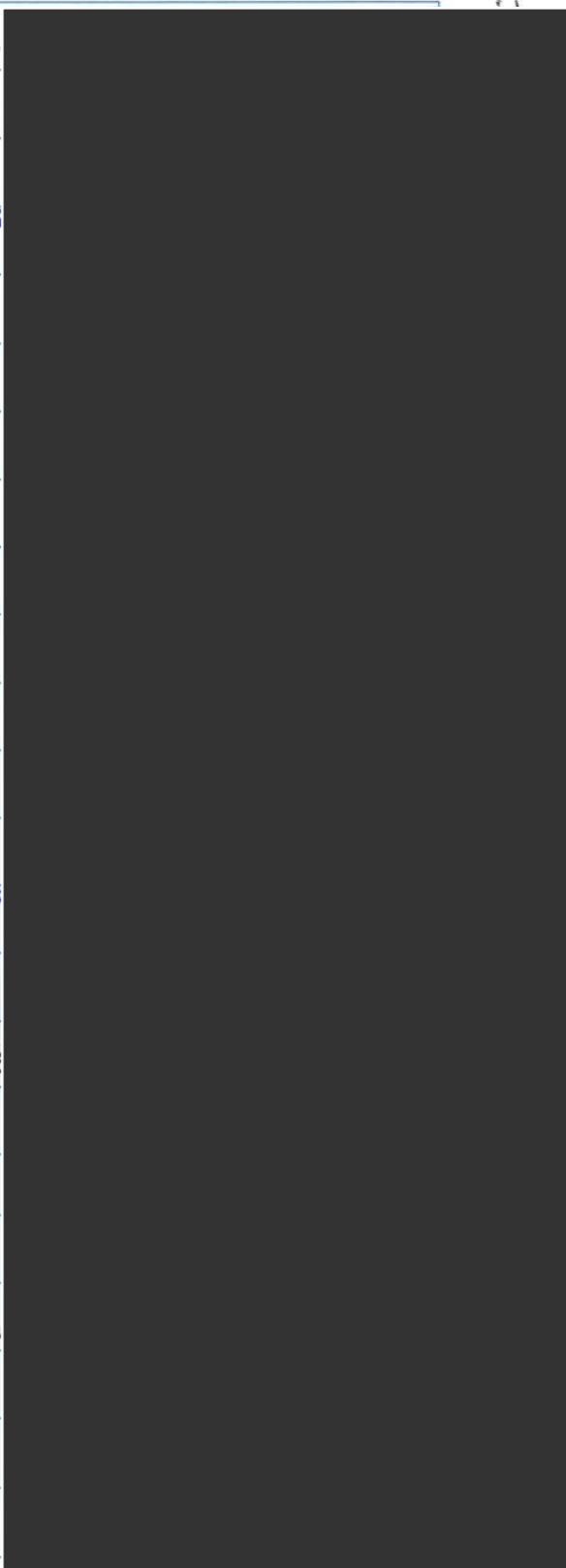
Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – “Spine” Concept, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Self-sustaining water catchment</li> <li>✓ Gated community – guarded gates</li> <li>✓ Keep out outside bicycles - non veteran pass thru</li> <li>✓ Don't build a big wall around the property, it would feel like a POW camp</li> <li>✓ Find a way to get through the campus for the surrounding community</li> <li>✓ Have tags for campus residences on cars, bikes, etc. to get through the gated entrance</li> <li>✓ Pay a “toll” to get onto campus if you are not a Veteran</li> <li>✓ <i>Veterans took a vote</i> – Do not let community cut through the campus</li> <li>✓ Do not open the side gates</li> <li>✓ Have “Hubs” at certain intervals along the spine for restrooms, café, services i.e. pharmacy, etc</li> <li>✓ Remove Director’s housing at south campus use as homeless intake, condense services to one area</li> <li>✓ Need women’s area with security</li> <li>✓ Daycare center</li> <li>✓ At “Hubs” have veteran owned businesses – coffee shops, boutique shops, library, bowling, swimming, gym</li> <li>✓ Food pantry, clothes collection and distribution area</li> <li>✓ Recondition the chapel</li> <li>✓ Should this design center around the auto?                                     <ul style="list-style-type: none"> <li>○ Change focus to pedestrian</li> </ul> </li> <li>✓ Center for wellness / well being</li> <li>✓ Veterans to create a committee to put together a list of wanted items on the campus</li> <li>✓ Athletic complex</li> <li>✓ Print shop – communication among Veterans on campus</li> <li>✓ Improve access for Veteran in wheelchairs, etc.</li> <li>✓ Spaces for small building / community meetings</li> <li>✓ Retail elements</li> </ul> </li> </ul>	Information

	✓ Expand the commissary	
	<ul style="list-style-type: none"><li>• Attendees<ul style="list-style-type: none"><li>✓ Veterans (11)</li><li>✓ Community Members (17)</li></ul></li></ul>	

END OF DISCUSSION

Name	Organization	Contact
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Sue Pascoe	Post 283 News	
F. Kay Oei	CAL VET HOME VETERAN	
NICHOLAS MASTROMATTEO	CAL VET.	
SHAWN DOENHECKER	VETERAN	310.849.33
Sol Liebster	VA Volunteer	
EDWARD COLLINS	CALVET.	
Stam Kenny	VAT	
RICKEY LANE	HAVEN I	
Barry Silvertown	CAL VET	
JACK GODWIN	So. Brentwood Residents Assoc.	
Maria Barne		
David Mosier	SP Brentwood	
CARI MCNEILL	CAL VET	
Joseph Adamick	VA Veterans Adv	
Mike McClai	VA	
MARC THURSTON	JEWISH WAR VETS	
STANLEY WARNER	JEWISH	
She Sinter	UCLA	
LOU PESCE	METABOLIC STUDIO	
Bruce Rankin	Westside Food Bank	bru
Peter Capone-Newton	VA	
Howard Heinsuder	AGIF	
Donna Vaccarino	DAPSADCS Brentwood	



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**MEETING MINUTES**

**SUBJECT:** Open House #4  
**Meeting Date:** August 11, 2015  
**Meeting Time:** 1:30 pm to 8 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Access and “Neighborhood” amenities, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Separate the men and women Veterans</li> <li>✓ RV hook ups</li> <li>✓ Bring in a Haz Mat team to check all toxic areas</li> <li>✓ Team should go to Skid Row</li> <li>✓ Open the campus to the community, don’t close the campus to surrounding areas</li> <li>✓ Add a driving range to the golf course</li> <li>✓ Better signage at campus entrances</li> <li>✓ Provide arts and crafts</li> <li>✓ Provide vegetable gardens</li> <li>✓ Bring the landscape character back to the original ravine planting</li> <li>✓ Address grey water usage</li> <li>✓ Make all Veterans welcome, not just Veterans living on the campus</li> <li>✓ Design site so there is no access to outside community. No one can get on north campus unless you are a Veteran</li> <li>✓ Veterans are here for recovery – when they are ready to integrate, they will go into the community</li> <li>✓ Provide Veteran and caregiver housing</li> <li>✓ Provide areas of refuge “turn outs” for Veterans to rest at steep grades</li> <li>✓ There is no need for vocational services on campus. If Veterans are using the education benefits, they are not on campus</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Veterans (11)</li> <li>✓ Community Members (19)</li> </ul> </li> </ul>	

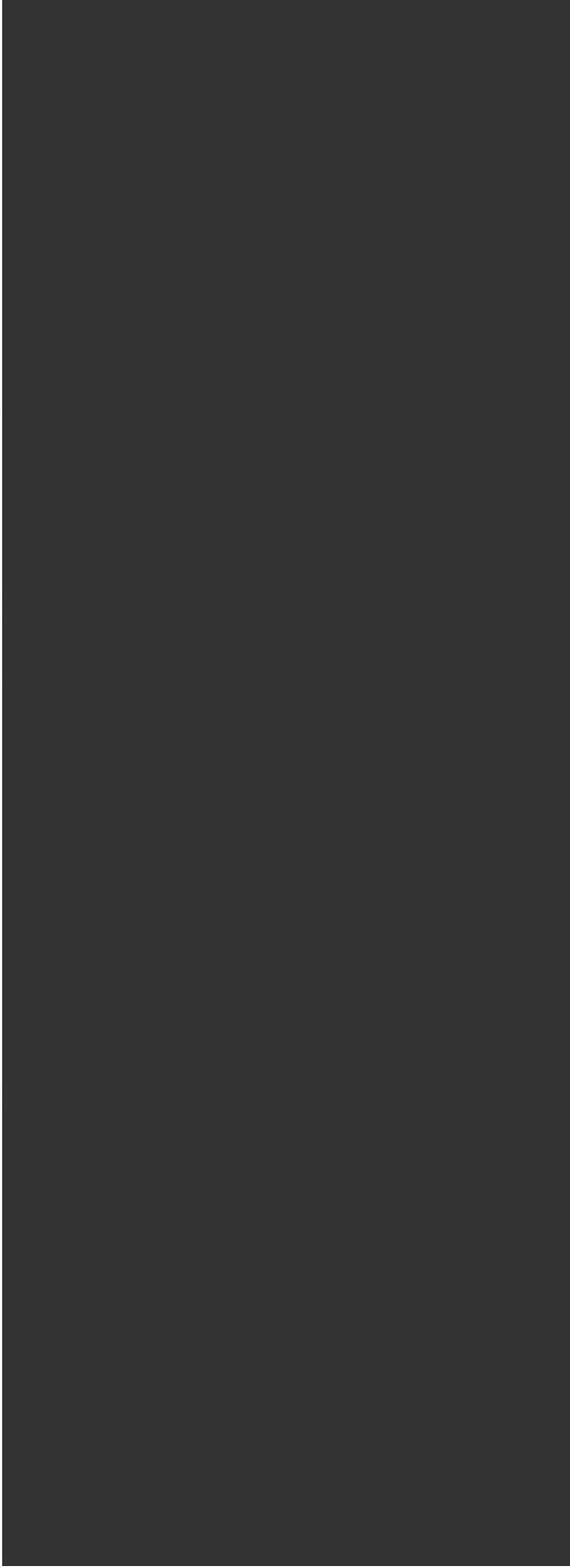
END OF DISCUSSION

Name	Organization	Contact
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EARL L. GARDNER	Psyche	
ROBERT MARTIN	PURPLE HEART <sup>camp 2</sup>	
LARRY VAN KUDEN	American Legion	
Ron Delgado	Amvets	
Larry Williams	Amvets	
MARC JENKINS	AM LEAGION	
ART SHERMAN	WINGS OVER WOODS	
Gary Clouse	Westside Breaker	
<del>SHANN DORNHECKER</del>	Jenil Wade	
SHANN DORNHECKER	SHANN@UCLA.EDU	
PATRICK HART	PLHART22@GMAIL.COM	
Stevie Keeney	self	
JESSICA BROWN-MASON	SALVATION ARMY	
ANABEL SANCHEZ	SALVATION ARMY	
Joan Abrahamson	Vet	
Mangui Atia	VEMEC/VA	
Arlyne Elliot		
Howard Hernandez	ACTF	
Larry Watts	Brentwood CC	
LOU PESCE	Metabolic Studio	
JOHN ISMAY	SOUTHERN CALIFORNIA PUBLIC RADIO	
BANDINI FD		

RICARDO BANDINI JOHNSON

VA research camp





**MEETING MINUTES**

**SUBJECT:** Open House #5  
**Meeting Date:** August 18, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

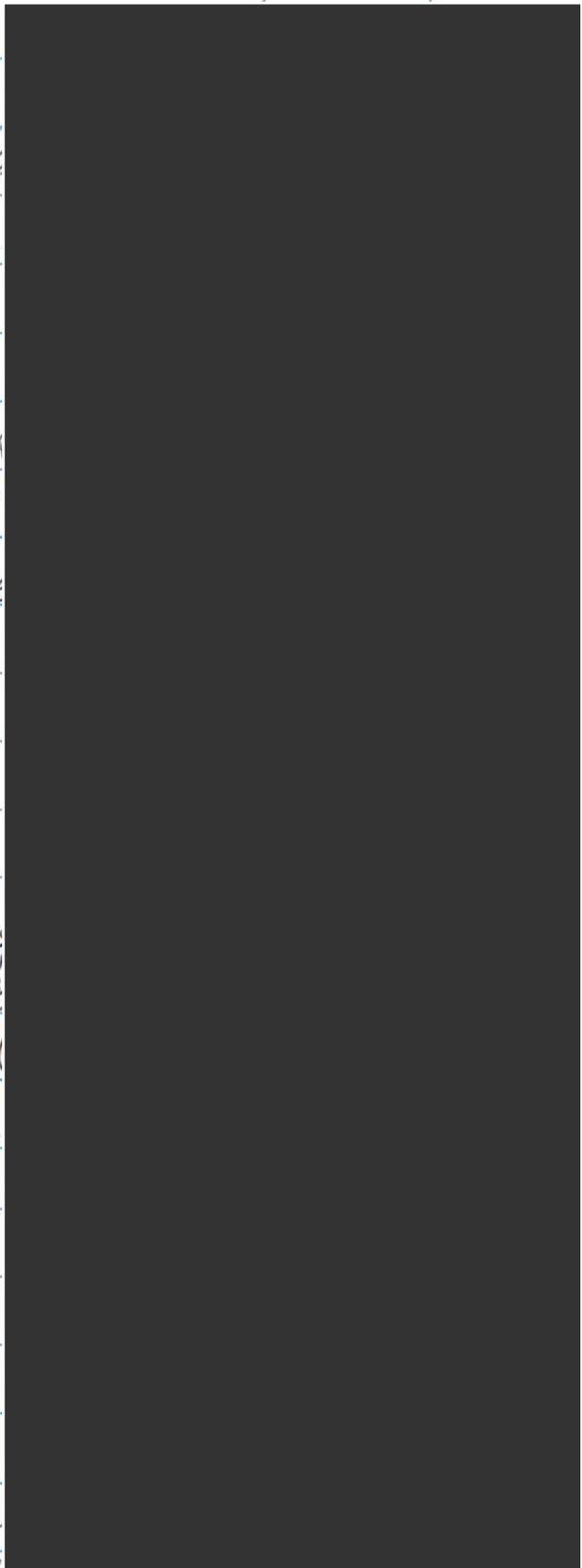
The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

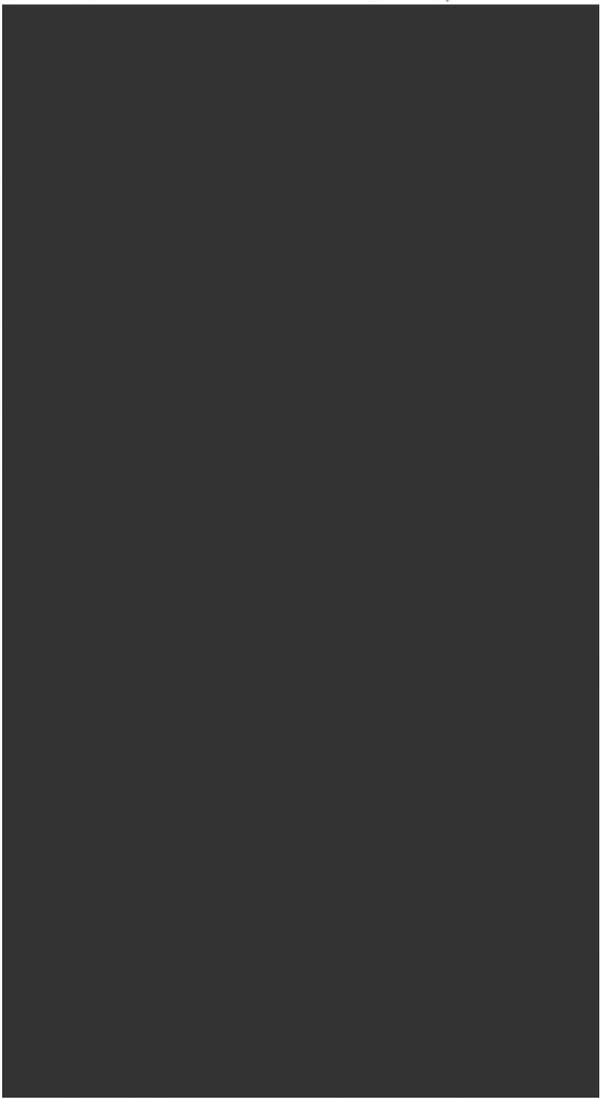
Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Housing, supportive services, activity nodes, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Separate the men and women Veterans</li> <li>✓ RV hook ups</li> <li>✓ Provide vegetable gardens</li> <li>✓ Make all Veterans welcome, not just Veterans living on the campus</li> <li>✓ Design site so there is no access to outside community. No one can get on north campus unless you are a Veteran</li> <li>✓ Veterans are here for recovery – when they are ready to integrate, they will go into the community</li> <li>✓ There is need for vocational services on campus</li> <li>✓ Drop in / outreach camp located off of Constitution</li> <li>✓ Continuum of care applied to services and circulation</li> <li>✓ Greater controlled access on North Campus, less so at South Campus</li> <li>✓ Align housing types with population subgenres</li> <li>✓ Align housing financing options with housing types</li> <li>✓ Consider long term lease and purchase options to own home</li> <li>✓ Provide safe and secure areas for vulnerable population without the feeling of confinement</li> <li>✓ Provide one stop shop at Welcome Center near entrance to North Campus</li> <li>✓ Link North and South Campus with scheduled shuttle service</li> <li>✓ Improve connection between North and South Campus – pedestrian and vehicular</li> <li>✓ Vision: provide permanent supportive housing exclusively for the homeless Veteran</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Veterans (13)</li> <li>✓ Community Members (25)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
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Sharon Donatkecker	veteran	
Arlyne Elliott		
SAMUEL WARNER	Jewish war Vet	
Francisco Juarez McEgahan	VSO Coalition Brentwood	
Claire Lawless	IAVA	
BRANDON WEXLER	VET/IAVA	
THEODORE BAZLEY	VA	
Ma Boutyht-Sin		
MILK PEINEMANN	NDVES	
Katie VIVENTI	NDVES	
Kristine Hesse	National veterans Foundation	
Christ Kahn	BCC	
Scott Malsin	OFFICE OF ASM. RIDLEY-Thomas	
Rochelle FSS	Metabolic Studio	
VOU PESCIE	METABOLIC	
CAROLE MAGNUSON	Westwood Hills Prop. Owners Assn	
CHARLES MAGNUSON	W H O A	
RICHARD HAHN	EMERGENCY VOL - VAGLA DEPT	
Daniel Mosuer	LA LGBT	
Jose de Jesus Ortiz Barrios	LA LGBT	
Joe Halper	JWV - LA LEGION	
PATRICIA Jackson-Kelle	County of LA American Legion	



Name	Organization	Contact	
Waldo Tapia	Inner City Law Center		
L.AUREN DUNCAN	American Red Cross - Los Angeles		
Rosalyn J. Petty	VA		
ATHENA Nowak			
Laetra Lake	Coalition for Veterans' Land		
Mangwi Afie	VENECA		
Lidia Nahuel	Veterans Resource Org		
Olivia Valentine	City of Hawthorne		
PETER HENNRICKSON	UCLA		
Sue Santon	UCLA		
Doug McCormick	Pac. Patis. Task Force		
MARC JENKINS	AMERICAN LEGION		
JULIO CASPZO			
Mike Stajura	UCLA Westwood		
PAMELA RODRIGUEZ	LA GOLF Academy		
SHAYNE KALEO	Anka BHI		

Dr. J

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LA

**MEETING MINUTES**

**SUBJECT:** Open House # 6  
**Meeting Date:** August 25, 2015  
**Meeting Time:** 1:30 pm to 8 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

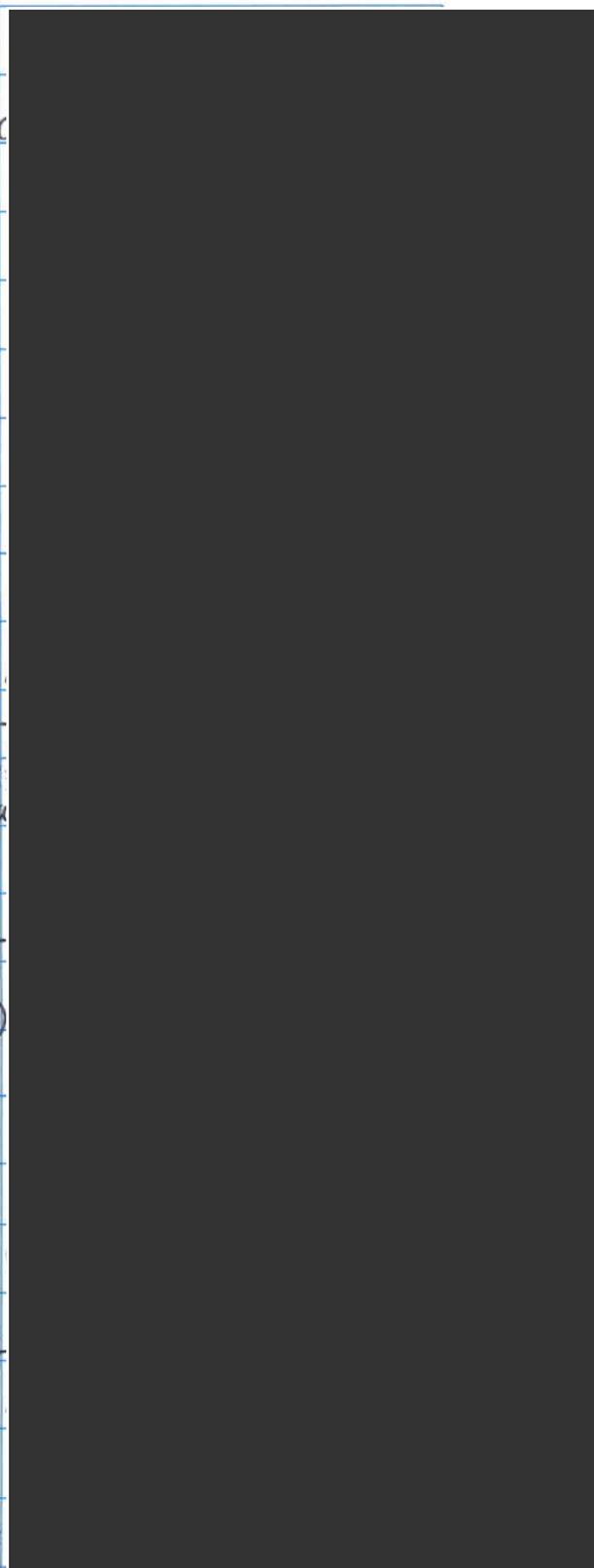
Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Overall Concept, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Enhanced pedestrian access</li> <li>✓ Kennel facilities for pets</li> <li>✓ Families – for Veterans with children</li> <li>✓ Options for housing for Veterans going to college</li> <li>✓ Offer internships</li> <li>✓ Harm reduction facilities</li> <li>✓ PX – reduced prices</li> <li>✓ Blue light 24/7 safety system</li> <li>✓ Improved lighting</li> <li>✓ Wheelchair charging stations</li> <li>✓ Signage needs improvement</li> <li>✓ Address most vulnerable first                                     <ul style="list-style-type: none"> <li>○ Phase development to address the in need first</li> </ul> </li> <li>✓ Address homeless first                                     <ul style="list-style-type: none"> <li>○ Get homeless off the street now, let’s think about tents, rapid deployment dwellings, field showers</li> </ul> </li> <li>✓ Campus needs to be welcoming                                     <ul style="list-style-type: none"> <li>○ Visitor center / welcome center locations key, should be 24/7, near campus entry, campus map and orientation</li> </ul> </li> <li>✓ Recognize alternative transportation                                     <ul style="list-style-type: none"> <li>○ Homeless rely much more on bus and bicycle</li> </ul> </li> <li>✓ Connectivity is critical                                     <ul style="list-style-type: none"> <li>○ 4 gates with controlled access</li> </ul> </li> <li>✓ Campus for Veterans, not cars                                     <ul style="list-style-type: none"> <li>○ Regional garages, 2-5 min from units</li> <li>○ 24/7 shuttle loop</li> </ul> </li> <li>✓ Housing variety is key                                     <ul style="list-style-type: none"> <li>○ Provide a range of housing types</li> </ul> </li> <li>✓ Site restoration and remediation                                     <ul style="list-style-type: none"> <li>○ “healing people and the land”</li> </ul> </li> <li>✓ Distribute services                                     <ul style="list-style-type: none"> <li>○ Clinics, commissary, library, computer lab, fitness center, restrooms</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Storytelling and sharing <ul style="list-style-type: none"> <li>○ Expression, connection, oral history – VA newspaper</li> <li>○ History museum, interactive center</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ Veterans (27)</li> <li>✓ Community Members (43)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
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Shann Donhecker	VETERAN	
CHAPLAIN DOV COHEN	VETERAN	
Hiroko Robertson		
Dave Mosler	VETERAN	
Gary Blasi	UCLA	
Kari Kollenberg	resident	
Orlyno Elliott		
Dr. Robert Korman	INFERIA GARD-LA	
MARC JENKINS	VETERAN	
Alfred AKEYAN	ARMY Vet	
BARBARA CHASE	VA	
Xochitl Munillo	CA State Assembly ADJ Assembly member Miguel Sa	
charles Horton	Navy	
Donna Ames	VA medical doctor	
DAMI OUNFOWSHE	city LAB (UCLA)	
HY ARNESTY	SEMI WAR VET AMERICAN LEGION	
MARSHALL H. ROE	VETERAN	
Peter Capone-Newton	VA	
<del>James Zocchin</del>	PRRC	
<del>Tom Holsten</del>	VA social worker	
Stu Kenny	cal-vet	
Doyle Troy	Veteran	
Nick Perdomo	leader of Am Legion Dist	



Name	Organization	Contact
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Martin Lesak	UTA	
CARL LEWIS	VA	
DON PAGELEA	<del>UT</del> <del>UBH</del>	
Mary Fintemull	UBH	
TEAN CLEVERDON	NONE	
Dr.	MICHAELAS MASTROMATTEO (300)	
	↑ Myna@earthlink.net - Ecologic	
Noah B. Jacobsen	Aguerre Technologies	
Dolores Heffernan	Brentwood Homeown former employee	
Sam Moon	POINTMAN INTERNA	
HENRY NIETO	Pointman	
Daniel Hernandez	POINTMAN	
Rudy Aguirre	Point man	
Lidia Nahuel	Veteran Resource Com	
Julio Castro	Dept. of Veteran Aff	
PASTOR Joe Enriquez	POINTMAN	
Herb RYLANDER	VET	
Sylvia Rodin	Community	
DAVID BISCHOFF		
Ken FLANDERS		
A. Bury		
Perry Goldberg	Thrive LA	

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Name	Organization	Contact
DONALD & KELLER	BHA	
Maureen Smith		
Kim Kovacs		
MIKE METCALFE	WESTWOOD HOMEOWNERS	
JOHN KEAVENEY	VETERANS ADVOCACY SERVICE	
JOE ADAMCZAK	UAS INC.	
Sarah Scott	City of Santa Monica	
Arlene Glazman	Citizen SWISH WAR VET	
SAMUEL WARRIOR		
Mary Shelton		
PATRICIA JACKSON-KELLY	County of LA	
Geochelle FSS	Metabolic Studio	
Richard Valdez	DAV	
LOU PESCE	lou pesce	
Carla Cavafie	Women Veterans Round Table	
ERIKA WILLHITE	WESTSIDE MOTORCYCLE ACAD	
JIM BURNS	JET TO VET	
CHRISTINA SILVA	CRS Productions Media Platform <sup>Educating</sup> CRS	
Monica Marta	Org Kevin McCa	
TABIE L. BRUNOW	Cal-Vet	
STEVE MCCLINTOCK	BREXWOOD VILAGE	
PETER HENDRICKSON	NOVA	
Megan Rodriguez	State Senate	

NAME

ORGANIZATION

CONTACT

CHARLES VIDES

News Frugo

[REDACTED]

MAT MILLER

Jewish War Vets

[REDACTED]

Steve Rich

U.S. VETS

[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Outreach and Communications Planning meeting  
**Meeting Date:** June 24, 2015  
**Meeting Time:** 2 pm to 3 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was decide the outreach and communications that will take place for the duration of the Urban Master Plan project.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Debrief                             <ul style="list-style-type: none"> <li>✓ Connect immediate need to Masterplan process which is future oriented</li> <li>✓ Separate homeless issues from Masterplan issues</li> <li>✓ Campus is enriched environment, focus on top percentage of high risk population, move to campus</li> <li>✓ Agenda, needs to put issue in context. Balance between update on what we are doing here and now in addition to the Masterplan process                                     <ul style="list-style-type: none"> <li>○ Update legislative action, operational and services issues related to homelessness</li> <li>○ Update progress on historical buildings, especially Wadsworth Chapel</li> <li>○ Update on Masterplan</li> </ul> </li> <li>✓ VA needs to have staff cover the town hall. Mental Health, Health Services and Prosthetics</li> <li>✓ Better communication about purpose of town hall</li> <li>✓ EUL – simplify message. Focus on housing and care needs</li> <li>✓ Explain what EUL is. One tool in the toolbox, communicate public private aspect. Need to be careful about how we describe financing, developing and building. Use examples, land is committed to Veteran care and will always be owned by Veteran Administration. Tie back to local properties, specific examples that show that leases can be good</li> </ul> </li> <li>• Messaging                             <ul style="list-style-type: none"> <li>✓ Stakeholders are diverse</li> <li>✓ Consensus will develop draft Q/A</li> <li>✓ Update staff at GLA</li> <li>✓ GLA stakeholders                                     <ul style="list-style-type: none"> <li>○ Leadership</li> <li>○ Medical Services</li> <li>○ PACT Teams</li> <li>○ Mental Health Services</li> <li>○ Dietary</li> <li>○ Security</li> <li>○ Engineering</li> <li>○ EMS</li> </ul> </li> <li>✓ Veteran Groups stakeholders                                     <ul style="list-style-type: none"> <li>○ Women</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Children</li> <li>○ Disabled</li> <li>○ Mental Health</li> <li>○ Single</li> <li>○ LGBT</li> <li>✓ Congress, State,, County, City stakeholders</li> <li>✓ Academic stakeholders <ul style="list-style-type: none"> <li>○ Matt Collier – special assistant to the Secretary to get contact information</li> <li>○ UCLA – Sue Santon</li> <li>○ USC – Anthony Hassan, Joe Beck, John Soffa</li> </ul> </li> <li>✓ Local Neighbors stakeholders – Jon Sherin</li> <li>✓ Business Leaders stakeholders – Jon Sherin</li> <li>✓ Hold special event for media</li> <li>✓ Summer of Service – kick off week from today – Theresa DiMaggio will send details to Cynthia Keeffe (HOK). Focus on the good news. Theresa DiMaggio will talk with VA leadership</li> <li>✓ Veteran oriented event with food and drinks, work with VA to provide refreshments then follow up with meeting</li> <li>• Outcomes <ul style="list-style-type: none"> <li>✓ Transparency</li> <li>✓ Feedback</li> <li>✓ Establish level of trust</li> <li>✓ Information from the Veterans</li> <li>✓ Go beyond the homeless, talk about the healthcare</li> </ul> </li> <li>• B256 Welcome Center - pip up and meeting space, traveling meeting space, B402, B500 Lobby</li> <li>• Data base management - Consensus</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information <ul style="list-style-type: none"> <li>✓ Identify % of homeless Veterans who are most vulnerable</li> <li>✓ Marc Waddell will develop Q/A based information to be uploaded to website</li> <li>✓ Review Phil Thomas Masterplan</li> <li>✓ Why is this Masterplan different from past Masterplans, speaks to short term/mid term/long term</li> <li>✓ How do you restore trust? Actions need to follow the words</li> <li>✓ Develop short term solution and have Jon Sherin deliver, stand side by side with Veterans</li> <li>✓ Darci Palmer (CORE) will run point on the housing list</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (6)</li> <li>✓ CONSULTANTS (5)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** B209 Residents Group meeting  
**Meeting Date:** July 1, 2015  
**Meeting Time:** 5 pm to 6 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the B209 Residents Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• B209 Group expressed information, concerns and ideas for the campus, explained how their program works                             <ul style="list-style-type: none"> <li>✓ Most of the residents came from B242</li> <li>✓ B209 is surrounded by dilapidated buildings</li> <li>✓ The whole place (campus) needs a change</li> <li>✓ B209 is an impressive building given the state of decay that other buildings are in</li> <li>✓ Thrilled not to have room mates</li> <li>✓ Residents like having a kitchen – they enjoy coming home</li> <li>✓ All of the residents are working on campus – laundry, shops, etc</li> <li>✓ B205 and B208 are in design currently. Looking for funding at eh beginning of the year. 18 months construction</li> <li>✓ Input about what is working and what is not:                                     <ul style="list-style-type: none"> <li>○ John Dozois – labor of love. Proud of building</li> <li>○ A pool would facilitate aqua therapy</li> <li>○ Need full size refrigerators</li> <li>○ Residents have been in the space for 1 month</li> <li>○ Cell phone reception is very bad in B209, concrete structure – also need a cell tower on the campus</li> <li>○ Need grocery store on site, no grocery within walking distance. Plan for B205 is to include a grocery store run by the Veteran canteen service</li> <li>○ Would like more closet space, desk is wide, difficult to hang longer clothes. Plenty of drawer space, need more hanger space</li> <li>○ Every bedroom should have a wardrobe</li> <li>○ Need more lighting in the bathrooms</li> <li>○ Future buildings need a quiet space for men as well as women</li> <li>○ Would like a bbq area</li> <li>○ Need more laundry facilities</li> <li>○ Hood fans over the range not ducted to exterior, this causes odors to travel from room to room</li> <li>○ Plumbing and pipe fitting, electrical running below piping and may cause a maintenance problem</li> <li>○ Veterans would like bathtubs, men and women</li> <li>○ Area for guest, area on second floor is not sufficient</li> <li>○ Signage, parking places for guests</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Open ceiling is not a desired look.</li> <li>○ Like in unit cooking and unit design. Kitchens are too small, but functional. Appropriate for one person. Would like a central location where people can get together to cook</li> <li>○ Light at night coming in above the doors. Would like to install translucent film to help block light</li> <li>✓ B220 will start to teach yoga classes</li> <li>✓ Provide a community kitchen</li> <li>✓ Include a Whole Foods, Starbucks, etc</li> <li>✓ Challenges of converting historic buildings and accommodating contemporary mechanical and plumbing systems in ceiling system</li> <li>✓ Integrate wellness, walking trails, dry saunas or steam, recreation room, lockers</li> <li>✓ Health is important, need a gym. Something like the outdoor exterior poly trauma</li> <li>✓ Bike share program on campus</li> <li>✓ Electronic information sign programs. Expand healthnet currently rolling out in B500. Library on mezzanine floor B209, elevator lobbies B500</li> <li>✓ Space for family to visit,, Fisher House or Hoptel</li> <li>✓ Identify different cohorts, single parents, families</li> <li>✓ Costly surprises during construction – mechanical issues, structural clashes.</li> <li>✓ Coring all of the beams, changing ceiling heights to accommodate infrastructure, steam, low voltage network on campus nets expansion. Biggest issue is electrical capacity. 1 to 1-1/2 years to expand system (California Edison). All systems are at capacity</li> <li>✓ Many women get HUD/VASH vouchers and do not need to come into transitional housing</li> <li>✓ Intent was to create small corridors to create neighborhoods. Dwelling is you house, the in between areas are where the neighbors get together</li> <li>✓ Like the idea of more housing available on the campus. Need programs like this, not as strict as the DOM, but with structure</li> <li>✓ Concern about standard being reduced. Want program requirement to enter B209 to stay strict</li> <li>✓ Concern about bringing Veterans onto campus</li> <li>✓ Permanent housing is desirable</li> <li>✓ Continuum of residence, start in the DOM, move to B209, then move to permanent housing</li> <li>✓ Would like to stay connected, but want to move on</li> <li>✓ CalVets long term. Place to get on track</li> <li>✓ Pride of ownership for house</li> <li>✓ Occupational training is desirable. Need to train Veterans to work in desired fields. Live nearby work and school</li> <li>✓ Provide life skills training</li> <li>✓ If there is hope, then there is a ray of light</li> <li>✓ 1 year time frame for staying at B209</li> <li>✓ Photos of Veterans in their rooms along with their story. Story of where Veterans came from, how they feel and where they are going</li> <li>✓ Tents on campus, not a good idea</li> <li>✓ Connecting program to housing is important</li> <li>✓ Need stability, shelter</li> </ul>	
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	<ul style="list-style-type: none"> <li>✓ People who come straight off the streets have to be closely regulated. Bringing the elements with them , habits</li> <li>✓ Provide ambassadors, walk through programs. Designated section for a stand down, tents, sleeping bags, shower, education, medical, food</li> <li>✓ System in place seems to be working</li> <li>✓ Have a 60 or 90 day stay facility – PTSD, drugs etc</li> <li>✓ One person had not been anywhere else. Homeless, truck, stand downs. Met person at stand down who introduced program. Tired and need help, wanted to get well. Working the program. New chapter of his life, wants to make it count</li> <li>✓ Family is important</li> <li>✓ HUD/VASH is low income, not in good areas. Not safe</li> <li>✓ Would lie permanent housing in an area like WLA campus. Want to be connected, connected on the campus, connection to resources</li> <li>✓ Want to graduate from B209 to real neighborhood</li> <li>✓ Building a community</li> <li>✓ Connecting housing to discipline and programs, otherwise people will go back to the streets</li> <li>✓ Expect military conduct, some people are not ready to get better</li> <li>✓ Accountability</li> <li>✓ Mentoring</li> <li>✓ Need more than a dwelling</li> <li>✓ B209 mimics life</li> <li>✓ New Directions at WLA is very different than Sepulveda – no structure</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (5)</li> <li>✓ HOK (1)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** New Directions meeting  
**Meeting Date:** July 8, 2015  
**Meeting Time:** 3 pm to 4 pm  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the New Directions Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• New Directions Group expressed information, concerns and ideas for the campus, explained how their program works                             <ul style="list-style-type: none"> <li>✓ Medical services, initial assessment</li> <li>✓ 90 day medical assessment, wellness assessment</li> <li>✓ No walk-in services in Sepulveda</li> <li>✓ Veterans have to go to B500 in WLA for medical services</li> <li>✓ Unusual opportunities of being on campus should be utilized</li> <li>✓ Homeless Patient Aligned Care Team HPACT on campus</li> <li>✓ High risk behavior refusal to accept medical help</li> <li>✓ Managers and staff meet with HPACT team</li> <li>✓ HPACT Team – VA created a separate unit and hired people who had street experience</li> <li>✓ 2 years of training for police</li> <li>✓ HPACT teams developing relationships</li> <li>✓ Connect to the campus</li> <li>✓ Security – police need to operate differently than medical. Private residence, need support. When you call 911, who comes? Police need to be trained to deal with mental health issues</li> <li>✓ Complaints about residents on campus from VA staff. Biggest problem is gossip</li> <li>✓ Property managers need control, but need to have police support to deliver message</li> <li>✓ 5150 authority. Need to have a conversation with mental health people</li> <li>✓ 20 to 1 resident / staff ratio</li> <li>✓ Services                                     <ul style="list-style-type: none"> <li>○ Community building</li> <li>○ Structured engagement</li> <li>○ Tied to best practice goals</li> <li>○ Connecting to medical services</li> <li>○ Connecting to community</li> <li>○ Activities</li> <li>○ Support groups</li> <li>○ Movie nights</li> <li>○ Coffee night</li> <li>○ Active space</li> </ul> </li> <li>✓ Build trust and relationships, so Veteran can deal with stress an change</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>✓ People in the building know how to hide behavior. Need to move people along</li><li>✓ Permanent housing, turnover is 10% per year. Source of people leaving is incarceration. Usually tied to constraints in the system, no available rehab beds for example. Number of people have had their benefits restored</li><li>✓ Focus on outcome, don't want it to be not ok for the type of people/behaviors to be in the facility</li><li>✓ Flexible funding</li><li>✓ Revitalize the campus</li><li>✓ Issues that restrict development<ul style="list-style-type: none"><li>○ Regulatory</li><li>○ Financial</li><li>○ Infrastructure</li></ul></li><li>✓ Building a community for Veterans by Veterans</li></ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Blue Butterfly meeting  
**Meeting Date:** July 9, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Blue Butterfly comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Blue Butterfly Group expressed information, concerns and ideas for the campus, explained how their program works                             <ul style="list-style-type: none"> <li>✓ Veterans not eligible for VA benefits not eligible for VASH</li> <li>✓ Some Veterans qualify for Section 8</li> <li>✓ Can provide mixture of Veterans Section 8 and VASH</li> <li>✓ Land needs to have a Veterans only restriction on the land</li> <li>✓ Prop 41 funding can serve less than honorable discharge</li> <li>✓ Outreach efforts challenge, non eligible Veterans</li> <li>✓ DMH, department of mental health. DVMSC preference</li> <li>✓ Design can drive the division of housing type population. Neighborhood concept. Avoid long corridors, pods are better. Learn from senior housing. Richard Niemeyer, architect, can provide information about rehab</li> <li>✓ Blue Butterfly has 73 leasable units, 3 units used as supportive services office. 9-1/2 acres. On site manager, maintenance, support. Minimum household size based on 2 bedroom, 1 bath; have to be 2 or 3 residents. Need to lease up to meet tax credit requirements. 3 to 4 weeks to complete lease up. Recommend 2 bedroom, 2 bath units, double master for unsubsidized</li> <li>✓ Grant per diem program, transitional for 2 years. Existing programs will be funded, no new programs anticipated. 2% vacancy rate for rental housing in LA difficult to find low income units to move to</li> <li>✓ Working with the VA to define who provides case management services. Has to do with case management dollars and control. Ratio of 1 to 25 case management. Best option is to have VA subcontract, second best is to have 1 case manager assigned a property</li> <li>✓ Security 24/7</li> <li>✓ Many homeless have vehicles</li> <li>✓ Outreach strategies – Relationships with WLA and Long Beach VA. Community partners</li> <li>✓ VSO outreach based on existing relationships</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Follow up information                             <ul style="list-style-type: none"> <li>✓ How many grant per diem residents are there in LA County?</li> <li>✓ How many units does LA County plan to build in the next 1, 5, 10 years?</li> <li>✓ Can case management dollars be subcontracted to operation</li> </ul> </li> </ul>	

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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Inpatient meeting  
**Meeting Date:** July 30, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Inpatient Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Inpatient Group</li> <li>• Dr Li expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ 2<sup>nd</sup> Quarter 2015 – 600+ admits rom homeless group. 300+ at ED</li> <li>✓ Recent data projections – 900+ increase in ED</li> <li>✓ Skilled nursing – additional 190 (State Veterans Home). 4-5 ED/daily                                     <ul style="list-style-type: none"> <li>○ Total of 600 beds with 3 levels of care   <ul style="list-style-type: none"> <li>➢ Assisted living</li> <li>➢ SNF</li> <li>➢ Dementia</li> </ul> </li> </ul> </li> <li>✓ Most of the Veterans are outside GLA area for State Veteran Home</li> <li>✓ ED and Inpatient services – no children. ED is at capacity now, can't handle any addition load. Need to increase Inpatient/ED services</li> <li>✓ OB/GYN to UCLA</li> <li>✓ Homeless have longer length of stay. Often because there are no transitional services available for them</li> <li>✓ Have a 54 bed transitional care unit, 2/3 homeless</li> <li>✓ Post 911 - mental health services increased</li> <li>✓ Discharge planning meetings include Doctor, Social Worker, Case Manager, Nursing Home Coordinator. Items discussed for discharge:                                     <ul style="list-style-type: none"> <li>○ Challenges</li> <li>○ Drug / alcohol use</li> <li>○ Patient unable to pay or don't want to pay (pension release)</li> <li>○ Refuse to leave. 20-30 inpatients at any given time</li> </ul> </li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Follow up information                             <ul style="list-style-type: none"> <li>✓ Bill Daniel to provide flow chart of how homeless navigate and enter VA system</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (3)</li> </ul> </li> </ul>	

END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Leadership Group meeting  
**Meeting Date:** July 29, 2015  
**Meeting Time:** 2 pm to 3 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Leadership Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Leadership Group</li> <li>• Leadership Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ North and South division between healthcare and housing is good</li> <li>✓ Darci Palmer (CORE) comment: Menlo Park, 2 acre site, interim ground lease. Created entity that is the future owner of the affordable housing development 60 units permanent affordable housing. City and County authority. Use of tax credits. What are rents vs VASH? Includes case management from VA. Financial feasibility of housing and support services</li> <li>✓ Children on campus:                                     <ul style="list-style-type: none"> <li>○ VA does not do pediatric health, joint commission regulations are different</li> <li>○ Security</li> <li>○ Adjacency to schools</li> <li>○ Many Veterans are registered sex offenders, proximity issues</li> <li>○ Impaired drivers on campus, off campus supervision</li> <li>○ No daycare or while receiving care supervision for children</li> </ul> </li> <li>✓ Homeless group that do not have physical or mental issues</li> <li>✓ Doms are abstinence programs</li> <li>✓ Bridge housing not on programs, difficult to mix these groups</li> <li>✓ What is the definition of a neighborhood?</li> <li>✓ Separate types of issues</li> <li>✓ Veterans who have family units</li> <li>✓ B402 is current homeless intake, should this function move to north campus?</li> <li>✓ Cycle of homeless Veterans:                                     <ul style="list-style-type: none"> <li>○ Evaluate getting them off the street, bridge housing on campus, Veterans may be using substances</li> <li>○ Lack of low income housing in IA</li> <li>○ PIT count majority African American. What can be done to diversity the community?</li> <li>○ This campus might be more of a way station</li> <li>○ Resources are not close by</li> </ul> </li> <li>✓ Preference for at risk Veterans</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Identify range of Veterans. Identify pros and cons</li> <li>✓ Housing First process: <ul style="list-style-type: none"> <li>○ Chronically ill, schizophrenia, reduction of harm</li> <li>○ Transitional program moving toward housing, 1 year</li> <li>○ Permanent housing, suggest split off from Federal property</li> <li>○ HUD/VASH vouchers, demand high, availability is high, need HUD/VASH waiting space. The in between people who have nowhere to go More like temporary housing. Something does not require healthcare – VA focus in on healthcare not on urban planning</li> </ul> </li> <li>✓ EUL needs Veteran support</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (8)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Mental Health meeting  
**Meeting Date:** August 6, 2015  
**Meeting Time:** 11 am to 12 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Mental Health comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Mental Health Group</li> <li>• Mental Health Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Vulnerable Categories (some who can live independent, some cannot)                                     <ul style="list-style-type: none"> <li>○ Women</li> <li>○ Frail</li> <li>○ Elderly</li> <li>○ Chronic psychotics</li> <li>○ Cognitive impaired, physical limitations</li> </ul> </li> <li>✓ Original roots was a Barry Hospital psych buildings. Suggest going back to original charter</li> <li>✓ Children can be on campus as long as there are no predatory groups</li> <li>✓ Long term children tenants, may need to address pediatrics</li> <li>✓ Well published statistics that quantify number of children in a given population</li> <li>✓ These patients would be using inpatient and mental health services. Subspecialty services located at GLA</li> <li>✓ Multiple diagnosis, more efficient and patients more likely to attend. Improve access to care for those who will be using it all the time</li> <li>✓ Create nodes through the property and use shuttle on a loop. Improve access</li> <li>✓ Bulk of mental health patients are domiciliary. Shifting from dom beds to bridge housing. Dom is part of community care, not part of mental health. Dom is used to discharge hospital patients, highly vulnerable. Component of substance abuse, working on 30 day residential program. Dom used as step down, reduced number is ok</li> <li>✓ Gateway to services                                     <ul style="list-style-type: none"> <li>○ Psych ER usually referred by clinician. Admitted for brief time for specific purpose</li> <li>○ Community provider referral</li> <li>○ Self referred</li> <li>○ Homeless through social services</li> </ul> </li> <li>✓ There is no single portal for services                                     <ul style="list-style-type: none"> <li>○ Part of the problem is that there is no single portal. Inpatient programs consolidated into B500 2<sup>nd</sup> floor</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Mental health clinic moved to B401, plan is to move all remaining mental health activities in B401 and B402</li> <li>○ Most cognitively impaired – services distributed across campus. Optimal location for mental health is B500 once it is vacated. Mental health becomes another ambulatory clinic</li> <li>✓ Mental health is part of Medicine. Location on north campus would further stigmatize mental health. Need access and adjacencies between mental health and medicine</li> <li>✓ Mental health and case management is Medicine</li> <li>✓ Case workers, social services are Housing</li> <li>✓ Aggressive or predatory group <ul style="list-style-type: none"> <li>○ Put younger aggressive men/people in HUD VASH rather than concentrate them on campus</li> </ul> </li> <li>✓ Mentally ill young – aggregate housing to young men near CBOCS or at Supulveda. Expand sub specialty services to outlying areas</li> <li>✓ Each decade of life another organ goes hay wire. Younger Veterans do not have as many physical issues</li> <li>✓ Do not mix aggressive with vulnerable</li> <li>✓ Integrate into work force. They want different amenities</li> <li>✓ Physical disability <ul style="list-style-type: none"> <li>○ Diabetes is the strongest indicator for dementia – vulnerable</li> <li>○ Those who have physical disability who have a history of violence should not be here</li> </ul> </li> <li>✓ High 70 to mid 80 percent of homeless have mental illness. Mentally ill homeless are a subset of larger group of mentally ill Veterans</li> <li>✓ CWT programs: Grounds Keeping, Co-Op, Tree people</li> <li>✓ North campus focus <ul style="list-style-type: none"> <li>○ Housing and social services</li> <li>○ Mitigate traffic as a result of the mix of recommended north campus residents</li> <li>○ Use parking nodes and inter campus shuttle</li> </ul> </li> <li>✓ South campus focus <ul style="list-style-type: none"> <li>○ Healthcare, mental health and research</li> <li>○ Mitigate traffic as staff move to South campus. Consistent within integration of PACT model</li> </ul> </li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Andy Kim and Kerry DeCourt <ul style="list-style-type: none"> <li>✓ Disruptive behavior committee</li> <li>✓ Number of mental health patients who are homeless</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 6 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room

**HOK Project No.:** 15.24015.00

**Meeting Time:** 11:00 am - 12:00 pm

**Meeting Name:** DISCUSSION WITH DR. BARRY GUZE, CHIEF OF PSYCHIATRY

Name	Affiliation	Phone	Email
<i>Barry Guze</i>			
<i>Cynthia Grant</i>			
<i>John Doganis</i>			
<i>Craig</i>			

**MEETING MINUTES**

**SUBJECT:** Environmental Services meeting  
**Meeting Date:** August 6, 2015  
**Meeting Time:** 9 am to 10 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to Environmental Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Environmental Services</li> <li>• Environmental Services expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Outside contracts                                     <ul style="list-style-type: none"> <li>○ Arborist</li> <li>○ Fire Prevention</li> <li>○ Bio-Waste (Sharps)</li> <li>○ Hazardous Materials, Safety</li> </ul> </li> <li>✓ Engineering – roads / blacktop</li> <li>✓ Environmental Services average 220 FTE                                     <ul style="list-style-type: none"> <li>○ Only preferenced Veterans</li> <li>○ Veteran in conflict tour</li> <li>○ 30% disabled</li> <li>○ WG-2 to WG-6</li> </ul> </li> <li>✓ All sanitation – inside and out. Trash, cleaning, etc</li> <li>✓ Exterior maintenance</li> <li>✓ Signage</li> <li>✓ Painting</li> <li>✓ Flooring</li> <li>✓ Do not maintain:                                     <ul style="list-style-type: none"> <li>○ DOM rooms</li> <li>○ B209 (clean own rooms)</li> <li>○ B207 (Salvation Army)</li> <li>○ B212, B214, B116 and CA State Home</li> <li>○ Laundry</li> <li>○ Landscaping</li> </ul> </li> <li>✓ Use CWT's – live on campus, work off-sets rents</li> <li>✓ Developer Buildings – analysis of most cost effective way to maintain, case by case.</li> <li>✓ Primary Warehouse – B297</li> <li>✓ Secondary Warehouses                                     <ul style="list-style-type: none"> <li>○ B210 (basement)</li> <li>○ B500</li> </ul> </li> <li>✓ Long Term Signage – South campus is done, North campus still incomplete. VA should have its own sign shop</li> <li>✓ New buildings should have low water/low maintenance exterior</li> <li>✓ B209 has 6 Housekeeping Aid Closets</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>• Attendees<ul style="list-style-type: none"><li>✓ VA (3)</li><li>✓ HOK (1)</li></ul></li></ul>	
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END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Dietary meeting  
**Meeting Date:** August 12, 2015  
**Meeting Time:** 1:30 pm to 2:30 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Dietary Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Dietary Services</li> <li>• Dietary Team expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Building 300 is food production and administration offices</li> <li>✓ B300 contains IT component</li> <li>✓ B13 and B210 are former food service buildings</li> <li>✓ Produce and tray for: GLA, Sepulveda and Long Beach</li> <li>✓ Cafeteria , tray and made to order</li> <li>✓ Bulk food service for State Home: 84 bed homeless of total 398 beds</li> <li>✓ OP mental health Veterans, B206 and B207 dual diagnosis, outpatient day treatment: sack lunches (VA Handbook does not have authority to feed outpatients. Authorization is only for inpatients and outpatient day treatment program. Need to include food service into guidelines or include EUL criteria)</li> <li>✓ 1.3 million meals per year</li> <li>✓ VCS does canteen, stores, vending and food trucks</li> <li>✓ Staffing challenges, more substance abuse and mental health issues</li> <li>✓ Increase activity on North campus affecting Dietary. Food service employees in transitional housing, living in grant per diem programs, dom and transitional. Drama and tension in the workplace. Treatment in B206 and B207, across the street. Employees wandering into work areas. Not enough security, food safety, physical safety. Staff has too much interaction with transitional housing people</li> <li>✓ Do not use CWT. Too many challenges. Treatment residents are ok, but those who are not in the treatment are at risk. The employee environment (place) is a trigger</li> <li>✓ GLA future – room service program requires relocation closer to main hospital and additional space</li> <li>✓ Long Beach reimburses for food services, cultural and political differences, inefficient</li> <li>✓ Sepulveda - 35 beds in the CLC, 5 GLA staff located in kitchen on site</li> <li>✓ State Home – 5 year sharing agreement. Existing kitchen serves 54 residents</li> <li>✓ Sepulveda New Directions – security challenges</li> <li>✓ Variety of patient needs, age range increasing, 70% of diets</li> </ul> </li> </ul>	Information

	<p>are specialized</p> <ul style="list-style-type: none"> <li>✓ 1 dietician to 6,000 Veteran outpatients</li> <li>✓ At capacity in current facility. Not enough storage, refrigeration</li> <li>✓ Ideal kitchen environment is single level. Current environment is 3 level</li> <li>✓ Total department size 280 people - nutrition and food services</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (4)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 12 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room

**HOK Project No.:** 15.24015.00

**Meeting Time:** 1:30<sup>PM</sup> am - 2:30 am

**Meeting Name:** DISCUSSION WITH JENNIFER WORLEY, DIETARY SERVICES DIRECTOR

Name	Affiliation	Phone	Email
Diane Freyling	Nutrition & Food	[REDACTED]	[REDACTED]
Jennifer Karp	Nutrition & Food	[REDACTED]	[REDACTED]
Jana C. Dorais	NUTRITION HOK	[REDACTED]	[REDACTED]
CYNTHIA KEEFE	HOK	[REDACTED]	[REDACTED]
Jennifer Worley	NFS	[REDACTED]	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Emergency Services meeting  
**Meeting Date:** August 13, 2015  
**Meeting Time:** 3 pm to 4 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Emergency Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Dr Patel</li> <li>• Dr Patel expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Largest VA ER in the country and in the VISN</li> <li>✓ ER is the only off duty care hours available to Veterans</li> <li>✓ Veterans use ED as primary care provider, underserved population</li> <li>✓ 35% homeless, tenuous housed Veterans. Census – 28,000 total visits last year. Projecting 30,000 this year</li> <li>✓ See approximately 28 homeless Veterans per day</li> <li>✓ Majority of patients come in evening and weekends</li> <li>✓ 20 bed ED with 2 fast track beds. Open 24/7, 365 days a year</li> <li>✓ DOM clinic staffed weekdays 8am to 4pm with primary care team in B402</li> <li>✓ Capacity to care already to overcapacity. ED renovation in 2016, 14to 24 month renovation schedule. 25 to 30 percent decrease in capacity</li> <li>✓ Urgent care clinic needed in addition to the ER</li> <li>✓ 6 to 9 hours wait if moving to inpatient bed – worst in VISN</li> <li>✓ 5 to 10 ambulance visits per day</li> <li>✓ Trauma cases are stabilized and transferred to UCLA</li> <li>✓ Children will be taken to UCLA. Physicians are trained in pediatrics, but staff is not and there is no pediatric equipment available in the ED</li> <li>✓ Women make up 8% of patients in ER. Predominant issues are not female specific</li> <li>✓ Homeless come in the North entrance of B500. Veterans stay in lobby until police sweep the area, they then go to the ED</li> <li>✓ No options for discharge to beds on campus. If beds are available at welcome center, there needs to be a shuttle available 24/7 from ED</li> <li>✓ Need medical detox unit – 10 beds minumum</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ Consultants (3)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Patient Advisory meeting  
**Meeting Date:** August 13, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Patient Advisory Council comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Patient Advisory Group</li> <li>• Patient Advisory Council expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ State of California on target per NPR report. Ending homelessness by 2015 is difficult due to transient nature of homeless population. Housed one year, may return to homelessness in future. Case load today, 48 beds, 4 case managers. Ranges from 9 to 13 depending on census. Housing families is more difficult in State of California. Single male with substance abuse easier to address because there is more funding. Housing for female Veterans with children. Need to identify mix and number of homeless women Veterans. Because of equal opportunity, certain grants were unavailable. Address issue before construction and target population ahead of time to avoid equal opportunity and fair housing</li> <li>✓ Womens clinic and Womens Mental Health are good. All in one clinic, need more room</li> <li>✓ Women feel that they are harassed they are here for medical care, not to buy drugs or pick up a date</li> <li>✓ Masterplan Drivers                                     <ul style="list-style-type: none"> <li>○ Housing</li> <li>○ Safety</li> <li>○ Separate clinical and recreational facilities for women, separate waiting rooms and entrances</li> </ul> </li> <li>✓ Operational Drivers                                     <ul style="list-style-type: none"> <li>○ Staff training, specific to women issues</li> <li>○ Increase primary care</li> <li>○ Increase continuity of care</li> </ul> </li> <li>✓ In the military, all serve as one. Out of the military, women are not getting the respect they received in the military. Response is that in the military the treatment was biased. This attitude continues at the VA. At VA facility, men are aggressive toward women on campus. There is no accountability in the VA at WLA. Betrayal of trust</li> <li>✓ Council charter is to make recommendations to provide a sense of well being for Veterans on campus                                     <ul style="list-style-type: none"> <li>○ Vulnerable Veterans</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ TBI</li> <li>○ Stroke</li> <li>○ Mental Health</li> <li>○ Women Elderly</li> <li>✓ Urgent Care and ED <ul style="list-style-type: none"> <li>○ Women have problems being seen, any are turned away. Services needed to not align with clinical specialties. Info from MSA. Triage is occurring</li> <li>○ Veterans go to ED so they have a place to stay</li> </ul> </li> <li>✓ Homeless access through bridge housing, 40% of patients in GMed are people with unstable housing. People who need medical care before they continue treatment. Bridge housing beds without behavioral or medical criteria. Post acute care discharge. 70 to 80% sleeping off site</li> <li>✓ Comprehensive homeless center, B402. Integrated housing, 100 unique Veterans per day. Most have stable housing, 20 per day looking for housing</li> <li>✓ Welcome campus for all Veterans. Bridge housing and Welcome Center. Intent is to run 24/7</li> <li>✓ Shuttle service between B402 and B257</li> <li>✓ Chronic homeless Veterans with complicated medical and psycho social, substance abuse – patients who do not want services. Using housing first model. No interest in coming in for healthcare or housing. Outreach needed. Programs in B257 are available to women, but not well attended. Staff training needed</li> <li>✓ Goal is to have campus with large DOM patients, substantial programs including, training, vocational rehab, social services</li> <li>✓ HPAC homeless patient aligned care team increased hours</li> <li>✓ Women should be able to request escorts from are to clinic. Women have to traverse through a pack of men at DOM and Haven. Need to have safe secure access</li> <li>✓ Culture at WLA is different. Survey, 25% of women report harassment on VA campus. Build on innovations from other VAs, college campuses, bystander interventions. Culture of hanging out (socializing) is detrimental to creating a safe environment. Is there a zoning solution to empower Veterans. Neighborhood watch, Veterans. It is a place for healthcare and a place for socialization. Focus on South campus as medical center. Need 360 view camera towers or red phone system on campus</li> <li>✓ Veterans with children – Services on campus are currently lacking. Parameters for healthcare is possible. Population in recovery, need to figure out how to separate women and children geographically etc. Complete separation between women and children. Campus and potential housing, research buildings, turned into children quad. Separate transgender population from convicted sex offenders</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information and questions <ul style="list-style-type: none"> <li>✓ % of chronic homeless who are receiving healthcare currently? Highest percentage of women homeless in country</li> <li>✓ What are the barriers to bringing chronic vulnerable homeless? Target approach to what women and other vulnerable Veterans need Feeling of continued abuse</li> <li>✓ Security – permanent housing criteria. What about legal substances, medical marijuana and alcohol on campus?</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees</li> </ul>	

	✓ VA (7) ✓ HOK (2)	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Domiciliary meeting  
**Meeting Date:** August 26, 2015  
**Meeting Time:** 9:30 am to 10:30 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Domiciliary Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Domiciliary Services</li> <li>• Domiciliary Team expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Domiciliary Services used to report to the President – under Geriatrics and Extended Care, now under Mental Health</li> <li>✓ More complex needs, mental health residential and treatment programs are still DOM beds. Now doing EB practice, big umbrella for different types of DOM. Different beds depending on type of treatment</li> <li>✓ DOM categorized by most prevailing criteria</li> <li>✓ DOM currently in B214 and B217, new building B214 to be converted to bridge housing</li> <li>✓ CLC, Nursing home B213 and B215</li> <li>✓ 4 bed sections – total 296 beds                                     <ul style="list-style-type: none"> <li>○ 125 beds designated homeless Veterans, all issues, mental illness or displaced Single rooms, 2, 3 and 4 person rooms</li> <li>○ 62 beds – SA beds, substance abuse</li> <li>○ 20 beds for Women</li> <li>○ 32 bridge beds, will increase – different approach, not sobriety requirements. HUD VASH step section was bridge housing. Need to be in stable environment while they find stable housing</li> <li>○ 109 general beds. Trauma that occurred in the military, MST/PTSD, younger Veterans. Separate men and women</li> <li>○ 57 remaining DOM beds, need some sort of care</li> </ul> </li> <li>✓ B209 is under the same authority as DOM, focus is work therapy. Veterans are taught to live independently They pay a program fee. Environment is individual focused. DOM is communal living. Continuum of Care</li> <li>✓ Medical care is considered outpatient, staffing consists of psychologists, therapists, case workers, nursing staff, social workers,, pharmacist, dietitian, recreational therapy, social science techs and assistance, physical therapist vocational therapist. Treatment building within a residential setting</li> <li>✓ Increased acuity in patients. Medication management. Safe medication management program</li> <li>✓ Occupancy Rate – 82%. Womens unit is usually 50% full</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Patients enter through referral in B402. Enter through emergency, social work, HPACT, PACT, Outreach and telehealth. Consults come straight to DOM. Set up patient with face to face screening, working on telehealth screening. Require recent TB screen. Screen is basic health, mental health looking to see if the program can accept, can the program manage the Veteran, does the Veteran want to come into the program. Those who do not meet criteria, may need higher level of care. Physical and mental ability, dementia, effect of drugs - Veterans are referred to board and care, Mental Health.</li> <li>✓ Veterans do not pay, average length of stay is 5 to 6 months</li> <li>✓ Older Veterans are assisted to find housing, some go back to families. Increased number of Veterans trying to maintain housing, go back to own home</li> <li>✓ Backlog – none. Initial contact to consult within a day due to increased hours and evening screening</li> <li>✓ Program components for each of the beds <ul style="list-style-type: none"> <li>○ Close to 800 people admitted and discharged each year, 60% Veterans are completing program</li> <li>○ SA increase in Veterans about to lose housing. Many Veterans in bridge housing want treatment. See an increase in need moving forward</li> <li>○ Biggest challenge on homeless floors, multiple diagnosis issues. Treatment plan is organized in subset. Need basic money management, interpersonal skills, basic programming</li> <li>○ Women, many treated for MST, some combat trauma, domestic violence. Cognitive behavior focused treatment. Women with children are not admitted, provide are where children can visit. DOM not appropriate to have children. Refer children into safe or protective custody while Veteran is in treatment</li> </ul> </li> <li>✓ greater presence of legal services on campus needed</li> <li>✓ DOM wish list <ul style="list-style-type: none"> <li>○ Staffing ratio; <i>follow up</i> – staffing is not adequate for current need</li> <li>○ More space to serve mental ill, need more staff to supervise. Patients need direct supervision. If services are centralized, still need staff managing the residential units.</li> <li>○ Line of sight needed for higher acuity patients</li> <li>○ Buildings are not configured appropriately, now require more staff because of existing conditions</li> <li>○ Front entrance, Veterans coming off the street and in treatment, need storage for patient possessions.</li> <li>○ Communal living requires clinician intervention. Include group rooms space for resident managers</li> <li>○ Provide for recreational therapy, computer room, library, referral center (community center)</li> </ul> </li> <li>✓ Recommendation – DOM program focused on DOM, separate the Bridge function into a separate program.</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Arzenia Redcross, John Dozois, George <ul style="list-style-type: none"> <li>✓ How does DOM address transgender Veterans</li> <li>✓ How many people lived on campus in the mid 70s?</li> <li>✓ Number of homeless not entering into the Homeless program</li> </ul> </li> </ul>	

	✓ Develop flow diagram for Veterans entering campus. Different path for different Veterans, include off campus	
	• Attendees ✓ VA (3) ✓ HOK (4)	

END OF DISCUSSION

Client:

Greater Los Angeles VA Medical Center, Los Angeles, CA

Meeting Date:

26 August 2015

Project Name:

New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location:

VA Welcome Center, Building 257, First Floor Conference Room #126

HOK Project No.: 15.24015.00

Meeting Time:

9:30 am - 10:30 am

Meeting Name: DISCUSSION WITH ARZENIA REDCROSS, DOMICILIARY CHIEF

Name	Affiliation	Phone	Email
<i>Barci</i>			
<i>George</i>			
<i>CYNTHIA</i>			
<i>Blann Smith</i>	AO DOM	[REDACTED]	[REDACTED]
<i>Jacqueline Erwin</i>	Asst. chief, DOM	[REDACTED]	[REDACTED]
<i>Arzenia Redcross</i>	Chief	[REDACTED]	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Outpatient meeting  
**Meeting Date:** August 26, 2015  
**Meeting Time:** 1 pm to 2 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Outpatient Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Outpatient Services</li> <li>• Outpatient Team expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Regular Dental Clinic in B500</li> <li>✓ Homeless Dental Clinic in basement of B213 located in space not set up for dental, 5 days a week</li> <li>✓ Limited mental health on the North campus, could be moved to South campus</li> <li>✓ Set up North campus as residential</li> <li>✓ Consolidate mental health all in one place</li> <li>✓ Scheduling patients – staff needs cross training, concern about being on both North and South campus</li> <li>✓ PACTs on South campus</li> <li>✓ Possible HPACT on North campus, services can more efficiently be located on South campus</li> <li>✓ Point of entry for Veterans (including homeless)                                     <ul style="list-style-type: none"> <li>○ Business office</li> <li>○ ED</li> <li>○ B402 referrals</li> <li>○ NEAR list, new enrollee appointment report. Request for services. Either enrolling only or requesting an appointment. Added to NEAR list if asking for appointment</li> </ul> </li> <li>✓ 24/7 care – dependent on reliable shuttle or pick up service</li> <li>✓ Roughly 30% of outpatients are homeless</li> <li>✓ All of primary care providers already are treating homeless</li> <li>✓ Workload is dropping, expect additional homeless will stabilize workflow. Trying to bring more Veterans back in to the system. Good success, approximately 10% success bringing Veterans into system. Decline in LA County by 50% by 2021, total Veteran decline</li> <li>✓ Mental intensive case management becomes the link to North campus services</li> <li>✓ If children are on campus they will go to UCLA. Concerned about families on campus. Children need to be protected from sex offenders. Need to separate money, determine eligibility. Need to not mix utilities etc.</li> <li>✓ Need services for families, some VA facilities have mental health services, WLA does not</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ OB/GYN paid for in community, not provided on campus</li> <li>✓ Separate womens clinic</li> <li>✓ Do not have spinal cord injury, they are at Long Beach</li> <li>✓ Bariatric surgery is at Loma Linda</li> <li>✓ Home health services, home based primary care <ul style="list-style-type: none"> <li>○ Contract agencies</li> <li>○ Very successful program, will grow in the future</li> <li>○ VA can provide in home care services. Bottom 3% of patients can be monitored by home telehealth services</li> </ul> </li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Joy Edleson <ul style="list-style-type: none"> <li>✓ Purchased home health care services, home telehealth services</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (3)</li> <li>✓ HOK (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

Client:

Greater Los Angeles VA Medical Center, Los Angeles, CA

Meeting Date: 26 August 2015

Project Name:

New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location: VA Welcome Center, Building 257, First Floor Conference Room #126

HOK Project No.: 15.24015.00

Meeting Time: 1:00 pm to 2:00 pm

Meeting Name: DISCUSSION WITH DAVID HOLT, OUTPATIENT SERVICES CHIEF

Name	Affiliation	Phone	Email
Karen			
George			
Bill. Craig @ hok.com			
cynthia.keeffe@hok.com			
<del>CHRISTINE GONZALES</del>			
CHRISTINE GONZALES@VA.GOV	VA		
DAVE HOLT	VA		
Darryl Joseph	VA		

**MEETING MINUTES**

**SUBJECT:** Welcome Center meeting  
**Meeting Date:** August 27, 2015  
**Meeting Time:** 1 pm to 2 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Welcome Center comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Welcome Center Group</li> <li>• Welcome Center Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Eligible Veterans – MOA, if individuals come to VA for help and is not eligible for all services, then there should be services on site. VA needs to provide space for non VA services</li> <li>✓ Legal services</li> <li>✓ VOA, battle buddy team</li> <li>✓ County and City services</li> <li>✓ Not for profit groups</li> <li>✓ Food</li> <li>✓ Showers</li> <li>✓ Computer access</li> <li>✓ Social services</li> <li>✓ GPD will grant for up to 24 months. Regulations require that individuals are working their programs. GPD has cap limit does not pay for entire program</li> <li>✓ Doors will be open for all individuals who have served in some capacity. They will receive information about other non VA services</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Women Veteran Services meeting  
**Meeting Date:** August 27, 2015  
**Meeting Time:** 1:30 pm to 2:30 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Women Veteran Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Women Veteran Services</li> <li>• Renee Andreassen expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Data management</li> <li>✓ Uniques: Veterans who are using services, Veterans not using services</li> <li>✓ Establishing focus groups</li> <li>✓ Existing womens clinic                                     <ul style="list-style-type: none"> <li>○ Too small – needs to be right sized for growth</li> <li>○ Women have to go through B500, women do not feel safe</li> <li>○ Not enough consistent medical staff</li> <li>○ Layout is not user friendly, too many men hang out near entrance</li> <li>○ Needs: Provide women with their own clinic, with all resources, separate from other clinics. Connect to main hospital. Each exam room should have a bathroom</li> </ul> </li> <li>✓ Master Plan should recognize that campus does provide a safe place for women                                     <ul style="list-style-type: none"> <li>○ Staff training about sexual harassment needed</li> <li>○ Need to have staff patrol and break up aggressive behavior</li> <li>○ Concierge service</li> <li>○ Cultural change is needed</li> </ul> </li> <li>✓ Men hang out at the canteen</li> <li>✓ Listening to women, trouble shoot problems</li> <li>✓ Fastest growing population, now up to 10%. Mens population declining</li> <li>✓ Housing: Women should be off campus because on campus they are surrounded by men. Women do better with programs off campus. Try to keep women apart from men, provide a buffer. Need to have staff monitor for safety. Provide choice for women, mixed with men or isolated from men. Isolate women from sex offenders</li> <li>✓ Interface between homeless programs. Triage at B402. Issues include mental health, not wanting to be seen in clinic, MST referrals, housing and money issues, help with</li> </ul> </li> </ul>	Information

	<p>appointments</p> <ul style="list-style-type: none"> <li>○ B402 triage, referred to GPD or temporary transitional or HCHV transitional in community and ultimately a referral to VASH</li> <li>○ Emergency Department - not a good separation for women in ED</li> <li>○ No good solution for women needing detox beds on campus. Ideal would be to have a section that Veterans can stay in</li> <li>○ Easier for men to find temporary housing than women</li> <li>○ Cannot get into Dom at night</li> <li>○ Discharge to the streets after hours – what are safety nets? This should not be happening, there should be beds available for women. Beds should be kept open for women and ED staff should be notified</li> <li>○ Social workers go home at 11pm, suggest 24/7 social work</li> </ul> <ul style="list-style-type: none"> <li>✓ Backlog – it is harder to get a woman to come to the VA until she has run out of resources. Usually by the time they come to the VA they have hit bottom</li> <li>✓ Outreach – need a women’s outreach team. Women are less likely to take part of services offered, harder to engage</li> <li>✓ Demographics are different on GLA campus. Transitional housing on campus leads to a street culture. This will become a greater issue as housing is increased. Skid row and WLA similar cultures. At hospital, Veterans are not in a program and behave badly. Prior lifestyle contributes to current behavior</li> <li>✓ Disenfranchised groups – Transgender <ul style="list-style-type: none"> <li>○ Central office needs to have training for GLA staff. Housing should be based on gender identification. Provide options for transgender individuals. Shared housing is not appropriate for transgender population</li> </ul> </li> <li>✓ Need to provide for flexibility in housing options</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Renee <ul style="list-style-type: none"> <li>✓ Data run regarding women Veterans in catchment area</li> <li>✓ Age group breakdown</li> <li>✓ Total number of women patients homeless and non-homeless</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 27 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room #126

**HOK Project No.:** 15.24015.00

**Meeting Time:** 1:30 pm to 2:30 pm

**Meeting Name:** DISCUSSION WITH RENEE ANDREASSEN, WOMEN VETERAN PROGRAM MANAGER

Name	Affiliation	Phone	Email
BILL CRAIG	HOK		
CYNTHIA KEEFFE			
RENEE ANDREASSEN			
<del>RENEE</del> JOHN DOZENS			

**MEETING MINUTES**

**SUBJECT:** Security meeting  
**Meeting Date:** September 2, 2015  
**Meeting Time:** 9 am to 10 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Security comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Home Health Group</li> <li>• Security expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Status of VA police:                                     <ul style="list-style-type: none"> <li>○ 54 staff – all GLA</li> <li>○ Authorized at 86, may need more</li> </ul> </li> <li>✓ Drop In Camp Issues:                                     <ul style="list-style-type: none"> <li>○ Investigation / Sub Station</li> <li>○ Baseline needs for Sub Station:   <ul style="list-style-type: none"> <li>➢ Cameras</li> <li>➢ Personnel, special security team, uniformed and un-uniformed</li> <li>➢ Possibly outside group that police oversees</li> <li>➢ Not all positions need to be armed</li> <li>➢ VAPD would be armed</li> <li>➢ Homeless outreach team made up of police officers. Name may be Community Police Force. Training with Santa Monica</li> <li>➢ Need support from Law Enforcement Training Academy. (LETCE)</li> <li>➢ How to determine Veterans and non Veterans – need to establish baseline eligibility</li> <li>➢ Critical missing issue Veterans who go off campus. Cannot stop people from leaving</li> <li>➢ Big issue is safety – need to zone camp for vulnerable populations</li> </ul> </li> <li>○ Would like to get more women officers</li> <li>○ Camera systems that work, interface with dispatch system</li> <li>○ Modular specific to families</li> <li>○ Staff 24/7 working closely with B257 group</li> </ul> </li> <li>✓ General Campus Issues:                                     <ul style="list-style-type: none"> <li>○ Separate entrances</li> <li>○ Incorporate separate sub stations at South and North campus in addition to new sub station</li> <li>○ Larger main station preferred over separate sub stations. Sub stations need to have containment facilities</li> <li>○ Need to meet homeland security requirements</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Triage ER area, homeless carry weapons, drugs etc. <ul style="list-style-type: none"> <li>➤ Patient effects turn in approach</li> <li>➤ Sepulveda approach, alcohol is allowed in residence</li> <li>➤ Medical marijuana</li> <li>➤ What about pets and veterinary?</li> <li>➤ Children – link to UCLA for healthcare</li> <li>➤ Families with children, more long term approach needed for family approach,, long term in research quad</li> </ul> </li> <li>○ Good idea to have close circuit TV, license plate readers at all access points</li> <li>○ Revisit fence line, need to have cameras at the gates for dispatch to pen gates remotely</li> <li>○ Lighting on campus</li> <li>○ Need psych response team</li> <li>○ Need better transportation North / South</li> <li>○ Existing security systems: <ul style="list-style-type: none"> <li>➤ Update systems similar to college campus systems</li> <li>➤ Update server system, computer aided dispatch, add computers to care</li> <li>➤ CA law enforcement tele communication outdated, will not be able to communicate with LA Sheriff and LAPD, CHPD, FBI</li> <li>➤ Interface with local – VA Force is a complete jurisdiction, call if outside agency to support, when needed</li> <li>➤ Outside agencies train with VA officers. Using B224 as training area, simulates a house. Need training station, agencies coming on site because there are not many training areas. Plan for building police station is undersized. Need to add training area. Possibly create a substation at South campus</li> <li>➤ Regionalization of police officers for CBOCs</li> </ul> </li> </ul>	
2	<ul style="list-style-type: none"> <li>● Follow up information to Charles Leas <ul style="list-style-type: none"> <li>✓ Need security Plan for: <ol style="list-style-type: none"> <li>1) baseline needs B257 and B209 online.</li> <li>2) immediate drop in camp, 6 months.</li> <li>3) short term, B205, B208, B156, B157, B158</li> </ol> </li> <li>✓ Structure needs to be in place, incremental addition through <ol style="list-style-type: none"> <li>4) mid term – long term.</li> <li>5) South campus – metro station location and bus stop</li> </ol> </li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>● Attendees <ul style="list-style-type: none"> <li>✓ VA (5)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Home Health meeting  
**Meeting Date:** September 16, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Home Health comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Home Health Group</li> <li>• Home Health Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Groups priority – intensive assistance Operation Enduring Freedom Operation (OEFOIF Veterans)</li> <li>✓ Jo Everlson oversees:                                     <ul style="list-style-type: none"> <li>○ Veterans who are placed in the community</li> <li>○ Home based primary care</li> <li>○ Adult daycare, where Veterans are enrolled</li> <li>○ Community nursing home (5 nurses)</li> <li>○ Matrix with medical social work program, work with Veterans and meet with them monthly</li> </ul> </li> <li>✓ Cathy Higgins oversees:                                     <ul style="list-style-type: none"> <li>○ West LA campus and Sepulveda</li> <li>○ Home based primary care people, staff works where patients are located</li> <li>○ Contracts with community</li> </ul> </li> <li>✓ Programs                                     <ul style="list-style-type: none"> <li>○ Home based primary care   <ul style="list-style-type: none"> <li>➢ Multi disciplinary team sees complex patients</li> <li>➢ Primary care clinic, see patients in their home environment</li> <li>➢ Difficulty getting to care or care is not working</li> <li>➢ Manage medically complex patients</li> <li>➢ Reduce emergency room care</li> <li>➢ Increased access</li> <li>➢ Long terms, or when patients go to LTC</li> <li>➢ All VA staff</li> <li>➢ Over 200 patients and growing, limited by staff held up by leadership</li> <li>➢ Generates reimbursement dollars for the program from Central office</li> <li>➢ Fluid wait list, 25-35 patients</li> </ul> </li> <li>○ Purchased skilled home care   <ul style="list-style-type: none"> <li>➢ VA staff RNs who receive consults from outside sources. VA provides clinical authorization receive information and then contract with outside sources for skilled care</li> </ul> </li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>➤ Short term care</li> <li>➤ Controversy about where funds come from, how vendors are selected, national structure is needed</li> <li>○ Homemaker, health aid, HHA <ul style="list-style-type: none"> <li>➤ VA nursing and social worker, non-skilled care, coordinated with outside vendor</li> <li>➤ Long term care</li> <li>➤ Veterans with 50 to 100% service related disability are prioritized</li> <li>➤ Currently there is a wait list</li> </ul> </li> <li>○ ADHC Sepulveda <ul style="list-style-type: none"> <li>➤ In B99, LTC, about 80 Veterans participate in program. M-F program. Authorized or 2 to 3 days per week , based on need</li> <li>➤ Enables Veterans to stay at home</li> <li>➤ Veterans use access or are transported to ADHC by assisted living facility</li> <li>➤ Bathing and showering</li> <li>➤ Program manager is social worker, nursing provides staff</li> <li>➤ Wait list</li> </ul> </li> <li>○ Wound care <ul style="list-style-type: none"> <li>➤ Partner with podiatry, many are homeless, need follow up treatment. Need a space to see these patients on a follow up care – identify in transition zone. Add wound care clinic, little urgent and maintenance clinic</li> </ul> </li> <li>○ Community Nursing Program <ul style="list-style-type: none"> <li>➤ 259 Veterans in community nursing homes, majority are SNFs, some are locked IMD intensive mental disability. Some are locked facilities for cognitively impaired. See program growing. Hospice in nursing home. Need 70% service connected disability unless it is hospice care. LTC patients with less than 70%, VA tries to get them enrolled in Medicare or medical. Need for skilled care</li> </ul> </li> <li>✓ Homeless among Veterans is a top priority. Concerns about an open campus are the programs to get off drugs and alcohol</li> <li>✓ Veterans do not want to get car in the community</li> <li>✓ It is a lifelong connection and a social experience when they get care</li> <li>✓ Veterans prefer to be on a waiting list</li> <li>✓ Safety net</li> <li>✓ Goal is to keep Veteran at home for as long as possible</li> <li>✓ Community is eager to engage the Veterans and Veterans re not eager to engage the community</li> <li>✓ The best way for the community to engage is to volunteer</li> <li>✓ Campus Needs: <ul style="list-style-type: none"> <li>○ Need to include ADHC program on WLA campus</li> <li>○ Need recreation therapy, basketball, surfing, skiing connected to physical rehab and public relations department</li> <li>○ Need vocational</li> <li>○ B213 geriatric clinic</li> </ul> </li> </ul>	
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	○ Need rehab on north campus	
2	<ul style="list-style-type: none"> <li>• Follow up information <ul style="list-style-type: none"> <li>✓ Stop codes for wound care 142</li> <li>✓ Should VA address Veterans who need nursing home, SNF for Veterans who have less than 70% disability? Can the land meet the need? How much is the VA providing to the Veterans? This is a policy issue</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (3)</li> <li>✓ HOK (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

# TODAY'S AGENDA

- WELCOME / INTRODUCTION
- GOALS + OBJECTIVES
- KEY PRINCIPLES
- 'PARKWAY' FRAMEWORK
- OVERALL VISION,
- CONNECTIVITY,
- ACTIVITY + NODES
- CHARACTER + CONTEXT

- TOPOGRAPHY + WATER MANAGEMENT
- LANDSCAPE GUIDELINES
- OCT 15 DEADLINE
- HOW DO WE DISINCENTIVIZE SPEED THROUGH
- WHY NOT HAVE GUARDED GATES AT ALL ENTRIES?
- SIMILAR TO AIBOUR, CYCLISTS GOING TOO FAST, ENDANGERING VETERANS

- WILSHIRE TRAFFIC:

- ACCESS:

- CONTROL ACCESS

- SHOW A PARCEL MAP.

- TRAFFIC: NO WESTWOOD FROM

WILSHIRE TO SUNSET

DUE TO UCLA

HISTORY

CULTURAL  
EDUCATION

SOCIAL

- LINKAGES

UCLA / USC

# HELP HOUSE LAVETS.COM

## - TABLE 2

- CONCERN ABOUT SECURITY FOR WOMAN'S AREA! MOST WOMEN DON'T HAVE CHILDREN
- 150-4,000 UNITS OVER TIME
- AT HUB BY CANTREAN - VETERAN OWNED  
REVENUE GENERATION \$\$\$
- COMPUTER CENTER / GYM / POOL / THEATER
- NEED FOR SOCIAL SUP.
  - CLOTHES COLLECTION
  - DOLLAR STORE
  - VOCATIONAL TRAINING
  - CHILDREN'S SPACE
  - RECREATION
- MAKE ALL LAWD AVAILABLE!
- WE NEED TO RENOVATE THE CHAPEL!
- WE SHOULDN'T DEVOTE TOO MUCH LAWD + ATTENTION ON THE AUTOMOBILE
- DEPRIORITIZE PRIORITIZE PED/BIKE ACCESS!

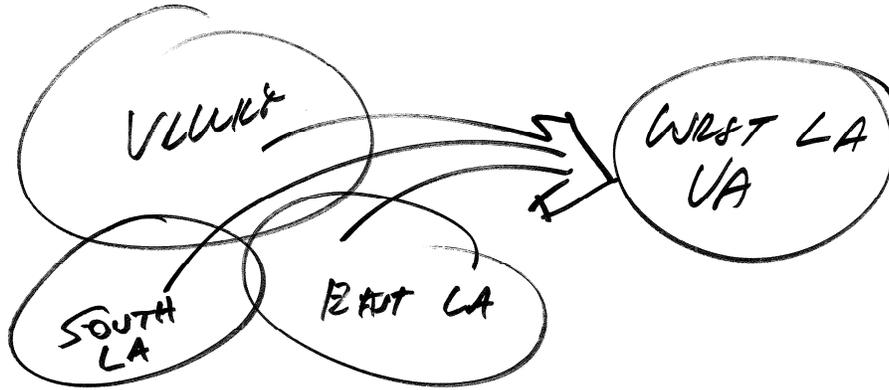
## - TABLE 3:

- LRT'S NOT 'WALL' OURSELVES OFF.
  - CONNECTIONS BRING IN RESOURCES/CULTURE, EDU.
  - WHAT ABOUT A CARLESS COMMUNITY?
  - WHAT ABOUT ON-SITE POWER/WATER GENERATION
  - WHERE IS OUR WELLNESS INSTITUTE?
    - WELL-BRING!
- 

## - TABLE 4:

- + WE NEED TO FOCUS ON BODY + MIND
  - THEATER, SILK SCREEN SHOP, KITCHEN,
- + MASS TRANSIT TO SITE IS POOR: WE NEED MORE TRANSIT ACCESS TO AN EN SITE.
- + WE NEED COMMUNITY CENTERS.
- + WHAT SHOPS DO WE NEED ONSITE VS. OFFSITE?
  - THE VA/APHS ALLOWS LOWER PRICE + THAT FREE GOODS. WE CAN ALSO BRING ON STARBUCKS, BUT REQUIRE ALL VA EMPLOYEES.

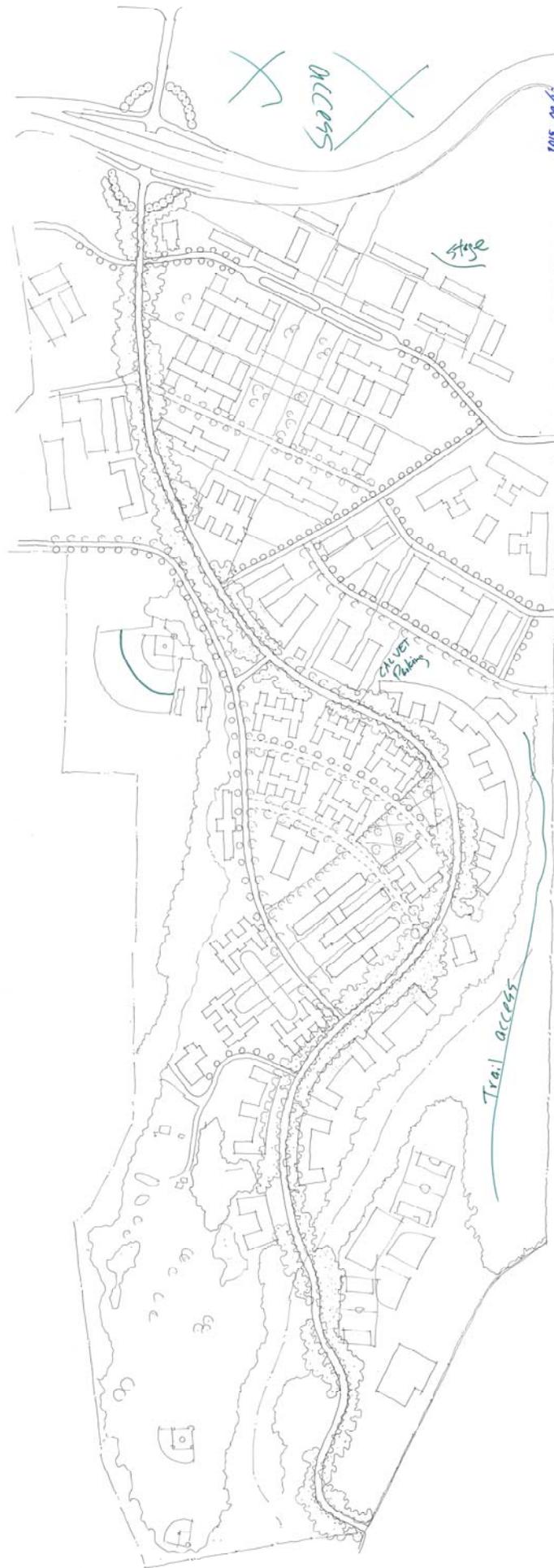
- OUR RETAIL SHOULD BE VETERAN OWNED/OPERATED.
- WE NEED TO USE APPS/NEWS TO INCREASE COMMUNICATION BETWEEN VETERAN GROUPS.



- WHAT IS THE DIFF. BTWN LA VETS + VETS WHO CAME TO LA? - WE ARE A NATIONAL HOME FOR VETS!
- PLEASE INCREASE PAPERING!







2015.09.25

Tag 04 4



TABLE 3  
208-08-04

LA. LIBRARY?  
VETERANS VILLAGE  
BBQ  
JAZZ

PRIMARY  
- SECONDARIES

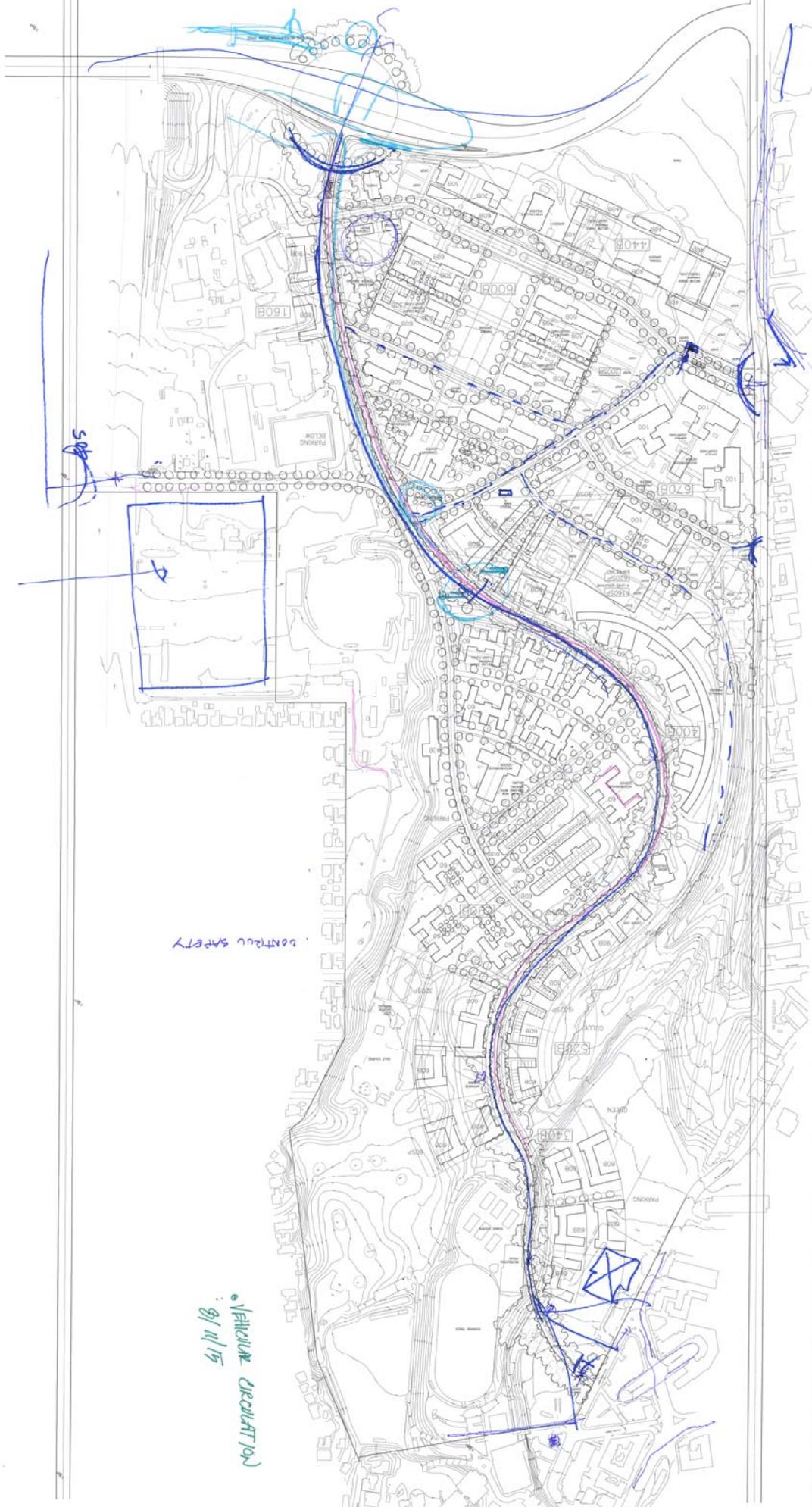
THOMAS DENNIS - HISTORIC  
NAME: H.S. DENNIS

25 - 45 MIN

HISTORIC PRESERVATION

8/1/15





VENTILATION SAFETY

VENTILATION CIRCULATION  
9/11/15





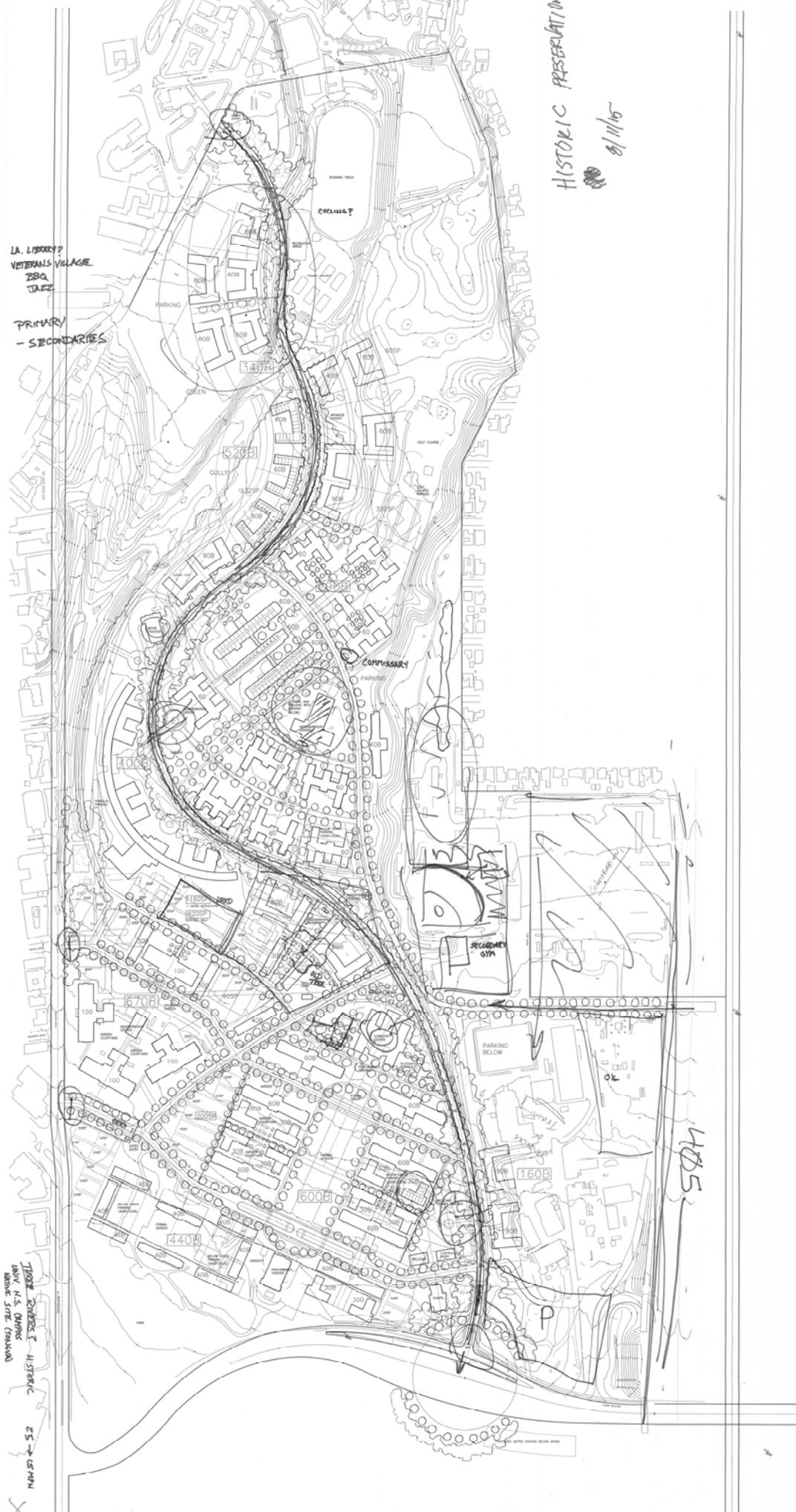
HISTORIC PRESERVATION

8/11/65

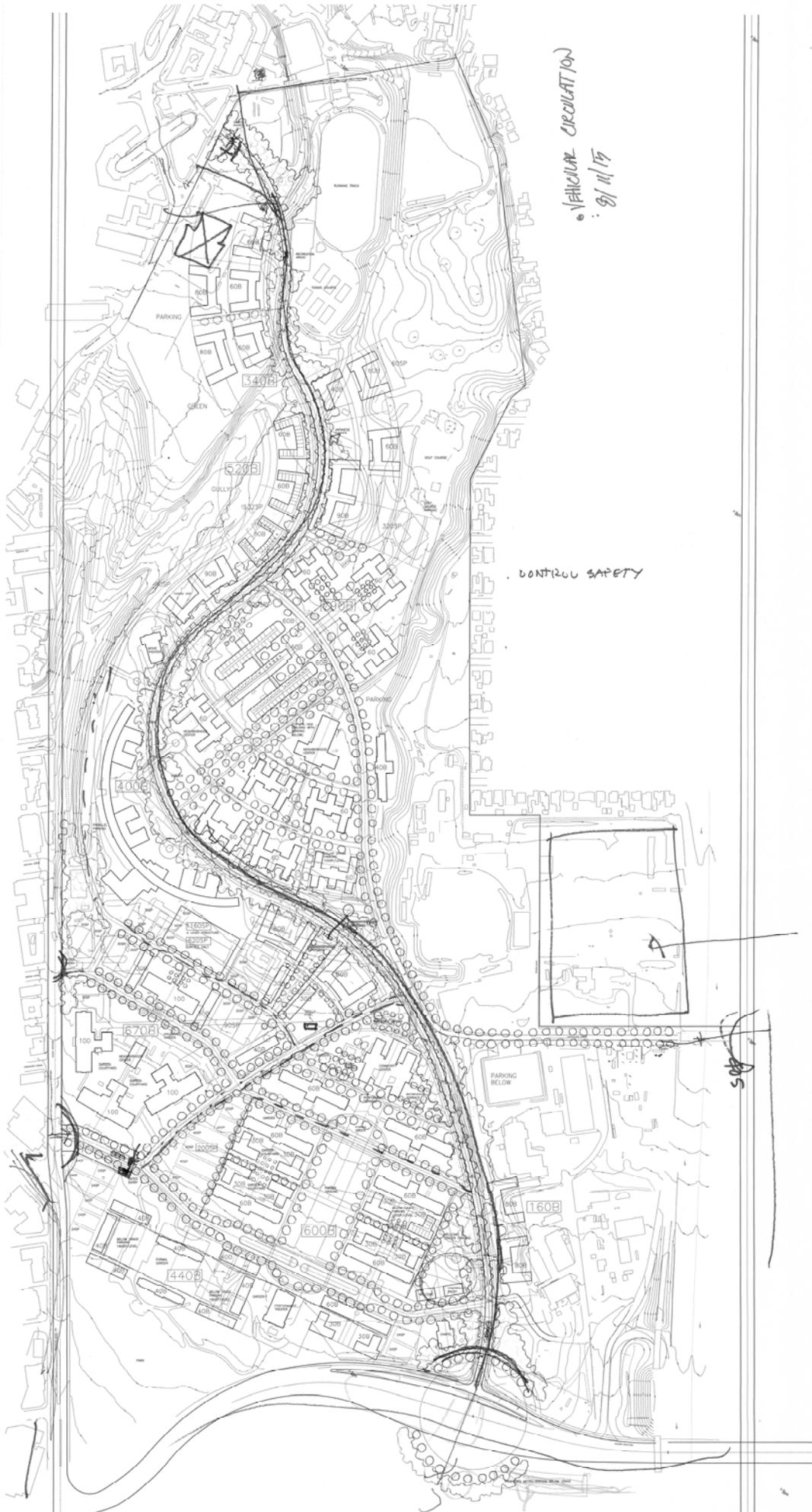
LA. LIBRARY?  
VETERANS VILLAGE  
BBQ  
JAZZ  
  
PRIMARY  
- SECONDARIES

TRUCK CENTER & HISTORIC  
DAILY N.S. DRIVERS  
BUNKER SITE (PARKING)

25 - 40' MIN



405



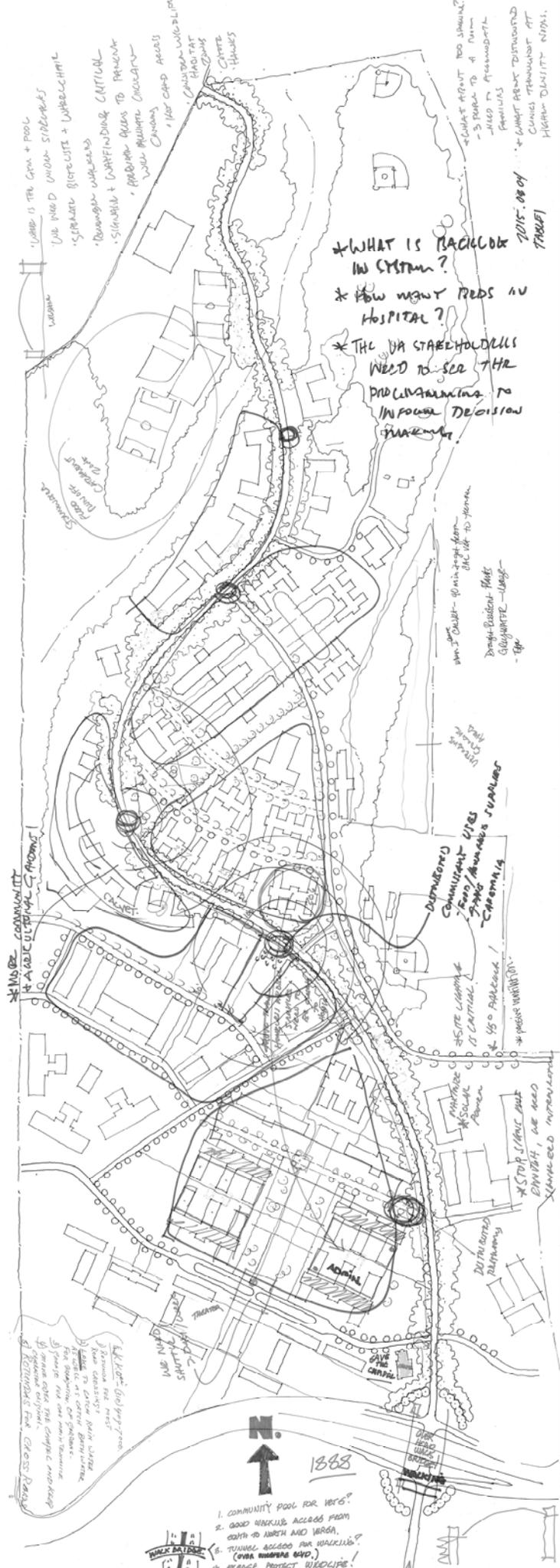
• VEHICLE CIRCULATION  
: 9/11/17

CONTROL SAFETY

AS







1. WALK TO THE GYM + POOL  
 2. USE THE GYM FROM SIDEWALKS  
 3. SEPARATE SIDEWALKS + UNDERCUTS  
 4. BOUNCING WALKWAYS  
 5. SIGNAGE + WAYFINDING CAPITAL  
 6. PROGRAM ACCESS TO PARKING  
 7. WALL MOUNTED CIRCULAR  
 8. CHAIRS  
 9. FOR CAB ACCESS  
 10. CHAIRS WALKWAY

\*WHAT IS BACKLOG IN SYSTEM?  
 \*HOW MANY BEDS IN HOSPITAL?  
 \*THE VA STAKEHOLDERS NEED TO SEE THE PROBLEMS TO INFLUENCE DECISION MAKING!

1915-1904  
 1915-1904

1915-1904 - 4 min walk from the VA to Home  
 1915-1904 - 10 min walk from the VA to Home  
 1915-1904 - 10 min walk from the VA to Home

1915-1904 - 10 min walk from the VA to Home  
 1915-1904 - 10 min walk from the VA to Home  
 1915-1904 - 10 min walk from the VA to Home

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1915-1904 - 10 min walk from the VA to Home  
 1915-1904 - 10 min walk from the VA to Home  
 1915-1904 - 10 min walk from the VA to Home

1. Remove the trees  
 2. Remove the trees  
 3. Remove the trees  
 4. Remove the trees  
 5. Remove the trees  
 6. Remove the trees  
 7. Remove the trees  
 8. Remove the trees  
 9. Remove the trees  
 10. Remove the trees



1368



1. COMMUNITY POOL FOR VETS?
2. GOOD WALKWAY ACCESS FROM SOUTH TO NORTH AND VERA?
3. TUNNEL ACCESS FOR WALKWAY? (OVER MAINWAY ROAD)
4. PROTECT PERFECT WALKWAY! PROTECT BY FEDERAL LAW
5. RESTROOMS EVERYWHERE ALONG WALKWAY

EXH MEDICAL CENTER

THE SHAW FOUNDATION  
MURRI, CA  
SERVICE TOOLS  
LIBRARY CENTER  
HISTORICAL  
CRUISE  
IN-PROCESSING  
VSOs  
TEXT-TO-TEXT

REAR TRAIL OF CENTER STREET

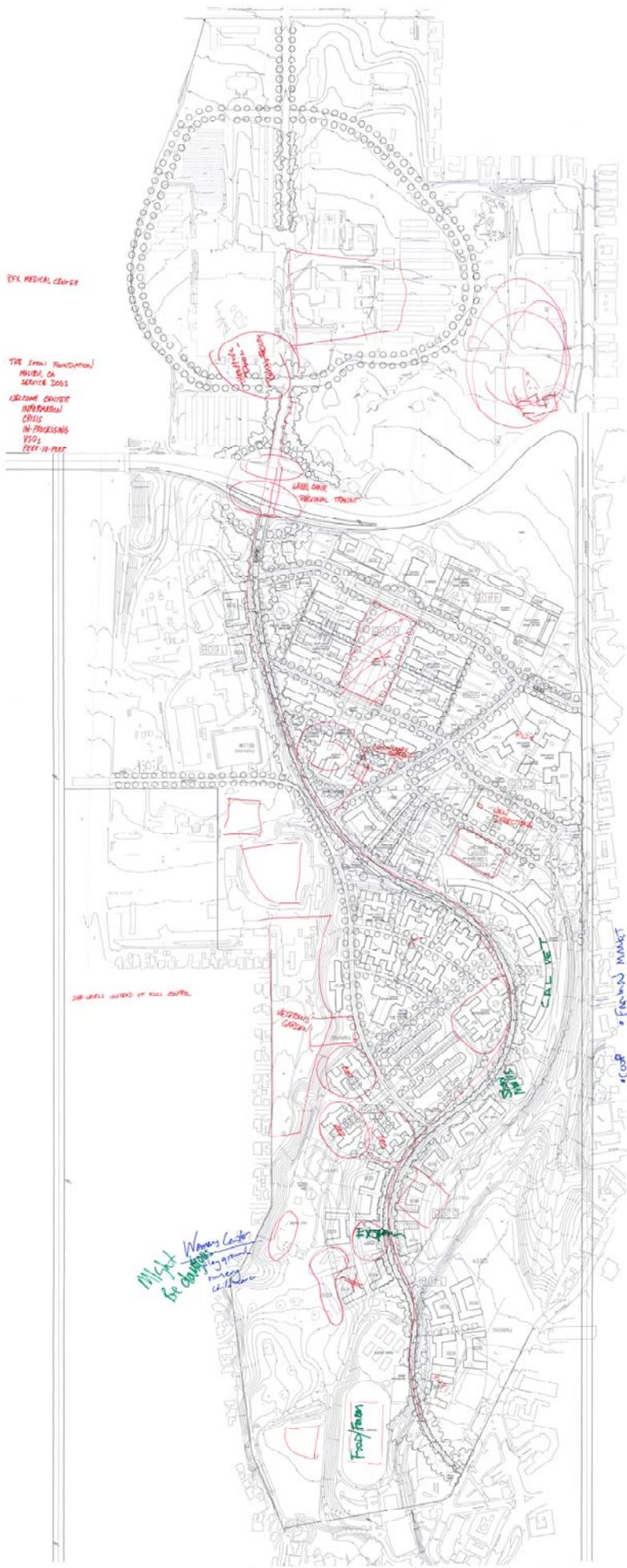
WESTERN CORNER

Might Women Center  
for children  
management  
museum  
of history

Franklin

FRANKLIN MARKET

COOP





Kilobyte Living

Garage Front

Take off  
Complexity  
Issue a Program

BRIDGE/TRANSITIONAL  
• INTERACTION AREAS  
• PRIVATE AREAS

PROGRAM TIMING & FORM  
• MIXED USE  
• QUIET ZONES  
• NO HARASSMENT ZONES  
• SAFETY

POD/EN SITE CONCEPT  
MILITARY SOCIAL STRUCTURE  
IS DIFFERENT THAN SOCIETY  
AS A WHOLE

• NEED CONNECTIONS  
• USE DATA TO  
• FORMULATE INSIGHTS  
• SERVICE  
• PHYSICAL  
• SOCIAL CONNECTIONS  
• POSITIVE PROCESS

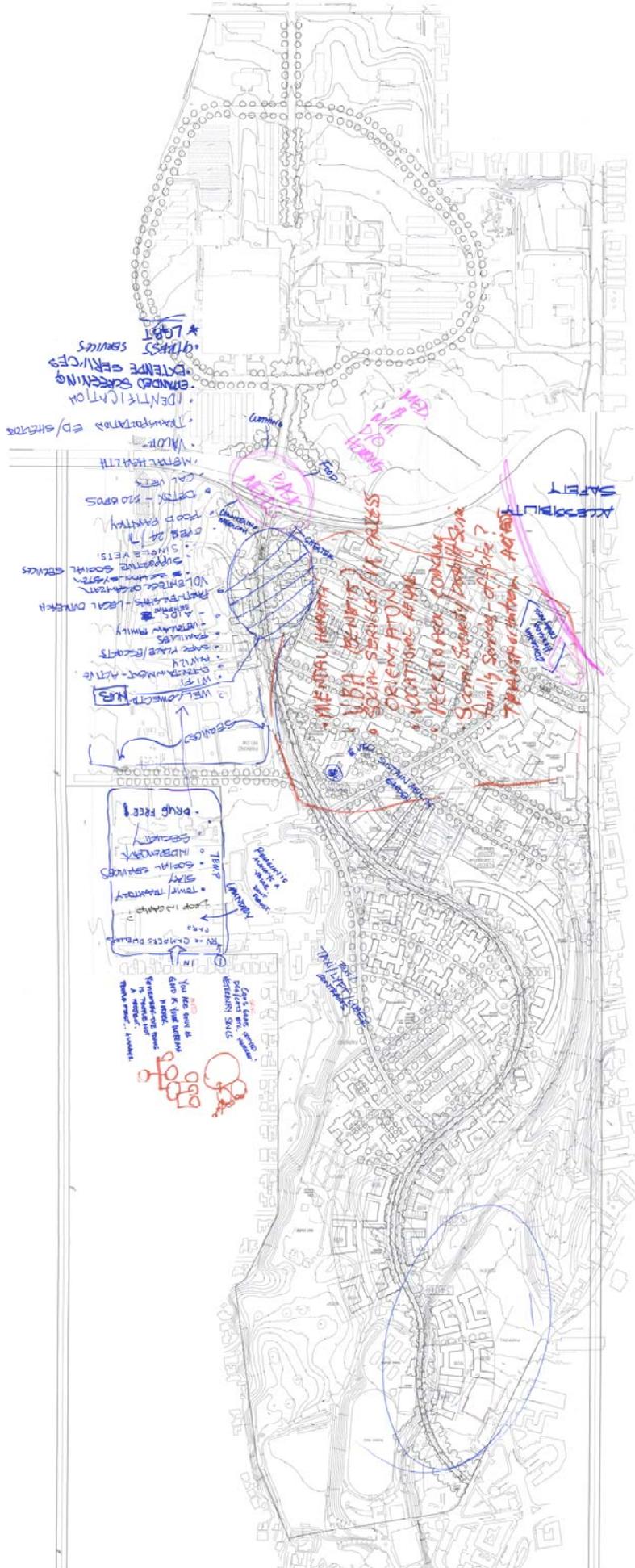
Remove things because situations  
- UK FULL LEAKS  
POSSIBLY SUBSIDY THEM

• Make the  
• House  
• Program  
• Community  
• Safety

• Add stuff  
• Create  
• Social  
• Community  
• Safety

LGBT  
Seniors  
Next

Four Metres  
• 100  
• 200  
• 300  
• 400  
• 500  
• 600  
• 700  
• 800  
• 900  
• 1000



• (DENTRICIA)  
 • EXTENDED SCREENING  
 • \* LIGHT SERVICES  
 • TRANSPORTATION ED/STREETS  
 • VALUE  
 • MENTAL HEALTH  
 • COLLEGE  
 • OFFICE - PROGRAMS  
 • FOOD PANTRY  
 • HEALTHY  
 • VOLUNTEER OPPORTUNITIES  
 • SUPPORTIVE SOCIAL SERVICES  
 • VOLUNTEER OPPORTUNITIES  
 • MENTORING - LEGAL OUTREACH  
 • A.P.S. (ADULT PROTECTIVE SERVICES)  
 • INTERACTIVE FAMILY  
 • FAMILY PLANNING/RESOURCES  
 • MENTAL HEALTH - ACTIVE  
 • WELL-COME TO OUR

• MEET WITH NEIGHBOURS  
 • U.I.P.A. (UNIVERSITY INTERCULTURAL AND APPLIED)  
 • SOCIAL SERVICES LIFE PROCESS  
 • ORIENTED PATRON  
 • VOLUNTARIES AT WORK  
 • PICK UP FROM FOUNDATION  
 • SCARLETT SOCIETY (PROBATION)  
 • FAMILY SERVICES - OFFICE?  
 • TRANSPORTATION ACTIVITY

SAFETY  
 ACCESSIBILITY  
 SUSTAINABILITY

• Drug Free!  
 • TEMPORARY  
 • SOCIAL SERVICES  
 • TEMPORARY  
 • TEMPORARY  
 • TEMPORARY  
 • TEMPORARY

You also want to  
 give a great idea  
 that you can  
 implement in  
 your organization  
 and make it  
 a reality.  
 Thank you...



Having fun with the program  
 A requirement of all units  
 High Reduction in Housing program

No mech. plants - what's the result?  
 RV - separate  
 Relax + studying

UPGRADE OFF COURSE  
 PARKING LOT

Facilities for cooking classes in collaboration with the Southern VA Hort. program, targeting would less 2 other needs.

Garage / car repair (not open) + hand access to vehicle that will be used for the program

Single parents? Need activities On-campus services

Sustainable Green Organized Recreational Activities - Exercise Relaxation 3800-

Relax + studying RV - separate

No mech. plants - what's the result? RV - separate

Why Are We Not Doing More? What are the constraints? Why are we not doing more?



WTA-WALK-SYSTEM-DE

Sidewalk

Green

Green

Victoria Square

Green Zone

Scale 1:500  
Date: 10.10.2011



## **TOWN HALL MEETINGS**

Town Hall #1	June 23, 2015
Town Hall #2	July 23, 2015
Town Hall #3	August 20, 2015
Town Hall #4	September 17, 2015

## **COMMUNITY MEETINGS**

Plaintiff	June 17, 2015
VSO	July 14, 2015
Mr Rosbrock	July 17, 2015
Westwood	July 21, 2015
West LA	July 22, 2015
Pacific Palisades	July 23, 2015
Brentwood	July 28, 2015
Homeless Summit	August 19, 2015

## **ELECTED OFFICIALS MEETINGS**

Congressman Lieu	July 14, 2015
LA Mayor Garcetti	July 28, 2015

## **OPEN HOUSES**

Open House #1	July 21, 2015
Open House #2	July 28, 2015
Open House #3	August 4, 2015
Open House #4	August 11, 2015
Open House #5	August 18, 2015
Open House #6	August 25, 2015

## **USER GROUP MEETINGS**

Outreach and Community Planning	June 24, 2015
Building 209	July 1, 2015
New Directions	July 8, 2015
Blue Butterfly	July 9, 2015
Inpatient	July 28, 2015
Leadership Group	July 29, 2015
Mental Health	August 6, 2015
Environmental Services	August 6, 2015
Dietary	August 12, 2015
Emergency Services	August 13, 2015
Patient Advisory Council	August 13, 2015
Domiciliary	August 26, 2015
Outpatient	August 26, 2015
Welcome Center	August 27, 2015

Women's Veteran Services  
Security  
Home Health

August 27, 2015  
September 2, 2015  
September 16, 2015

Community Kick Off Meeting Minutes  
 Date: June 23, 2015  
 Location: West Los Angeles VA

VA Greater Los Angeles Healthcare System  
 Urban Master Plan  
 VA Project Number: VA101CFM-P-0043  
 Date: June 29, 2015

**MEETING MINUTES**

**SUBJECT:** Community Kick Off  
**Meeting Date:** June 23, 2015  
**Meeting Time:** 6 pm to 8 pm  
**Location:** VA WLA Wadsworth Theatre  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

**Panel Participants:**

Name	Title	Contact
Marie Weldon	VA Director Pacific Healthcare Network	[REDACTED]
Michael Murphy	Acting Director VA GLA	[REDACTED]
Vincent Kane	Director Department of Veterans Affairs	[REDACTED]
Cynthia Keeffe	Project Director - HOK	[REDACTED]
Steve Morton	Planning Director - HOK	[REDACTED]
Willie Nishizawa	Landscape Architect - HOK	[REDACTED]
Andrea Campbell	Community Outreach - Consensus	[REDACTED]
Chris Neale	Veteran Housing – The Core Companies	[REDACTED]
Michael Zari	Walsh Construction	[REDACTED]
Donald Wetzel	Walsh Investors	[REDACTED]
Karen Wise	Behavioral Health - Anka	[REDACTED]
Jason Smith	Environmental Assessment – Castle Rose	[REDACTED]
Diana Skidmore	Traffic Studies – Crain and Associates	[REDACTED]
Robert Chattel	Historic Preservation – Chattel	[REDACTED]
Steve Downs	Civil – Michael Baker International	[REDACTED]
Ian Slight	Cost Estimator – Saylor	[REDACTED]

If this report does not agree with your records or understanding of the meeting, or if there are any questions, please advise the writer in writing within 5 working days of issuance; otherwise we will consider the comments to be correct.

The purpose of this session was to introduce the Urban Master Planning Team.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Introductions of the offices of: Senate, Congressman/woman, State Senators, Assembly members, LA County Supervisors, LA Mayor, LA City Council, Dr. Jonathan Sherin, Matt Collier</li> <li>• Pledge of Allegiance</li> <li>• Rules of the Evening: Be polite and courteous, speak one at a time, no personal information revealed</li> <li>• Introduction of VISN 22 Director Marie Weldon</li> <li>• Introduction of Acting Director GLA Michael Murphy</li> <li>• Introduction of Director Vince Kane – provided an overview of the action the VA is taking to address homeless issues announced award of Urban Master Plan to the HOK/Walsh/Core Team</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Introduction of Cynthia Keeffe – HOK               <ul style="list-style-type: none"> <li>○ Thanked Veterans for their service and making sure they are a part of the process</li> <li>○ Explained how the process will unfold with opportunities for housing, health, and social components</li> <li>○ Explained that each Team Member has experience with the WLA Campus</li> <li>○ Introduced the HOK Design Team – Steve Morton and Willie Nishizawa</li> <li>○ Introduced the Walsh Team – Michael Zari and Donald Wetzel</li> </ul> </li> <li>• Introduction of Karen Wise - Anka               <ul style="list-style-type: none"> <li>○ Explained their experience with behavioral health for Veterans</li> <li>○ Their role is to advise and provide input for the design to help benefit Veterans</li> </ul> </li> <li>• Introduction of Robert Chattel - Chattel               <ul style="list-style-type: none"> <li>○ Explained their experience on the WLA campus and role providing historical input for the urban design</li> </ul> </li> <li>• Introduction of Jason Smith – Castle Rose (SDVOSB)               <ul style="list-style-type: none"> <li>○ Explained that their role is to determine any environmental impact with the new urban design</li> </ul> </li> <li>• Introduction of Andrea Campbell - Consensus               <ul style="list-style-type: none"> <li>○ Their job is community outsource – to find ways to engage entire community, including Veterans, campus neighbors, and interested parties</li> </ul> </li> <li>• Introduction of Steve Downs – Michael Baker International               <ul style="list-style-type: none"> <li>○ Explained they would be responsible for the archival civil scope and input to the Urban Master Planning Team</li> </ul> </li> <li>• Introduction of Diane Skidmore – Crain and Associates               <ul style="list-style-type: none"> <li>○ Responsible for traffic and parking studies</li> <li>○ Experience on the West LA campus, Healthcare and VA facilities</li> <li>○ Existing Space Utilization Plan provides all parking information and they will be updating changes to the existing Plan</li> </ul> </li> <li>• Introduction of Hinman – Physical Security (WOSB)               <ul style="list-style-type: none"> <li>○ <i>Not represented at this meeting</i></li> </ul> </li> <li>• Introduction of Ian Slight – Saylor Consulting (DVBE)               <ul style="list-style-type: none"> <li>○ Will be responsible for the cost estimating</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>• Cynthia Keeffe – HOK <ul style="list-style-type: none"> <li>○ The Team is not starting this project with any preconceived ideas</li> <li>○ There will be community meetings each month</li> <li>○ A live video stream will be available</li> <li>○ Several meeting with key Stakeholders – Veterans are the #1 Stakeholder</li> <li>○ Visioning sessions – what is the vision of the Veteran for the campus</li> <li>○ What services are needed</li> <li>○ What is the population of the Campus</li> <li>○ Develop an operational program – what type of housing is needed</li> <li>○ Integrate services on Campus <ul style="list-style-type: none"> <li>✓ Home Health</li> <li>✓ TeleHealth</li> <li>✓ Primary Care</li> <li>✓ Acute Care</li> <li>✓ Emergency Department</li> </ul> </li> <li>○ Identify goals – filter decisions for final Master Plan</li> </ul> </li> <li>• Steve Morton and Willie Nishizawa – HOK <ul style="list-style-type: none"> <li>○ Discussed the master planning process – 6 stages of work for basis of decisions <ul style="list-style-type: none"> <li>✓ Work Stage 1 – Project Initiation and Kick Off, 4 weeks</li> <li>✓ Work Stage 2 – Data Collection, Site Visit and Site Analysis, 4 weeks</li> <li>✓ Work Stage 3 – Master Plan Frameworks and Case Studies, 3 weeks</li> <li>✓ Work Stage 4 – Preferred Master Plan and Diagrams, 3 weeks</li> <li>✓ Work Stage 5 - Final Master Plan and Diagrams, 2 weeks</li> <li>✓ Work Stage 6 – Final Master Plan Report, 1-2 weeks</li> </ul> </li> </ul> </li> <li>• Donald Wetzel and Michael Zari - Walsh <ul style="list-style-type: none"> <li>○ Discussed the goals of enhanced use lease approach <ul style="list-style-type: none"> <li>✓ Get the money for 150 units as in initial start</li> <li>✓ Build the affordable housing – permanent long term housing</li> <li>✓ 75 year lease</li> <li>✓ Will help decide the number and type of units to be built</li> <li>✓ There is an assumption that legislation will be in place to move forward</li> <li>✓ Will explain the complexity of the financing, understanding the goals</li> <li>✓ Will be a public/private collaboration</li> </ul> </li> </ul> </li> <li>• Cynthia Keeffe – HOK <ul style="list-style-type: none"> <li>○ Thanked everyone, introduced Michael Huff who led questions and comments</li> </ul> </li> </ul>	
3	<ul style="list-style-type: none"> <li>• Michael Huff – Communications for VA <ul style="list-style-type: none"> <li>○ Started the list of participants that wished to speak</li> </ul> </li> <li>• John Keaveny <ul style="list-style-type: none"> <li>○ Campus is a dark place to come, wants the Chapel to be the first item refurbished</li> <li>○ 3,000 Veterans need permanent housing</li> <li>○ Self-sustaining community</li> </ul> </li> </ul>	

- Does not like the enhanced lease
- Wants Veterans to have veto power on all items
- Job program
- Earl Grissiom
  - Church must be a priority
- Joe Adaminski
  - Who is the veteran community? Individual vets? Service groups?
    - ✓ Vince Kane responded – all of the above, feedback from everyone and relayed back to everyone
  - Get the Veterans off the street
- Mike McClain
  - Chapel is very important
  - He was homeless, can relate to the Vets out there
- John Aaron
  - Disturbed by the lack of emergency housing, food and healthcare for Veterans
  - Why not have temporary facilities now?
  - Enhanced use lease could be illegal
- Aretta Gottke
  - Inclusion is key
  - Need to have women, single parent families input
  - No sense of trust yet, need actual engagement from teams
  - B209 is seriously problematic for wheelchair people
  - Teams should think about hiring Veterans
  - Communication
- Elizabeth Shaddix
  - Swimming pool for water therapy
  - Safety – lights, emergency phones, etc
- Francisco Juarez
  - Applauds the team that has been put together
  - Veterans need to be included, want to be at the table
  - Veterans are all together on this project
  - Veterans Board of Governors should oversee the process
- Ernie Hilger
  - The land must be used for Veterans as intended
  - Annenberg Paper – design team needs to review
  - Ask the Veteran – practical common sense issues that the Vet faces
  - Thick out of the box
  - To Jason Smith – are you aware of the oil being pumped on this campus? Get educated.
- Ernest Cowell
  - Hearing questions to the panel, but no answers
  - All talk, no action
  - Where did all the lease money go from car rental, bus rental, etc?
    - ✓ Vince Kane responded – VA is addressing leases, if not part of the master plan they will be leaving. It is process
- Mitchell Martin
  - Accessibility is non-existent on the Campus now
  - *Issues not related to the Urban Master Plan*
    - ✓ *Vince Kane responded – We say Veterans first, but opportunities get missed*
- Watson

	<ul style="list-style-type: none"> <li>○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> <li>✓ <i>Vince Kane responded – Will be addressed first thing in the morning</i></li> </ul> </li> <li>● Charlotte <ul style="list-style-type: none"> <li>○ Nothing about immediate relief housing for the homeless/disabled</li> <li>○ Veteran owned contractor should do the project building</li> <li>○ What is the timeline?</li> <li>○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> <li>✓ <i>Vince Kane responded – Tonight was to introduce the Team, not go thru problems of the homeless</i></li> </ul> </li> </ul> </li> <li>● Michael Gannon <ul style="list-style-type: none"> <li>○ More Veterans involved in the process</li> <li>○ Veterans hired by Team</li> <li>○ Look into the Helmets into Hardhats program</li> </ul> </li> <li>● Robert Rosebrock <ul style="list-style-type: none"> <li>○ <i>Issues not related to the Urban Master Plan, referred to VA personnel</i></li> </ul> </li> <li>● Salvatore Grammatico <ul style="list-style-type: none"> <li>○ Make an environmental impact study</li> <li>○ Address nuclear dump</li> <li>○ Address homeless problem as a whole</li> <li>○ Money should go to VA, not a developer</li> </ul> </li> <li>● Vince Kane - VA <ul style="list-style-type: none"> <li>○ Heard loud and clear that VA needs to address the urgency of the homelessness</li> <li>○ Tonight was to make introductions and start the process</li> <li>○ Thank you for coming</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>● Attendees <ul style="list-style-type: none"> <li>○ Community Members (117)</li> <li>○ Veterans (10)</li> <li>○ Elected Official Staff (12)</li> </ul> </li> <li>● Speakers <ul style="list-style-type: none"> <li>○ Community Members (18)</li> <li>○ Veterans (10)</li> </ul> </li> </ul>	

END OF DISCUSSION



West Los Angeles Urban Master Plan  
Contractor Community Kick-off  
Tuesday, June 23, 2015

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Elected Officials

Name	Organization	Address	Phone	E-mail
Joseph Camp	CD11 - Councilmember Bonin's Office	[REDACTED] #475, Los Angeles	[REDACTED]	[REDACTED]
PATRICIA PUGLIESE	CSL			
Gemma Jimenez	Congressman Becerra	[REDACTED] LA CA 90017		[REDACTED]
Sharon Shapiro	City of LA - Councilman Bonin			[REDACTED]
Trevor Daley State Director	US Senator Dianne Feinstein	[REDACTED] Los Angeles, CA 90025		[REDACTED]
Nicolas Rodriguez	Senator Boxer	[REDACTED]		[REDACTED]
Kristine Hase	District 8013	[REDACTED] LA		[REDACTED]

Joseph Chicas Mayor Garcetti's office

[REDACTED]



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Elected Officials

Name	Organization	Address	Phone	E-mail
Janet Turner	Congressman Ted Lieu		[REDACTED]	[REDACTED]
Joan Kelico	COUNCILMAN PAUL KORETZ	CITY HALL	[REDACTED]	[REDACTED]
ANTONIO CHAPA	LA COUNTY VETERANS' ADVISORY COMMISSIONER 1ST DISTRICT		[REDACTED]	[REDACTED]
Norman Kulla	Councilman Mike Romo	[REDACTED] Los Angeles, CA 90025	[REDACTED]	[REDACTED]
Sarah Scott	City of Santa Monica	City hall	[REDACTED]	[REDACTED]
Brian Clavidia	Congressman Tony Cardenas	[REDACTED]	[REDACTED]	[REDACTED]
Brian Campbell	Rancho Palms Veggies	[REDACTED] Rancho Palos Verdes, 90275	[REDACTED]	[REDACTED]

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General

Name	Organization	Address	Phone	E-mail
David Huder	CSH	[REDACTED]	[REDACTED]	[REDACTED]
LARRY WILLIAMS	New Directions	[REDACTED]	[REDACTED]	
Laura Lake	Coalition for Veterans Hand Muller House	[REDACTED] LA 91024	[REDACTED]	
Flora Gil Kristoff	public	[REDACTED] LA 90049	[REDACTED]	[REDACTED]
Whitney Howard	Pathways National	[REDACTED] CA		
DAVID BISCHOFF	N/A	[REDACTED] LA 90048	[REDACTED]	[REDACTED]
Judy Leonard	Vet	[REDACTED] MDR, CA 90292	[REDACTED]	



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Name	Organization	Address	Phone	E-mail
Lanell Garrett	MSA-VA Union-Rep.	[REDACTED] Lancaster CA 93535	[REDACTED] [REDACTED]	[REDACTED]
DAMI Olufowoshe	City Lab	[REDACTED] 90036	[REDACTED]	[REDACTED]
Eric Greier	Metro	[REDACTED] LA, CA 90036	[REDACTED]	[REDACTED]
AROLYN Williams	Business Office	WLA GREATER LA VA	[REDACTED]	[REDACTED]
VERSHEL Cosby	Domiciliary SUC	[REDACTED] L.A. 90073	[REDACTED]	[REDACTED]
MEHRDAD FARIVAR	-	[REDACTED] [REDACTED] LA 90017	[REDACTED]	[REDACTED]

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Name	Organization	Address	Phone	E-mail
MITCHELL MARTIN	USA	[REDACTED] L.A. CA 90073	[REDACTED]	[REDACTED]
SANDY BROWN	HOLMBY WESTWOOD, POA	[REDACTED] LA 90024	[REDACTED]	[REDACTED]
RICHARD BANDINI JOHNSON	BANDINI FD	[REDACTED] AGOURA HILLS, CA 91301	[REDACTED]	[REDACTED]
FRANK FRAZIE	SANTA MONICA EIKS 906	[REDACTED] SANTA MONICA 90405	[REDACTED]	[REDACTED]
Michelle Hickey	VA	GLA	[REDACTED]	[REDACTED]
MICHAEL F. ROSS	BRENTWOOD GREEN HOMEOWNER	[REDACTED] LA CA 90049	[REDACTED]	[REDACTED]
Nicole Deid	VASH	Huela	[REDACTED]	[REDACTED]



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Name	Organization	Address	Phone	E-mail
Jack Godwin	citizen			[REDACTED]
ERNE Hilge	DAV Chapter 13	[REDACTED] NORTH Hills CA 91343	[REDACTED]	[REDACTED]
STEVE MCCLINTOCK	MEMBERS OWNER OF BREWWOOD VILAGE	[REDACTED] LOS ANGELES, CA 90048	[REDACTED]	[REDACTED]
Sierra deSousa	UCLA Daily Bruin	[REDACTED] Glendale, CA 91201	[REDACTED]	[REDACTED]
Bob Pratt	UOA LA	[REDACTED] LA 90010	[REDACTED]	[REDACTED]
FRANK COWELL	LANC AL Post 283	[REDACTED] 90292-7212	[REDACTED]	[REDACTED]
Carolina Barrie				

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Name	Organization	Address	Phone	E-mail
Hopson D Hernandez	American GE Forum	[REDACTED] Wtb 90640	[REDACTED]	[REDACTED]
Kathleen Hadfield	longtime westside resident	[REDACTED] LOS Angeles, CA 90025	[REDACTED]	[REDACTED]
SUSAN Blacker		[REDACTED] L.A., CA 90034	[REDACTED]	[REDACTED]
Robert Rojas	Veteran	[REDACTED] LOS Angeles, Ca	[REDACTED]	[REDACTED]
Tazmin Bolanos	VA	[REDACTED] L.A. - Ca. 90073	[REDACTED]	[REDACTED]
Alex Shueby	Vet	[REDACTED]	[REDACTED]	[REDACTED]
ISAAC CARROLL	VA	[REDACTED]	[REDACTED]	[REDACTED]

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General

Name	Organization	Address	Phone	E-mail
Elizabeth Shaddix	4018 Alhambra Street ACB Vol 147 YFW Amvets 2 DAV # 123	[Redacted] Los Angeles, CA 90004	[Redacted]	[Redacted]
CHAPLAIN DOV COHEN	VIP Post 1	[Redacted] LA CA 90049	[Redacted]	[Redacted]
David Hoff	GLA	Wilshire	[Redacted]	[Redacted]
Timothy Duff	VPC	Casha	[Redacted]	[Redacted]
Jim & Constance Demerise	Bandini Foundation	Heroes Golf Course	[Redacted]	[Redacted]
Kay Messers	VA	[Redacted] Granada Hills CA	[Redacted]	[Redacted]
Reece Rosen	BANDINI FOUNDATION HEROES GOLF COURSE	[Redacted] PAL PAL, CA 90272	[Redacted]	[Redacted]

[Redacted]  
LA 90004

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Name	Organization	Address	Phone	E-mail
JAMES MADDOX	VIETNAM VETERANS OF AMERICA	[REDACTED] PASADENA, CA	[REDACTED]	[REDACTED]
CHARLES KIBBY	PRESERVATION Arts	[REDACTED] L.A. 90034	[REDACTED]	[REDACTED]
LISA [REDACTED]	VA		[REDACTED]	[REDACTED]
HY ARNETHY	JEWISH AMERICAN LEGION	[REDACTED]	[REDACTED]	
Frank [REDACTED]				
David [REDACTED]				
Adrian [REDACTED]	Brentwood School			

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Name	Organization	Address	Phone	E-mail
Jonathan Castillo	PATH	[REDACTED] LA 90004	[REDACTED]	[REDACTED]
Scott Kafman	BHA	[REDACTED]	[REDACTED]	[REDACTED]
Pilar Buelna	The Salvation Army	[REDACTED] Long Beach, CA	[REDACTED]	[REDACTED]
Arcenia Redcross	VIA	VAMC Los Angeles CA	[REDACTED]	[REDACTED]
Ryan Lyden-Mysore	VIA	[REDACTED]	[REDACTED]	[REDACTED]
Katie Viventi	New Directions for Veterans	[REDACTED] LA, CA	[REDACTED]	[REDACTED]
SALVATORE GRAMMATICO	[REDACTED]	[REDACTED] CA CA 90230	[REDACTED]	[REDACTED]

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Name	Organization	Address	Phone	E-mail
Jean Sedillos	Bobby Shneider rep.			[REDACTED]
William Daniels	VA			[REDACTED]
Niti Anand	VA			[REDACTED]
RICHARD DAVIS	UNITED NATIONS BERKELEY HILLS		[REDACTED]	[REDACTED]
PERRY DILLER	1888 FUND		[REDACTED]	[REDACTED]
J. Post	VA		[REDACTED]	
CAM GORE <del>Chore</del>	VA		[REDACTED]	

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Name	Organization	Address	Phone	E-mail
Shirley Hsu		[Redacted] CA 90042		
Nancy Polier	Barrington Pl. Group LLC	[Redacted]		[Redacted]
Keith Tarkenton	W.VA Facility	[Redacted]	[Redacted]	[Redacted]
Paul Puzan Gheno	TEAM.E.D.	[Redacted]	[Redacted]	[Redacted]
MIKE METCALFE	WESTWOOD COMMUNITY COUNCIL	[Redacted]	[Redacted]	[Redacted]
Chandler McCay	—	[Redacted] Beverly Hills CA 90210		[Redacted]
Kirk Rose	HMC Architects	[Redacted] LA, CA 90071	[Redacted]	[Redacted]
JULIAN MANALO	CAL VET WEST LA	[Redacted]		[Redacted]

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Name	Organization	Address	Phone	E-mail
Michael J. McLean	Veterans Advocacy Group	Lo A. CA 90066	[Redacted]	[Redacted]
Rex Kern	National Cemetery Administration	Los Angeles CA 90099	[Redacted]	[Redacted]
JOHN AARON	self Vietnam-era veteran	LA CA 90049	[Redacted]	[Redacted]
Francisco Juarez	veteran at LARGE	SM CA 90405	[Redacted]	[Redacted]
Hector Ortiz	AECOM	N. Hollywood, CA 91602	[Redacted]	[Redacted]
Dick Littlestone		[Redacted] 90272	[Redacted]	[Redacted]
Scott Selby		[Redacted] LA CA 90069	[Redacted]	[Redacted]

West Los Angeles Urban Master Plan  
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*S. Call*

general public

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Electoral Officials

Name	Organization	Address	Phone	E-mail
Arela Gotke	GLA, VA, HCS WOMEN VETERAN PATIENT ADVISORY COUNCIL	GLA VA	[REDACTED]	[REDACTED]
JAN [REDACTED]		VETERAN ADVISORY	[REDACTED]	[REDACTED]
Patricia K. Call			[REDACTED]	[REDACTED]
Bridget Stermer	Veteran Advocate, Inc	Sh. Oaks, CA 91423	[REDACTED]	[REDACTED]
WATSON	VA Patient	CA, CA	[REDACTED]	[REDACTED]
B. Guze	V/A	GLA	[REDACTED]	[REDACTED]
S. Resnick	WHA	[REDACTED], LA 90024	[REDACTED]	[REDACTED]
O'MEARA, Emmet	VBA	[REDACTED]	[REDACTED]	[REDACTED]

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Name	Organization	Address	Phone	E-mail
Ben Rosen	Mercy Housing	[REDACTED] LA, CA 90019	[REDACTED]	[REDACTED]
Ed Holder	"	"	[REDACTED]	[REDACTED]
Joan Abrahamson	Jefferson Institute	[REDACTED] LA 90077	[REDACTED]	[REDACTED]
Sue Santon	UCLA	[REDACTED] LA, CA 90077	[REDACTED]	[REDACTED]
Julie Freeman	Coalition for Veterans Lands	[REDACTED] LA 90024	[REDACTED]	[REDACTED]
Sam Kemgens	Vet	[REDACTED]	[REDACTED]	[REDACTED]
Chris Joyce	VA	[REDACTED]	[REDACTED]	[REDACTED]

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**General**

Name	Organization	Address	Phone	E-mail
Andrew Carrillo	Bandini Foundation	[Redacted]	[Redacted]	[Redacted]
Karen Perea Gannon	Community Veteran Family	[Redacted] Sherman Oaks CA 91411	[Redacted]	[Redacted]
Michael Gannon	Community Veteran Family	[Redacted] Sherman Oaks CA 91411	[Redacted]	[Redacted]
Jennifer Karp	VA GLA	[Redacted]	[Redacted]	[Redacted]
DAN SWENTON	CFM	[Redacted] Vallejo, CA 94592	[Redacted]	[Redacted]
Curtis Mack	VPC	[Redacted] Los Angeles 90049	[Redacted]	[Redacted]
Wendy-Sue Rosen	Brentwood Residents Coalition	[Redacted] LA CA 90049	[Redacted]	[Redacted]

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General

Name	Organization	Address	Phone	E-mail
Erin Gray	UCLA	[REDACTED]	[REDACTED]	[REDACTED]
Scott MALSIN	SYTH AD	CULVER CITY, CA 90230	[REDACTED]	[REDACTED]
Norman Abrams	UCLA	Los Angeles, 90095	[REDACTED]	[REDACTED]
[REDACTED]	Self	90241	[REDACTED]	[REDACTED]
Ann Scully	SM Corp SM (niles)	[REDACTED]	[REDACTED]	[REDACTED]
Mike Page	Westside Breakers	Pacific Palisades, CA 90272	[REDACTED]	[REDACTED]
JOE ADAMS/ER	UAS INC.	JA CA 90066	[REDACTED]	[REDACTED]

West Los Angeles Urban Master Plan  
Contractor Community Kick-off  
Tuesday, June 23, 2015

**SIGN - IN**  
General

Name	Organization	Address	Phone	E-mail
Teck Hayes	/	[REDACTED] Venice, 90291	[REDACTED]	[REDACTED]
Kyle Orlemann	CITY OF HAWTHORNE VET. AFFAIRS COMM AVVA - So Bay Liaison	[REDACTED] HAWTHORNE, CA 90250	[REDACTED]	[REDACTED]
Anthony Chia	Cervell ASSOC.	[REDACTED] LA, CA 90004	[REDACTED]	[REDACTED]
Bob Friedman	VA	[REDACTED] LA-CA 90073	[REDACTED]	[REDACTED]
<del>Joe [REDACTED]</del>				
Claire Bowlin	Los Angeles Dept of City Planning	[REDACTED]	[REDACTED]	[REDACTED]
Stephanie Reich	resident	[REDACTED] LA CA 90044	[REDACTED]	[REDACTED]

West Los Angeles Urban Master Plan  
Contractor Community Kick-off  
Tuesday, June 23, 2015

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General

Name	Organization	Address	Phone	E-mail
JOSHUA GREEN	MANDEVILLE FOUNDATION	[REDACTED] LA 90049	[REDACTED]	[REDACTED]
Rochelle Felt	Metabolic Studio	[REDACTED] LA, CA 90012	[REDACTED]	[REDACTED]
Gary Clouse	Westside Breakers	[REDACTED] LA 90045	[REDACTED]	[REDACTED]
MILO PEINGMANN	NDVETS	[REDACTED]	[REDACTED]	[REDACTED]
Kyle Smith	Salvation Army	[REDACTED] Long Beach CA 90802	[REDACTED]	[REDACTED]
MARTIN K. LEE	MERCY HOUSING	[REDACTED]	[REDACTED]	[REDACTED]
Susan Heldman	[REDACTED]	[REDACTED] 90049	[REDACTED]	[REDACTED]



West Los Angeles Urban Master Plan  
Contractor Community Kick-off  
Tuesday, June 23, 2015

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General

Name	Organization	Address	Phone	E-mail
Joseph Cuevas	Mayor Garcetti's office	-		[REDACTED]
MICHELLE	UCLA	WEST LA VA.		
Audrey Lind				[REDACTED]
ANABEL SANCHEZ	ORINATION ARMY HAVEN	WEST LA VA	[REDACTED]	[REDACTED]
ISAAC CALHOUN			[REDACTED]	[REDACTED]
BRIAN WILKINSON				





West Los Angeles Urban Master Plan  
Contractor Community Kick-off  
Tuesday, June 23, 2015

*General*

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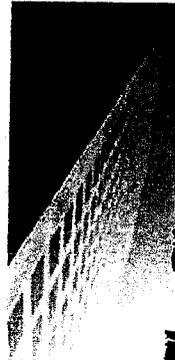
*Media*

Name	Organization	Address	Phone	E-mail
Daniel Halper	LA City	[REDACTED]		[REDACTED]
Dreamer				

West Los Angeles Urban Master Plan  
Contractor Community Kick-off  
Tuesday, June 23, 2015

**SIGN - IN**  
General

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Anthony Almas	POS REP		<del>310-206-1111</del>	<del>anthony@posrep.com</del>

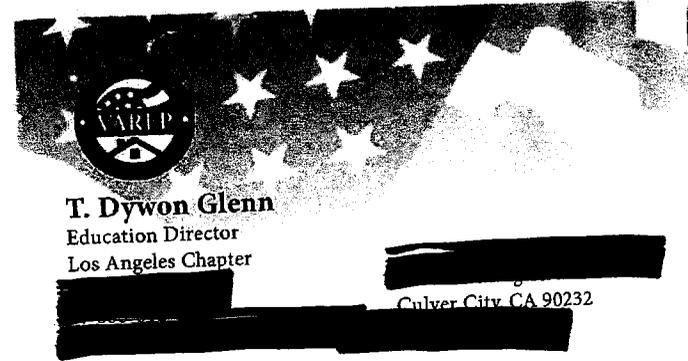


# BC Urban + LLC

Commercial Real Estate Brokerage + Advisory  
Services

Brian T Campbell  
Managing Partner

DVBE CA Certified  
SDVOSB Federally Verified

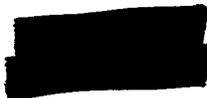


**T. Dywon Glenn**  
Education Director  
Los Angeles Chapter

Culver City, CA 90232

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metro.net

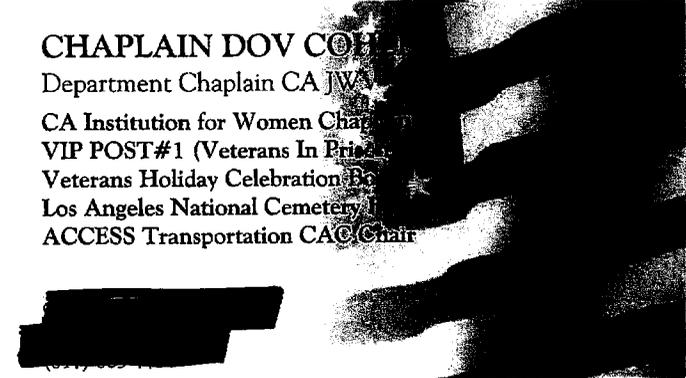
Eric Geier  
Community Relations Manager



Los Angeles County  
Metropolitan Transportation Authority



CHAPLAIN DOV COV  
Department Chaplain CA JW  
CA Institution for Women Chap  
VIP POST#1 (Veterans In Priso  
Veterans Holiday Celebration Ba  
Los Angeles National Cemetery  
ACCESS Transportation CAC Chair



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## The Salvation Army

Southern California Divisional Headquarters

**Pilar Buelna, MSW / LCSW**  
Executive Director of Social Services

[Redacted]  
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[Redacted]  
Long Beach, CA 90809-9355

U.S. Bank Home Mortgage  
[Redacted]  
Santa Monica, CA 90405

**T. Dywon Glenn**  
Mortgage Loan Originator



usbank.com



**MEETING MINUTES**

**SUBJECT:** Community #2 meeting  
**Meeting Date:** July 23, 2015  
**Meeting Time:** 1:30 pm to 3:30 pm  
**Location:** VA Sepulveda Campus  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Introduction of the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Dr Dean Norman, VA</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Michael Murphy, VA</li> <li>✓ Theresa DiMaggio, VA</li> <li>✓ Charles Green, VA</li> </ul> </li> <li>• Michael Murphy introduced himself as the acting director of the GLA system, explained what the campus is doing for the homeless – open B209 and B257, making it easier to get help</li> <li>• Vince Kane explained what the VA is doing for the homeless                             <ul style="list-style-type: none"> <li>✓ Street outreach</li> <li>✓ Transitional housing</li> <li>✓ The desire to get everyone into permanent housing</li> <li>✓ Addition of bridge / emergency beds</li> </ul> </li> <li>• Jon Sherin explained the new VA outlook, the new direction GLA is moving. The collaboration of VA and local housing agencies and the chance to give Veterans education legal information, etc</li> <li>• Cynthia Keeffe explained the Master Plan process</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Community                             <ul style="list-style-type: none"> <li>✓ How will the VA help with permanent move in – bad credit, etc?                                     <ul style="list-style-type: none"> <li>○ Vince response: VA is helping with deposits, getting legal resources to help</li> </ul> </li> <li>✓ How will the VA maintain the Veteran after bringing them off the street, what will keep them from ending up back on the street?                                     <ul style="list-style-type: none"> <li>○ Vince response: VA has added employment specialists to the team</li> </ul> </li> <li>✓ How will you get young Veterans out of the campus housing, support?                                     <ul style="list-style-type: none"> <li>○ Vince response: Education, training, recreation</li> <li>○ Dr Norman response: Medical services, yoga, etc</li> <li>○ Jon response: VA must create opportunities for the Veterans – not just services or training</li> </ul> </li> </ul> </li> <li>✓ What is the percentage of Veterans hired by the VA? What is</li> </ul>	Information

	<p>the oversight of the service organizations?</p> <ul style="list-style-type: none"> <li>○ Vince response: 30% overall Veteran employees, service providers do not get paid until service is rendered</li> <li>✓ Is the best way to engage with the Master Plan team the open house?</li> <li>✓ What are some of the educational programs going to be, Masters etc.</li> <li>✓ Need more Veteran centers on college campuses <ul style="list-style-type: none"> <li>○ Charles response: VA has an outreach program for all college campuses</li> </ul> </li> <li>✓ Landlords need to respect the Veterans money</li> <li>✓ Actors Veterans Action Alliance <ul style="list-style-type: none"> <li>○ Acting for suicide prevention</li> <li>○ Outreach to homeless</li> </ul> </li> <li>✓ Clear the field of non-profit services that are not performing. Should have legal services collaboration with UCLA, USC, etc. like the medical side of the VA</li> <li>✓ Provide safe housing for women away from other population</li> <li>✓ Female Veterans need help – treat the women Veteran differently from other Veterans. Women need tailored specific treatment</li> <li>✓ VA needs to prepare out coming Veterans better</li> <li>✓ Where is the money, reports ect. For the non-profits? <ul style="list-style-type: none"> <li>○ Vince response: Grant program has oversight by VA</li> </ul> </li> <li>✓ Why not help the Veteran before they are homeless? <ul style="list-style-type: none"> <li>○ Vince response: VA is building support systems to keep Veterans from being homeless</li> </ul> </li> <li>✓ Are there after hours services available? Is there a way to match homeless Veterans without identity paperwork to someone that can help? Is there some way the Veteran can get help doing resumes – access to computers etc? <ul style="list-style-type: none"> <li>○ Dr Norman response: There are people and phone numbers available. The welcome center will be 24/7 and the outreach has been ramped up</li> </ul> </li> <li>✓ Create a way to get ALL Veterans to come to the campus. Engage brands like Gold’s Gym, USAA, etc. Provide co-lifting facility</li> <li>✓ How can the community / neighborhoods help? <ul style="list-style-type: none"> <li>○ Vince response: talk to your Representatives, etc</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Speakers <ul style="list-style-type: none"> <li>✓ Community Members (12)</li> <li>✓ Veterans (10)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Community #3 meeting  
**Meeting Date:** August 20, 2015  
**Meeting Time:** 6 pm to 8:30 pm  
**Location:** El Monte  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the El Monte Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Charles Green introduced key dignitaries and the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Andre Quintero, Mayor</li> <li>✓ Hilda Solis, LA County Supervisor</li> <li>✓ Ruth Wong, LA County Department of Veterans and Military Affairs</li> <li>✓ Danielle Hannel, Homeless Services</li> <li>✓ Michael Murphy, GLA</li> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Cynthia Keeffe, HOK</li> </ul> </li> <li>• Michael Murphy welcomed everyone, introduced his staff members that were attending the meeting</li> <li>• Andre Quintero spoke about honoring Veterans</li> <li>• Hilda Solis spoke about homeless Veterans, the San Gabriel Veterans and what LA County is doing for the Veterans</li> <li>• Ruth Wong spoke about what the county Veterans and Military Affairs does for Veterans and their families</li> <li>• Danielle Hannel spoke on continuum of care for Veterans, ending homelessness</li> <li>• Jon Sherin spoke about the VA changing how they take care of the Veteran, everyone must participate in the process</li> <li>• Vince Kane introduced the Master Plan process and what the VA is doing to revitalize the Campus</li> <li>• Cynthia Keeffe explained what the Master Plan is and how HOK is engaging the community and Veterans</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the El Monte Community                             <ul style="list-style-type: none"> <li>✓ How can service organizations get lists / names of homeless to the VA?                                     <ul style="list-style-type: none"> <li>○ Danielle gave speaker her name and number</li> </ul> </li> <li>✓ The problem with the Master Plan is we don't live in West LA, we live in the San Gabriel Valley</li> <li>✓ The Master Plan team has their hearts in the right place – how do the Veterans get to the services?</li> <li>✓ What are the entities involved in the Master Plan?</li> <li>✓ What are the checks and balances for the Master Plan?</li> <li>✓ Have you reached out to the Veteran organizations?                                     <ul style="list-style-type: none"> <li>○ Vince response: Team has met with all Veteran organizations in reference to the change in the VA</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Why are there no Veteran owned entities involved?</li> <li>✓ The Veterans here do not have the UStream like Brentwood to view the meetings and plan progress</li> <li>✓ Thank you for taking Veteran ideas for the Master Plan – make campus only for Veterans and closed to neighboring communities</li> <li>✓ Veterans want all the west side amenities brought to the San Gabriel Valley</li> <li>✓ VSO wants to continue their influence after the Master Plan is complete</li> <li>✓ VA Long Beach and GLA need to communicate better</li> <li>✓ Outside providers are not giving good care <ul style="list-style-type: none"> <li>○ Vince response: An audit will be done to make sure all providers give the Veterans quality care</li> </ul> </li> <li>✓ Veterans care needs to be the start of this change process – the VA medical system is broken</li> <li>✓ Does UCLA get to keep the ballpark?</li> <li>✓ How many on the panel are doing outreach? <ul style="list-style-type: none"> <li>○ Vince response: The team is doing outreach every day</li> </ul> </li> <li>✓ How is the VA going to bring the Veterans in for Housing? No services are available late night and on weekends <ul style="list-style-type: none"> <li>○ Vince response: The VA is ramping up to have bridge / emergency housing 24/7</li> </ul> </li> <li>✓ Veterans need resources in the San Gabriel Valley</li> <li>✓ VA should be 24/7 – being homeless on the weekend is a bad thing</li> <li>✓ Partner with Metro to let Veterans use empty seats to get to West LA</li> <li>✓ As long as the pattern of mistrust exists, nothing will change <ul style="list-style-type: none"> <li>○ Vince response: Understood, hopefully moving forward, the trust can be rebuilt</li> </ul> </li> <li>✓ Need housing for women, women with children, families with children, programs to put Veterans back to work, get Veterans certification for skills (electricians, construction, etc)</li> <li>✓ How do you get people to respond to calls at service organization?</li> <li>✓ Will there be an arts program in the Master Plan? A gallery for Veterans to show their artwork <ul style="list-style-type: none"> <li>○ Cynthia response: It is up to the Veterans if they want to have art programs and galleries to show their work</li> </ul> </li> <li>✓ What will the policy be for visitors to the campus visiting Veterans living there?</li> <li>✓ Veterans need housing in El Monte</li> <li>✓ Veterans must get involved</li> </ul>	
	<ul style="list-style-type: none"> <li>• Speakers <ul style="list-style-type: none"> <li>✓ Veterans (24)</li> <li>✓ Community (1)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Community #4 meeting  
**Meeting Date:** September 17, 2015  
**Meeting Time:** 4:30 pm to 6 pm  
**Location:** Long Beach  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Plan to Secretary McDonald and receive comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Private Meeting with Secretary McDonald, Marie Weldon, Dan Sweinton, John Dozois, Jon Sherin, GLA and HOK team members</li> <li>• Cynthia Keeffe briefed the Secretary on the Master Plan status and the plan to complete the submittal</li> <li>• Secretary McDonald responded with the following comments:                             <ul style="list-style-type: none"> <li>✓ The relationships with UCLA and USC are very important</li> <li>✓ For all Veterans, a one-stop shop for all information is essential</li> <li>✓ The Master Plan should have several mission statements                                     <ul style="list-style-type: none"> <li>➢ Medical</li> <li>➢ The Disabled</li> <li>➢ The Homeless</li> <li>➢ Etc</li> </ul> </li> <li>✓ UCLA medical is critical, USC to perhaps add more to the VA in the future                                     <ul style="list-style-type: none"> <li>➢ Research</li> <li>➢ Students becoming VA Residences</li> </ul> </li> <li>✓ How much of each kind of housing does the VA need?</li> <li>✓ Include all of the VA entities in the report; Health, Benefits, Cemetery, etc.</li> <li>✓ The plaintiff partners are equal partners with the VA – HOK must engage them in the process</li> <li>✓ Veterans can teach at Brentwood School / Brentwood School can teach Veteran children</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Town Hall starts with Rich Beam hosting</li> <li>• Louise Oliver welcomed everyone and explained what Century Villages at Cabrillo is about</li> <li>• Brian D'Andrea discussed the collaborations with others that help the Villages work</li> <li>• Brenda Threatt spoke on the collaborations that will help the homeless Veteran. US Vets is a one-stop shop organization</li> <li>• Long Beach Mayor Robert Garcia thanked the VA for helping the City of Long Beach with the homeless population</li> <li>• Sarah Mahin reported on the progress on ending Veteran homelessness in LA County                             <ul style="list-style-type: none"> <li>✓ 300 Veterans off the street each month</li> <li>✓ Collaborations being used</li> <li>✓ Bridge housing</li> <li>✓ Community entry events</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Stand down scheduled</li> <li>✓ Using data to ensure best resources are being used</li> <li>• Peter Lynn discussed the continuum of care – getting everyone connected to the people that can help. Targeting ineligible Veterans so they can receive housing</li> <li>• Secretary McDonald spoke about the Los Angeles homeless Veteran help is key to helping the entire country with the Veteran homelessness <ul style="list-style-type: none"> <li>✓ 5 Strategies for improvement <ul style="list-style-type: none"> <li>➢ Provide a better Veteran experience</li> <li>➢ Provide a better employee experience</li> <li>➢ Improve internal support services</li> <li>➢ Change the culture</li> <li>➢ Strategic partnerships</li> </ul> </li> </ul> </li> <li>• Greg Spiegel reported about the LA Mayor's office working to help end homelessness for Veterans</li> </ul>	
3	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions <ul style="list-style-type: none"> <li>✓ How can you let the public know the VA is working and helping the Veterans, stopping the negative publicity that is occurring?</li> <li>✓ Help women Veterans to have their own space and be respected, better privacy for housing</li> <li>✓ Once Veterans are in the programs, they are neglected</li> <li>✓ Dental care is non-existent. Why won't anyone help with dental care?</li> </ul> </li> </ul>	Information

END OF DISCUSSION

Plaintiff Meeting Minutes  
 Date: June 17, 2015  
 Location: Los Angeles

VA Greater Los Angeles Healthcare System  
 Urban Master Plan  
 VA Project Number: VA101CFM-P-0043  
 Date: June 17, 2015

**MEETING MINUTES**

**SUBJECT:** Plaintiff meeting  
**Meeting Date:** June 17, 2015  
**Meeting Time:** 12 pm to 1 pm  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Plaintiff's comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Plaintiff Group</li> <li>• JLL Scope:               <ul style="list-style-type: none"> <li>✓ BURR and capital asset management</li> <li>✓ Support HOK team, QA role – vetting VA information</li> </ul> </li> <li>• Stakeholders: Veteran centric VA, what are the efforts               <ul style="list-style-type: none"> <li>✓ Homeless Veterans with disabilities, how do we listen?</li> <li>✓ Who are the decision makers?</li> <li>✓ Talk to current lease holders</li> <li>✓ Align opportunities and constraints, does it align with opportunities</li> <li>✓ Fix this problem, authorized by Secretary McDonald</li> <li>✓ Prop 41 funding cycle</li> <li>✓ Projected needs for Veterans, homeless Veterans, female housing</li> <li>✓ Stakeholders within the VA and outside of VA</li> <li>✓ EUL is not legal on the campus, scenarios must address change in legislation as well as no change</li> <li>✓ Authority to raise funds to restore structures</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees               <ul style="list-style-type: none"> <li>✓ VA (10)</li> <li>✓ Plaintiff (7)</li> <li>✓ Consultants (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** VSO meeting  
**Meeting Date:** July 14, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the VSO comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and all participating VSO members</li> <li>• Vince Kane introduced the process of the Master Planning</li> <li>• Vince explained that we are in the data gathering phase                             <ul style="list-style-type: none"> <li>✓ Physical data</li> <li>✓ Veteran and stakeholder data and input</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Introduction of Cynthia Keeffe – HOK                             <ul style="list-style-type: none"> <li>✓ Cynthia explained how HOK is looking at the physical components of the site and design, not any of the legal items that are part of the settlement</li> </ul> </li> <li>• Introduction of Abraham Mercado – Consensus                             <ul style="list-style-type: none"> <li>✓ Abraham explained what Consensus will be doing during the Planning process                                     <ul style="list-style-type: none"> <li>○ Website</li> <li>○ Social media</li> <li>○ Hot lines</li> <li>○ Responsible for the Public Outreach</li> </ul> </li> </ul> </li> </ul>	Information
3	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the VSO participants                             <ul style="list-style-type: none"> <li>✓ Has money been set aside for the implementation of the plan?                                     <ul style="list-style-type: none"> <li>○ Vince explained how the budget process works. Phases submitted to Congress for funding of each Fiscal Year</li> </ul> </li> <li>✓ Needs to be a location of service organizations central to campus so Veterans can do a “one stop shop” for their questions and needs</li> <li>✓ Wayfinding is very important – need to keep Veterans from getting lost on the large campus</li> <li>✓ There is a need for long term care (24 hour nursing) near the Veterans home and support</li> <li>✓ Hoteling for families</li> <li>✓ The Planning Team needs to take into consideration using all the areas: Brentwood School, all recreation spaces, Salvation Army area, drilling zones</li> <li>✓ There is a need and want for a pool</li> <li>✓ Can there be affordable housing for Staff? The State Home cannot keep staff because of the high cost of living on the west side</li> </ul> </li> </ul>	

	<ul style="list-style-type: none"> <li>✓ Permanent housing is a must</li> <li>✓ Housing for the disabled and chronic homeless housing is necessary</li> <li>✓ Veterans with no other choice of housing need to be included in on campus living</li> <li>✓ This land is for Veterans only – no place for civilians (Brentwood, UCLA, etc)</li> <li>✓ Veterans are in charge of their land – citizen soldiers</li> <li>✓ Need a women’s center on campus <ul style="list-style-type: none"> <li>○ Gender specific facilities</li> <li>○ Far north quadrant would be a good place for the women’s area</li> </ul> </li> <li>✓ Continuance of the implementation is important – should be a committee to be the watchdog</li> <li>✓ Educational / vocational services – certifications</li> <li>✓ Clothing – area for donations, retail space for display</li> <li>✓ Park settings with paths</li> <li>✓ Community gardens</li> <li>✓ Mini mall concept – farmers market</li> <li>✓ Entrance to campus should be welcoming and calming</li> </ul> <p>Remember the past – Plan the present – Enhance the future</p>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ Veterans (8)</li> <li>✓ VA (3)</li> <li>✓ Representative’s Staff (2)</li> <li>✓ Consultants (6)</li> </ul> </li> </ul>	

END OF DISCUSSION

West Los Angeles Urban Master Plan  
Meeting with VSO Coalition  
Tuesday, July 14, 2015

SIGN - IN

Name	Organization	Address	Phone	E-mail
* MAREC THUSION	JEWISH WAR VETERANS COMMUNICATOR ACCIDENTED VSO	[REDACTED] N. Hills, CA 91343	[REDACTED]	[REDACTED]
SAMUEL WARNER	JEWISH WAR VET 138	[REDACTED] Castaño, CA 91784-4774	[REDACTED]	[REDACTED]
* Howard Hernandez	AGEF	[REDACTED] Montebello, CA 90640	[REDACTED]	[REDACTED]
CINDY BAGNELL	RAC	[REDACTED] PASADENA CA 91104	[REDACTED]	[REDACTED]
Abraham Morales	Consensus Inc.	[REDACTED] Los Angeles, CA 90007	[REDACTED]	[REDACTED]
Jon Sherin	VA, Inc		[REDACTED]	[REDACTED]
- Janet Turner Lisa Pinto	Rep Ted Lieu		[REDACTED]	[REDACTED]

West Los Angeles Urban Master Plan  
Meeting with VSO Coalition  
Tuesday, July 14, 2015

**SIGN - IN**

Name	Organization	Address	Phone	E-mail
★ MARC JENKINS	LACC AMERICAN LEGION	[REDACTED] SIMI VA 93065	[REDACTED]	[REDACTED]
- FRANCISCO JUAREZ	AMVETS, CA CA VA Land-USE	[REDACTED] Santa Monica, CA 90405	[REDACTED]	[REDACTED]



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Meeting with VSO Coalition  
Tuesday, July 14, 2015

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Name	Organization	Address	Phone	E-mail
* RAY Delgado	AMUW's	[REDACTED] Inglewood Ca	[REDACTED]	[REDACTED]
Richard Valdez	DAV	[REDACTED]	[REDACTED]	[REDACTED]
* ERNIE Nilger	DDV	[REDACTED] NORTH HILLS, CA 91343	[REDACTED]	[REDACTED]
STEVEN CHRISTIAN	HOK	[REDACTED] CULVER CITY, CA 90232	[REDACTED]	[REDACTED]
WILLIE NISTOZKA	HOK	[REDACTED] CULVER CITY CA 90232	[REDACTED]	[REDACTED]

West Los Angeles Urban Master Plan  
Meeting with VSO Coalition  
Tuesday, July 14, 2015

SIGN - IN

Name	Organization	Address	Phone	E-mail
John D'Agos	VA-WLA		[REDACTED]	[REDACTED]
Charles Green	GLA		[REDACTED]	[REDACTED]
VINCE KANE				
John SHERIN				
CYNTHIA KEEFE				

**MEETING MINUTES**

**SUBJECT:** Bob Rosebrock meeting  
**Meeting Date:** July 17, 2015  
**Meeting Time:**  
**Location:** VA WLA B500  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to Bob Rosebrock and Ted Hager comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Bob Rosebrock, Ted Hager</li> <li>• Bob Rosebrock made a few statements regarding his thoughts as a Veteran                             <ul style="list-style-type: none"> <li>✓ There are more homeless veterans on the street than was killed in the Vietnam war</li> <li>✓ A soldiers duty is never done</li> <li>✓ It would be nice if the team could come to the 5<sup>th</sup> annual Summer Celebration on Aug 1, 2015 – Tribute to Vietnam Veterans</li> </ul> </li> <li>• Bob Rosebrock expressed his ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Don't restore old buildings, they look like asylums</li> <li>✓ The mansion on the south campus should be a grand space – restaurant, etc a place where Veterans can bring guests</li> <li>✓ Accessibility to the bus stops must be improved</li> <li>✓ Chapel restored, not the first thing, but part of the Master Plan</li> <li>✓ Welcome center at the front gate</li> <li>✓ A place for an eternal flame</li> <li>✓ B257 is not a good reception center, the building has bad history</li> <li>✓ Include a bed and breakfast style home by the meditation gardens for Veterans and families</li> <li>✓ Introduce a "big brother" concept for homeless Veterans to reach out to</li> <li>✓ Include a hospitality center to provide shower, bed, food, clothes</li> <li>✓ Need a sense of military</li> <li>✓ Gardens for Veterans to work</li> <li>✓ Focus on severely disabled and mental health of Veterans</li> <li>✓ Don't leave anyone behind – bring Veterans to the campus</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Veterans (2)</li> <li>✓ VA (3)</li> <li>✓ Consultants(3)</li> </ul> </li> </ul>	

END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Westwood Community meeting  
**Meeting Date:** July 21, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** Westwood  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Westwood Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Lisa Pinto introduced the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Dr Sam Tsemberis, Housing First</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Abraham Mercado, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is of the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Dr Tsemberis discussed the Housing First Model                             <ul style="list-style-type: none"> <li>✓ Since starting there has been a 36% reduction in homelessness nationwide</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Westwood Community                             <ul style="list-style-type: none"> <li>✓ How many homeless veterans are in LA?</li> <li>✓ Include children, schools, recreation</li> <li>✓ Landscape / farming</li> <li>✓ Drop-in Center</li> <li>✓ Chapel restoration</li> <li>✓ Are supportive services part of the plan?</li> <li>✓ MTA stops</li> <li>✓ Have community involvement – professors, businessmen, etc</li> <li>✓ No long term leasing or selling land</li> <li>✓ Take the numbers off the buildings – have names instead</li> <li>✓ Better signage</li> <li>✓ Address the traffic</li> <li>✓ VA is not an island unto itself – community needs to be invited in, not just for the Veteran</li> <li>✓ Are you going to prevent access to the public?</li> <li>✓ Are you following the Davis Bacon Act?</li> <li>✓ VA should refocus on Veteran housing</li> <li>✓ Will there be construction next to neighborhoods?</li> <li>✓ Build kitchens</li> <li>✓ Include benches, water fountains</li> <li>✓ Provide trade training – plumbing, electrical</li> <li>✓ What is the funding?</li> <li>✓ Why are Veterans afraid to go on campus?</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Provide services for legal issues for Veterans</li> <li>✓ Will there be a large investment in infrastructure?</li> <li>✓ Are there wetlands?</li> <li>✓ Provide safety for women and families</li> <li>✓ Is there a Veteran court on campus?</li> <li>✓ Student Center – just like college</li> <li>✓ Rehab the old buildings</li> <li>✓ Enhanced Use – what does it mean?</li> <li>✓ Public Private Partnership – what does it mean?</li> <li>✓ Include a ware history museum</li> <li>✓ Use the Wadsworth and Brentwood Theaters</li> <li>✓ What is the use of Post Office, Ballpark, School?</li> <li>✓ History plaques at important areas</li> <li>✓ If drugs, etc are not cleaned up first, what will happen when more Veterans come on campus?</li> <li>✓ The homeless on perimeter need help</li> <li>✓ Get women help</li> <li>✓ Civilian caregivers need a place to learn the VA system</li> <li>✓ Training for caregivers</li> </ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** West LA Neighborhood meeting  
**Meeting Date:** July 22, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the West LA Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Lisa Pinto introduced the Master Plan Team               <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Dr Sam Tsemberis, Housing First</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Abraham Mercado, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is on the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Dr Tsemberis discussed the Housing First Model               <ul style="list-style-type: none"> <li>✓ Since starting there has been a 36% reduction in homelessness nationwide</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the West LA Community               <ul style="list-style-type: none"> <li>✓ Provide VA loans so Veterans can buy their own homes</li> <li>✓ VA needs to hire Veterans coming out of college</li> <li>✓ Focus shouldn't just be on single parent – many single women Veterans are living below poverty level</li> <li>✓ Is the campus changing policy of only clean and sober?</li> <li>✓ Where does the homeless data come from?</li> <li>✓ How will the VA prove they will do what they are saying they will do</li> <li>✓ Why is there not a VA representative on the neighborhood council. The council asked 10 years ago, VA said they could not participate. Just have a representative speak once a month                   <ul style="list-style-type: none"> <li>○ VA to respond with a point of contact</li> </ul> </li> <li>✓ Need to do better outreach</li> <li>✓ What is the budget?</li> <li>✓ How many units will there be?</li> <li>✓ How can you keep the campus clean and sober and have regular Veterans housed there?</li> <li>✓ Don't let UCLA use the land</li> <li>✓ Low income housing in the city should go to the Veterans</li> <li>✓ There are not very many Veterans at this meeting, are you listening to the Veteran?</li> <li>✓ Worried that the culture at the VA has not changed</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>✓ When will this plan take effect</li><li>✓ It would be inhuman putting Veterans into tents or trailers – only thing worse is on the street in a cardboard box</li><li>✓ What is the VA going to do with homeless Veterans today?</li><li>✓ VA should put your Veterans on your property</li></ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Pacific Palisades Community Council meeting  
**Meeting Date:** July 23, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** Pacific Palisades  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Pacific Palisades Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Lisa Pinto introduced the Master Plan Team               <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Abraham Mercado, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is on the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Abraham Mercado discussed the outreach effort</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Pacific Palisades Community               <ul style="list-style-type: none"> <li>✓ Don't play backroom politics</li> <li>✓ Is the VA working with the LA mayor?</li> <li>✓ What is the funding?</li> <li>✓ Use the existing buildings</li> <li>✓ Need to include the columbarium annex</li> <li>✓ Temporary housing – what is the plan?</li> <li>✓ Will any of the leases be extended?</li> <li>✓ How is the VA making the campus more interesting for younger Veterans?</li> <li>✓ What are the requirements for Veterans to be in the housing?</li> <li>✓ Will spaces be used for Veterans that are "non-focused" spaces?</li> <li>✓ How does the VASH voucher fit into the VA plan?</li> <li>✓ Should the community send homeless Veterans to non-profits or the VA?</li> <li>✓ What is the status of Veteran records – what happens if the Veteran does not have their paperwork?</li> <li>✓ What are the protections for the surrounding communities?                   <ul style="list-style-type: none"> <li>○ Traffic</li> <li>○ Additional people</li> </ul> </li> <li>✓ Will there be dental services available?</li> <li>✓ Will the traffic study be complete before ground is broken?</li> <li>✓ Will the Master Plan be transparent?</li> <li>✓ Will the VA provide a point of contact for contacting VA for getting homeless off the street?</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>✓ Funding is also needed for non-veteran homeless</li><li>✓ The VA will be missing a big opportunity if the community is not involved</li></ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Brentwood Community meeting  
**Meeting Date:** July 28, 2015  
**Meeting Time:** 7 pm to 9 pm  
**Location:** Brentwood  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Brentwood Community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Introduction of the Master Plan Team                             <ul style="list-style-type: none"> <li>✓ Vince Kane, VA</li> <li>✓ Jon Sherin, Plaintiff Representative</li> <li>✓ Michael Huff, VA</li> <li>✓ Cynthia Keeffe, HOK</li> <li>✓ Andrea Campbell, Consensus</li> </ul> </li> <li>• Vince Kane explained what the status is on the parts of the lawsuit</li> <li>• Cynthia Keeffe explained the Master Plan process</li> <li>• Jon Sherin explained how the VA needs the input from everyone to make the campus better</li> <li>• Andrea Campbell discussed the outreach effort</li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Opened up the floor for comments and questions from the Brentwood Community                             <ul style="list-style-type: none"> <li>✓ How will this be funded?</li> <li>✓ What is the input you want from the Veterans?</li> <li>✓ Bring the meetings to the San Gabriel valley to talk to Veterans there</li> <li>✓ Is the VA working with all congressmen?</li> <li>✓ How is the VA updating people on the input from the community and Veterans?</li> <li>✓ Does the data gathering for operations end in October?</li> <li>✓ How will the confluence of number of Veterans be handled at the campus?</li> <li>✓ What can we do as a community?</li> <li>✓ Is the VA reaching out to outside Veteran groups?</li> <li>✓ Westside Food Pantry wants to expand their services moving forward with the new Master Plan</li> <li>✓ Provide nutrition classes</li> <li>✓ Is the VA providing space for single women with children?</li> <li>✓ What make the VA think they will be successful when others have not been successful?</li> <li>✓ How can the VA make the government make this happen?</li> <li>✓ What is going on with the EUL's?</li> <li>✓ Has the VA gotten any push back from people not wanting homeless Veterans around?</li> <li>✓ Can the community build recreation places?</li> <li>✓ What is the maximum amount of people that can be housed?</li> <li>✓ Can the gates be reopened for the surrounding communities to use?</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ If a Veteran has a RV, can there be a KOA type area for them to park?</li> <li>✓ If every community acts and brings in the Veteran homeless, we can end homelessness immediately</li> <li>✓ There is no information for these meetings on the campus</li> <li>✓ What is the need for fixing the chapel when people in the hospital can't get care?</li> <li>✓ Community should volunteer and talk with the Veterans</li> <li>✓ Community wants to see the plan – how can they give feedback without seeing what is designed?</li> <li>✓ Is the VA looking to just take and not give back? Why can't the community cut through the campus?</li> <li>✓ Will there be opportunity to give feedback on real plans?</li> <li>✓ Battle Buddy model is the best way to get homeless Veterans help</li> <li>✓ The closed gates are indicative of the VA closed mind set</li> <li>✓ This meeting is premature – there is nothing to respond to</li> </ul>	
	<ul style="list-style-type: none"> <li>• Speaker Participants <ul style="list-style-type: none"> <li>✓ Westside Food Bank (1)</li> <li>✓ Veterans Advocacy Service (1)</li> <li>✓ Community member (5)</li> <li>✓ Veteran (1)</li> <li>✓ VA Volunteer (1)</li> <li>✓ San Gabriel Valley Veterans (1)</li> <li>✓ Old Veterans Guard (2)</li> <li>✓ Vet to Vet (1)</li> <li>✓ BCC (1)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Homeless Summit meeting  
**Meeting Date:** August 19, 2015  
**Meeting Time:** 1 pm to 3 pm  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to discuss the VA campus Urban Master Plan with participants providing comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• 3 P concept, provide kennels for Veterans with pets</li> <li>• Make campus wheelchair accessible and bike friendly</li> <li>• Bike share system</li> <li>• The campus has slopes. Fix slopes to public transportation at Wilshire. Provide a bridge across Wilshire. Improve and increase internal shuttle bus service. Partner with providers who will provide services at low or no cost. Need to provide space</li> <li>• Provide community gardens, access to grow and make their own food. Provide for public art created by Veterans</li> <li>• Permanent supportive housing, most difficult to reach Veterans. How to create a safe environment where Veterans do not feel judged. Housing First model</li> <li>• New Directions, female program. Medical services for females are lacking. Need separate facilities. Women are surrounded by men in B500. Urgent care and ER, beds are not available for women, filled by men</li> <li>• Nurse transitional health. Need respite care in WLA for older Veterans. Need intermediate care facility for pot acute care short stay until Veterans can be placed at home or in permanent care situation</li> <li>• Network homeless coordinator. Green home model homes. Gap in housing for 55 to 75 year range. Need housing, but not ready for nursing home. Some monitoring available with green home model</li> <li>• LA campus already a community, keep a theme of safe and secure facility like on base. For many Veterans, being in the service was the safest time of their life. Parking, roads, open space should be considered. Neighborhood feeling needs to be enhanced with signage</li> <li>• Affordable housing developer, consider mixed use. Facilities for stores, low and fixed incomes with reduced cost structure for necessities</li> <li>• Outreach, first contact. Low income and GR income. Need life skills classes. Veterans move into housing and pitch tent in their living room. Need help understanding utility bills</li> <li>• GPD program. Flexibility to address changes in Veteran needs. Multipurpose facilities that can change over time</li> <li>• Building on campus focused on mental health services. Single point of contact. Too many hoops for Veterans to jump through become a barrier to receiving help</li> </ul>	Information

	<ul style="list-style-type: none"> <li>• Move Welcome Center close to Wilshire, provide better signage and campus navigation</li> <li>• Library and computer lab</li> <li>• Post office for homeless to have their own mailbox / address (drop in center)</li> <li>• Provide showers and salons for Veterans who are preparing for interviews</li> <li>• Employment center</li> <li>• Partner with local community colleges to provide classes on campus, skills and trade workshop. Education and training center</li> <li>• West Side Food Bank envisions a wellness center and food pantry run by Veterans. Expansion of gardens to grow produce. Culinary training program, provide clubhouse restaurants. Make space for people to learn how to cook healthy</li> <li>• Provide a sports facility. Basketball hoops</li> <li>• Revitalize theaters on campus, outreach to Hollywood community to host writing, performance and theatrical opportunities</li> <li>• Incorporate covered bus and shuttle stops</li> <li>• HC provider perspective. Provide healthy food</li> <li>• Need a swimming pool for exercise</li> <li>• Khoi pond and Zen garden</li> <li>• New Directions, 2 housing facilities on Sepulveda, blended sobriety model not a high acuity model. It has transitioned as a housing first, high acuity model. Tough transition for VA community that is rules driven. HPAC has saved lives. Resources of VA combined with programs is a great opportunity. Masterplan should think big. Expect high acuity on the WLA campus. Provide HPAC unit</li> <li>• 95% men 5% women constraint with studio units. Think about modular units that can flex with changes on campus</li> <li>• Health and wellbeing. Veteran group concern about the campus being a safe place, a place of healing. Core concept of reintegration into society. Parts of the campus can be open parts can be closed. Need to change culture of VA police to address community housing standards not enforce VA regulations</li> <li>• Housing first model with lease structure. Need to understand financing structures</li> <li>• West side of campus are great locations to place women and families, less institutional</li> <li>• On Sepulveda campus, it is very hard for Veterans to get health food. No complaints from community off campus. Only complaints have been from staff on campus related to work flow. Downside of being in the middle of the campus is that it is a fish bowl. Constant rumors about behavior. Need to trace back to find the truth. Reality is that chronically homeless population do have issues and the VA needs to change their culture to expect and deal with realities</li> <li>• Keep Veterans in the middle of every conversation. Dialog between long time providers and Veterans</li> <li>• Implementing change that transforms a medical campus to a home is a long term activity</li> <li>• Free laundry facilities for Veterans. Opportunity and safe access to clean clothes</li> <li>• Space for DMH to be on campus so that there is an opportunity for Veterans who are not eligible for healthcare can find resources</li> <li>• Interconnectivity of rooms can provide flexibility</li> <li>• Childcare center with affordable childcare, also parent training</li> </ul>	
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	<p>opportunities</p> <ul style="list-style-type: none"> <li>• Address transgender populations</li> <li>• Sports complex with pool, basketball courts, YMCA</li> <li>• Rehab facility with OT/PT for geriatric facility, Home health and aid services</li> <li>• Partner with rescue organizations to provide opportunities for Veterans to interface with animals</li> <li>• Provide wellness center for staff, after hours work out areas</li> <li>• Career development, training kitchen with multi use function, classroom</li> <li>• Transportation to and on campus. LBVA uses golf carts driven by Veterans transport visitors. Wonderful resource, Veterans feel useful. Make shuttle service ore user friendly</li> <li>• Art – have opportunities for Veterans to provide</li> <li>• Space for providers social security, DPP etc</li> <li>• Provide a dog park</li> <li>• Difficult for homeless Veterans to transition, provide a campground for temporary outreach</li> </ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Congressman Lieu meeting  
**Meeting Date:** July 14, 2015  
**Meeting Time:**  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Congressman Lieu Representatives comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and all participating Representatives</li> <li>• Abraham Mercado asked about stakeholder inclusion list</li> <li>• Janet Turner brought stakeholder reports with comments                             <ul style="list-style-type: none"> <li>✓ Smaller group meetings with people that are key persons</li> </ul> </li> <li>• Vince Kane recapped the process of the Master Planning</li> <li>• Vince explained that we are in the data gathering phase                             <ul style="list-style-type: none"> <li>✓ Physical data, drawings, demographics, etc.</li> <li>✓ Community engagement                                     <ul style="list-style-type: none"> <li>○ Elected officials</li> <li>○ VSO's, etc.</li> <li>○ Web page</li> <li>○ Social media</li> </ul> </li> <li>✓ Roll out ideas</li> </ul> </li> <li>• Jon Sherin asked how do we create an army to get all the information                             <ul style="list-style-type: none"> <li>✓ Key town hall meetings</li> <li>✓ Spread the word to come and participate</li> </ul> </li> <li>• Abraham Mercado asked if Congressman Lieu's people can help get the word out about the Master Plan to key persons                             <ul style="list-style-type: none"> <li>✓ Website – <a href="http://www.helphouseLAvets.com">www.helphouseLAvets.com</a></li> <li>✓ Online tool kit so people can send information to others</li> <li>✓ Monthly meetings</li> </ul> </li> <li>• Janet Turner went over upcoming community meetings in July that would be participating in the Master Plan updates</li> <li>• Cynthia Keeffe suggested creating a steering committee for the bridge between plan and implementation of the Master Plan                             <ul style="list-style-type: none"> <li>✓ Janet Turner said there has been past community committees / advisory panels that worked, but who would decide which community persons will be on the panel</li> <li>✓ Vince Kane stated there would be not community committee for the design process or implementation. The team will document all feedback and use information as input to the design process</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Representative's Staff (2)</li> <li>✓ VA (1)</li> <li>✓ Consultants (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
Cynthia Keefe	HOK	cynthia.keefe@hok.com
Lisa Pinto	Rep Lieu	[REDACTED]
Jon Sherin	Consultant (T-)	[REDACTED]
Vince Kane	VA	[REDACTED]
Janet Turner	Rep Lieu	[REDACTED]
CINDY BAGNELL	RAC	[REDACTED]
Abraham Mercado	Consensus Inc.	[REDACTED]
<u>Phone</u>		
Michael Huff	VA	

**MEETING MINUTES**

**SUBJECT:** LA Mayor meeting  
**Meeting Date:** July 28, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the LA Mayor Office comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and LA Mayor Office</li> <li>• LA Mayor Office expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ How will the project be phased?</li> <li>✓ Establish goals, existing conditions</li> <li>✓ Parallel process of operational and physical study</li> <li>✓ Bridge housing, transitional housing on and off campus. Converting low barrier and low demand housing. Approximately 180 units converted to low demand. Right now approximately 750 Veterans living on campus</li> <li>✓ What is the goal for the number of bridge housing? 300 <i>bridge housing on and off campus</i></li> <li>✓ Housing First approach</li> <li>✓ Create a thriving community</li> <li>✓ Magnetic for Veterans</li> <li>✓ 21<sup>st</sup> century VA</li> <li>✓ Mayor's office is strongly supportive of direction of providing permanent supportive housing. Need enhanced use lease authority, 75 year leases. Need support services authority</li> <li>✓ Key decision makers – current Secretary of VA, State of California, Governor's Office. Now an HCD entity, housing department</li> <li>✓ Existing leases – campus deeded to Veterans and will be used for Veteran direct benefit. Veteran centric activities will be on the campus, Non Veteran centric activities will not be on the campus</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Follow up information                             <ul style="list-style-type: none"> <li>✓ Need numbers on low barrier demand beds on campus ideas for converting</li> <li>✓ Need number of permanent supportive housing goal on campus</li> <li>✓ What is the number of vulnerable Veterans?</li> <li>✓ Copy of EUL language</li> <li>✓ Prop 41 funding cannot be given to VA site without EUL authorization. Ask Vince Kane about conversations about Prop 41 – need written report</li> <li>✓ HUD special pvb, CalVet – aske Sara M</li> <li>✓ MHSA Prop 63 money?</li> <li>✓ Brentwood Community Plan, San Vincente Corridor Plan. For</li> </ul> </li> </ul>	

	<p>land use concepts</p> <ul style="list-style-type: none"><li>✓ If state or city money is used, does it trigger CEQA?</li><li>✓ Masterplan process will help inform leases moving forward.</li></ul> <p>City would like to be notified of direction on leases</p>	
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END OF DISCUSSION

Open House #1 Meeting Minutes  
 Date: July 21, 2015  
 Location: West Los Angeles VA

VA Greater Los Angeles Healthcare System  
 Urban Master Plan  
 VA Project Number: VA101CFM-P-0043  
 Date: July 21, 2015

**MEETING MINUTES**

**SUBJECT:** Open House #1  
**Meeting Date:** July 21, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Vehicular and Pedestrian Circulation</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas               <ul style="list-style-type: none"> <li>✓ The Pedestrian Tunnel under Wilshire is still there, condition is unknown – possible new path of travel</li> <li>✓ Metro Station Status is still unknown. The Metro preferred location on Wilshire has been sent to DC awaiting a comment from the Secretary of VA. John D. and Vince K. are going to try and find out the status and give the Planning Team an update</li> <li>✓ Open up the gates at the east and west entrances, have guardhouse type entry</li> <li>✓ Include emergency call boxes</li> <li>✓ Include a community center in the Recreation Area</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees               <ul style="list-style-type: none"> <li>✓ Veterans (1)</li> <li>✓ Community Members (3)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
Cynthia Keefe	HOK	[REDACTED]
Cindy Bagnell	RAC	[REDACTED]
JOHN AARDN	veteran	[REDACTED]
She Santon	UCLA	[REDACTED]
PETER HENDRICKSON	UCLA	[REDACTED]
Jaw Deas	VAWS	[REDACTED]
Robert Chatter	Chatter.	[REDACTED]
STEVEN CHRISTIAN	HOK	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Open House #2  
**Meeting Date:** July 28, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Opportunities and Constraints Mapping, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Needs to be clear access on and off of campus for Veterans that live on campus</li> <li>✓ Basketball courts should be near the housing. Don't make the Veteran go to a "recreation" area for everything</li> <li>✓ Redesign the road next to the Chapel, it is too close to the church and trucks have hit and damaged the edge of the church</li> <li>✓ The north end of the North Campus is too far for Veterans to walk to for recreation space</li> <li>✓ The Master Plan should be based on a net zero campus, focus on it being a healing center – include                                     <ul style="list-style-type: none"> <li>○ Personal care</li> <li>○ Housing</li> <li>○ Vocational training</li> <li>○ Garden</li> <li>○ Bio-swales</li> <li>○ Dense living area transitioning to vast meadow like areas</li> <li>○ Native landscape</li> </ul> </li> <li>✓ Discussed concept diagrams with stakeholders                                     <ul style="list-style-type: none"> <li>○ Circulation diagrams including concepts of developing around green space, moving parking to the edges of the campus and focusing internal on pedestrian and shuttle circulation</li> <li>○ Access diagrams including concepts of gated /guard entrances at North campus. Residents would have automatic or card access, non residents would need to demonstrate reason to enter VA property</li> <li>○ Proposed MTA station location and alternate station location diagrams.</li> <li>○ Phased development zones within historic overlay district</li> <li>○ Immediate term housing solutions include bridge housing</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Short term options including renovation of existing buildings 205/208 and 156/157/158.</li> <li>○ Short term options including proposed locations for new construction.</li> <li>○ Mid and long term options for services and amenities</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ Veterans (1)</li> <li>✓ Community Members (12)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
AVIVA Kraus	Heroes Golf Course Bandini Found'n	[REDACTED]
Andrew Carrillo	Bandini Foundation	[REDACTED]
PETER HENDRICKSON	UCLA	[REDACTED]
Bruce Rosen	Bandini Foundation Heroes Golf Course	[REDACTED]
Peter Capone-Newton	VA homeless programs	[REDACTED]
Gene Anderson	The Sanberg Group, Inc.	[REDACTED]
Steven Keeney	veteran	[REDACTED]
JIM SINNEMA	MICHAEL BAKER	[REDACTED]
KYLE ORLEMANN (HAMILTON)	CITY OF HAWTHORNE VET. AFF. COMMISSION VA/ADVA 53	[REDACTED]
DEAN R MEYER	CFM / VA	[REDACTED]
DONNA VACCARINO, AIA	palisades Beaulieu	[REDACTED]
KELVIN PARSON	GLA ENGINEER	[REDACTED]
Pamela L Richardson	absolutely none	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Open House #3  
**Meeting Date:** August 4, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – “Spine” Concept, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Self-sustaining water catchment</li> <li>✓ Gated community – guarded gates</li> <li>✓ Keep out outside bicycles - non veteran pass thru</li> <li>✓ Don't build a big wall around the property, it would feel like a POW camp</li> <li>✓ Find a way to get through the campus for the surrounding community</li> <li>✓ Have tags for campus residences on cars, bikes, etc. to get through the gated entrance</li> <li>✓ Pay a “toll” to get onto campus if you are not a Veteran</li> <li>✓ <i>Veterans took a vote</i> – Do not let community cut through the campus</li> <li>✓ Do not open the side gates</li> <li>✓ Have “Hubs” at certain intervals along the spine for restrooms, café, services i.e. pharmacy, etc</li> <li>✓ Remove Director’s housing at south campus use as homeless intake, condense services to one area</li> <li>✓ Need women’s area with security</li> <li>✓ Daycare center</li> <li>✓ At “Hubs” have veteran owned businesses – coffee shops, boutique shops, library, bowling, swimming, gym</li> <li>✓ Food pantry, clothes collection and distribution area</li> <li>✓ Recondition the chapel</li> <li>✓ Should this design center around the auto?                                     <ul style="list-style-type: none"> <li>○ Change focus to pedestrian</li> </ul> </li> <li>✓ Center for wellness / well being</li> <li>✓ Veterans to create a committee to put together a list of wanted items on the campus</li> <li>✓ Athletic complex</li> <li>✓ Print shop – communication among Veterans on campus</li> <li>✓ Improve access for Veteran in wheelchairs, etc.</li> <li>✓ Spaces for small building / community meetings</li> <li>✓ Retail elements</li> </ul> </li> </ul>	Information

	✓ Expand the commissary	
	<ul style="list-style-type: none"><li>• Attendees<ul style="list-style-type: none"><li>✓ Veterans (11)</li><li>✓ Community Members (17)</li></ul></li></ul>	

END OF DISCUSSION

Name	Organization	Contact
Sue Pascoe	Post 283 News	[REDACTED]
F. Kay & Dei	CAL VET HOME VETERAN	[REDACTED]
NICHOLAS MASTROMARTEO	CAL VET.	[REDACTED]
SHAWN DOENHECKER	VETERAN	[REDACTED]
Sol Liebster	VA Volunteer	[REDACTED]
EDWARD COLLINS	CALVET.	[REDACTED]
Stu Kenny	VAT	[REDACTED]
RICKY LANE	HAVEN1	HAVEN1
Barry Livingston	CAL VET	CALVET
JACK GODWIN	So. Brentwood Residents. Assoc.	[REDACTED]
Maria Barne		[REDACTED]
David Mosier	SP Pasadena	calvet
CARI MCNEILL	CAL VET	[REDACTED]
Joseph Adams	VA Veterans Advocacy Society	[REDACTED]
Mike McClai	VA	[REDACTED]
MARC THURSTON	JEWISH WAR VETS	[REDACTED]
ARNOLD WARNER	JEWISH	[REDACTED]
The Sinton	UCLA	[REDACTED]
LOU PESCE	METABOLIC STUDIO	[REDACTED]
Bruce Rankin	Westside Food Bank	bruce [REDACTED]
Peter Capone - Newton	VA	[REDACTED]
Howard Hemsley	AGIF	[REDACTED]
Donna Vaccarino	Pasadena Branch	donna [REDACTED]



**MEETING MINUTES**

**SUBJECT:** Open House #4  
**Meeting Date:** August 11, 2015  
**Meeting Time:** 1:30 pm to 8 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Access and “Neighborhood” amenities, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Separate the men and women Veterans</li> <li>✓ RV hook ups</li> <li>✓ Bring in a Haz Mat team to check all toxic areas</li> <li>✓ Team should go to Skid Row</li> <li>✓ Open the campus to the community, don’t close the campus to surrounding areas</li> <li>✓ Add a driving range to the golf course</li> <li>✓ Better signage at campus entrances</li> <li>✓ Provide arts and crafts</li> <li>✓ Provide vegetable gardens</li> <li>✓ Bring the landscape character back to the original ravine planting</li> <li>✓ Address grey water usage</li> <li>✓ Make all Veterans welcome, not just Veterans living on the campus</li> <li>✓ Design site so there is no access to outside community. No one can get on north campus unless you are a Veteran</li> <li>✓ Veterans are here for recovery – when they are ready to integrate, they will go into the community</li> <li>✓ Provide Veteran and caregiver housing</li> <li>✓ Provide areas of refuge “turn outs” for Veterans to rest at steep grades</li> <li>✓ There is no need for vocational services on campus. If Veterans are using the education benefits, they are not on campus</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ Veterans (11)</li> <li>✓ Community Members (19)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
EARL L. GARDNER	Psyche	[REDACTED]
ROBERT MARTIN	PURPLE HEART <sup>CAMP 2</sup>	[REDACTED]
LARRY VAN KUDEN	American Legion	[REDACTED]
Ron Delgado	AMUETS	[REDACTED]
LARRY WILLIAMS	AMUETS	[REDACTED]
MARC JENKINS	AM LEGION	[REDACTED]
ART SHERMAN	WINGS OVER WOODS	[REDACTED]
Gary Clouse	Westside Breakers	[REDACTED]
SHAWN DORNHEKER	SHAWN@UCLA.EDU	[REDACTED]
PATRICK HART	PLHART22@GMAIL.COM	[REDACTED]
Stevie Keeney	self	[REDACTED]
JESSICA BROWN-MASON	SALVATION ARMY	[REDACTED]
ANABEL SANCHEZ	SALVATION ARMY	[REDACTED]
Joan Abrahamson	Jefferson Institute	[REDACTED]
Mangui Afia	VEMEC/VA	[REDACTED]
Arlyne Elliot		[REDACTED]
Howard Hernandez	ACIF	[REDACTED]
Henry Watts	Brentwood CC	[REDACTED]
LOU PESCE	Metabolic Studio	[REDACTED]
JOHN ISMAY	SOUTHERN CALIFORNIA PUBLIC RADIO	[REDACTED]
BANDINI FD		

A search 3/6

RICARDO BANDINI JOHNSON



**MEETING MINUTES**

**SUBJECT:** Open House #5  
**Meeting Date:** August 18, 2015  
**Meeting Time:** 1:30 pm to 4:30 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Housing, supportive services, activity nodes, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas               <ul style="list-style-type: none"> <li>✓ Separate the men and women Veterans</li> <li>✓ RV hook ups</li> <li>✓ Provide vegetable gardens</li> <li>✓ Make all Veterans welcome, not just Veterans living on the campus</li> <li>✓ Design site so there is no access to outside community. No one can get on north campus unless you are a Veteran</li> <li>✓ Veterans are here for recovery – when they are ready to integrate, they will go into the community</li> <li>✓ There is need for vocational services on campus</li> <li>✓ Drop in / outreach camp located off of Constitution</li> <li>✓ Continuum of care applied to services and circulation</li> <li>✓ Greater controlled access on North Campus, less so at South Campus</li> <li>✓ Align housing types with population subgenres</li> <li>✓ Align housing financing options with housing types</li> <li>✓ Consider long term lease and purchase options to own home</li> <li>✓ Provide safe and secure areas for vulnerable population without the feeling of confinement</li> <li>✓ Provide one stop shop at Welcome Center near entrance to North Campus</li> <li>✓ Link North and South Campus with scheduled shuttle service</li> <li>✓ Improve connection between North and South Campus – pedestrian and vehicular</li> <li>✓ Vision: provide permanent supportive housing exclusively for the homeless Veteran</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees               <ul style="list-style-type: none"> <li>✓ Veterans (13)</li> <li>✓ Community Members (25)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
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Sharon Donatello	veteran	[REDACTED]
Orlyne Ellett		[REDACTED]
SAMUEL WARNER	Jewish war vet	[REDACTED]
Francisco Suarez McArthur	VSO Coalition Brentwood	[REDACTED]
Claire Lawless	IAVA	[REDACTED]
BRANDON WEXLER	VET/IAVA	[REDACTED]
THEODORE BAILEY	VA	[REDACTED]
Mz Boutyht-Sin		[REDACTED]
MILO PEINEMANN	NDVES	[REDACTED]
Katie VIVENTI	NDVES	[REDACTED]
Kristine Hesse	National veterans Foundation	[REDACTED]
Chuck Kahn	BCC	[REDACTED]
Scott Malsin	OFFICE OF ASM. RIDLEY-THOMAS	[REDACTED]
Rockelle FSS	Metabolic Studio	[REDACTED]
VU PESC	METABOLIC STUDIO	[REDACTED]
CAROLE MAGNUSON	Westwood Hills Prop. Owners Assn	[REDACTED]
CHARLES MAGNUSON	W HOA	[REDACTED]
RICHARD HAHN	EMERGENCY VOL-VALLA DEPT	[REDACTED]
David Mosuer	LA call	[REDACTED]
Jose de Jesus Ortiz Barrios	SE LAGBT	[REDACTED]
Joe Halper	JWV-LA LEGION	[REDACTED]
PATRICIA JACKSON-KELLY	County of LA American Legion	[REDACTED]



**MEETING MINUTES**

**SUBJECT:** Open House # 6  
**Meeting Date:** August 25, 2015  
**Meeting Time:** 1:30 pm to 8 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Open House Topic – Overall Concept, Planners responded to comments and questions from open house attendees in response to exhibits shown</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Discussions with community – questions, comments and ideas                             <ul style="list-style-type: none"> <li>✓ Enhanced pedestrian access</li> <li>✓ Kennel facilities for pets</li> <li>✓ Families – for Veterans with children</li> <li>✓ Options for housing for Veterans going to college</li> <li>✓ Offer internships</li> <li>✓ Harm reduction facilities</li> <li>✓ PX – reduced prices</li> <li>✓ Blue light 24/7 safety system</li> <li>✓ Improved lighting</li> <li>✓ Wheelchair charging stations</li> <li>✓ Signage needs improvement</li> <li>✓ Address most vulnerable first                                     <ul style="list-style-type: none"> <li>○ Phase development to address the in need first</li> </ul> </li> <li>✓ Address homeless first                                     <ul style="list-style-type: none"> <li>○ Get homeless off the street now, let’s think about tents, rapid deployment dwellings, field showers</li> </ul> </li> <li>✓ Campus needs to be welcoming                                     <ul style="list-style-type: none"> <li>○ Visitor center / welcome center locations key, should be 24/7, near campus entry, campus map and orientation</li> </ul> </li> <li>✓ Recognize alternative transportation                                     <ul style="list-style-type: none"> <li>○ Homeless rely much more on bus and bicycle</li> </ul> </li> <li>✓ Connectivity is critical                                     <ul style="list-style-type: none"> <li>○ 4 gates with controlled access</li> </ul> </li> <li>✓ Campus for Veterans, not cars                                     <ul style="list-style-type: none"> <li>○ Regional garages, 2-5 min from units</li> <li>○ 24/7 shuttle loop</li> </ul> </li> <li>✓ Housing variety is key                                     <ul style="list-style-type: none"> <li>○ Provide a range of housing types</li> </ul> </li> <li>✓ Site restoration and remediation                                     <ul style="list-style-type: none"> <li>○ “healing people and the land”</li> </ul> </li> <li>✓ Distribute services                                     <ul style="list-style-type: none"> <li>○ Clinics, commissary, library, computer lab, fitness center, restrooms</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Storytelling and sharing <ul style="list-style-type: none"> <li>○ Expression, connection, oral history – VA newspaper</li> <li>○ History museum, interactive center</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ Veterans (27)</li> <li>✓ Community Members (43)</li> </ul> </li> </ul>	

END OF DISCUSSION

Name	Organization	Contact
Shann Dornhecker	VETERAN	[REDACTED]
CHAPLAIN DOV COHEN	VETERAN	[REDACTED]
Hiroko Robertson		[REDACTED]
Dave Mosier	VETERAN	[REDACTED]
Gary Blasi	UCLA	[REDACTED]
Keri Kollenberg	Resident	[REDACTED]
Orlyne Elliott		[REDACTED]
Dr. Robert Korman	INFRACAL CALIFORNIA	[REDACTED]
MARC JENKINS	VETERAN	[REDACTED]
ALFRED AKEYAN	ARMY Vet	[REDACTED]
BARBARA CHASE	VA	[REDACTED]
Xochitl Munillo	CA State Assembly AD53 Assemblymember Miguel Santiago	[REDACTED]
charles Horton	Navy	[REDACTED]
Donna Ames	VA medical doctor	[REDACTED]
DAMI OLUKUNJU SHE	city LAB (UCLA)	[REDACTED]
HY ARNESTY	JEWISH WAR VET AMERICAN LEGION	[REDACTED]
MARSHALL H. ROES	VETERAN	[REDACTED]
Peter Cupone-Newton	VA	[REDACTED]
Paul Zwick	PRRC	[REDACTED]
Tom Helder	VA social worker	[REDACTED]
Stu King	cal-vet	[REDACTED]
Doyle Gray	Veteran	[REDACTED]
Nick Perdomo	Leandras Am Legion Post	[REDACTED]

Name	Organization	Contact
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Martin Lesak	UTA	[REDACTED]
CARL LEWIS	VA	[REDACTED]
DON PAGELEZ	UBH	[REDACTED]
Nancy Fintemall	UBH	[REDACTED]
FRAN CLEVERDON	NONE	[REDACTED]
Dr.	MICHAEL MASTROMATTEO	[REDACTED]
Myna@earthlink.net - Ecologic Design-Wet (Water Environment Technologies)		[REDACTED]
Noah B. Jacobsen	Aguerre Technologies	[REDACTED]
Dolores Heffernan	Brentwood Homeowner former employee, Veteran's widow	[REDACTED]
Sam Moon	POINTMAN INTERLUKE	[REDACTED]
HENRY NIETO	pointman	[REDACTED]
Daniel Hernandez	POINTMAN	[REDACTED]
Rudy Aguirre	Point man	[REDACTED]
Lidia Nahuel	Veteran Resource Corp	[REDACTED]
Julio Castro	Dept. of Veteran Affairs	[REDACTED]
PASTOR Joe Enriquez	POINTMAN	[REDACTED]
Herb Kylander	VET	[REDACTED]
Sylvia Rodin	Community	[REDACTED]
DAVID BISCHOFF		[REDACTED]
Ken FLANDERS		[REDACTED]
A. [REDACTED]		[REDACTED]
Perry Goldberg	Thrive LA	[REDACTED]

Name	Organization	Contact
DONALD & KELLER	BMA	[REDACTED]
Mareen Smith		[REDACTED]
Kim Kovacs		[REDACTED]
MIKE METCALFE	WSTWD HOMEOWNERS	[REDACTED]
JOHN KEAVENEY	VETERANS ADVOCACY SERVICES	[REDACTED]
JOE ADAMCZ	UAS INC.	[REDACTED]
Sarah Scott	City of Santa Monica	[REDACTED]
Arlene Glazman	Citizen	[REDACTED]
SAMUEL WARD	SWISS WAR VET	[REDACTED]
Mary Shelton		[REDACTED]
Patricia Jackson-Kella	County of LA	[REDACTED]
Michelle Fess	Freddie Shiro	[REDACTED]
Richard Valdez	DAV	[REDACTED]
LOU PEECE		[REDACTED]
Carla Cavafie	Women Veterans Round Table	[REDACTED]
ERIKA WILLHITE	WESTSIDE	[REDACTED]
JIM BURNS	JET TO VET	[REDACTED]
CHRISTINA SILVA	CRS Productions Media Platform	[REDACTED]
Monica Marta	Cong. Kevin McCarthy	[REDACTED]
TABIE L. BRUNTON	Cal-Vet	[REDACTED]
STEVE MCCLINTOCK	BREYWOOD VILLAGE	[REDACTED]
PETER HENDRICKSON	HOLA	[REDACTED]
Megan Rodriguez	State Senate	[REDACTED]

NAME

ORGANIZATION

CONTACT

CHARLES VIDES

News Frugo

[REDACTED]

MAT MILLER

Jewish War Vets

[REDACTED]

Steve Rich

U.S. VETS

[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Outreach and Communications Planning meeting  
**Meeting Date:** June 24, 2015  
**Meeting Time:** 2 pm to 3 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was decide the outreach and communications that will take place for the duration of the Urban Master Plan project.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Debrief                             <ul style="list-style-type: none"> <li>✓ Connect immediate need to Masterplan process which is future oriented</li> <li>✓ Separate homeless issues from Masterplan issues</li> <li>✓ Campus is enriched environment, focus on top percentage of high risk population, move to campus</li> <li>✓ Agenda, needs to put issue in context. Balance between update on what we are doing here and now in addition to the Masterplan process                                     <ul style="list-style-type: none"> <li>○ Update legislative action, operational and services issues related to homelessness</li> <li>○ Update progress on historical buildings, especially Wadsworth Chapel</li> <li>○ Update on Masterplan</li> </ul> </li> <li>✓ VA needs to have staff cover the town hall. Mental Health, Health Services and Prosthetics</li> <li>✓ Better communication about purpose of town hall</li> <li>✓ EUL – simplify message. Focus on housing and care needs</li> <li>✓ Explain what EUL is. One tool in the toolbox, communicate public private aspect. Need to be careful about how we describe financing, developing and building. Use examples, land is committed to Veteran care and will always be owned by Veteran Administration. Tie back to local properties, specific examples that show that leases can be good</li> </ul> </li> <li>• Messaging                             <ul style="list-style-type: none"> <li>✓ Stakeholders are diverse</li> <li>✓ Consensus will develop draft Q/A</li> <li>✓ Update staff at GLA</li> <li>✓ GLA stakeholders                                     <ul style="list-style-type: none"> <li>○ Leadership</li> <li>○ Medical Services</li> <li>○ PACT Teams</li> <li>○ Mental Health Services</li> <li>○ Dietary</li> <li>○ Security</li> <li>○ Engineering</li> <li>○ EMS</li> </ul> </li> <li>✓ Veteran Groups stakeholders                                     <ul style="list-style-type: none"> <li>○ Women</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Children</li> <li>○ Disabled</li> <li>○ Mental Health</li> <li>○ Single</li> <li>○ LGBT</li> <li>✓ Congress, State,, County, City stakeholders</li> <li>✓ Academic stakeholders <ul style="list-style-type: none"> <li>○ Matt Collier – special assistant to the Secretary to get contact information</li> <li>○ UCLA – Sue Santon</li> <li>○ USC – Anthony Hassan, Joe Beck, John Soffa</li> </ul> </li> <li>✓ Local Neighbors stakeholders – Jon Sherin</li> <li>✓ Business Leaders stakeholders – Jon Sherin</li> <li>✓ Hold special event for media</li> <li>✓ Summer of Service – kick off week from today – Theresa DiMaggio will send details to Cynthia Keeffe (HOK). Focus on the good news. Theresa DiMaggio will talk with VA leadership</li> <li>✓ Veteran oriented event with food and drinks, work with VA to provide refreshments then follow up with meeting</li> <li>• Outcomes <ul style="list-style-type: none"> <li>✓ Transparency</li> <li>✓ Feedback</li> <li>✓ Establish level of trust</li> <li>✓ Information from the Veterans</li> <li>✓ Go beyond the homeless, talk about the healthcare</li> </ul> </li> <li>• B256 Welcome Center - pip up and meeting space, traveling meeting space, B402, B500 Lobby</li> <li>• Data base management - Consensus</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information <ul style="list-style-type: none"> <li>✓ Identify % of homeless Veterans who are most vulnerable</li> <li>✓ Marc Waddell will develop Q/A based information to be uploaded to website</li> <li>✓ Review Phil Thomas Masterplan</li> <li>✓ Why is this Masterplan different from past Masterplans, speaks to short term/mid term/long term</li> <li>✓ How do you restore trust? Actions need to follow the words</li> <li>✓ Develop short term solution and have Jon Sherin deliver, stand side by side with Veterans</li> <li>✓ Darci Palmer (CORE) will run point on the housing list</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (6)</li> <li>✓ CONSULTANTS (5)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** B209 Residents Group meeting  
**Meeting Date:** July 1, 2015  
**Meeting Time:** 5 pm to 6 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the B209 Residents Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• B209 Group expressed information, concerns and ideas for the campus, explained how their program works                             <ul style="list-style-type: none"> <li>✓ Most of the residents came from B242</li> <li>✓ B209 is surrounded by dilapidated buildings</li> <li>✓ The whole place (campus) needs a change</li> <li>✓ B209 is an impressive building given the state of decay that other buildings are in</li> <li>✓ Thrilled not to have room mates</li> <li>✓ Residents like having a kitchen – they enjoy coming home</li> <li>✓ All of the residents are working on campus – laundry, shops, etc</li> <li>✓ B205 and B208 are in design currently. Looking for funding at eh beginning of the year. 18 months construction</li> <li>✓ Input about what is working and what is not:                                     <ul style="list-style-type: none"> <li>○ John Dozois – labor of love. Proud of building</li> <li>○ A pool would facilitate aqua therapy</li> <li>○ Need full size refrigerators</li> <li>○ Residents have been in the space for 1 month</li> <li>○ Cell phone reception is very bad in B209, concrete structure – also need a cell tower on the campus</li> <li>○ Need grocery store on site, no grocery within walking distance. Plan for B205 is to include a grocery store run by the Veteran canteen service</li> <li>○ Would like more closet space, desk is wide, difficult to hang longer clothes. Plenty of drawer space, need more hanger space</li> <li>○ Every bedroom should have a wardrobe</li> <li>○ Need more lighting in the bathrooms</li> <li>○ Future buildings need a quiet space for men as well as women</li> <li>○ Would like a bbq area</li> <li>○ Need more laundry facilities</li> <li>○ Hood fans over the range not ducted to exterior, this causes odors to travel from room to room</li> <li>○ Plumbing and pipe fitting, electrical running below piping and may cause a maintenance problem</li> <li>○ Veterans would like bathtubs, men and women</li> <li>○ Area for guest, area on second floor is not sufficient</li> <li>○ Signage, parking places for guests</li> </ul> </li> </ul> </li> </ul>	Information

- Open ceiling is not a desired look.
- Like in unit cooking and unit design. Kitchens are too small, but functional. Appropriate for one person. Would like a central location where people can get together to cook
- Light at night coming in above the doors. Would like to install translucent film to help block light
- ✓ B220 will start to teach yoga classes
- ✓ Provide a community kitchen
- ✓ Include a Whole Foods, Starbucks, etc
- ✓ Challenges of converting historic buildings and accommodating contemporary mechanical and plumbing systems in ceiling system
- ✓ Integrate wellness, walking trails, dry saunas or steam, recreation room, lockers
- ✓ Health is important, need a gym. Something like the outdoor exterior poly trauma
- ✓ Bike share program on campus
- ✓ Electronic information sign programs. Expand healthnet currently rolling out in B500. Library on mezzanine floor B209, elevator lobbies B500
- ✓ Space for family to visit,, Fisher House or Hoptel
- ✓ Identify different cohorts, single parents, families
- ✓ Costly surprises during construction – mechanical issues, structural clashes.
- ✓ Coring all of the beams, changing ceiling heights to accommodate infrastructure, steam, low voltage network on campus nets expansion. Biggest issue is electrical capacity. 1 to 1-1/2 years to expand system (California Edison). All systems are at capacity
- ✓ Many women get HUD/VASH vouchers and do not need to come into transitional housing
- ✓ Intent was to create small corridors to create neighborhoods. Dwelling is you house, the in between areas are where the neighbors get together
- ✓ Like the idea of more housing available on the campus. Need programs like this, not as strict as the DOM, but with structure
- ✓ Concern about standard being reduced. Want program requirement to enter B209 to stay strict
- ✓ Concern about bringing Veterans onto campus
- ✓ Permanent housing is desirable
- ✓ Continuum of residence, start in the DOM, move to B209, then move to permanent housing
- ✓ Would like to stay connected, but want to move on
- ✓ CalVets long term. Place to get on track
- ✓ Pride of ownership for house
- ✓ Occupational training is desirable. Need to train Veterans to work in desired fields. Live nearby work and school
- ✓ Provide life skills training
- ✓ If there is hope, then there is a ray of light
- ✓ 1 year time frame for staying at B209
- ✓ Photos of Veterans in their rooms along with their story. Story of where Veterans came from, how they feel and where they are going
- ✓ Tents on campus, not a good idea
- ✓ Connecting program to housing is important
- ✓ Need stability, shelter

	<ul style="list-style-type: none"> <li>✓ People who come straight off the streets have to be closely regulated. Bringing the elements with them , habits</li> <li>✓ Provide ambassadors, walk through programs. Designated section for a stand down, tents, sleeping bags, shower, education, medical, food</li> <li>✓ System in place seems to be working</li> <li>✓ Have a 60 or 90 day stay facility – PTSD, drugs etc</li> <li>✓ One person had not been anywhere else. Homeless, truck, stand downs. Met person at stand down who introduced program. Tired and need help, wanted to get well. Working the program. New chapter of his life, wants to make it count</li> <li>✓ Family is important</li> <li>✓ HUD/VASH is low income, not in good areas. Not safe</li> <li>✓ Would lie permanent housing in an area like WLA campus. Want to be connected, connected on the campus, connection to resources</li> <li>✓ Want to graduate from B209 to real neighborhood</li> <li>✓ Building a community</li> <li>✓ Connecting housing to discipline and programs, otherwise people will go back to the streets</li> <li>✓ Expect military conduct, some people are not ready to get better</li> <li>✓ Accountability</li> <li>✓ Mentoring</li> <li>✓ Need more than a dwelling</li> <li>✓ B209 mimics life</li> <li>✓ New Directions at WLA is very different than Sepulveda – no structure</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (5)</li> <li>✓ HOK (1)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** New Directions meeting  
**Meeting Date:** July 8, 2015  
**Meeting Time:** 3 pm to 4 pm  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the New Directions Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• New Directions Group expressed information, concerns and ideas for the campus, explained how their program works                             <ul style="list-style-type: none"> <li>✓ Medical services, initial assessment</li> <li>✓ 90 day medical assessment, wellness assessment</li> <li>✓ No walk-in services in Sepulveda</li> <li>✓ Veterans have to go to B500 in WLA for medical services</li> <li>✓ Unusual opportunities of being on campus should be utilized</li> <li>✓ Homeless Patient Aligned Care Team HPACT on campus</li> <li>✓ High risk behavior refusal to accept medical help</li> <li>✓ Managers and staff meet with HPACT team</li> <li>✓ HPACT Team – VA created a separate unit and hired people who had street experience</li> <li>✓ 2 years of training for police</li> <li>✓ HPACT teams developing relationships</li> <li>✓ Connect to the campus</li> <li>✓ Security – police need to operate differently than medical. Private residence, need support. When you call 911, who comes? Police need to be trained to deal with mental health issues</li> <li>✓ Complaints about residents on campus from VA staff. Biggest problem is gossip</li> <li>✓ Property managers need control, but need to have police support to deliver message</li> <li>✓ 5150 authority. Need to have a conversation with mental health people</li> <li>✓ 20 to 1 resident / staff ratio</li> <li>✓ Services                                     <ul style="list-style-type: none"> <li>○ Community building</li> <li>○ Structured engagement</li> <li>○ Tied to best practice goals</li> <li>○ Connecting to medical services</li> <li>○ Connecting to community</li> <li>○ Activities</li> <li>○ Support groups</li> <li>○ Movie nights</li> <li>○ Coffee night</li> <li>○ Active space</li> </ul> </li> <li>✓ Build trust and relationships, so Veteran can deal with stress an change</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>✓ People in the building know how to hide behavior. Need to move people along</li><li>✓ Permanent housing, turnover is 10% per year. Source of people leaving is incarceration. Usually tied to constraints in the system, no available rehab beds for example. Number of people have had their benefits restored</li><li>✓ Focus on outcome, don't want it to be not ok for the type of people/behaviors to be in the facility</li><li>✓ Flexible funding</li><li>✓ Revitalize the campus</li><li>✓ Issues that restrict development<ul style="list-style-type: none"><li>○ Regulatory</li><li>○ Financial</li><li>○ Infrastructure</li></ul></li><li>✓ Building a community for Veterans by Veterans</li></ul>	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Blue Butterfly meeting  
**Meeting Date:** July 9, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** Los Angeles  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Blue Butterfly comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Blue Butterfly Group expressed information, concerns and ideas for the campus, explained how their program works                             <ul style="list-style-type: none"> <li>✓ Veterans not eligible for VA benefits not eligible for VASH</li> <li>✓ Some Veterans qualify for Section 8</li> <li>✓ Can provide mixture of Veterans Section 8 and VASH</li> <li>✓ Land needs to have a Veterans only restriction on the land</li> <li>✓ Prop 41 funding can serve less than honorable discharge</li> <li>✓ Outreach efforts challenge, non eligible Veterans</li> <li>✓ DMH, department of mental health. DVMSC preference</li> <li>✓ Design can drive the division of housing type population. Neighborhood concept. Avoid long corridors, pods are better. Learn from senior housing. Richard Niemeyer, architect, can provide information about rehab</li> <li>✓ Blue Butterfly has 73 leasable units, 3 units used as supportive services office. 9-1/2 acres. On site manager, maintenance, support. Minimum household size based on 2 bedroom, 1 bath; have to be 2 or 3 residents. Need to lease up to meet tax credit requirements. 3 to 4 weeks to complete lease up. Recommend 2 bedroom, 2 bath units, double master for unsubsidized</li> <li>✓ Grant per diem program, transitional for 2 years. Existing programs will be funded, no new programs anticipated. 2% vacancy rate for rental housing in LA difficult to find low income units to move to</li> <li>✓ Working with the VA to define who provides case management services. Has to do with case management dollars and control. Ratio of 1 to 25 case management. Best option is to have VA subcontract, second best is to have 1 case manager assigned a property</li> <li>✓ Security 24/7</li> <li>✓ Many homeless have vehicles</li> <li>✓ Outreach strategies – Relationships with WLA and Long Beach VA. Community partners</li> <li>✓ VSO outreach based on existing relationships</li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Follow up information                             <ul style="list-style-type: none"> <li>✓ How many grant per diem residents are there in LA County?</li> <li>✓ How many units does LA County plan to build in the next 1, 5, 10 years?</li> <li>✓ Can case management dollars be subcontracted to operation</li> </ul> </li> </ul>	

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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Inpatient meeting  
**Meeting Date:** July 30, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Inpatient Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Inpatient Group</li> <li>• Dr Li expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ 2<sup>nd</sup> Quarter 2015 – 600+ admits rom homeless group. 300+ at ED</li> <li>✓ Recent data projections – 900+ increase in ED</li> <li>✓ Skilled nursing – additional 190 (State Veterans Home). 4-5 ED/daily                                     <ul style="list-style-type: none"> <li>○ Total of 600 beds with 3 levels of care   <ul style="list-style-type: none"> <li>➢ Assisted living</li> <li>➢ SNF</li> <li>➢ Dementia</li> </ul> </li> </ul> </li> <li>✓ Most of the Veterans are outside GLA area for State Veteran Home</li> <li>✓ ED and Inpatient services – no children. ED is at capacity now, can't handle any addition load. Need to increase Inpatient/ED services</li> <li>✓ OB/GYN to UCLA</li> <li>✓ Homeless have longer length of stay. Often because there are no transitional services available for them</li> <li>✓ Have a 54 bed transitional care unit, 2/3 homeless</li> <li>✓ Post 911 - mental health services increased</li> <li>✓ Discharge planning meetings include Doctor, Social Worker, Case Manager, Nursing Home Coordinator. Items discussed for discharge:                                     <ul style="list-style-type: none"> <li>○ Challenges</li> <li>○ Drug / alcohol use</li> <li>○ Patient unable to pay or don't want to pay (pension release)</li> <li>○ Refuse to leave. 20-30 inpatients at any given time</li> </ul> </li> </ul> </li> </ul>	Information
2	<ul style="list-style-type: none"> <li>• Follow up information                             <ul style="list-style-type: none"> <li>✓ Bill Daniel to provide flow chart of how homeless navigate and enter VA system</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (3)</li> </ul> </li> </ul>	

END OF DISCUSSION

Client: Veteran's Affairs, West Los Angeles Medical Center, CA

Meeting Date: <sup>120</sup> July 2015

Project Name: New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location: GLA West LA Campus, Bldg. 257

Project No.: 15.24015.00

Meeting Time: ~~10:00 AM~~ 10:00 AM

Meeting Name: Information/data gathering from ~~INPATIENT~~ Services Chief ~~LI~~ (MD)

Name	Affiliation	Phone	Email
Dr. Li			spring@me
John			Dr. Li
Dove			Dr. Li
George			Dr. Li
Paul			Dr. Li

Inpatient Services

**MEETING MINUTES**

**SUBJECT:** Leadership Group meeting  
**Meeting Date:** July 29, 2015  
**Meeting Time:** 2 pm to 3 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Leadership Group comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Leadership Group</li> <li>• Leadership Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ North and South division between healthcare and housing is good</li> <li>✓ Darci Palmer (CORE) comment: Menlo Park, 2 acre site, interim ground lease. Created entity that is the future owner of the affordable housing development 60 units permanent affordable housing. City and County authority. Use of tax credits. What are rents vs VASH? Includes case management from VA. Financial feasibility of housing and support services</li> <li>✓ Children on campus:                                     <ul style="list-style-type: none"> <li>○ VA does not do pediatric health, joint commission regulations are different</li> <li>○ Security</li> <li>○ Adjacency to schools</li> <li>○ Many Veterans are registered sex offenders, proximity issues</li> <li>○ Impaired drivers on campus, off campus supervision</li> <li>○ No daycare or while receiving care supervision for children</li> </ul> </li> <li>✓ Homeless group that do not have physical or mental issues</li> <li>✓ Doms are abstinence programs</li> <li>✓ Bridge housing not on programs, difficult to mix these groups</li> <li>✓ What is the definition of a neighborhood?</li> <li>✓ Separate types of issues</li> <li>✓ Veterans who have family units</li> <li>✓ B402 is current homeless intake, should this function move to north campus?</li> <li>✓ Cycle of homeless Veterans:                                     <ul style="list-style-type: none"> <li>○ Evaluate getting them off the street, bridge housing on campus, Veterans may be using substances</li> <li>○ Lack of low income housing in IA</li> <li>○ PIT count majority African American. What can be done to diversity the community?</li> <li>○ This campus might be more of a way station</li> <li>○ Resources are not close by</li> </ul> </li> <li>✓ Preference for at risk Veterans</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Identify range of Veterans. Identify pros and cons</li> <li>✓ Housing First process: <ul style="list-style-type: none"> <li>○ Chronically ill, schizophrenia, reduction of harm</li> <li>○ Transitional program moving toward housing, 1 year</li> <li>○ Permanent housing, suggest split off from Federal property</li> <li>○ HUD/VASH vouchers, demand high, availability is high, need HUD/VASH waiting space. The in between people who have nowhere to go More like temporary housing. Something does not require healthcare – VA focus in on healthcare not on urban planning</li> </ul> </li> <li>✓ EUL needs Veteran support</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (8)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION



**MEETING MINUTES**

**SUBJECT:** Mental Health meeting  
**Meeting Date:** August 6, 2015  
**Meeting Time:** 11 am to 12 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Mental Health comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Mental Health Group</li> <li>• Mental Health Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Vulnerable Categories (some who can live independent, some cannot)                                     <ul style="list-style-type: none"> <li>○ Women</li> <li>○ Frail</li> <li>○ Elderly</li> <li>○ Chronic psychotics</li> <li>○ Cognitive impaired, physical limitations</li> </ul> </li> <li>✓ Original roots was a Barry Hospital psych buildings. Suggest going back to original charter</li> <li>✓ Children can be on campus as long as there are no predatory groups</li> <li>✓ Long term children tenants, may need to address pediatrics</li> <li>✓ Well published statistics that quantify number of children in a given population</li> <li>✓ These patients would be using inpatient and mental health services. Subspecialty services located at GLA</li> <li>✓ Multiple diagnosis, more efficient and patients more likely to attend. Improve access to care for those who will be using it all the time</li> <li>✓ Create nodes through the property and use shuttle on a loop. Improve access</li> <li>✓ Bulk of mental health patients are domiciliary. Shifting from dom beds to bridge housing. Dom is part of community care, not part of mental health. Dom is used to discharge hospital patients, highly vulnerable. Component of substance abuse, working on 30 day residential program. Dom used as step down, reduced number is ok</li> <li>✓ Gateway to services                                     <ul style="list-style-type: none"> <li>○ Psych ER usually referred by clinician. Admitted for brief time for specific purpose</li> <li>○ Community provider referral</li> <li>○ Self referred</li> <li>○ Homeless through social services</li> </ul> </li> <li>✓ There is no single portal for services                                     <ul style="list-style-type: none"> <li>○ Part of the problem is that there is no single portal. Inpatient programs consolidated into B500 2<sup>nd</sup> floor</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Mental health clinic moved to B401, plan is to move all remaining mental health activities in B401 and B402</li> <li>○ Most cognitively impaired – services distributed across campus. Optimal location for mental health is B500 once it is vacated. Mental health becomes another ambulatory clinic</li> <li>✓ Mental health is part of Medicine. Location on north campus would further stigmatize mental health. Need access and adjacencies between mental health and medicine</li> <li>✓ Mental health and case management is Medicine</li> <li>✓ Case workers, social services are Housing</li> <li>✓ Aggressive or predatory group <ul style="list-style-type: none"> <li>○ Put younger aggressive men/people in HUD VASH rather than concentrate them on campus</li> </ul> </li> <li>✓ Mentally ill young – aggregate housing to young men near CBOCS or at Supulveda. Expand sub specialty services to outlying areas</li> <li>✓ Each decade of life another organ goes hay wire. Younger Veterans do not have as many physical issues</li> <li>✓ Do not mix aggressive with vulnerable</li> <li>✓ Integrate into work force. They want different amenities</li> <li>✓ Physical disability <ul style="list-style-type: none"> <li>○ Diabetes is the strongest indicator for dementia – vulnerable</li> <li>○ Those who have physical disability who have a history of violence should not be here</li> </ul> </li> <li>✓ High 70 to mid 80 percent of homeless have mental illness. Mentally ill homeless are a subset of larger group of mentally ill Veterans</li> <li>✓ CWT programs: Grounds Keeping, Co-Op, Tree people</li> <li>✓ North campus focus <ul style="list-style-type: none"> <li>○ Housing and social services</li> <li>○ Mitigate traffic as a result of the mix of recommended north campus residents</li> <li>○ Use parking nodes and inter campus shuttle</li> </ul> </li> <li>✓ South campus focus <ul style="list-style-type: none"> <li>○ Healthcare, mental health and research</li> <li>○ Mitigate traffic as staff move to South campus. Consistent within integration of PACT model</li> </ul> </li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Andy Kim and Kerry DeCourt <ul style="list-style-type: none"> <li>✓ Disruptive behavior committee</li> <li>✓ Number of mental health patients who are homeless</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 6 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room

**HOK Project No.:** 15.24015.00

**Meeting Time:** 11:00 am - 12:00 pm

**Meeting Name:** DISCUSSION WITH DR. BARRY GUZE, CHIEF OF PSYCHIATRY

Name	Affiliation	Phone	Email
<i>Cynthia Part</i>			
<i>John Douglas</i>			
<i>Craig</i>			

**MEETING MINUTES**

**SUBJECT:** Environmental Services meeting  
**Meeting Date:** August 6, 2015  
**Meeting Time:** 9 am to 10 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to Environmental Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Environmental Services</li> <li>• Environmental Services expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Outside contracts                                     <ul style="list-style-type: none"> <li>○ Arborist</li> <li>○ Fire Prevention</li> <li>○ Bio-Waste (Sharps)</li> <li>○ Hazardous Materials, Safety</li> </ul> </li> <li>✓ Engineering – roads / blacktop</li> <li>✓ Environmental Services average 220 FTE                                     <ul style="list-style-type: none"> <li>○ Only preferenced Veterans</li> <li>○ Veteran in conflict tour</li> <li>○ 30% disabled</li> <li>○ WG-2 to WG-6</li> </ul> </li> <li>✓ All sanitation – inside and out. Trash, cleaning, etc</li> <li>✓ Exterior maintenance</li> <li>✓ Signage</li> <li>✓ Painting</li> <li>✓ Flooring</li> <li>✓ Do not maintain:                                     <ul style="list-style-type: none"> <li>○ DOM rooms</li> <li>○ B209 (clean own rooms)</li> <li>○ B207 (Salvation Army)</li> <li>○ B212, B214, B116 and CA State Home</li> <li>○ Laundry</li> <li>○ Landscaping</li> </ul> </li> <li>✓ Use CWT's – live on campus, work off-sets rents</li> <li>✓ Developer Buildings – analysis of most cost effective way to maintain, case by case.</li> <li>✓ Primary Warehouse – B297</li> <li>✓ Secondary Warehouses                                     <ul style="list-style-type: none"> <li>○ B210 (basement)</li> <li>○ B500</li> </ul> </li> <li>✓ Long Term Signage – South campus is done, North campus still incomplete. VA should have its own sign shop</li> <li>✓ New buildings should have low water/low maintenance exterior</li> <li>✓ B209 has 6 Housekeeping Aid Closets</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"><li>• Attendees<ul style="list-style-type: none"><li>✓ VA (3)</li><li>✓ HOK (1)</li></ul></li></ul>	
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END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 6 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room

**HOK Project No.:** 15.24015.00

**Meeting Time:** 9:00 am - 10:00 am

**Meeting Name:** DISCUSSION WITH DANNY MCAULEY, ENVIRONMENTAL MANAGEMENT

Name	Affiliation	Phone	Email
JOHN STRAIN	EMS	[REDACTED]	[REDACTED]
DANNY MCAULEY	EMS	[REDACTED]	[REDACTED]
JOHN PERDIS	VAWA GA	[REDACTED]	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Dietary meeting  
**Meeting Date:** August 12, 2015  
**Meeting Time:** 1:30 pm to 2:30 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Dietary Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Dietary Services</li> <li>• Dietary Team expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Building 300 is food production and administration offices</li> <li>✓ B300 contains IT component</li> <li>✓ B13 and B210 are former food service buildings</li> <li>✓ Produce and tray for: GLA, Sepulveda and Long Beach</li> <li>✓ Cafeteria , tray and made to order</li> <li>✓ Bulk food service for State Home: 84 bed homeless of total 398 beds</li> <li>✓ OP mental health Veterans, B206 and B207 dual diagnosis, outpatient day treatment: sack lunches (VA Handbook does not have authority to feed outpatients. Authorization is only for inpatients and outpatient day treatment program. Need to include food service into guidelines or include EUL criteria)</li> <li>✓ 1.3 million meals per year</li> <li>✓ VCS does canteen, stores, vending and food trucks</li> <li>✓ Staffing challenges, more substance abuse and mental health issues</li> <li>✓ Increase activity on North campus affecting Dietary. Food service employees in transitional housing, living in grant per diem programs, dom and transitional. Drama and tension in the workplace. Treatment in B206 and B207, across the street. Employees wandering into work areas. Not enough security, food safety, physical safety. Staff has too much interaction with transitional housing people</li> <li>✓ Do not use CWT. Too many challenges. Treatment residents are ok, but those who are not in the treatment are at risk. The employee environment (place) is a trigger</li> <li>✓ GLA future – room service program requires relocation closer to main hospital and additional space</li> <li>✓ Long Beach reimburses for food services, cultural and political differences, inefficient</li> <li>✓ Sepulveda - 35 beds in the CLC, 5 GLA staff located in kitchen on site</li> <li>✓ State Home – 5 year sharing agreement. Existing kitchen serves 54 residents</li> <li>✓ Sepulveda New Directions – security challenges</li> <li>✓ Variety of patient needs, age range increasing, 70% of diets</li> </ul> </li> </ul>	Information

	<p>are specialized</p> <ul style="list-style-type: none"> <li>✓ 1 dietician to 6,000 Veteran outpatients</li> <li>✓ At capacity in current facility. Not enough storage, refrigeration</li> <li>✓ Ideal kitchen environment is single level. Current environment is 3 level</li> <li>✓ Total department size 280 people - nutrition and food services</li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (4)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:**

12 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:**

VA Welcome Center, Building 257, First Floor Conference Room

**HOK Project No.:** 15.24015.00

**Meeting Time:** 1:30 <sup>PM</sup> am - 2:30 <sup>PM</sup> am

**Meeting Name:** DISCUSSION WITH JENNIFER WORLEY, DIETARY SERVICES DIRECTOR

Name	Affiliation	Phone	Email
Diane Freyling	Nutrition & Food	[REDACTED]	[REDACTED]
Jennifer Karp	Nutrition & Food	[REDACTED]	[REDACTED]
Candice Doreis	NUTRITION MGR	[REDACTED]	[REDACTED]
SYNTHIA KEEFER	HOK	[REDACTED]	[REDACTED]
Jennifer Worley	NFS	[REDACTED]	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Emergency Services meeting  
**Meeting Date:** August 13, 2015  
**Meeting Time:** 3 pm to 4 pm  
**Location:** VA WLA B257 Welcome Center  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Emergency Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Dr Patel</li> <li>• Dr Patel expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Largest VA ER in the country and in the VISN</li> <li>✓ ER is the only off duty care hours available to Veterans</li> <li>✓ Veterans use ED as primary care provider, underserved population</li> <li>✓ 35% homeless, tenuous housed Veterans. Census – 28,000 total visits last year. Projecting 30,000 this year</li> <li>✓ See approximately 28 homeless Veterans per day</li> <li>✓ Majority of patients come in evening and weekends</li> <li>✓ 20 bed ED with 2 fast track beds. Open 24/7, 365 days a year</li> <li>✓ DOM clinic staffed weekdays 8am to 4pm with primary care team in B402</li> <li>✓ Capacity to care already to overcapacity. ED renovation in 2016, 14to 24 month renovation schedule. 25 to 30 percent decrease in capacity</li> <li>✓ Urgent care clinic needed in addition to the ER</li> <li>✓ 6 to 9 hours wait if moving to inpatient bed – worst in VISN</li> <li>✓ 5 to 10 ambulance visits per day</li> <li>✓ Trauma cases are stabilized and transferred to UCLA</li> <li>✓ Children will be taken to UCLA. Physicians are trained in pediatrics, but staff is not and there is no pediatric equipment available in the ED</li> <li>✓ Women make up 8% of patients in ER. Predominant issues are not female specific</li> <li>✓ Homeless come in the North entrance of B500. Veterans stay in lobby until police sweep the area, they then go to the ED</li> <li>✓ No options for discharge to beds on campus. If beds are available at welcome center, there needs to be a shuttle available 24/7 from ED</li> <li>✓ Need medical detox unit – 10 beds minumum</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ Consultants (3)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Patient Advisory meeting  
**Meeting Date:** August 13, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Patient Advisory Council comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Patient Advisory Group</li> <li>• Patient Advisory Council expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ State of California on target per NPR report. Ending homelessness by 2015 is difficult due to transient nature of homeless population. Housed one year, may return to homelessness in future. Case load today, 48 beds, 4 case managers. Ranges from 9 to 13 depending on census. Housing families is more difficult in State of California. Single male with substance abuse easier to address because there is more funding. Housing for female Veterans with children. Need to identify mix and number of homeless women Veterans. Because of equal opportunity, certain grants were unavailable. Address issue before construction and target population ahead of time to avoid equal opportunity and fair housing</li> <li>✓ Womens clinic and Womens Mental Health are good. All in one clinic, need more room</li> <li>✓ Women feel that they are harassed they are here for medical care, not to buy drugs or pick up a date</li> <li>✓ Masterplan Drivers                                     <ul style="list-style-type: none"> <li>○ Housing</li> <li>○ Safety</li> <li>○ Separate clinical and recreational facilities for women, separate waiting rooms and entrances</li> </ul> </li> <li>✓ Operational Drivers                                     <ul style="list-style-type: none"> <li>○ Staff training, specific to women issues</li> <li>○ Increase primary care</li> <li>○ Increase continuity of care</li> </ul> </li> <li>✓ In the military, all serve as one. Out of the military, women are not getting the respect they received in the military. Response is that in the military the treatment was biased. This attitude continues at the VA. At VA facility, men are aggressive toward women on campus. There is no accountability in the VA at WLA. Betrayal of trust</li> <li>✓ Council charter is to make recommendations to provide a sense of well being for Veterans on campus                                     <ul style="list-style-type: none"> <li>○ Vulnerable Veterans</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ TBI</li> <li>○ Stroke</li> <li>○ Mental Health</li> <li>○ Women Elderly</li> <li>✓ Urgent Care and ED <ul style="list-style-type: none"> <li>○ Women have problems being seen, any are turned away. Services needed to not align with clinical specialties. Info from MSA. Triage is occurring</li> <li>○ Veterans go to ED so they have a place to stay</li> </ul> </li> <li>✓ Homeless access through bridge housing, 40% of patients in GMed are people with unstable housing. People who need medical care before they continue treatment. Bridge housing beds without behavioral or medical criteria. Post acute care discharge. 70 to 80% sleeping off site</li> <li>✓ Comprehensive homeless center, B402. Integrated housing, 100 unique Veterans per day. Most have stable housing, 20 per day looking for housing</li> <li>✓ Welcome campus for all Veterans. Bridge housing and Welcome Center. Intent is to run 24/7</li> <li>✓ Shuttle service between B402 and B257</li> <li>✓ Chronic homeless Veterans with complicated medical and psycho social, substance abuse – patients who do not want services. Using housing first model. No interest in coming in for healthcare or housing. Outreach needed. Programs in B257 are available to women, but not well attended. Staff training needed</li> <li>✓ Goal is to have campus with large DOM patients, substantial programs including, training, vocational rehab, social services</li> <li>✓ HPAC homeless patient aligned care team increased hours</li> <li>✓ Women should be able to request escorts from are to clinic. Women have to traverse through a pack of men at DOM and Haven. Need to have safe secure access</li> <li>✓ Culture at WLA is different. Survey, 25% of women report harassment on VA campus. Build on innovations from other VAs, college campuses, bystander interventions. Culture of hanging out (socializing) is detrimental to creating a safe environment. Is there a zoning solution to empower Veterans. Neighborhood watch, Veterans. It is a place for healthcare and a place for socialization. Focus on South campus as medical center. Need 360 view camera towers or red phone system on campus</li> <li>✓ Veterans with children – Services on campus are currently lacking. Parameters for healthcare is possible. Population in recovery, need to figure out how to separate women and children geographically etc. Complete separation between women and children. Campus and potential housing, research buildings, turned into children quad. Separate transgender population from convicted sex offenders</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information and questions <ul style="list-style-type: none"> <li>✓ % of chronic homeless who are receiving healthcare currently? Highest percentage of women homeless in country</li> <li>✓ What are the barriers to bringing chronic vulnerable homeless? Target approach to what women and other vulnerable Veterans need Feeling of continued abuse</li> <li>✓ Security – permanent housing criteria. What about legal substances, medical marijuana and alcohol on campus?</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees</li> </ul>	

	✓ VA (7) ✓ HOK (2)	
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END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Domiciliary meeting  
**Meeting Date:** August 26, 2015  
**Meeting Time:** 9:30 am to 10:30 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Domiciliary Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Domiciliary Services</li> <li>• Domiciliary Team expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Domiciliary Services used to report to the President – under Geriatrics and Extended Care, now under Mental Health</li> <li>✓ More complex needs, mental health residential and treatment programs are still DOM beds. Now doing EB practice, big umbrella for different types of DOM. Different beds depending on type of treatment</li> <li>✓ DOM categorized by most prevailing criteria</li> <li>✓ DOM currently in B214 and B217, new building B214 to be converted to bridge housing</li> <li>✓ CLC, Nursing home B213 and B215</li> <li>✓ 4 bed sections – total 296 beds                                     <ul style="list-style-type: none"> <li>○ 125 beds designated homeless Veterans, all issues, mental illness or displaced Single rooms, 2, 3 and 4 person rooms</li> <li>○ 62 beds – SA beds, substance abuse</li> <li>○ 20 beds for Women</li> <li>○ 32 bridge beds, will increase – different approach, not sobriety requirements. HUD VASH step section was bridge housing. Need to be in stable environment while they find stable housing</li> <li>○ 109 general beds. Trauma that occurred in the military, MST/PTSD, younger Veterans. Separate men and women</li> <li>○ 57 remaining DOM beds, need some sort of care</li> </ul> </li> <li>✓ B209 is under the same authority as DOM, focus is work therapy. Veterans are taught to live independently They pay a program fee. Environment is individual focused. DOM is communal living. Continuum of Care</li> <li>✓ Medical care is considered outpatient, staffing consists of psychologists, therapists, case workers, nursing staff, social workers,, pharmacist, dietitian, recreational therapy, social science techs and assistance, physical therapist vocational therapist. Treatment building within a residential setting</li> <li>✓ Increased acuity in patients. Medication management. Safe medication management program</li> <li>✓ Occupancy Rate – 82%. Womens unit is usually 50% full</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ Patients enter through referral in B402. Enter through emergency, social work, HPACT, PACT, Outreach and telehealth. Consults come straight to DOM. Set up patient with face to face screening, working on telehealth screening. Require recent TB screen. Screen is basic health, mental health looking to see if the program can accept, can the program manage the Veteran, does the Veteran want to come into the program. Those who do not meet criteria, may need higher level of care. Physical and mental ability, dementia, effect of drugs - Veterans are referred to board and care, Mental Health.</li> <li>✓ Veterans do not pay, average length of stay is 5 to 6 months</li> <li>✓ Older Veterans are assisted to find housing, some go back to families. Increased number of Veterans trying to maintain housing, go back to own home</li> <li>✓ Backlog – none. Initial contact to consult within a day due to increased hours and evening screening</li> <li>✓ Program components for each of the beds <ul style="list-style-type: none"> <li>○ Close to 800 people admitted and discharged each year, 60% Veterans are completing program</li> <li>○ SA increase in Veterans about to lose housing. Many Veterans in bridge housing want treatment. See an increase in need moving forward</li> <li>○ Biggest challenge on homeless floors, multiple diagnosis issues. Treatment plan is organized in subset. Need basic money management, interpersonal skills, basic programming</li> <li>○ Women, many treated for MST, some combat trauma, domestic violence. Cognitive behavior focused treatment. Women with children are not admitted, provide are where children can visit. DOM not appropriate to have children. Refer children into safe or protective custody while Veteran is in treatment</li> </ul> </li> <li>✓ greater presence of legal services on campus needed</li> <li>✓ DOM wish list <ul style="list-style-type: none"> <li>○ Staffing ratio; <i>follow up</i> – staffing is not adequate for current need</li> <li>○ More space to serve mental ill, need more staff to supervise. Patients need direct supervision. If services are centralized, still need staff managing the residential units.</li> <li>○ Line of sight needed for higher acuity patients</li> <li>○ Buildings are not configured appropriately, now require more staff because of existing conditions</li> <li>○ Front entrance, Veterans coming off the street and in treatment, need storage for patient possessions.</li> <li>○ Communal living requires clinician intervention. Include group rooms space for resident managers</li> <li>○ Provide for recreational therapy, computer room, library, referral center (community center)</li> </ul> </li> <li>✓ Recommendation – DOM program focused on DOM, separate the Bridge function into a separate program.</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Arzenia Redcross, John Dozois, George <ul style="list-style-type: none"> <li>✓ How does DOM address transgender Veterans</li> <li>✓ How many people lived on campus in the mid 70s?</li> <li>✓ Number of homeless not entering into the Homeless program</li> </ul> </li> </ul>	

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 26 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room #126

**HOK Project No.:** 15.24015.00

**Meeting Time:** 9:30 am - 10:30 am

**Meeting Name:** DISCUSSION WITH ARZENIA REDCROSS, DOMICILIARY CHIEF

Name	Affiliation	Phone	Email
Darci			
George			
CYNTHIA			
Dawn Smith	AO DOM	[REDACTED]	[REDACTED]
Jacqueline Grwin	Asst. Chief, DOM	[REDACTED]	[REDACTED]
Arzenia Redcross	Chief	[REDACTED]	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Outpatient meeting  
**Meeting Date:** August 26, 2015  
**Meeting Time:** 1 pm to 2 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Outpatient Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Outpatient Services</li> <li>• Outpatient Team expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Regular Dental Clinic in B500</li> <li>✓ Homeless Dental Clinic in basement of B213 located in space not set up for dental, 5 days a week</li> <li>✓ Limited mental health on the North campus, could be moved to South campus</li> <li>✓ Set up North campus as residential</li> <li>✓ Consolidate mental health all in one place</li> <li>✓ Scheduling patients – staff needs cross training, concern about being on both North and South campus</li> <li>✓ PACTs on South campus</li> <li>✓ Possible HPACT on North campus, services can more efficiently be located on South campus</li> <li>✓ Point of entry for Veterans (including homeless)                                     <ul style="list-style-type: none"> <li>○ Business office</li> <li>○ ED</li> <li>○ B402 referrals</li> <li>○ NEAR list, new enrollee appointment report. Request for services. Either enrolling only or requesting an appointment. Added to NEAR list if asking for appointment</li> </ul> </li> <li>✓ 24/7 care – dependent on reliable shuttle or pick up service</li> <li>✓ Roughly 30% of outpatients are homeless</li> <li>✓ All of primary care providers already are treating homeless</li> <li>✓ Workload is dropping, expect additional homeless will stabilize workflow. Trying to bring more Veterans back in to the system. Good success, approximately 10% success bringing Veterans into system. Decline in LA County by 50% by 2021, total Veteran decline</li> <li>✓ Mental intensive case management becomes the link to North campus services</li> <li>✓ If children are on campus they will go to UCLA. Concerned about families on campus. Children need to be protected from sex offenders. Need to separate money, determine eligibility. Need to not mix utilities etc.</li> <li>✓ Need services for families, some VA facilities have mental health services, WLA does not</li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>✓ OB/GYN paid for in community, not provided on campus</li> <li>✓ Separate womens clinic</li> <li>✓ Do not have spinal cord injury, they are at Long Beach</li> <li>✓ Bariatric surgery is at Loma Linda</li> <li>✓ Home health services, home based primary care <ul style="list-style-type: none"> <li>○ Contract agencies</li> <li>○ Very successful program, will grow in the future</li> <li>○ VA can provide in home care services. Bottom 3% of patients can be monitored by home telehealth services</li> </ul> </li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Joy Edleson <ul style="list-style-type: none"> <li>✓ Purchased home health care services, home telehealth services</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (3)</li> <li>✓ HOK (4)</li> </ul> </li> </ul>	

END OF DISCUSSION

Client: Greater Los Angeles VA Medical Center, Los Angeles, CA

Meeting Date: 26 August 2015

Project Name: New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location: VA Welcome Center, Building 257, First Floor Conference Room #126

HOK Project No.: 15.24015.00

Meeting Time: 1:00 pm to 2:00 pm

Meeting Name: DISCUSSION WITH DAVID HOLT, OUTPATIENT SERVICES CHIEF

Name	Affiliation	Phone	Email
Karen <i>via phone</i>			
George			
Bill.Craig@hok.com			
cynthia.keeffe@hok.com			
<del>_____</del>			
CHRISTINE GONZALES@VA.GOV	VA	VA	[REDACTED]
DAVE HOLT	VA	VA	[REDACTED]
Darryl Joseph	VA	[REDACTED]	[REDACTED]

**MEETING MINUTES**

**SUBJECT:** Welcome Center meeting  
**Meeting Date:** August 27, 2015  
**Meeting Time:** 1 pm to 2 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Welcome Center comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Welcome Center Group</li> <li>• Welcome Center Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Eligible Veterans – MOA, if individuals come to VA for help and is not eligible for all services, then there should be services on site. VA needs to provide space for non VA services</li> <li>✓ Legal services</li> <li>✓ VOA, battle buddy team</li> <li>✓ County and City services</li> <li>✓ Not for profit groups</li> <li>✓ Food</li> <li>✓ Showers</li> <li>✓ Computer access</li> <li>✓ Social services</li> <li>✓ GPD will grant for up to 24 months. Regulations require that individuals are working their programs. GPD has cap limit does not pay for entire program</li> <li>✓ Doors will be open for all individuals who have served in some capacity. They will receive information about other non VA services</li> </ul> </li> </ul>	Information
	<ul style="list-style-type: none"> <li>• Attendees                             <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**MEETING MINUTES**

**SUBJECT:** Women Veteran Services meeting  
**Meeting Date:** August 27, 2015  
**Meeting Time:** 1:30 pm to 2:30 pm  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Women Veteran Services comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Women Veteran Services</li> <li>• Renee Andreassen expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Data management</li> <li>✓ Uniques: Veterans who are using services, Veterans not using services</li> <li>✓ Establishing focus groups</li> <li>✓ Existing womens clinic                                     <ul style="list-style-type: none"> <li>○ Too small – needs to be right sized for growth</li> <li>○ Women have to go through B500, women do not feel safe</li> <li>○ Not enough consistent medical staff</li> <li>○ Layout is not user friendly, too many men hang out near entrance</li> <li>○ Needs: Provide women with their own clinic, with all resources, separate from other clinics. Connect to main hospital. Each exam room should have a bathroom</li> </ul> </li> <li>✓ Master Plan should recognize that campus does provide a safe place for women                                     <ul style="list-style-type: none"> <li>○ Staff training about sexual harassment needed</li> <li>○ Need to have staff patrol and break up aggressive behavior</li> <li>○ Concierge service</li> <li>○ Cultural change is needed</li> </ul> </li> <li>✓ Men hang out at the canteen</li> <li>✓ Listening to women, trouble shoot problems</li> <li>✓ Fastest growing population, now up to 10%. Mens population declining</li> <li>✓ Housing: Women should be off campus because on campus they are surrounded by men. Women do better with programs off campus. Try to keep women apart from men, provide a buffer. Need to have staff monitor for safety. Provide choice for women, mixed with men or isolated from men. Isolate women from sex offenders</li> <li>✓ Interface between homeless programs. Triage at B402. Issues include mental health, not wanting to be seen in clinic, MST referrals, housing and money issues, help with</li> </ul> </li> </ul>	Information

	<p>appointments</p> <ul style="list-style-type: none"> <li>○ B402 triage, referred to GPD or temporary transitional or HCHV transitional in community and ultimately a referral to VASH</li> <li>○ Emergency Department - not a good separation for women in ED</li> <li>○ No good solution for women needing detox beds on campus. Ideal would be to have a section that Veterans can stay in</li> <li>○ Easier for men to find temporary housing than women</li> <li>○ Cannot get into Dom at night</li> <li>○ Discharge to the streets after hours – what are safety nets? This should not be happening, there should be beds available for women. Beds should be kept open for women and ED staff should be notified</li> <li>○ Social workers go home at 11pm, suggest 24/7 social work</li> <li>✓ Backlog – it is harder to get a woman to come to the VA until she has run out of resources. Usually by the time they come to the VA they have hit bottom</li> <li>✓ Outreach – need a women’s outreach team. Women are less likely to take part of services offered, harder to engage</li> <li>✓ Demographics are different on GLA campus. Transitional housing on campus leads to a street culture. This will become a greater issue as housing is increased. Skid row and WLA similar cultures. At hospital, Veterans are not in a program and behave badly. Prior lifestyle contributes to current behavior</li> <li>✓ Disenfranchised groups – Transgender <ul style="list-style-type: none"> <li>○ Central office needs to have training for GLA staff. Housing should be based on gender identification. Provide options for transgender individuals. Shared housing is not appropriate for transgender population</li> </ul> </li> <li>✓ Need to provide for flexibility in housing options</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information from Renee <ul style="list-style-type: none"> <li>✓ Data run regarding women Veterans in catchment area</li> <li>✓ Age group breakdown</li> <li>✓ Total number of women patients homeless and non-homeless</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (2)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 27 August 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room #126

**HOK Project No.:** 15.24015.00

**Meeting Time:** 1:30 pm to 2:30 pm

**Meeting Name:** DISCUSSION WITH RENEE ANDREASSEN, WOMEN VETERAN PROGRAM MANAGER

Name	Affiliation	Phone	Email
BILL CRAIG	HOK		
CYNTHIA KEEFFE			
RENEE ANDREASSEN			
<del>RENEE ANDREASSEN</del> JOHN DOZENS			

**MEETING MINUTES**

**SUBJECT:** Security meeting  
**Meeting Date:** September 2, 2015  
**Meeting Time:** 9 am to 10 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Security comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Home Health Group</li> <li>• Security expressed information, concerns and ideas for the campus               <ul style="list-style-type: none"> <li>✓ Status of VA police:                   <ul style="list-style-type: none"> <li>○ 54 staff – all GLA</li> <li>○ Authorized at 86, may need more</li> </ul> </li> <li>✓ Drop In Camp Issues:                   <ul style="list-style-type: none"> <li>○ Investigation / Sub Station</li> <li>○ Baseline needs for Sub Station:                       <ul style="list-style-type: none"> <li>➢ Cameras</li> <li>➢ Personnel, special security team, uniformed and un-uniformed</li> <li>➢ Possibly outside group that police oversees</li> <li>➢ Not all positions need to be armed</li> <li>➢ VAPD would be armed</li> <li>➢ Homeless outreach team made up of police officers. Name may be Community Police Force. Training with Santa Monica</li> <li>➢ Need support from Law Enforcement Training Academy. (LETCE)</li> <li>➢ How to determine Veterans and non Veterans – need to establish baseline eligibility</li> <li>➢ Critical missing issue Veterans who go off campus. Cannot stop people from leaving</li> <li>➢ Big issue is safety – need to zone camp for vulnerable populations</li> </ul> </li> <li>○ Would like to get more women officers</li> <li>○ Camera systems that work, interface with dispatch system</li> <li>○ Modular specific to families</li> <li>○ Staff 24/7 working closely with B257 group</li> </ul> </li> <li>✓ General Campus Issues:                   <ul style="list-style-type: none"> <li>○ Separate entrances</li> <li>○ Incorporate separate sub stations at South and North campus in addition to new sub station</li> <li>○ Larger main station preferred over separate sub stations. Sub stations need to have containment facilities</li> <li>○ Need to meet homeland security requirements</li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>○ Triage ER area, homeless carry weapons, drugs etc. <ul style="list-style-type: none"> <li>➤ Patient effects turn in approach</li> <li>➤ Sepulveda approach, alcohol is allowed in residence</li> <li>➤ Medical marijuana</li> <li>➤ What about pets and veterinary?</li> <li>➤ Children – link to UCLA for healthcare</li> <li>➤ Families with children, more long term approach needed for family approach,, long term in research quad</li> </ul> </li> <li>○ Good idea to have close circuit TV, license plate readers at all access points</li> <li>○ Revisit fence line, need to have cameras at the gates for dispatch to pen gates remotely</li> <li>○ Lighting on campus</li> <li>○ Need psych response team</li> <li>○ Need better transportation North / South</li> <li>○ Existing security systems: <ul style="list-style-type: none"> <li>➤ Update systems similar to college campus systems</li> <li>➤ Update server system, computer aided dispatch, add computers to care</li> <li>➤ CA law enforcement tele communication outdated, will not be able to communicate with LA Sheriff and LAPD, CHPD, FBI</li> <li>➤ Interface with local – VA Force is a complete jurisdiction, call if outside agency to support, when needed</li> <li>➤ Outside agencies train with VA officers. Using B224 as training area, simulates a house. Need training station, agencies coming on site because there are not many training areas. Plan for building police station is undersized. Need to add training area. Possibly create a substation at South campus</li> <li>➤ Regionalization of police officers for CBOCs</li> </ul> </li> </ul>	
2	<ul style="list-style-type: none"> <li>● Follow up information to Charles Leas <ul style="list-style-type: none"> <li>✓ Need security Plan for: <ol style="list-style-type: none"> <li>1) baseline needs B257 and B209 online.</li> <li>2) immediate drop in camp, 6 months.</li> <li>3) short term, B205, B208, B156, B157, B158</li> </ol> </li> <li>✓ Structure needs to be in place, incremental addition through <ol style="list-style-type: none"> <li>4) mid term – long term.</li> <li>5) South campus – metro station location and bus stop</li> </ol> </li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>● Attendees <ul style="list-style-type: none"> <li>✓ VA (5)</li> <li>✓ HOK (2)</li> </ul> </li> </ul>	

END OF DISCUSSION

**Client:** Greater Los Angeles VA Medical Center, Los Angeles, CA

**Meeting Date:** 2 September 2015

**Project Name:** New Urban Master Plan & Potential Enhanced Use Lease

**Meeting Location:** VA Welcome Center, Building 257, First Floor Conference Room #126

**HOK Project No.:** 15.24015.00

**Meeting Time:** 9:00 am to 10:00 am

**Meeting Name:** DISCUSSION WITH CHARLES LEAS, CHIEF OF VA POLICE

Name	Affiliation	Phone	Email
CHIEF Charles Leas	VA PD	[REDACTED]	[REDACTED]
CAPTAIN Kathy Treanor	VA PD	[REDACTED]	[REDACTED]
CAPTAIN ANDRES CENTENO	VA PD	[REDACTED]	[REDACTED]
Karen			
George K.			
John D.			
Cynthia.			

**MEETING MINUTES**

**SUBJECT:** Home Health meeting  
**Meeting Date:** September 16, 2015  
**Meeting Time:** 10 am to 11 am  
**Location:** VA West LA  
**Project:** Urban Master Plan  
**Project Number:** VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Home Health comments, questions, concerns and input.

Item	Discussion	Action
1	<ul style="list-style-type: none"> <li>• Room Introductions of each Team member and Home Health Group</li> <li>• Home Health Group expressed information, concerns and ideas for the campus                             <ul style="list-style-type: none"> <li>✓ Groups priority – intensive assistance Operation Enduring Freedom Operation (OEFOIF Veterans)</li> <li>✓ Jo Everlson oversees:                                     <ul style="list-style-type: none"> <li>○ Veterans who are placed in the community</li> <li>○ Home based primary care</li> <li>○ Adult daycare, where Veterans are enrolled</li> <li>○ Community nursing home (5 nurses)</li> <li>○ Matrix with medical social work program, work with Veterans and meet with them monthly</li> </ul> </li> <li>✓ Cathy Higgins oversees:                                     <ul style="list-style-type: none"> <li>○ West LA campus and Sepulveda</li> <li>○ Home based primary care people, staff works where patients are located</li> <li>○ Contracts with community</li> </ul> </li> <li>✓ Programs                                     <ul style="list-style-type: none"> <li>○ Home based primary care   <ul style="list-style-type: none"> <li>➢ Multi disciplinary team sees complex patients</li> <li>➢ Primary care clinic, see patients in their home environment</li> <li>➢ Difficulty getting to care or care is not working</li> <li>➢ Manage medically complex patients</li> <li>➢ Reduce emergency room care</li> <li>➢ Increased access</li> <li>➢ Long terms, or when patients go to LTC</li> <li>➢ All VA staff</li> <li>➢ Over 200 patients and growing, limited by staff held up by leadership</li> <li>➢ Generates reimbursement dollars for the program from Central office</li> <li>➢ Fluid wait list, 25-35 patients</li> </ul> </li> <li>○ Purchased skilled home care   <ul style="list-style-type: none"> <li>➢ VA staff RNs who receive consults from outside sources. VA provides clinical authorization receive information and then contract with outside sources for skilled care</li> </ul> </li> </ul> </li> </ul> </li> </ul>	Information

	<ul style="list-style-type: none"> <li>➤ Short term care</li> <li>➤ Controversy about where funds come from, how vendors are selected, national structure is needed</li> <li>○ Homemaker, health aid, HHA <ul style="list-style-type: none"> <li>➤ VA nursing and social worker, non-skilled care, coordinated with outside vendor</li> <li>➤ Long term care</li> <li>➤ Veterans with 50 to 100% service related disability are prioritized</li> <li>➤ Currently there is a wait list</li> </ul> </li> <li>○ ADHC Sepulveda <ul style="list-style-type: none"> <li>➤ In B99, LTC, about 80 Veterans participate in program. M-F program. Authorized or 2 to 3 days per week , based on need</li> <li>➤ Enables Veterans to stay at home</li> <li>➤ Veterans use access or are transported to ADHC by assisted living facility</li> <li>➤ Bathing and showering</li> <li>➤ Program manager is social worker, nursing provides staff</li> <li>➤ Wait list</li> </ul> </li> <li>○ Wound care <ul style="list-style-type: none"> <li>➤ Partner with podiatry, many are homeless, need follow up treatment. Need a space to see these patients on a follow up care – identify in transition zone. Add wound care clinic, little urgent and maintenance clinic</li> </ul> </li> <li>○ Community Nursing Program <ul style="list-style-type: none"> <li>➤ 259 Veterans in community nursing homes, majority are SNFs, some are locked IMD intensive mental disability. Some are locked facilities for cognitively impaired. See program growing. Hospice in nursing home. Need 70% service connected disability unless it is hospice care. LTC patients with less than 70%, VA tries to get them enrolled in Medicare or medical. Need for skilled care</li> </ul> </li> <li>✓ Homeless among Veterans is a top priority. Concerns about an open campus are the programs to get off drugs and alcohol</li> <li>✓ Veterans do not want to get car in the community</li> <li>✓ It is a lifelong connection and a social experience when they get care</li> <li>✓ Veterans prefer to be on a waiting list</li> <li>✓ Safety net</li> <li>✓ Goal is to keep Veteran at home for as long as possible</li> <li>✓ Community is eager to engage the Veterans and Veterans re not eager to engage the community</li> <li>✓ The best way for the community to engage is to volunteer</li> <li>✓ Campus Needs: <ul style="list-style-type: none"> <li>○ Need to include ADHC program on WLA campus</li> <li>○ Need recreation therapy, basketball, surfing, skiing connected to physical rehab and public relations department</li> <li>○ Need vocational</li> <li>○ B213 geriatric clinic</li> </ul> </li> </ul>	
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	<ul style="list-style-type: none"> <li>○ Need rehab on north campus</li> </ul>	
2	<ul style="list-style-type: none"> <li>• Follow up information <ul style="list-style-type: none"> <li>✓ Stop codes for wound care 142</li> <li>✓ Should VA address Veterans who need nursing home, SNF for Veterans who have less than 70% disability? Can the land meet the need? How much is the VA providing to the Veterans? This is a policy issue</li> </ul> </li> </ul>	
	<ul style="list-style-type: none"> <li>• Attendees <ul style="list-style-type: none"> <li>✓ VA (3)</li> <li>✓ HOK (4)</li> </ul> </li> </ul>	

END OF DISCUSSION



VA West Los Angeles Master Plan updated their cover photo.

Published by Andrea Campbell · August 3 · 🌐



193 people reached

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👍 Like    💬 Comment    ➦ Share

Ron Jones, Annette Gutierrez, Russell Silber and 3 others like this.    Most Recent ▾

1 share



Tina Whitley Thank God for the VA in West Los Angeles and the community that supports veterans here.

Like · Reply · September 13 at 8:20am



VA West Los Angeles Master Plan Thank you for your comment Tina! We'd appreciate your feedback on Master Plan. Please fill out this short questionnaire, thanks!

<http://www.helphouselavets.com/survey>



Help House LA Vets

The Master Plan is an action to help end homelessness among veterans in Los Angeles....

[HELPHOUSELAVETS.COM](http://HELPHOUSELAVETS.COM)

Like · Reply · Remove Preview · Commented on by Andres Ramos · September 15 at 5:47pm



VA West Los Angeles Master Plan updated their profile picture.

Published by Andrea Campbell · August 3 · 🌐



173 people reached

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Ron Jones, Russell Silber and Isabel Santiago like this.    Most Recent ▾

1 share



Mary Randall ·

Like · Reply · August 5 at 2:03pm



Write a comment...





### VA West Los Angeles Master Plan

Published by Andrea Campbell (?) · August 5 · 🌐

Want to engage with us in-person? Here is a schedule of upcoming events. <http://www.helpouselavets.com/eventscalendar> <http://bit.ly/1IpLQMq> #helpouselavets



### Events & Meetings

Share Your Vision for Veterans Housing in LA. Your West LA VA Master Plan #HelpouseLAVets

### OPEN HOUSE FLYER

HELPOUSELAVETS.COM

1,698 people reached

Like Comment Share

Beverly McFadden, Kausar Bashir, Felicia Gomez Verdin and 29 others like this.

4 shares

**Lawrence Jones** Be encouraged  
Like · Reply · August 6 at 8:09am

**Stacey Staples** no c  
Like · Reply · August 6 at 7:36am

**VA West Los Angeles Master Plan** We understand there are questions about the outreach being conducted. In addition to engagement via digital channels we are also reaching out to veterans through boots on the ground via community based organizations, meetings and focus groups with Vets... See More

Like · Reply · Commented on by Andrea Campbell (?) · August 6 at 12:56pm · Edited

Write a comment...

Boosted



### VA West Los Angeles Master Plan

Published by Andres Ramos (?) · August 5 · 🌐

Engagement going strong. In the picture, a veteran and his family giving us some great ideas!



540 people reached

Boost Post

Like Comment Share

Darlene C. Matthews, Martha Elena Michel, Beverly McFadden and 8 others like this.

1 share



### VA West Los Angeles Master Plan #helpouselavets

Like · Reply · Commented on by Andrea Campbell (?) · August 5 at 2:34pm



**Darlene C. Matthews** Are there to be more helps for those with disability without substance abuse? The substance abuse programs are unfriendly and in other ways not accessible or safe for us.

Like · Reply · August 24 at 1:02pm



**Darlene C. Matthews** How can you help OC veterans who dont' want to live in a big city?

Like · Reply · August 24 at 1:03pm



### VA West Los Angeles Master Plan Thank you for your comments.

Currently, the plan's main focus is housing homeless veterans and fixing the environmental infrastructure. The team is working hard to craft the Master Plan with members of the public. To learn more about what this phase of the plan covers, check out the Learn More page on our website. <http://www.helpouselavets.com/learnmore>

if Los Angeles VA Master Plan Press



### About the West Los Angeles VA Master Plan

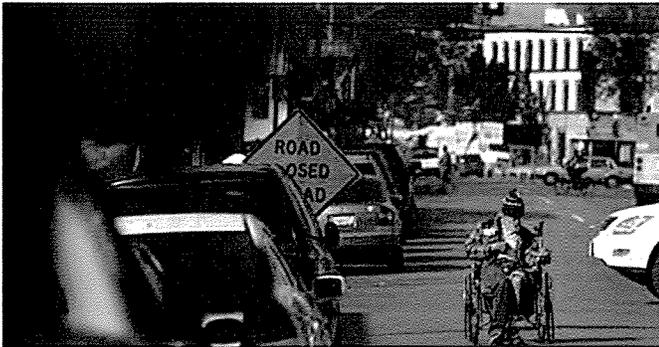
HELPOUSELAVETS.COM



## VA West Los Angeles Master Plan

Published by Andres Ramos · August 6 ·

**Breaking News:** Senator Barbara Boxer Senator Dianne Feinstein Rep. Ted Lieu propose legislation to #helphouselavets at the West LA VA campus. The legislation would grant the VA authority to enter into partnerships with local governments and nonprofit groups to help shelter and provide services to the over 4,400 chronically homeless veterans in LA County.



### Boxer, Feinstein back plan to move homeless vets to VA campus

California's two U.S. senators will propose legislation Thursday that would move some of the thousands of veterans living in makeshift encampments across the...

LATIMES.COM | BY LOS ANGELES TIMES

1,895 people reached

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Martha Elena Michel, Elyse Adele Vitiello, Bella Boc and 28 others like this. Most Recent -

17 shares



**Bob Baker** It's about time.

Unlike · Reply · August 6 at 11:04am



**Nora Edwards** Immediately!!

Unlike · Reply · August 6 at 12:17pm



**Bobby Irula** Tony George Cecilia Gonzalez

Like · Reply · August 6 at 1:52pm



**Judith Moser** McGavin No, they need to go to boxers and feinsteins homes!

Like · Reply · August 6 at 10:34pm



**Krisianna Trager** Awesome!!!

Like · Reply · August 7 at 8:06am



**Elizabeth Hernandez** About time!

Like · Reply · August 7 at 9:02pm



Write a comment...

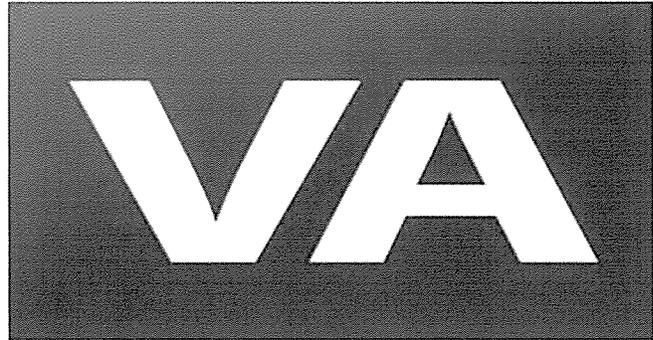


## VA West Los Angeles Master Plan

Published by Andres Ramos · August 13 ·

If you were unable able to attend the weekly design open house on Tuesday 8/11 or were having trouble accessing the live stream here is the recorded webcast <http://www.ustream.tv/channel/gla-press-room>

After you watch, make sure to participate in the online questionnaire! <http://www.helphouselavets.com/survey>



### GLA Press room

VAGLAHS is one component of the VA Desert Pacific Healthcare Network (VISN22) offering services to Veterans residing in Southern California. VAGLAHS consists of three ambulatory care centers, a tertiary care facility and eight...

USTREAM.TV

584 people reached

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James Johnson, Alice Ward, Karla Gutierrez and 5 others like this. Most Recent -

1 share



**Audrey Alo** Pay attention to the content. The land was deeded in 1888 to benefit Veteran's only. Not the public, or 1%, or VA administrator's. If it is not truly benefitting Veteran's then it is not pono. You are being bamboozled.

Like · Reply · August 16 at 11:08pm



**VA West Los Angeles Master Plan** Thanks for your input Audrey! We'd really appreciate you taking your engagement one step further by participating in our survey: <http://www.helphouselavets.com/survey> Or maybe you can share with friends? Either way thanks again for commenting.



### Take the Questionnaire

Lorem ipsum dolor sit amet, eruditi conceptam abhorreant ne nec, sed cu equidem splendide...

HELPHOUSELAVETS.COM

USE. HEAL.

Like · Reply · Remove Preview · Commented on by Andres Ramos ·

August 17 at 3:25pm



### VA West Los Angeles Master Plan

Published by Andres Ramos [?] · August 18 · 🌐

Join us! Today is the weekly design open house at the West LA VA Campus from 1:30pm to 4:30pm. Details can be found on our website, see you there!



### Weekly Design Open House

West Los Angeles VA Master Plan

USE. HEAL.

HELPHOUSELAVETS.COM

251 people reached

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Julio Castro and Theresa Hiney like this.

Most Recent ▾

Kim Ramos Julie Gonzales  
Like · Reply · August 20 at 4:46pm

Write a comment



### VA West Los Angeles Master Plan

Published by Janet Ouch · August 20 · 🌐

The Master Plan Design team met with roughly 200 homeless service providers from throughout the region, who serve a majority of our local Veterans. Read our blog for more details and tell us your thoughts! Agree? Disagree? Have something to add? Tell us in the comments below! #HelpHouseLAVets



### Service Providers for Homeless Veterans Weigh In on Housing Needs

West Los Angeles VA Master Plan

HELPHOUSELAVETS.COM

988 people reached

Boost Post

Like Comment Share

Julio Castro, Miles Toth, Carole Ford-Shepherd and 21 others like this. Most Recent ▾

25 shares

Roquel Elisheva Haqer Duh  
Like · Reply · August 21 at 12:48am

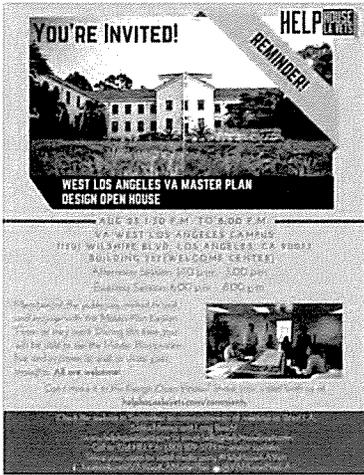
Carrie Nowocin LOL  
Like · Reply · August 22 at 12:22am



### VA West Los Angeles Master Plan

Published by Andres Ramos · August 24 ·

Please join us tomorrow 8/25 for the Design Open House. Drop by any time during the afternoon session from 1:30pm to 5pm or the evening session 6pm to 8pm. As always we would greatly appreciate your input. Hope to see you there!



2,060 people reached

Boost Post

Like Comment Share

Veteran Cruz, Carol Price, Rita Simonian and 3 others like this.

23 shares



**Darlene C. Matthews** can we find out the tentative plans before coming in so we can comment ?  
Like · Reply · August 24 at 1:04pm



**VA West Los Angeles Master Plan** The project team is actively working on the Master Plan. The Master Plan should be available in the next coming weeks. We encourage you to continue to participate and give us your feedback on how to improve the Master Plan at the VA West Los Angeles Campus. Please take our quick survey and share your thoughts <http://www.helphouselavets.com/survey>.



**We Want to Hear From You!**  
The Master Plan is an action to help end homelessness among veterans in Los Angeles. As part of that goal,

Like · Reply · Remove Preview · 1 · Commented on by Andres Ramos · August 24 at 4:14pm

**Darlene C. Matthews** Uh oh how cna i get my First response off there i did not understand you would be posting how i know about west la.  
Like · Reply · August 24 at 6:34pm

**VA West Los Angeles Master Plan** Darlene C. Matthews your comment was removed as requested.  
Like · Reply · Commented on by Andrea Campbell · August 24 at 9:27pm

**Darlene C. Matthews** Thanks.  
Like · Reply · August 24 at 9:28pm



### VA West Los Angeles Master Plan

Published by Andrea Campbell · September 8 at 10:47am ·

The VA Greater Los Angeles Healthcare System Women Veteran Patient Advisory Council will host the first Women Warrior Freedom Fest this Friday, September 11 from 10:00 a.m. - 4:00 p.m. We'll be there from 10a-2p hosting a pop-up workshop on the Master Plan. For details and to RSVP directly with the event hosts visit the link.



### "Women Warrior Freedom Fest" September 11, 2015

Greater Los Angeles (GLA) Veterans Administration (VA) Health Care System (HCS) Women Veteran Patient Advisory Council Presents: "Women Warrior Freedom Fest" \* September 11, 2015 \* 10 am to 4pm Rose Garden GLA VA...

EVENTBRITE.COM

277 people reached

Boost Post

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VA West Los Angeles Master Plan, Roquel Elisheva Haqer, Amy Edwards and 2 others like this.

2 shares

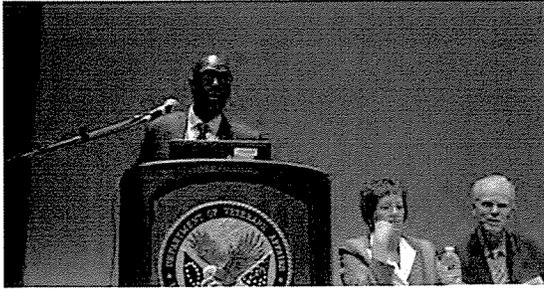


**Debbie Barajas-lopez** Sheena Lene  
Like · Reply · September 9 at 1:55am



Write a comment...

**VA West Los Angeles Master Plan** created an event.  
September 11 at 6:09pm · ↗



**17** Homeless Veterans Town Hal...  
SEP Thu 5 PM · Century Villages at ... **Going** :  
by VA West Los Angeles Maste...

2,044 people reached

Like Comment Share

Tom Fields, Randall Ott, Denise Galindo Prewitt and 51 others like this.

**Russell Silber** Same here they lost my records. And it's my fault. You got to love it .  
September 11 at 8:45pm · Like · ↕ 1

**Bernice Duncombe Sterling** Ok great start for helping our military people  
September 12 at 10:41am · Like

**Russell Silber** No in Long Beach.It's the Brentwood campus  
September 12 at 12:03pm · Like

**Frank Marco Manzi** What about the Military housing, at the former MCAS in Irvine! Could house a lot of homeless!  
September 14 at 8:58pm · Like

**Frank Marco Manzi** I hand carried My records to the Long Beach, Veteran's Hospital! I received a receipt for the records! I had no problem and still do not! I have only one complaint about the Long Beach VA! The Parking Lot is Always Full! Charlie Team, is Great!



September 14 at 9:06pm · Like

**Russell Silber** Good for you just don't jump that's a Long Beach history check it out  
September 14 at 9:09pm · Like

**Denise Galindo Prewitt** I'm a service member that lives in Long Beach. I went from active duty--to military spouse--to reservist-- to active reservist. One thing that the military does is teach young men and women how to be disciplined and strong; however, it also takes aw... See More  
September 16 at 11:12pm · Edited · Like

**VA West Los Angeles Master Plan** shared their event.

Published by Andres Ramos · September 24 at 2:02pm · Edited · ↗

Join us Wednesday, October 7 for a Master Plan Town Hall. This will likely be the last town hall before the draft master plan is released in mid October. Come share your ideas with us, we want to hear from you!



**07** Master Plan Town Hall (West LA)  
OCT Wed 6 PM · Wadsworth Theatre - West LA VA Camp...  
by VA West Los Angeles Master Plan

Join

425 people reached

Boost Post

Like Comment Share

Tith Chansreypao, Sherrie Bukshpan, Roberto Ramirez Gonzalez and 16 others like this. Most Recent

**Avery Rawls** Health accessibility, their soul,ie emotions has injury. phyc, Spiritual truth,the HOLY SPIRIT IS OUR TEACHER.  
JOHN CH14VS26.  
Like · Reply · September 24 at 4:06pm · Edited

**Robin Gudmundson** Can't happen soon enough.It's about time  
Like · Reply · September 24 at 5:16pm

**VA West Los Angeles Master Plan** We look forward to seeing you there!  
Like · Reply · Commented on by Andres Ramos · September 24 at 5:19pm

Write a comment...



Jill Volat · VA West Los Angeles Master Plan

August 3 · Los Angeles, CA · 🌐

I would like to help with edible gardens...



### Edible Gardens

Take a tour of the farm...right here in the city!

FARMISTALA.COM



👍 Like    💬 Comment    ➦ Share



Christine Clayburg · VA West Los Angeles Master Plan

August 17 · 🌐

If you are going to DO this on PRIME WEST LA REAL ESTATE PLEASE PLEASE PLEASE don't promote yet another homeless vet stereotype to raise \$ for this. Call it #VetsRising and have two buildings..one for those recovering from homelessness and one for vets pursuing post-duty careers in LA who need a place to sleep in LA to AVOID becoming homeless! There is NO BRIDGE for us. NONE. I've looked.

I currently know of a 6+ retired Army Ranger chaplain and award winning screenwriter who sleeps on the floor at the USO once a week when he flies in from Colorado to attend the Writers Guild Foundation Veterans Writing Retreat 2015. Another drives from San Francisco EVERY WEEK and crashes on couches. My West VA counselor doesn't want me to drive an hour and a half to home at midnight after seeing her here and then going to the WGA until 10- but there is NOWHERE for #VetsRising to go to sleep in this town as we re-build our careers. STOP THE STIGMA. NO VET coming home can afford to live or stay in LA for an opportunity, but that doesn't mean we are homeless. We don't need a long term solution, just a quick professional place to check in and check out, in a safe area in la, for less than \$300/night. Leaving us out of the equations perpetuates the stereotype and isolates the homeless.



👍 Like    💬 Comment    ➦ Share



Rebecca Johnson Branham · VA West Los Angeles Master Plan

August 4 · 🌐

i think yhr govenment owes these vets lots but they no longer care about what the vets have done to keep freedom. they are helping other countries but not the vets the forget the courage and sacrifices these wonderful people have gave.. thank you all veterans.your are the best



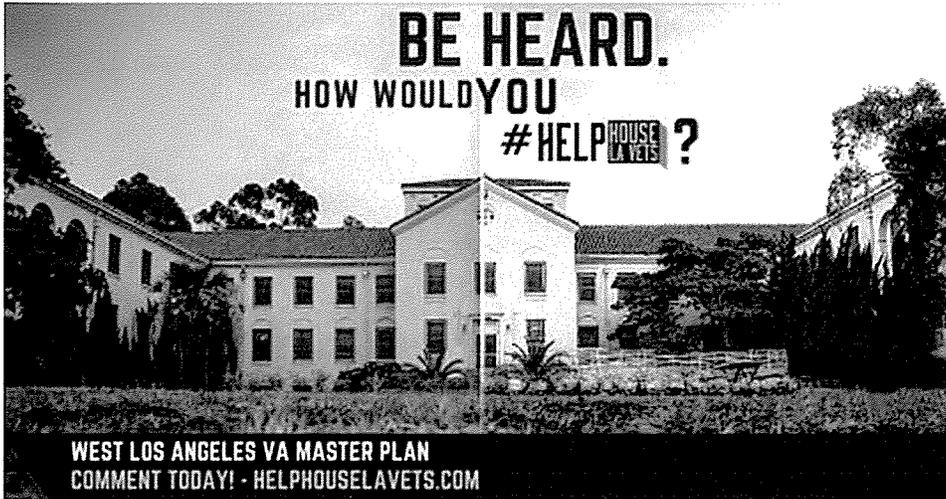
👍 Like    💬 Comment    ➦ Share



## VA West Los Angeles Master Plan

Written by Andrea Campbell [?] · September 29 at 7:00pm · 🌐

Comment today to help house LA's homeless Veterans.



### Help LA's Homeless Veterans

[WWW.HELPHOUSELAVETS.COM](http://WWW.HELPHOUSELAVETS.COM)

12,876 people reached



**Boost Post**



👍 Like    💬 Comment    ➦ Share

Nelly Haro, Jurline Redeaux, Lea Ross and 53 others like this.

Most Recent ▾

13 shares



**Lawrence Jones** Be encouraged!

Unlike · Reply · 1 · September 29 at 7:54pm



**WJ Bellamy** This neglect has go to stop

Unlike · Reply · 1 · September 29 at 10:41pm



**Martin Zarate** Please help this Heroes.

Unlike · Reply · 1 · September 29 at 11:39pm



**Zenaida Loreto** About time... better late than never

Unlike · Reply · 1 · September 30 at 7:07am



**Eleanor Scott** Good, let work began to help the homeless.

Unlike · Reply · 1 · September 30 at 7:12am



**DuckBill Maggie Cooper-Harris** Tra Cooper-Harris

Unlike · Reply · 2 · September 30 at 8:13am



**William Scales** That is great please help!!! This is building 556.Wasworth

Unlike · Reply · 1 · September 30 at 12:36pm



**James Stukes** MY question is " why does the WLA VA lease land to organizations like UCLA while there are so many homeless veterans here?". Homeless people tend to need the most Medical attention because of their environment

Ending their homelessness might actually ease the load at the hospital.

Unlike · Reply · 1 · September 30 at 1:53pm



**VA West Los Angeles Master Plan** Thank you for participating. Please excuse the long post but your question is an important one. Through the ongoing Master Planning process, we are evaluating the best use of the campus to ensure it is Veteran focused moving forward. The Principles Agr... See More

Like · Reply · Commented on by Andrea Campbell (?) · 38 mins



**Jean Clinton** Good question James Stukes

Unlike · Reply · 1 · September 30 at 4:01pm



**Alice Venegas** Help our Veterans! !

Unlike · Reply · 1 · September 30 at 4:55pm



**VA West Los Angeles Master Plan** Thanks all for your interest. Please be sure to comment on <http://www.helpouselavets.com/survey>. Your input is needed.



### Help House LA Vets

The Master Plan is an action to help end homelessness among veterans in Los Angeles. As part of that goal,...

HELPHOUSELAVETS.COM

Unlike · Reply · Remove Preview · 1 · Commented on by Andrea Campbell (?) · September 30 at 5:54pm · Edited



**Kava US** Are you sure help ?

Like · Reply · September 30 at 9:20pm



**Kawika David Muca** When do I move in..in about to be homeless. .lol

Like · Reply · Yesterday at 8:30am



**Parker Lydia** Work with them,help them get back on track.

Like · Reply · 16 hrs



**Rodney Rowe** All good. Should be the decision of the veteran, not some panel of WLA citizens who have an agenda that some pushes the veterans to the side.

Like · Reply · 15 hrs



**Rosemarie Lorraine Ranallo** Please help our homeless Veterans .

Like · Reply · 15 hrs



**L Hernandez Esp** Please 'please help the veterans - have a heart

Like · Reply · 5 hrs



Write a comment..



VA Master Plan LA Retweeted

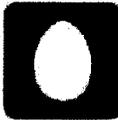


**Sheila Kuehl** [redacted] · Aug 3

Share your vision for the West Los Angeles VA campus and #HelpHouseLAVets - [kueh.ly/LAVets](http://kueh.ly/LAVets)

🔄 2 ★ 2 ...

VA Master Plan LA Retweeted



**Francisco** [redacted] · Aug 4

Sign up for updates on the West LA VA Master Plan. I just joined. Let's #HelpHouseLAVets! [helphouselavets.com/join?recruiter...](http://helphouselavets.com/join?recruiter...)

🔄 1 ★ 1 ...

VA Master Plan LA Retweeted



**S Debra Evans** [redacted] · Aug 3

House'm All!! RT @SheilaKuehl: Share your vision for the West Los Angeles VA campus and #HelpHouseLAVets - [kueh.ly/LAVets](http://kueh.ly/LAVets)

🔄 2 ★ 2 ...

VA Master Plan LA Retweeted



**John Ismay** [redacted] · Sep 1

LA Mayor @ericgarcetti says city won't end veteran homelessness by 2016 [scpr.org/news/2015/09/0...](http://scpr.org/news/2015/09/0...) cc @LAHomeless @VAMasterPlanLA @HomeForGoodLA

🔄 4 ★ 2 ...

[View summary](#)

VA Master Plan LA Retweeted

[westside.today.com](http://westside.today.com)

**Westside Today** [redacted] · Aug 7

. @SenFeinstein @SenatorBoxer & @RepTedLieu are calling for additional #veteran housing: [ow.ly/QDg6O](http://ow.ly/QDg6O) @VAMasterPlanLA

🔄 1 ★ 1 ...

VA Master Plan LA Retweeted



Aspiration [redacted] Aug 5

Critical work being done here in LA to address Veteran homeless:  
helphouselavets.com #HelpHouseLAVets #Veterans



## **TOWN HALL MEETINGS**

Town Hall #1	June 23, 2015
Town Hall #2	July 23, 2015
Town Hall #3	August 20, 2015
Town Hall #4	September 17, 2015

## **COMMUNITY MEETINGS**

Plaintiff	June 17, 2015
VSO	July 14, 2015
Mr Rosbrock	July 17, 2015
Westwood	July 21, 2015
West LA	July 22, 2015
Pacific Palisades	July 23, 2015
Brentwood	July 28, 2015
Homeless Summit	August 19, 2015

## **ELECTED OFFICIALS MEETINGS**

Congressman Lieu	July 14, 2015
LA Mayor Garcetti	July 28, 2015

## **OPEN HOUSES**

Open House #1	July 21, 2015
Open House #2	July 28, 2015
Open House #3	August 4, 2015
Open House #4	August 11, 2015
Open House #5	August 18, 2015
Open House #6	August 25, 2015

## **USER GROUP MEETINGS**

Outreach and Community Planning	June 24, 2015
Building 209	July 1, 2015
New Directions	July 8, 2015
Blue Butterfly	July 9, 2015
Inpatient	July 28, 2015
Leadership Group	July 29, 2015
Mental Health	August 6, 2015
Environmental Services	August 6, 2015
Dietary	August 12, 2015
Emergency Services	August 13, 2015
Patient Advisory Council	August 13, 2015
Domiciliary	August 26, 2015
Outpatient	August 26, 2015
Welcome Center	August 27, 2015

Women's Veteran Services  
Security  
Home Health

August 27, 2015  
September 2, 2015  
September 16, 2015



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# Urban Master Plan Contractor Community Kick Off

## COMMENTS

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1. What is your preferred method of contact?

- Text Message       Phone Call       All of the above  
 Mail       Email

2. I am one of the following:

- Elected Official       General Public      **STAKEHOLDER**  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

**ONE OF THE MEMBERS OF THE BRENTWOOD VILLAGE COMMERCIAL DISTRICT. (A PROPERTY OWNER.)**

4. Comments/feedback (continue on other side, if needed):

**IF THE VA PARKING LOT IN THE 200 BLOCK OF SOUTH BARRINGTON PLACE IS CLOSED TO THE PUBLIC THE BRENTWOOD VILLAGE COMMERCIAL DISTRICT WILL COLLAPSE. IF WE ARE ALLOWED TO SURVIVE I THINK WE CAN PROVIDE A VETERAN-FRIENDLY ATMOSPHERE TO OUR WOUNDED WARRIORS.**

Please fill out the contact information below:

Name: **STEPHEN H. MCCINTOCK**

Organization/Company (if any): **PROPERTY OWNER**

Address: **[REDACTED]**

City/State/Zip Code: **LOS ANGELES, CA 90048**

Phone: **[REDACTED]** Email: **[REDACTED]**

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 Veteran      Media

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P/S DREAMER THE BARBER IS MEAN AS HELL KICK HIM OUT  
 NEW DIRECTIONS BLDG 116 IS CHICKEN SHIT ASS HOLES  
 VIET NAM 2 HONORABLE DISCHARGES  
 CU BA I HAVE EXTREME PAIN FROM COMBAT  
 SEAL I AM NOW HOMELESS ON THE STREET @ 72 YEARS OLD  
 SNIPER THE FIRE THE BLACK SUPERVISOR

4. Comments/feedback (continue on other side, if needed):

FIRE THE BLACK SUPERVISOR  
 NEW DIRECTIONS 3RD FLOOR PROGRAM, SHOULD BE SHOT DOWN, I WAS WAITING FOR VASH HOUSING, THEY KICKED ME OUT

Please fill out the contact information below:

Name: BRIAN WILKINSON 813 / 231ST WEST  
 Organization/Company (if any): SLEEPING IN THE DESERT  
 Address: [REDACTED]  
 City/State/Zip Code: LANCASTER, CA 93534  
 Phone: [REDACTED] Email: [REDACTED]

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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

NO

4. Comments/feedback (continue on other side, if needed):

I AM a young veteran. I want to speak. I need help. PTSD therapy. I almost killed myself yesterday. Why won't anyone help me? The life of a veteran is more important ~~than~~ than a dilapidated church!!

Please fill out the contact information below:

Name: Robert Rojas  
Organization/Company (if any): Veteran  
Address: [REDACTED]  
City/State/Zip Code: Los Angeles, CA ~~40551~~ 90073  
Phone: [REDACTED] Email: [REDACTED]

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Text Message       Phone Call       All of the above

Mail       Email

2. I am one of the following:

Elected Official       General Public

Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

*not at this time*

4. Comments/feedback (continue on other side, if needed):

*Can we have meetings with no time limits on our views. 30 seconds is not enough,*

Name: REX Kern Please fill out the contact information below:

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: Marina Del Rey CA 90292

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

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Text Message

Phone Call

All of the above

Mail

Email

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Elected Official

General Public

Veteran

Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*Kto*

UCLA Daily Bruin

4. Comments/feedback (continue on other side, if needed):

Contact information of Vince Cane and Cynthia from HOK.

Please fill out the contact information below:

Name:

Sierra deSouza

Organization/Company (if any):

UCLA Daily Bruin Reporter

Address:

[Redacted]

City/State/Zip Code:

Glendale, CA 91201

Phone:

[Redacted]

Email:

[Redacted]



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  All of the above  
 Mail     
  Email

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  General Public  
 Veteran     
  Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*Fisher House - ?*

4. Comments/feedback (continue on other side, if needed):

*WHAT IS THE STATUS OF  
THE UCLA BASEBALL FIELD,  
PARKING LOTS NEAR POST OFFICE,  
BRENTWOOD SCHOOL + DOG PARK. ??*

Please fill out the contact information below:

Name:

*Scott Schaffer*

Organization/Company (if any):

Address:

City/State/Zip Code:

Phone:

Email:

*↓  
please  
response?*

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 Mail       Email

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- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

4. Comments/feedback (continue on other side, if needed):

The Campus Barber - the freedom Barber talks to these folks everyday 700 haircuts a month. Trying to do good things - He would like to offer his help to communicate w/ the Veterans - Insight - from his point of view they are more forthcoming w/ him.

Please fill out the contact information below:

Name: Dreamer  
Organization/Company (if any): Trailer - Freedom  
Address: \_\_\_\_\_  
City/State/Zip Code: \_\_\_\_\_  
Phone: [REDACTED] Email: \_\_\_\_\_

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3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

In working for CM Bonin, several community groups are vocalizing interest in veteran home business, etc.

4. Comments/feedback (continue on other side, if needed):

• would be helpful to have power point & other handouts online for scoping purposes - timelines future meetings, etc. also helpful for greater community reach & input

Please fill out the contact information below:

Name: Sharon Shapiro

Organization/Company (if any): Councilman Mike Bonin

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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Text Message

Phone Call

All of the above

Mail

Email

2. I am one of the following:

Elected Official

General Public

Veteran

Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

Westside Breakers  
FC Los Angeles Soccer Clubs

4. Comments/feedback (continue on other side, if needed):

We are willing to discuss ways to help veterans with ~~the~~ recreational opportunities.

Please fill out the contact information below:

Name:

Mike Page

Organization/Company (if any):

Westside Breakers + FC Los Angeles Soccer Clubs

Address:

City/State/Zip Code:

Pacific Palisades, CA 90272

Phone:

Email:

# Urban Master Plan Contractor Community Kick Off

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4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: Carolina M. Barrie

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: Pacific Palisades, Ca. 90272

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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1. What is your preferred method of contact?

- Text Message       Phone Call       All of the above  
 Mail       Email
- 213-505-7742*

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media
- CHIEF OF STAFF*  
*CM KORETZ*  
*SDS*

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*Want to be engaged and involved on behalf of Councilman / city of LA. Will form committee to help w/ outreach and Vet needs.*

4. Comments/feedback (continue on other side, if needed):

*Presentation - well done. Restore Chapel first, will show good faith (no pun intended)*  
*Listening to Vets is Key.*

*\*Please get Mr. Frank Station a new wheelchair.*

Please fill out the contact information below:

Name: JOAN PELICO

Organization/Company (if any): CDS TO CM KORETZ

Address: [REDACTED]

City/State/Zip Code: L.A. CA

Phone: [REDACTED] Email: [REDACTED]



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 Veteran                       Media

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*Veterans Preservation Corps*

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: *Timothy John Duffy*

Organization/Company (if any): *Preservation ARTS*

Address: *[Redacted]*

City/State/Zip Code: *Los Angeles, CA 90034*

Phone: *[Redacted]* Email: *[Redacted]*

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LA Veterans Collaborative - USC facilitated  
211 LA County - 24/7 information & referral non profit  
City of LA Mayor's Advisory Council

4. Comments/feedback (continue on other side, if needed):

Outreach & communication for engagement needs to be robust! I found out about this last minute - nothing circulated by general/regular notification channels to community

Please fill out the contact information below:

Name: Maribel Marin

Organization/Company (if any): 211 LA County

Address: [REDACTED]

City/State/Zip Code: San Gabriel CA 91776

Phone: [REDACTED] Email: [REDACTED]

# Urban Master Plan Contractor Community Kick Off

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Veterans Service Org. - LOCAL & STATE  
Community Grp - Hollywood, W LA, Culver City, etc  
VA Group - Patient, VSO, Other  
AL., Amvets, DAV, VFW

4. Comments/feedback (continue on other side, if needed):

Fix problems & begin finding how it can be done soon

Please fill out the contact information below:

Name: Elizabeth Shaddix

Organization/Company (if any): 40/8 - Calif VAHS Director

Address: [REDACTED]

City/State/Zip Code: LA, CA 90004

Phone: [REDACTED] Email: [REDACTED]

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Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*V.S.C. VETERANS COLLABORATIVE*

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name:

*Herschel Cosby*

Organization/Company (if any):

*WLA DOMICILIARY SFC*

Address:

City/State/Zip Code:

*Los Angeles, CA 90073*

Phone:

Email:

# Urban Master Plan Contractor Community Kick Off

## COMMENTS

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1. What is your preferred method of contact?

- Text Message       Phone Call       All of the above  
 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

4. Comments/feedback (continue on other side, if needed):

Information concerning Townhall meetings  
should be presented much sooner.  
Time, Date and place

Please fill out the contact information below:

Name: CAROLYN T. WILLIAMS

Organization/Company (if any): Dept of Veterans Affairs WLA VA

Address: [REDACTED]

City/State/Zip Code: L.A. CA. 90073

Phone: [REDACTED] Email: [REDACTED]



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1. What is your preferred method of contact?

- Text Message       Phone Call       All of the above  
 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran *Staff*       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*Community members + Rep Ted Lieu's constituents*

4. Comments/feedback (continue on other side, if needed):

Name: Lisa Pinto Please fill out the contact information below:

Organization/Company (if any): Rep. Ted Lieu

Address: [REDACTED]

City/State/Zip Code: Los Angeles

Phone: [REDACTED] Email: [REDACTED]

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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

*Yes!*  
AMERICAN Legion  
FLEET RESERVE ASSN  
L.A. NATIONAL CEMETERY

*DOB - 896R  
NAVY LEAGUE*

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: ERNEST S. COWELL

Organization/Company (if any): Alto Post 283

Address: [REDACTED]

City/State/Zip Code: MARINA DEL REY, CA, 90292-7212

Phone: [REDACTED] Email: [REDACTED]

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Text Message

Phone Call

All of the above

Mail

Email

2. I am one of the following:

Elected Official

General Public

Veteran

Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

AMVETS, VVA

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: LARRY WILLIAMS

Organization/Company (if any): NEW DIRECTIONS

Address: [REDACTED]

City/State/Zip Code: 90066

Phone: [REDACTED] Email: [REDACTED]

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2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

VAREP  
Veteran Association Real Estate Professionals

4. Comments/feedback (continue on other side, if needed):

Ready to Engage

Please fill out the contact information below:

Name: T. Duwon Glenn

Organization/Company (if any): U.S. Bank + VAREP

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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2. I am one of the following:

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 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*No*

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: FREDERICK MALCOLM

Organization/Company (if any): VET

Address: [REDACTED]

City/State/Zip Code: \_\_\_\_\_

Phone: [REDACTED] Email: [REDACTED]

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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

UNITED NATIONS ASSOCIATIONS - BEVERLY HILLS CHAPTER

4. Comments/feedback (continue on other side, if needed):

WE WERE ONLY NOTIFIED 5 DAYS PRIOR  
TO THIS MTG. (UNACCEPTABLE)  
WE ARE WATCHING VERY CLOSELY. PLEASE MAKE  
US PROUD.

Please fill out the contact information below:

Name: Richard Davis

Organization/Company (if any): UNITED NATIONS ASSOC BEVERLY HILLS

Address: [REDACTED]

City/State/Zip Code: LOS ANGELES CA 90049

Phone: [REDACTED] Email: [REDACTED]

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 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

AM VET Post II Culver City  
DAV

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: SALVATORE GRAMMATICO  
Organization/Company (if any): AM VET Post II  
Address: [REDACTED]  
City/State/Zip Code: Culver City Ca 90230  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_



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- Text Message       Phone Call       All of the above  
 Mail       Email

2. I am one of the following:

- Elected Official       General Public       VA employee  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

4. Comments/feedback (continue on other side, if needed):

- please provide pens along with comment sheets for those who don't have them... but do have comments
- More marketing in the future - seemed like lots of stakeholders had not heard of event

Please fill out the contact information below: **UNTIL LAST MINUTE**

Name: \_\_\_\_\_

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

Westside Breakers Soccer Club  
F.C.L.A. Soccer Club

4. Comments/feedback (continue on other side, if needed):

We have leased Macarthur Field for our non-profit soccer organization for 14+ years. We would like to be included in the planning process and offer any help possible.

Please fill out the contact information below:

Name: Gary Clouse  
Organization/Company (if any): Westside Breakers Soccer Club  
Address: [REDACTED]  
City/State/Zip Code: Los Angeles 90045  
Phone: [REDACTED] Email: [REDACTED]

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Phone Call

All of the above

Mail

Email

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Elected Official

General Public

Veteran

Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name: Wally Lofty

Organization/Company (if any): DAV

Address: [REDACTED]

City/State/Zip Code: LA / CA 90073

Phone: [REDACTED] Email: [REDACTED]



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- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

Anka Behavioral Health

4. Comments/feedback (continue on other side, if needed):

Significant issues need to be addressed to meet the housing, medical and psychological needs of the veterans represented in this area.

Please fill out the contact information below:

Name: Don Windham

Organization/Company (if any): Anka Bhi. Org

Address: [REDACTED]

City/State/Zip Code: \_\_\_\_\_

Phone: [REDACTED] Email: [REDACTED]



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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*yes, I'm the supervisor of the Disabled American Veterans.*

4. Comments/feedback (continue on other side, if needed):

*I think this was a good beginning.*

Please fill out the contact information below:

Name: Thomas Wendel  
 Organization/Company (if any): Disabled American Veterans  
 Address: [REDACTED]  
 City/State/Zip Code: Los Angeles, CA 90024  
 Phone: [REDACTED] Email: [REDACTED]



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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

4. Comments/feedback (continue on other side, if needed):

when addressing homeless vets its important to prioritize those who are chronically homeless and most vulnerable & provide permanent supportive housing.

Please fill out the contact information below:

Name: \_\_\_\_\_

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

*Brentwood News, a local paper.*

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*As editor and publisher of the Brentwood News, I've been covering local VA issues for decades. Though I don't belong to any particular groups, I've talked to almost everyone involved and understand the different positions.*

4. Comments/feedback (continue on other side, if needed):

*I think there are a lot of compromises and tradeoffs that can be achieved that will be of the "win-win" variety. Everyone can come out ahead here. I applaud the new direction and wish you luck. I would love to help if you would find that helpful. I hope*

Name: Jeff Hall Please fill out the contact information below: *you will call me.*

Organization/Company (if any): Brentwood News

Address: \_\_\_\_\_

City/State/Zip Code: 90049

Phone: [REDACTED] Email: [REDACTED]

# Urban Master Plan Contractor Community Kick Off

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- Text Message       Phone Call       All of the above  
 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

YES, DISABLED AMERICAN VETERANS, DEPARTMENT OF CALIFORNIA  
LEGISLATIVE DIRECTOR.

4. Comments/feedback (continue on other side, if needed):

AS VINCE KRANE INDICATED FUTURE TOWN HALLS TO BE OF A MORE  
FOCUSED GROUP BASED.

Please fill out the contact information below:

Name: RICHARD A. VALDEZ

Organization/Company (if any): DISABLED AMERICAN VETERANS

Address: [REDACTED]

City/State/Zip Code: HIGHLAND, CA 92346

Phone: [REDACTED] Email: [REDACTED]

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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

DAV - Chapter 13, Camp Kearney Van Nuys  
(Serving and protecting Veterans for 91 years)

Valley Forge Director

OLG Seg - Old Granada Hills Residents Group - Granada Hills South  
Neighborhood Council

4. Comments/feedback (continue on other side, if needed):

Approach the Master Plan with out preconceived notions -  
Do your own research -  
IMMEDIATE ACTIONS - - -  
Interim - Actions - - -  
Long term - Actions - - -

Please fill out the contact information below:

Name: ERIN HILG

Organization/Company (if any): DAV Chapter 13 Van Nuys EPS

Address: [REDACTED]

City/State/Zip Code: NOVATO HILLS, CA 91345

Phone: [REDACTED] Email: [REDACTED]

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Phone Call

All of the above

Mail

Email

2. I am one of the following:

Elected Official

General Public

Veteran

Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*Calif* *American GI Forum; EHA - American Legion Adjutant;*  
*Disabled Veterans Business Enterprises*  
*Advisory Council; National Education Advocacy*  
*and Training*

4. Comments/feedback (continue on other side, if needed):

Please fill out the contact information below:

Name:

*Howard Hernandez*

Organization/Company (if any):

*AGIF; NEAT*

Address:

[Redacted]

City/State/Zip Code:

*Mirabello, CA 90640*

Phone:

[Redacted]

Email:

[Redacted]

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1. What is your preferred method of contact?

- Text Message *OR*  Phone Call *OR*  All of the above  
 Mail  Email

2. I am one of the following:

- ~~Elected Official~~ <sup>APPOINTED</sup>  General Public  WIFE / FULL-TIME CAREGIVER TO  
 VETERAN AFFAIRS COMMISSION  Media  300% S/C DISABLED VETERAN  
 Veteran  Media  ASSOC. OF VIETNAM VETERANS OF AMERICA - SA BAY LIAISON

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

- 1) CITY OF HAWTHORNE VETERANS AFFAIRS COMMISSION  
~~2) NUMEROUS ONLINE GROUPS FOR VETERAN CAREGIVERS~~  
 3) ASSOC. OF VIETNAM VETERANS OF AMERICA SPOUSES

4. Comments/feedback (continue on other side, if needed):

A. THERE SHOULD BE AN ON-SITE TRAINING FACILITY FOR SERVICE DOGS - USE FORMER MWD TRAINERS/HANDERS WORKING WITH CERTIFIED SERVICE DOG TRAINERS TO TRAIN DOGS FOR MOBILITY, MEDICAL ALERT, PTSD, ETC. - USE LONG-TERM RESIDENTS TO SOCIALIZE THE DOGS, ETC. WHICH WILL ENHANCE THE VETERANS' RECOVERY AS WELL AS TEACH THEM A TRADE. FULLY TRAINED/CERTIFIED →

Please fill out the contact information below:

Name: KYLE ORLEMANN  
 Organization/Company (if any): HAWTHORNE VETERANS AFFAIRS COMMISSION, AVVA  
 Address: [REDACTED]  
 City/State/Zip Code: HAWTHORNE, CA, 90250  
 Phone: [REDACTED] Email: [REDACTED]

SERVICE DOGS CAN THEN BE PLACED WITH VETERANS BEING TREATED ON THIS CAMPUS. THIS WILL ELIMINATE THE CURRENT PROBLEMS WITH @ 5 YEAR WAIT LISTS TO GET A SERVICE DOG, AND ENHANCE QUALITY CONTROL OF THE DOGS AND THEIR <sup>TRAINING</sup> VETERAN HANDLER TEAM BUILDING. THIS WOULD ALSO ~~FACILITATE~~ <sup>FACILITATE</sup> RESEARCH ON THE HUGE BENEFITS OF MATCHING DISABLED VETS W/ SERVICE DOGS -

BRING THIS WHOLE PROCESS ON-CAMPUS

B. THERE IS A NEED FOR A CENTER WHERE "VA #101" WOULD BE TAUGHT. MANY <sup>CIVILIAN</sup> SPOUSES, PARENTS, SIBLINGS, ETC. COME HERE FOR THE FIRST TIME WITH NO KNOWLEDGE WHATSOEVER OF THE MILITARY OR THE VA SYSTEM. IT IS INTIMIDATING, AND IT TAKES YEARS TO LEARN WITHOUT GUIDANCE; IN THE MEANTIME, THEIR VETERAN GOES WITHOUT NEEDED SERVICES BECAUSE OF IGNORANCE ON THEIR CAREGIVERS' PART. THE FAMILY MEMBERS MUST BECOME PART OF THE CARE TEAM! THAT WILL ENHANCE FAMILY RELATIONSHIPS & DECREASE SUICIDE & HOMELESSNESS. A FAMILY CENTER, STAFFED BY EXPERIENCED PEOPLE WHO SPEAK "CIVILIAN" WOULD TRULY HELP TO EDUCATE THOSE OF US WHO CARE FOR OUR VETS, BUT HAVE NO KNOWLEDGE OF THIS SYSTEM. TEACH US!

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 Mail       Email

2. I am one of the following:

- Elected Official       General Public  
 Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?  
If so, which one(s)?

Yes

4. Comments/feedback (continue on other side, if needed):

Women too  
vet  
Recognition

focus on needs of women veterans  
women focus facilities away from  
men.

Please fill out the contact information below:

Name: Judy Leonard

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: Making Del Rey

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Neglected

1000s

Woman focus facilities

Cramped.

no extra space

Woman vet advisor on master plan

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Brentwood BID  
 Brother is 6 year Navy Vet  
 We spend a lot of time at the VA  
 Brother has mental + physical disabilities

4. Comments/feedback (continue on other side, if needed):

Even though our veterans have been harshly neglected, we hope the VA planners and officials will be understanding of and respectful of the 50+ year history the VA has had with the surrounding community, and that provisions can be incorporated to enable us to keep our parking lot (270+ cars) as our business district which serves the larger community will collapse. Veterans are my first concern. see #3 above. one more idea for your meetings: separate →

Please fill out the contact information below:

Name: Marcie Poler Swartz  
 Organization/Company (if any): Barrington Pl. Group LLC  
 Address: [REDACTED]  
 City/State/Zip Code: Los Angeles, CA  
 Phone: [REDACTED]      Email: [REDACTED]

The meetings for the community. They are so hurt and angry (the vets) (justifiably so) but we did not feel comfortable speaking in the face of their pain.

Best,

Maurice P. Sandy



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6/23/15

(Not for public posting.)

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 Veteran                       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

*- Please also review the San Vicente Scenic Corridor Design Review for compatibility considerations.*

4. Comments/feedback (continue on other side, if needed)

*Have previously participated on the <sup>two</sup> master planning and CARES planning processes as a community leader and Chair of the Brentwood Community Council. Please review the most recent WLA VA master plan that was developed with veteran and community input. Important mitigation measures were identified.*

Please fill out the contact information below:

Name: Flora Gil Krisiloff

Organization/Company (if any): community member

Address: [REDACTED]

City/State/Zip Code: Los Angeles, CA 90049

Phone: [REDACTED] Email: [REDACTED]

*Thank you for this transparent and inclusive process!!*



HELP. HOUSE. HEAL.

# West Los Angeles VA Master Plan

## COMMENTS

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1. What is your preferred method of contact?

- Text Message       Phone Call       All of the above
- Mail       Email

2. I am one of the following:

- Elected Official       General Public
- Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)? NO

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

In house Re-Careering Program for Veterans and homeless Vets. New trades that are in demand in the IT Field. Also, resources or transitional apartments that have some income, but stuck beaws of the red tape not qualifying for HUDVASH or RAPID REHOUSING. I am the guy stuck in the middle. Currently homeless and some of us just need a leg up.

Please fill out the contact information below:

Name: David Bustos

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: Cudahy, CA 90201

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Veterans Homeless Town Hall Co-  
Hosted by the Honorable Hilda  
Solis -8/20/15**

El Monte Community Center 3130 N Tyler Ave. El  
Monte, CA 91731



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- General Public
- Veteran
- Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process?

If so, which one(s): *Veterans of Foreign Wars (VFW), Team RWB, The Mission Continues, IAVA, Veterans in Film & Television, Am Legion Post 631, Paralyzed Veterans of America,*

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

*Housing for female veterans w/ male children over 12, LGBT Veterans community center, Fitness Center for all veterans, regardless of their limitations, pool computer center, job center to help veterans become computer competent, job ready, Wi-Fi available throughout the campus, garden/nature center/park, holistic classes for management of physical, emotional, & spiritual well-being, 1-2 night bed 4 veterans that are traveling thru area/here for appointments, housing for veterans who are battling addiction/substance or alcohol abuse*

Please fill out the contact information below:

Name: Tracey L. Cooper-Harris

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: Los Angeles / CA / 90041

Phone: \_\_\_\_\_ Email: \_\_\_\_\_



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- Mail       Email

2. I am one of the following:

- Elected Official       General Public
- Veteran       Media

Mental Health.

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

Non profit CMHC California Mental Health Connection

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

- 1- the importance of connect to appropriate services
- 2- My step father is a veteran; we will provide mental health services in the San Gabriel area to Veterans in need.
- 3- We will donate windows, doors & things for Veterans homes.

Please fill out the contact information below:

Name: Elisa K. Jimenez

Organization/Company (if any): California Mental Health Connection

Address: [Redacted]

City/State/Zip Code: Baldwin Park CA 91706

Phone: [Redacted] Email: [Redacted]



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- General Public
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- Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

AMERICAN Legion Post 631 L.A

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing?. What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

1-2 + 3 Bedroom housing "FOR VETERANS"  
 MAKE OR FEMALE  
 A REAL TRAUMA CENTER FOR MST  
 Male or Female!! SETTLE CLAIMS  
 We were NOT SICK when we RAISED our hands!

Please fill out the contact information below:

Name: RUTH HARRIS

Organization/Company (if any): L.A. Womens Post 631

Address: [REDACTED]

City/State/Zip Code: Inglewood, CA 90305

Phone: [REDACTED] Email: [REDACTED]



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3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

Amerk Legion 631

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

CAN THE VA ALLOW THE MONIES FOR VETERANS FOR GRANTS TO BE USED BY VET/CIVILIAN TO ASSIST VETERANS ON THE VA PROPERTY IN VARIOUS WAYS.

Please fill out the contact information below:

Name: Jeffalyn Giles

Organization/Company (if any): Amerk LEGION

Address: [REDACTED]

City/State/Zip Code: LA CA 90043

Phone: [REDACTED] Email: [REDACTED]



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2. I am one of the following:

- Elected Official       General Public
- Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s): AMERICAN LEGION

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

HOW IS H.O.K. GOING TO SUPPORT THE BUILD'G OF/ON VA PROPERTY FOR US/VETS EFFECTIVELY IF THERE IS NO DISCLOSURE OF FINANCES, WHEN THE V.A. SETTLED WITH THE COURT. IT'S NO FULL DISCLOSURE? WHEN PROBLEMS OCCUR, HOW/WHEN WILL H.O.K. SUPPORT BLDG MATTERS AFTER <sup>STRUCTURAL</sup> COMPLETION

Please fill out the contact information below:

Name: JEFFALYN GILES

Organization/Company (if any): Amer Legion

Address: [REDACTED]

City/State/Zip Code: Los Angeles CA 90043

Phone: [REDACTED] Email: [REDACTED]



HELP. HOUSE. HEAL.

# West Los Angeles VA Master Plan

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- Mail       Email

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- Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?:

*would love to volunteer*

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing?. What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

Please fill out the contact information below:

Name: Martha C. Leone

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_



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*I believe they should have at least a 1 bedroom unit instead of small studios.*

*Have a swimming pool, and store.*

Please fill out the contact information below:

Name: Rossana Sierra

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: Long Beach CA 90810

Phone: \_\_\_\_\_ Email: \_\_\_\_\_



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- Elected Official
- General Public
- Veteran
- Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?:

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

Chapel: City wide competition to submit remodeling ideas (Engineers & architecture firms.) (Pro Bono only) Let's vote on the one they like the most. Thanks

Please fill out the contact information below:

Name: Alex Sheehy

Organization/Company (if any): VOAVA & Women's Pt Board

Address: \_\_\_\_\_

City/State/Zip Code: Santa Monica, CA

Phone: [REDACTED] Email: [REDACTED]



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4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

I believe there is need for temporary medical board and care for assisting placement-housing needs that would teach veterans about their diagnosis, how to fill med planners, stay connected to care and learn skills to achieve least restrictive housing environment. This should be a transitional program on WLA campus.

Please fill out the contact information below:

Name: Pamela Harris

Organization/Company (if any): Mar Vista Neighborhood Association

Address: [REDACTED]

City/State/Zip Code: Los Angeles, CA 90066

Phone: [REDACTED] Email: \_\_\_\_\_



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- Text Message
- Mail
- Phone Call
- Email
- All of the above

2. I am one of the following:

- Elected Official
- Veteran
- General Public
- Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?:

YES, Womens Veterans

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing?. What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

500 More security in the lobby of to discourage female Vets from being harrassed.

Please fill out the contact information below:

Name: NIA

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_



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2. I am one of the following:

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- General Public
- Veteran
- Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s):

Yes Military women in need  
~~Dees~~ Vets90511

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

Female Housing (Non-Treatment)

Please fill out the contact information below:

Name: \_\_\_\_\_

Organization/Company (if any): \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_



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2. I am one of the following:

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3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?:

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

MWR, a real gym, beauty salon,  
~~restaurant~~, small grocery store,  
 restaurant, Swimming pool  
 fresh veggies and fruit

Please fill out the contact information below:

Name: Rebecca Boyd

Organization/Company (if any): Domiciliary

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: [REDACTED] Email: [REDACTED]



HELP. HOUSE. HEAL.

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Want a restaurant in Building 13 \*  
 MWR, Small food store → <sup>fresh</sup> veggie, fruits,  
 Swimming pool, building gym, bus services  
 off campus, regular shuttle

Please fill out the contact information below:

Name: Lidia Nahuel

Organization/Company (if any): Veterans Resources Corps

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Phone: [REDACTED] Email: \_\_\_\_\_



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# West Los Angeles VA Master Plan

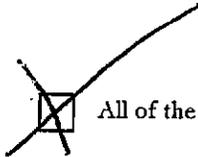
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Text Message

Phone Call



All of the above

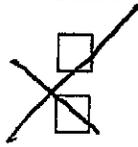
Mail

Email

2. I am one of the following:

Elected Official

General Public



Veteran

Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?:

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

WE NEED AN OLYMPIC SIZE SWIMMING POOL SO ALL OF OUR INJURED VETS CAN HAVE QUALITY PHYSICAL THERAPY

Please fill out the contact information below:

Name: KAREN GOATFELLOW

Organization/Company (if any): LA VETS

Address: [REDACTED]

City/State/Zip Code: LOS ANGELES, CA 90073

Phone: [REDACTED] Email: [REDACTED]



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2. I am one of the following:

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3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)? *NO*

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

*MORE OPPORTUNITIES FOR HOUSING, TEMPORARY HOUSING AND SERVICES, NAVY CREDIT UNION + SIMILAR VETERAN SPECIFIC RESOURCES AVAILABLE ALL IN ONE PLACE*

Please fill out the contact information below:

Name: VICTORIA PAISLEY BROWN

Organization/Company (if any): VETSOURCE

Address: [REDACTED]

City/State/Zip Code: LA, CA 90073

Phone: [REDACTED] Email: [REDACTED]



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- Veteran       Media

3. Do you participate in any community groups, veterans service organizations, non-profits that should be engaged in this process? If so, which one(s)?

Yes. Volunteers of America (Program manager)  
Ride 2 Recovery

4. We want to hear from you. Please share your comments and ideas for the Master Plan. What needs would you like considered in plans for new housing? What services and amenities for Veterans would you like to see incorporated? What needs to be improved? What will make this property an even more welcoming and supportive place for our Veterans in the future? (continue on other side, if needed):

I would like to see:

- 1) Designated building for female vets for PTSD, MST, DV, CAR. Vets <sup>Housing & shelters</sup> PTSD
- 2) Out of the Box therapy approaches for MST, DV!!  
Call me I have a few ideas
- 3) A lot of Adventure therapy as ~~the~~ Alternative holistic treatments.

Please fill out the contact information below:

Name: Krishna America Flores ~~XXXXXX~~

Organization/Company (if any): Volunteers of America B Veteran

Address: [REDACTED]

City/State/Zip Code: Sylmar CA 91342

Phone: \_\_\_\_\_ Email: [REDACTED]

## GLA VA HCS Women Veteran Patient Advisory Council Health Services/Programs Survey

YES NO

1. Better GLA VA Campus Safety with better security, call boxes, lighting and stopping the abuse toward Women Veterans throughout the campus.

123 Yes, 6 No, 2 NR (94% Yes)

2. More Veteran Primary Care Physicians in the Women's Clinic, Clinicians, Nurses, PT, OT, Social Workers and staff. Better Continuity of Care having same Primary Care Physician instead of a new doctor each visit.

118 yes, 8 No, 5 NR (90% Yes)

3. Larger Clinic with better equipment, more/better staff, more programs and services for Women Veterans. OB/GYN at all Women's Clinics.

125 Yes, 4 No, 2 NR (95% Yes)

4. More well-trained Veteran centered Mental Health Care professionals who are better equipped to address specific needs to Women Veterans.

120 Yes, 7 No, 4 NR (92% Yes)

5. Retraining of all GLA VA Hospital/Campus staff on quality care and appropriate treatment specific to Women Veteran related issues.

120 Yes, 7 No, 4 NR (92% Yes)

6. Separate Women's Clinic and Women's Facilities with a separate entrance directly to the Women's Clinic now.

101 Yes, 25 No, 5 NR (77% Yes)

Original Health Care Survey Questions  
From the GLA VA HCS Women Veteran Patient Population  
Gathered by the GLA VA HCS, WOVPAC  
From May 2015 to August 2015.

1. More Primary Care Physicians
2. Better understanding of issues affecting Women Veterans
3. Mental Health complete overhaul
4. Replace all corrupt staff
5. House Homeless Women Veterans
6. Veteran Benefits
7. Veteran Doctors
8. Primary Care needs more awareness
9. Get better doctors
10. More awareness of events, activities and resources for Women Veterans with children
11. Entertainment which is inclusive for Women Veterans
12. Women exclusive buildings
13. Veterans with children facilities and family focused Activities.
14. Recreational Therapy specified for Women and children
15. Community Integration Services for Women
16. Shelters for families
17. Segregation of services on Inpatient Mental Health
18. Emergency housing
19. More programs for Women Veterans and families
20. Better clinics
21. Better doctors
22. More respect
23. Women Veteran specific substance abuse Outpatient Program
24. Land use Housing: Women Veterans, Men Veterans and Disabled
25. Writer's Workshop
26. Workout program
27. Emergency shelters (tents)
28. Housing for Women Veterans and Children
29. Valets
30. Fix Choice Programs

Original Health Care Survey Questions  
Cont.

31. Not enough doctors
32. More training regarding Women Veterans Healthcare
33. More Primary Care
34. Better Mental Health – Bad doctors
35. Safety – stop harassment by male Veterans
36. Wait times are too long.
37. Better communications with doctors.
38. QTC exams
39. Attending QTC exams w/o retaliation
40. Better info flow
41. Accessibility
42. Accountability
43. Tai Chi/exercise classes visible from main streets.
44. Photo poster in lab (2 bathrooms) on “How to collect a clean catch urine sample that is specific to Women’s anatomy.”
45. Shelves in the bathrooms for Women Veterans to place their purses.
46. More golf carts to pick up injured/disabled patients in the parking lot and bring them to the front door.
47. More Physical Therapists
48. Prenatal Care
49. Women’s Clinic should assign same physician to see high-risk patients. (enhanced continuity of care)
50. Women Program Manager needs to be a clinically trained Veteran Nurse.
51. Weight Watchers Program for Women Veterans and staff
52. Secure permanent location for clothing donated for Women Veterans with published days and times that area is opened.
53. More space in Women’s Clinic.
54. Free clothing room for Women Veterans
55. Transportation to and from medical center
56. Open door nearest to Women’s Clinic Entrance
57. More housing on GLA VA grounds specific to Women Veterans.
58. Cleanliness of facilities

Original Health Care Survey Questions  
Cont.

59. Disabled bathrooms: functioning toilets, locking stalls, equipped for closure by physically challenged Veterans.
60. Women's Health Program Manager: Women Veteran only
61. Women Veterans hair styling services
62. More appropriate Mental Health Care Services.
63. More Integrative Health
64. Animal Therapy
65. Women Specific entrance to Women's Clinic.
66. Safety – in and around hospital and grounds.
67. More/better qualified Primary Care Physicians.
68. DOD Background checks of all personnel living, working and receiving Housing Vouchers.
69. More Services: PTSD, MST, Spine Injury, Mental Health, Cardiac care, Cancer, and TBI.
70. Empathy training for all doctors and staff.
71. There is a large disconnect with communication between staff and Veterans.
72. Continuity of Care
73. Same Primary Care physician
74. Advance notice if being treated by a male physician. No more surprise treatments.
75. All programs/personnel must be highly vetted before being allowed to go near Veterans.
76. No more Patient Robocalls or emails sent through the VA Hospital to send Veterans to Non-profits, or local personnel who abuse/exploit Veterans.
77. No more hourly bed checks at the Domiciliary, Haven or Exodus. It is against the law, harmful to regenerative cellular health, harmful to trauma victims and oppressive to some of our most Vulnerable Veterans.
78. Ask men to wait out in the lobby area for Women Veteran Patients unless they are Caregivers.
79. Women Veteran Social Workers, staff, doctors etc....
80. Full-time OBGYN on staff in the Women's Clinic

Original Health Care Survey Questions  
Cont.

81. Better privacy training and Women Veteran specific needs including Pharmacy, PACCC, blood and x-ray/MRI.
82. Learn how to catheterize Women Veterans.
83. Better urgent care and ER care for Women Veterans.
84. All types of Training/Educational programs for Veterans.
85. Permanent list of frequent offenders and banning from all Veterans Administration Facilities.
86. Change qualifications for HUD/VASH
87. Change definition of housing for HUD/VASH.
88. Homelessness is a symptom of a greater problem.
89. Recognize that not everyone has substance abuse or mental health issues.
90. Better Prosthetics Department with full-time prosthetics personnel.

Urban Master Plan Design Survey Questions  
From the GLA VA HCS Women Veteran Patient Population  
Gathered by the GLA VA HCS, WOVPAC  
From May 2015 to August 2015.

1. Immediate Temporary Housing
2. Family Housing
3. Single units
4. Home Ownership
5. Separate entrances for Women Veterans and men Veterans.
6. Emergency Call Boxes campus wide. Security checkpoints at entrances.
7. Better lighting
8. Safe areas for Women Veterans for entertainment/education.
9. Grocery store on campus/Shopping on campus.
10. Military Credit Unions on campus e.g. Navy Federal
11. Food Court areas with nutritious food.
12. Education/Training for Veterans including art and science.
13. Entrepreneurship
14. Legal Clinics and legal services the same as the hospital format.
15. Training for Paralegals
16. Fix traffic around GLA VA. Limit gate access from surrounding neighborhoods.
17. Remove school buses from VA grounds
18. Gym with ozonation and salinization unit in the pool.
19. Haven Domiciliary, Exodus should be made to shut down on every campus.
20. Library
21. Emergency Phone towers with camera and panic button
22. Outside water fountain feature on campus.
23. Outdoor weight room.
24. Secure VA 24-7.
25. Accessibility throughout campus
26. Easier ascents and descents for Veterans with physical challenges.
27. Repair/replace broken sidewalks/railings and sloping roads/sidewalks.
28. Repair/replace broken disabled bathrooms, toilets, stalls, doors and sinks.
29. More grab bars on the walls
30. Clean/repair indoor/outdoor handrails on an on-going basis.

Urban Master Plan Design Survey Questions  
Cont.

31. Create smoother transition plates: smoother and safer for easier/safer/smooth transition so that Veterans don't launch out of their wheelchairs through the doorways either propelling forward or backward.
32. Separate work out facilities for Women Veterans from Men Veterans/men staff.
33. No observation decks above or around pool, basketball, racquet ball or gym areas.



	yes	no	no respons	yes+no	maybe
Health Services					
1. campus safety	123	6	2		
2. more providers and staff	118	8	5		
3. larger clinic with better equipment	125	4	2		
4. MH professionals	120	7	4		
5. Retraining staff	120	7	4		1
6. Separate entrance	101	25	5		
Urban Master plan survey					
1. better safety/training	125	6			
2. more equipment	118	12	1		
3. safe housing	129	2			
4. accessibility	124	6	1		
5. women zones	120	8	3		
6. gym	122	3	5		1

One month sample (targeted n=450-470)

Cafeteria or front entrance (public area)

Asked 135 to complete, 131 completed (98% response)

## GLA VA HCS Women Veteran Patient Advisory Council Urban Master Plan Survey

YES    NO

1. Better Safety/training throughout the GLA VA Campus complete with more Women Veteran Police/Security. Security towers, better lighting, better-trained Security/Police on specific Women Veteran issues. Better protection of Women Veterans, Disabled Veterans, Vulnerable Veteran populations and staff in or around the campus. DOD Background checks for anyone living or working on the GLA VA Campus.

125 Yes, 6 No (95% Yes)

2. Separate Larger Women Specific Medical facilities/Programs and entrances throughout the campus. Better equipment, more/better trained staff, more programs and services. OB/GYN facilities, Prenatal Care, Labor and Delivery.

118 Yes, 12 No, 1 NR (90% Yes)

3. Safe Housing now for Homeless Women Veterans, Disabled Veterans and Vulnerable Veteran populations on the GLA VA Campus. Women Veteran specific housing areas and housing ownership on GLA VA campus grounds.

129 Yes, 2 No (98% Yes)

4. Accessibility throughout the entire GLA VA Campus smooth sidewalks, curbs, entrances, egresses, easier transitions on ascents and descending areas. Smooth transition threshold plates for safer transitions between doorways. Larger doorway openings.

124 Yes, 6 No, 1 NR (95% Yes)

5. Women Veteran specific zones for safety, recreation and relaxation GLA VA Campus wide.

120 Yes, 8 No, 3 NR (92% Yes)

6. Gym 5 am open to 9 pm close with separation of Women and Men Veterans weight lifting, cross-fit training and Jacuzzi/Steam/Sauna in locker rooms. Co-ed basketball Courts, Pool, Racquetball Courts with varying hours of use for Women and Men availability. No observation decks.

122 Yes, 3 No, 5 NR, 1 Yes+No (93% Yes)



Vets Advocacy

# **SURVEY DATA**

October 6, 2015

# 1064

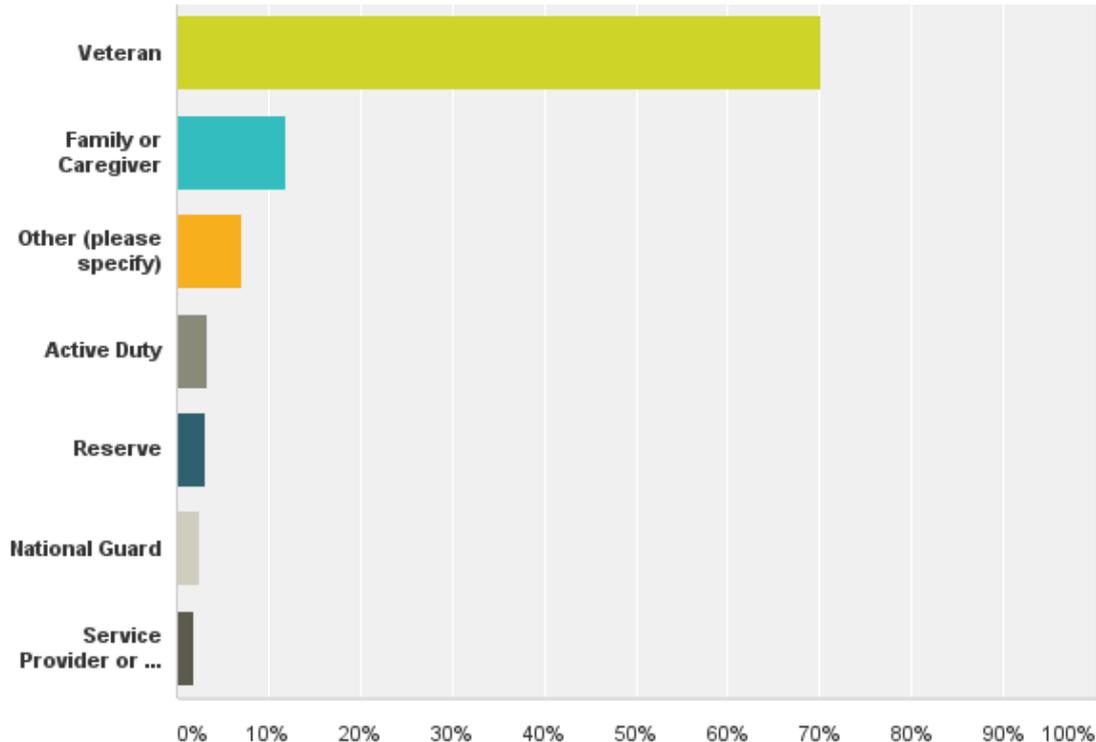
Total Responses

Date Created: Tuesday, September 08, 2015

Complete Responses: 935

# Q1: Please indicate your primary affiliation to the Military Veteran community:

Answered: 1,060 Skipped: 4



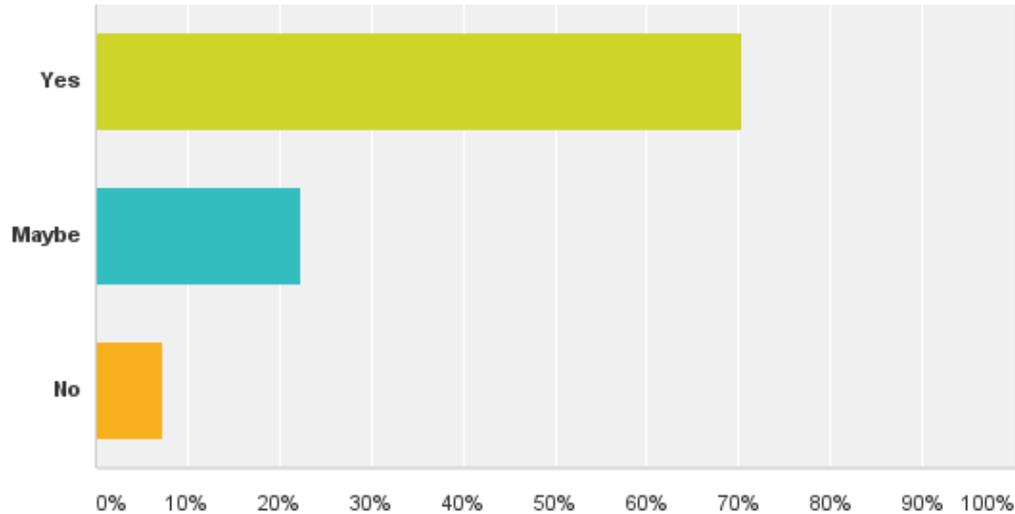
# Q1: Please indicate your primary affiliation to the Military Veteran community:

Answered: 1,060 Skipped: 4

Answer Choices	Responses
Veteran	70.19% 744
Family or Caregiver	11.89% 126
Other (please specify)	7.17% 76
Active Duty	3.30% 35
Reserve	3.11% 33
National Guard	2.45% 26
Service Provider or VA Staff	1.89% 20
<b>Total</b>	<b>1,060</b>

## Q2: Do you think Veterans would like living in a neighborhood on a VA campus designed as a vibrant Veteran community?

Answered: 1,052 Skipped: 12



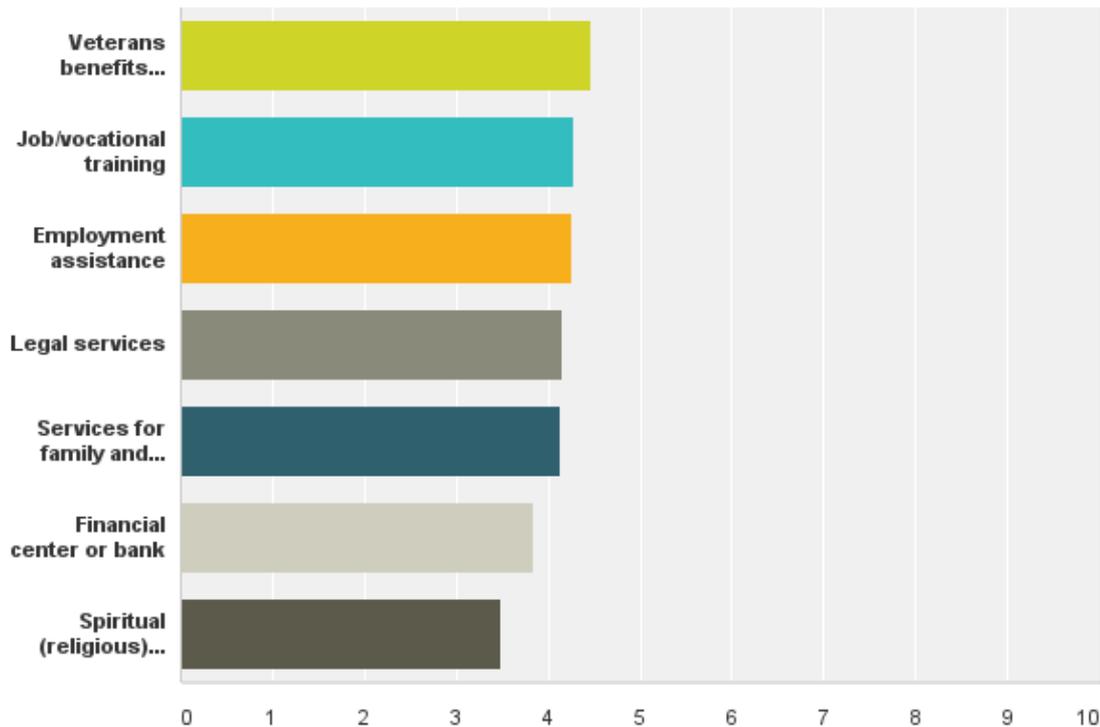
## Q2: Do you think Veterans would like living in a neighborhood on a VA campus designed as a vibrant Veteran community?

Answered: 1,052 Skipped: 12

Answer Choices	Responses
Yes	70.44% 741
Maybe	22.24% 234
No	7.32% 77
<b>Total</b>	<b>1,052</b>

# Q3: How likely would Veterans be to use the following services if hosted on a VA campus?

Answered: 1,015 Skipped: 49



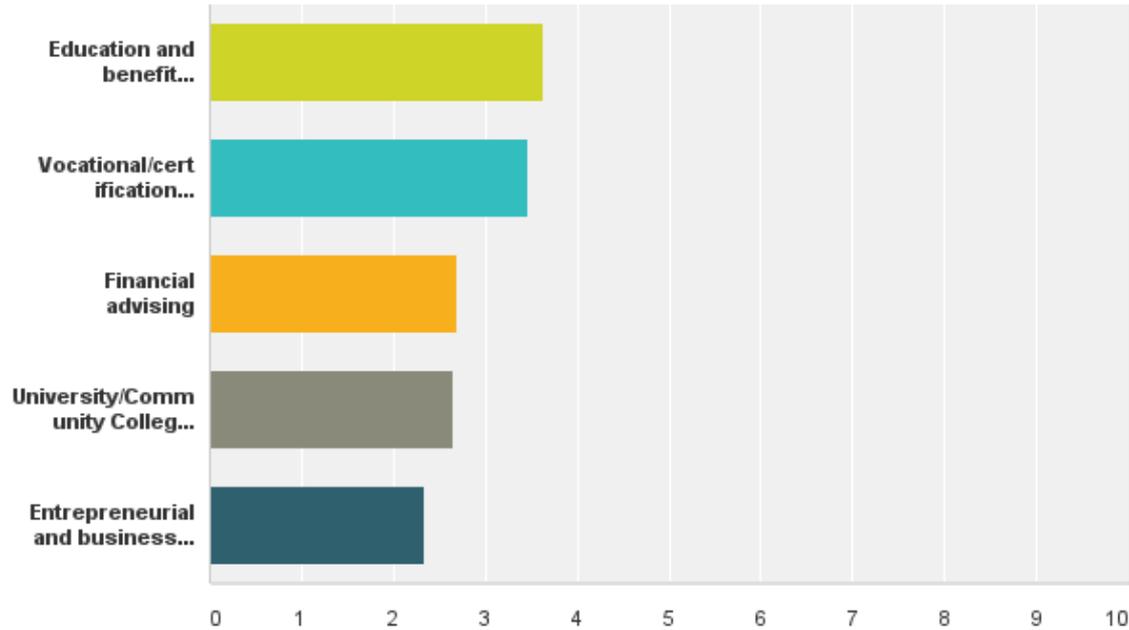
### Q3: How likely would Veterans be to use the following services if hosted on a VA campus?

Answered: 1,015 Skipped: 49

	Extremely unlikely	Unlikely	Undecided	Likely	Extremely likely	Total	Weighted Average
Veterans benefits assistance	5.36% 54	1.09% 11	2.68% 27	23.91% 241	66.96% 675	1,008	4.46
Job/vocational training	5.67% 57	1.89% 19	5.57% 56	31.31% 315	55.57% 559	1,006	4.29
Employment assistance	5.45% 55	2.28% 23	5.45% 55	35.94% 363	50.89% 514	1,010	4.25
Legal services	5.89% 59	2.40% 24	7.79% 78	38.06% 381	45.85% 459	1,001	4.16
Services for family and children	6.24% 63	3.27% 33	10.80% 109	30.72% 310	48.96% 494	1,009	4.13
Financial center or bank	6.40% 64	5.70% 57	17.60% 176	38.00% 380	32.30% 323	1,000	3.84
Spiritual (religious) forums	6.50% 65	8.30% 83	34.80% 348	30.60% 306	19.80% 198	1,000	3.49

**Q4. Rank the following education and training opportunities you think would be most helpful for Veterans if hosted on a VA campus (1 = most helpful, 5 = least helpful).**

Answered: 968 Skipped: 96



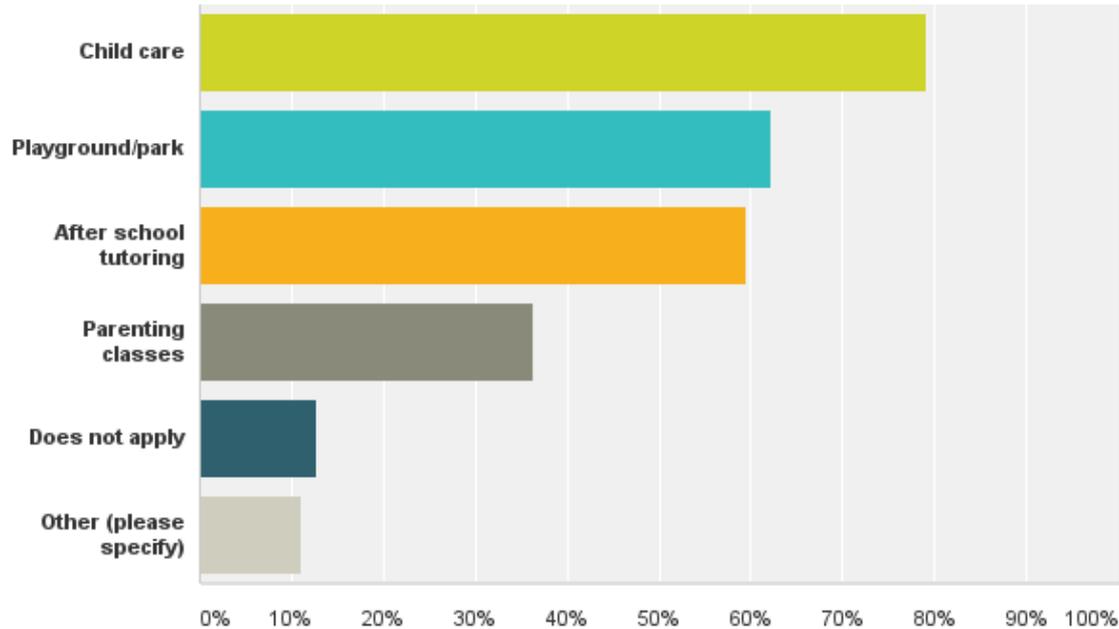
**Q4. Rank the following education and training opportunities you think would be most helpful for Veterans if hosted on a VA campus (1 = most helpful, 5 = least helpful).**

Answered: 968 Skipped: 96

	1	2	3	4	5	Total	Score
Education and benefit guidance	<b>39.04%</b> 310	<b>22.92%</b> 182	<b>13.85%</b> 110	<b>11.59%</b> 92	<b>12.59%</b> 100	794	3.64
Vocational/certification training	<b>25.81%</b> 208	<b>29.03%</b> 234	<b>21.46%</b> 173	<b>14.02%</b> 113	<b>9.68%</b> 78	806	3.47
Financial advising	<b>10.04%</b> 80	<b>17.19%</b> 137	<b>25.60%</b> 204	<b>25.85%</b> 206	<b>21.33%</b> 170	797	2.69
University/Community College extension classes	<b>13.99%</b> 130	<b>13.89%</b> 129	<b>22.71%</b> 211	<b>23.04%</b> 214	<b>26.37%</b> 245	929	2.66
Entrepreneurial and business coaching	<b>8.88%</b> 75	<b>13.37%</b> 113	<b>16.80%</b> 142	<b>24.85%</b> 210	<b>36.09%</b> 305	845	2.34

## Q5: If offered, which of the following Veteran family services would Veterans be likely to use? (choose all that apply)

Answered: 970 Skipped: 94



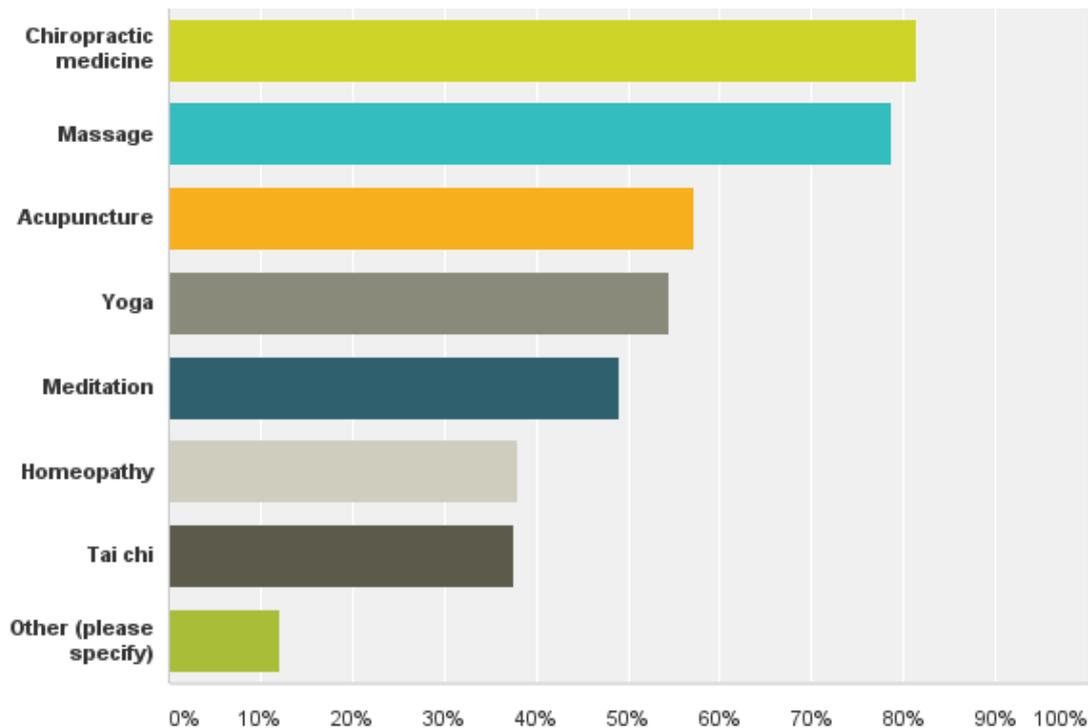
## Q5: If offered, which of the following Veteran family services would Veterans be likely to use? (choose all that apply)

Answered: 970 Skipped: 94

Answer Choices	Responses	
Child care	79.18%	768
Playground/park	62.16%	603
After school tutoring	59.48%	577
Parenting classes	36.39%	353
Does not apply	12.68%	123
Other (please specify)	11.13%	108
<b>Total Respondents: 970</b>		

# Q6. Which of the following non-traditional care and/or alternative medicines would Veterans use if provided on a VA campus? (choose all that apply)

Answered: 955 Skipped: 109



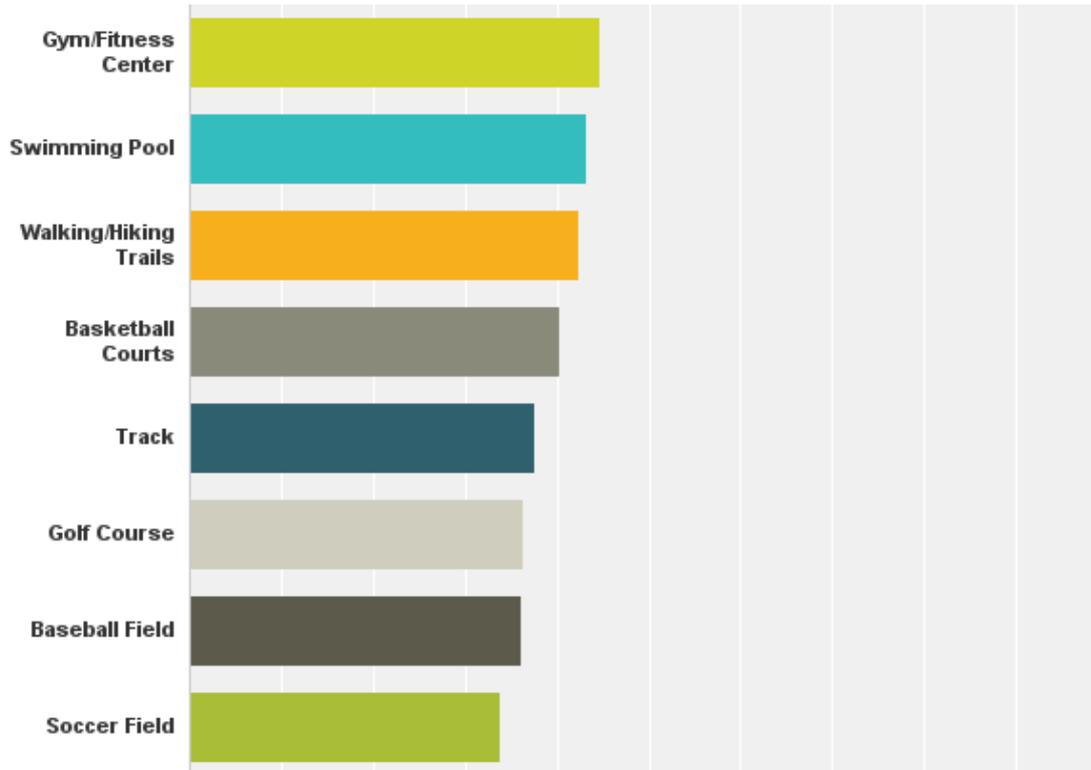
## Q6. Which of the following nontraditional care and/or alternative medicines would Veterans use if provided on a VA campus? (choose all that apply)

Answered: 955 Skipped: 109

Answer Choices	Responses
Chiropractic medicine	81.47% 778
Massage	78.64% 751
Acupuncture	57.17% 546
Yoga	54.55% 521
Meditation	49.01% 468
Homeopathy	37.91% 362
Tai chi	37.49% 358
Other (please specify)	12.15% 116
<b>Total Respondents: 955</b>	

# Q7: How likely would Veterans use the following recreational facilities located on a VA campus?

Answered: 955 Skipped: 109



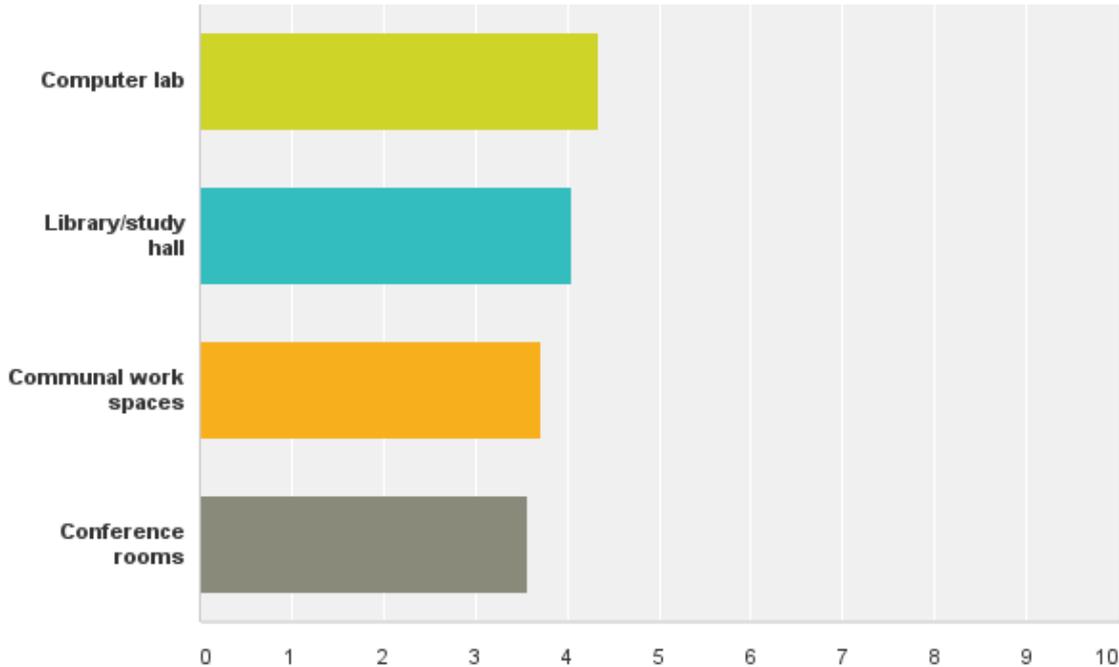
## Q7: How likely would Veterans use the following recreational facilities located on a VA campus?

Answered: 955 Skipped: 109

	Extremely unlikely	Unlikely	Undecided	Likely	Extremely likely	Total	Weighted Average
Gym/Fitness Center	2.63% 25	1.05% 10	3.47% 33	32.07% 305	60.78% 578	951	4.47
Swimming Pool	3.06% 29	2.00% 19	5.37% 51	38.15% 362	51.42% 488	949	4.33
Walking/Hiking Trails	3.18% 30	2.01% 19	8.47% 80	40.78% 385	45.55% 430	944	4.24
Basketball Courts	3.07% 29	5.08% 48	13.24% 125	43.43% 410	35.17% 332	944	4.03
Track	3.97% 37	7.08% 66	23.39% 218	39.81% 371	25.75% 240	932	3.76
Golf Course	7.26% 68	10.25% 96	21.99% 206	32.12% 301	28.39% 266	937	3.64
Baseball Field	4.72% 44	9.23% 86	25.75% 240	39.59% 369	20.71% 193	932	3.62
Soccer Field	6.16% 57	14.47% 134	30.78% 285	32.07% 297	16.52% 153	926	3.38

## Q8: How likely would Veterans utilize the following work environments located on a VA campus?

Answered: 948 Skipped: 116



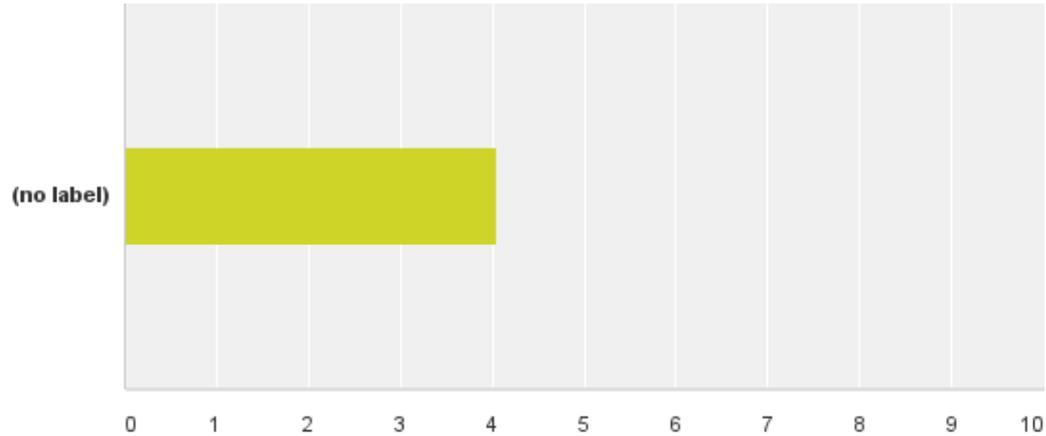
## Q8: How likely would Veterans utilize the following work environments located on a VA campus?

Answered: 948 Skipped: 116

	Extremely unlikely	Unlikely	Undecided	Likely	Extremely likely	Total	Weighted Average
Computer lab	3.17% 30	2.22% 21	5.71% 54	34.99% 331	53.91% 510	946	4.34
Library/study hall	2.75% 26	4.02% 38	14.90% 141	43.13% 408	35.20% 333	946	4.04
Communal work spaces	3.31% 31	7.15% 67	26.36% 247	40.13% 376	23.05% 216	937	3.72
Conference rooms	3.22% 30	12.00% 112	30.33% 283	33.12% 309	21.33% 199	933	3.57

# Q9: How likely would Veterans shop at retail and/or dining outlets located on VA campuses?

Answered: 957 Skipped: 107



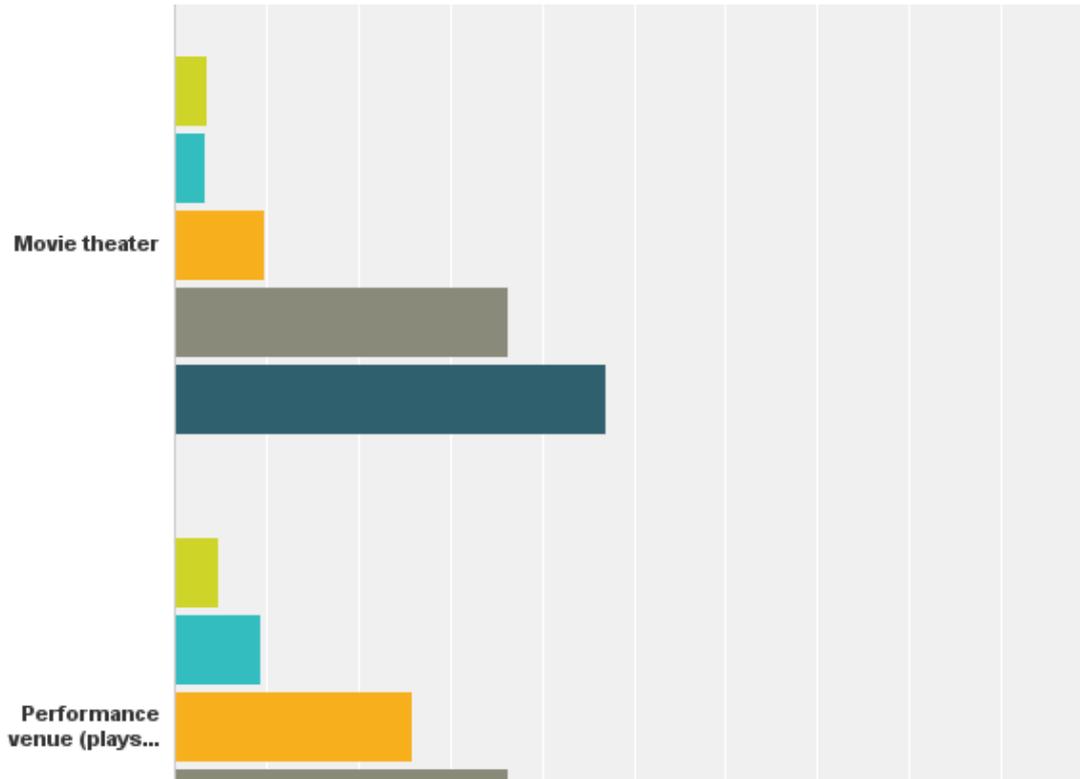
## Q9: How likely would Veterans shop at retail and/or dining outlets located on VA campuses?

Answered: 957 Skipped: 107

	Extremely unlikely	Unlikely	Undecided	Likely	Extremely likely	Total	Weighted Average
(no label)	3.45% 33	4.81% 46	14.21% 136	36.89% 353	40.65% 389	957	4.06

# Q10: How likely would Veterans utilize the following entertainment, arts and hobby spaces if hosted on a VA campus?

Answered: 945 Skipped: 119



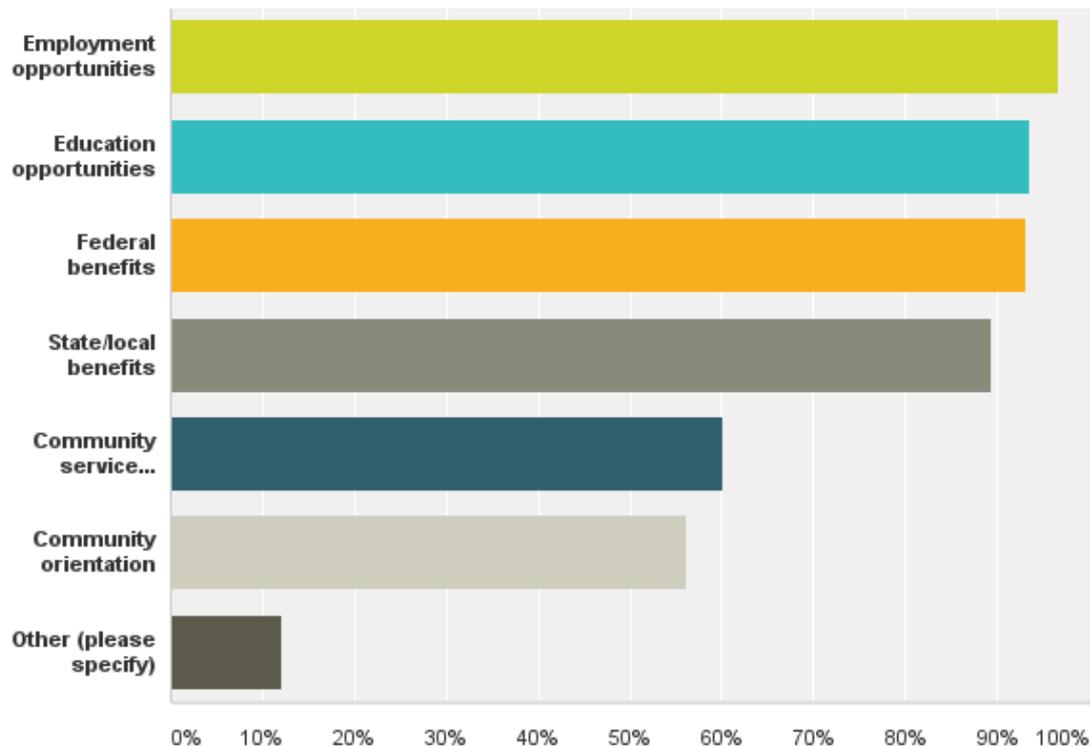
## Q10: How likely would Veterans utilize the following entertainment, arts and hobby spaces if hosted on a VA campus?

Answered: 945 Skipped: 119

	Extremely unlikely	Unlikely	Undecided	Likely	Extremely likely	Total
Movie theater	3.63% 34	3.31% 31	9.83% 92	36.32% 340	46.90% 439	936
Performance venue (plays, concerts, town hall meetings, etc.)	4.71% 44	9.42% 88	25.80% 241	36.40% 340	23.66% 221	934
Creative art space (painting, photography, multimedia center, etc.)	3.83% 36	7.35% 69	24.39% 229	39.19% 368	25.24% 237	939
Hobbyist (woodworking, 3D-printing, etc.)	2.44% 23	3.19% 30	13.60% 128	45.59% 429	35.18% 331	941
Community gardening	4.27% 40	10.90% 102	29.17% 273	33.33% 312	22.33% 209	936
Auto garage	2.67% 25	2.46% 23	9.41% 88	40.64% 380	44.81% 419	935

# Q11: Ideally, what services do Veterans need in a transition center located on a VA campus? (choose all that apply)

Answered: 945 Skipped: 119



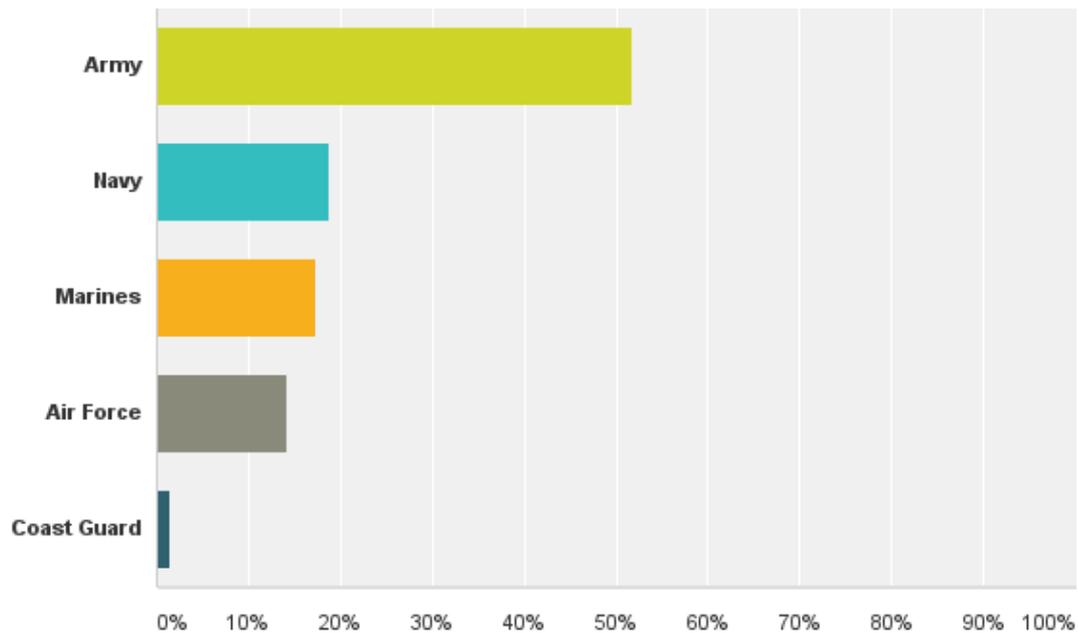
# Q11: Ideally, what services do Veterans need in a transition center located on a VA campus? (choose all that apply)

Answered: 945 Skipped: 119

Answer Choices	Responses	
Employment opportunities	96.61%	913
Education opportunities	93.44%	883
Federal benefits	93.02%	879
State/local benefits	89.31%	844
Community service opportunities	60.21%	569
Community orientation	56.19%	531
Other (please specify)	12.17%	115
<b>Total Respondents: 945</b>		

## Q12: If Servicemember or Veteran, please select Branch of Service:

Answered: 802 Skipped: 262



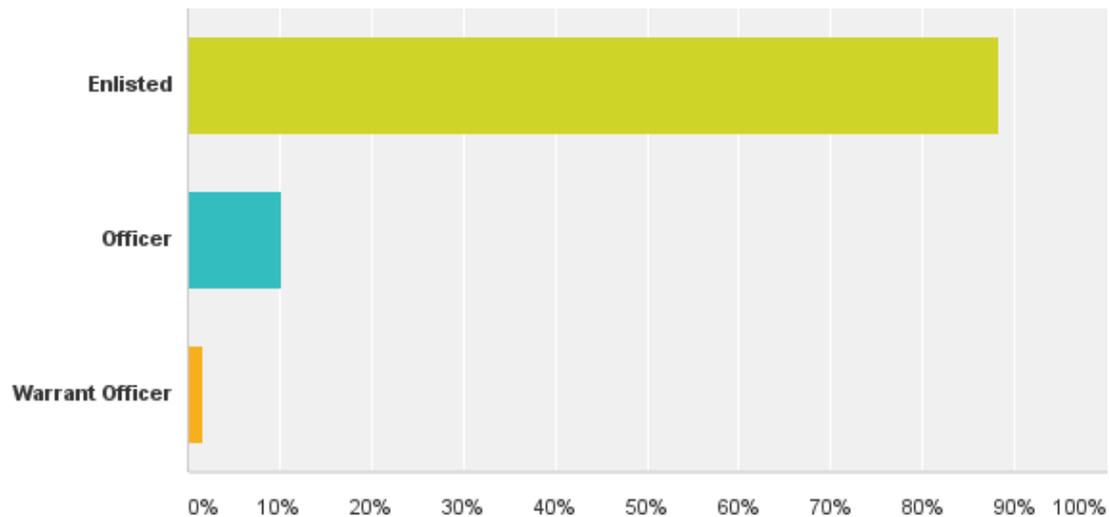
## Q12: If Servicemember or Veteran, please select Branch of Service:

Answered: 802 Skipped: 262

Answer Choices	Responses	
Army	51.75%	415
Navy	18.83%	151
Marines	17.33%	139
Air Force	14.21%	114
Coast Guard	1.37%	11
<b>Total Respondents: 802</b>		

## Q13: If Servicemember or Veteran, please select highest Grade achieved:

Answered: 797 Skipped: 267



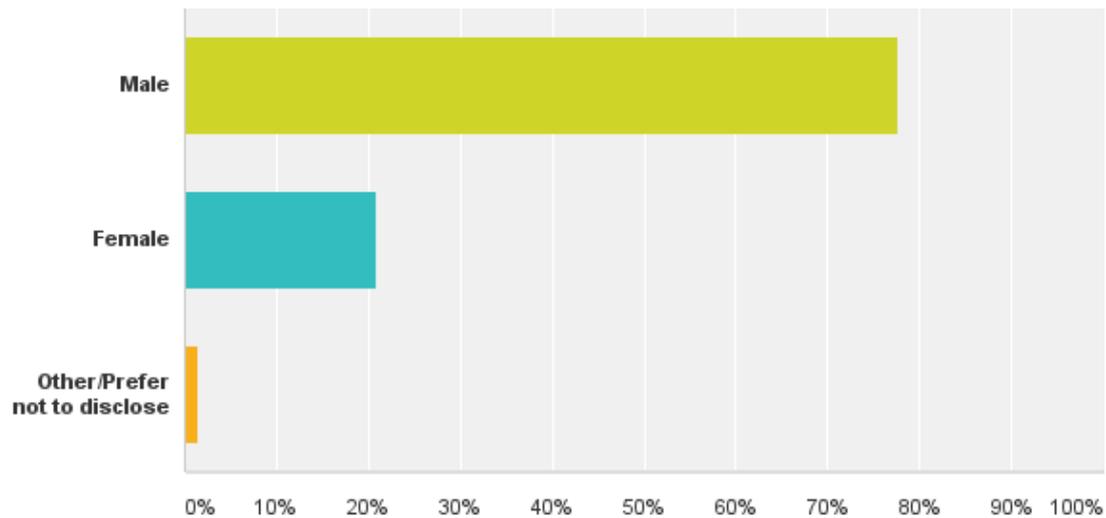
## Q13: If Servicemember or Veteran, please select highest Grade achieved:

Answered: 797 Skipped: 267

Answer Choices	Responses
Enlisted	88.21% 703
Officer	10.16% 81
Warrant Officer	1.63% 13
<b>Total</b>	<b>797</b>

## Q14: Gender

Answered: 899 Skipped: 165



## Q14: Gender

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Answered: 899 Skipped: 165

Answer Choices	Responses
Male	<b>77.75%</b> 699
Female	<b>20.80%</b> 187
Other/Prefer not to disclose	<b>1.45%</b> 13
<b>Total</b>	<b>899</b>

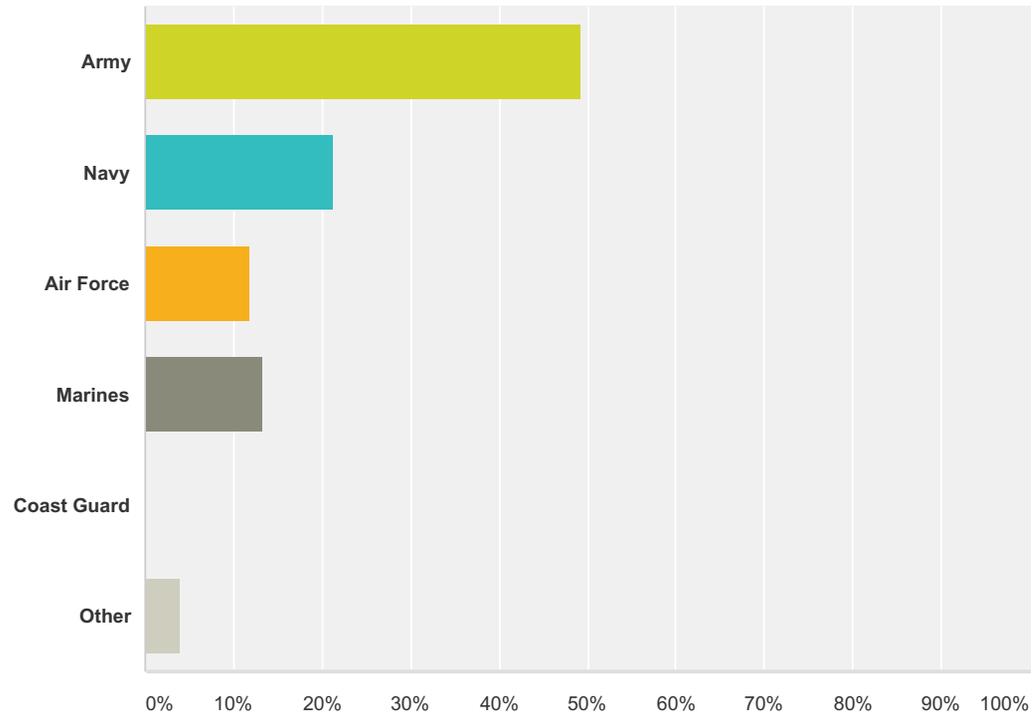
### Q1 Please join our contact list for updates!

Answered: 75 Skipped: 0

Answer Choices	Responses
Name	100.00% 75
Email Address	100.00% 75
Zip Code	100.00% 75

### Q2 Branch of Service

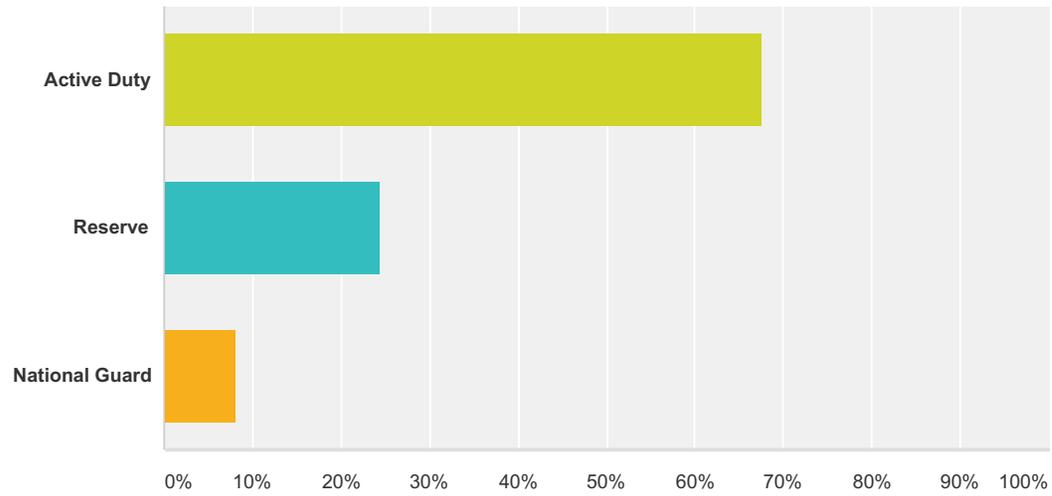
Answered: 75 Skipped: 0



Answer Choices	Responses
Army	49.33% 37
Navy	21.33% 16
Air Force	12.00% 9
Marines	13.33% 10
Coast Guard	0.00% 0
Other	4.00% 3
<b>Total</b>	<b>75</b>

### Q3 Component

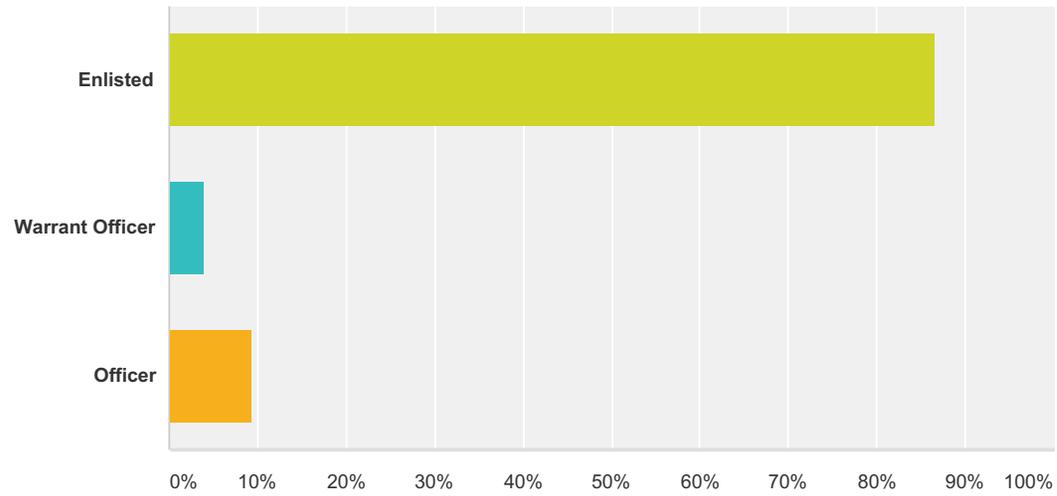
Answered: 74 Skipped: 1



Answer Choices	Responses
Active Duty	67.57% 50
Reserve	24.32% 18
National Guard	8.11% 6
<b>Total</b>	<b>74</b>

### Q4 Grade

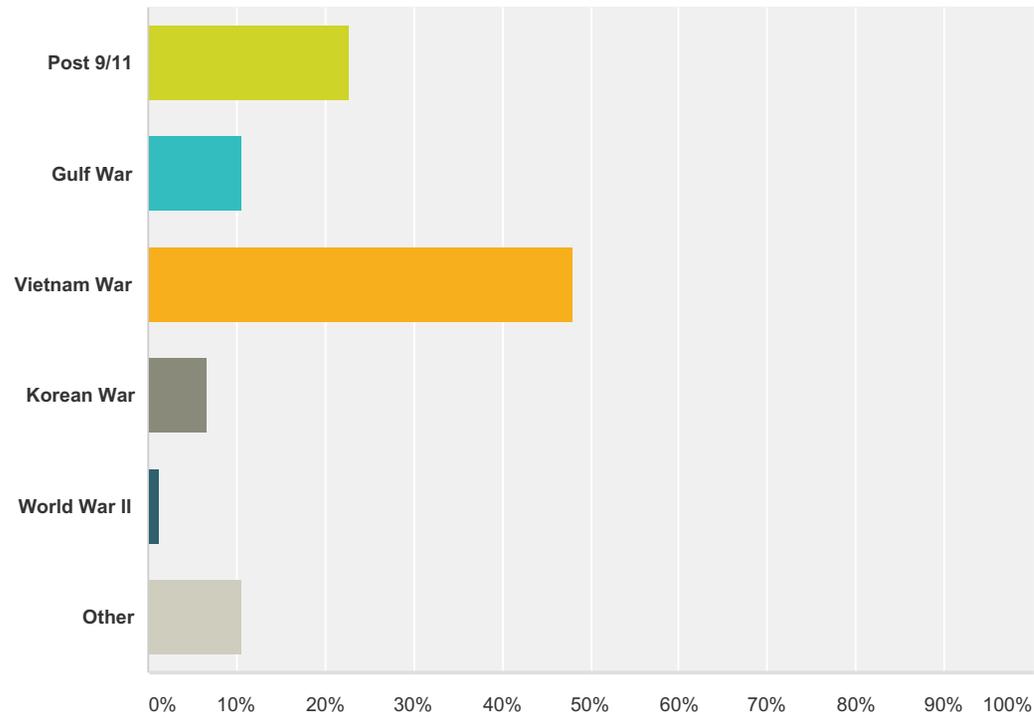
Answered: 75 Skipped: 0



Answer Choices	Responses
Enlisted	86.67% 65
Warrant Officer	4.00% 3
Officer	9.33% 7
<b>Total</b>	<b>75</b>

### Q5 Service Era

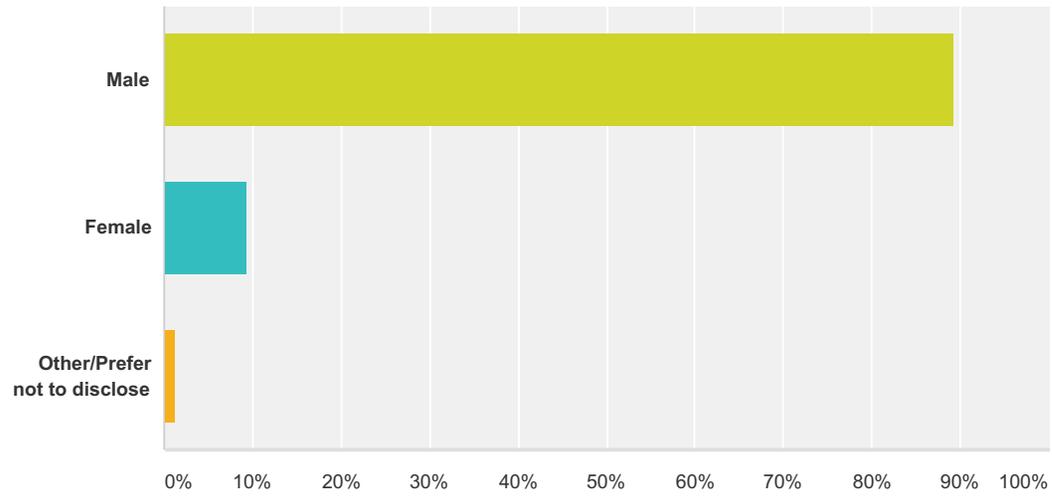
Answered: 75 Skipped: 0



Answer Choices	Responses
Post 9/11	22.67% 17
Gulf War	10.67% 8
Vietnam War	48.00% 36
Korean War	6.67% 5
World War II	1.33% 1
Other	10.67% 8
<b>Total</b>	<b>75</b>

### Q6 Gender

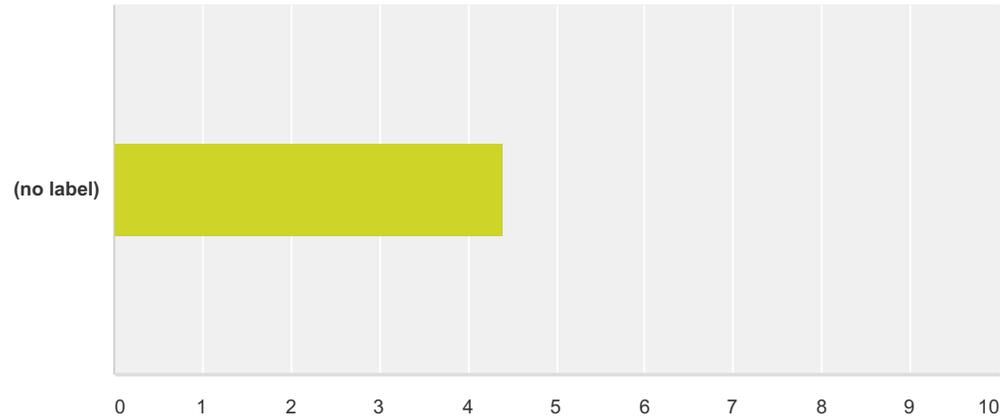
Answered: 75 Skipped: 0



Answer Choices	Responses
Male	89.33% 67
Female	9.33% 7
Other/Prefer not to disclose	1.33% 1
<b>Total</b>	<b>75</b>

### Q7 How important are permanent housing options on VA campuses?

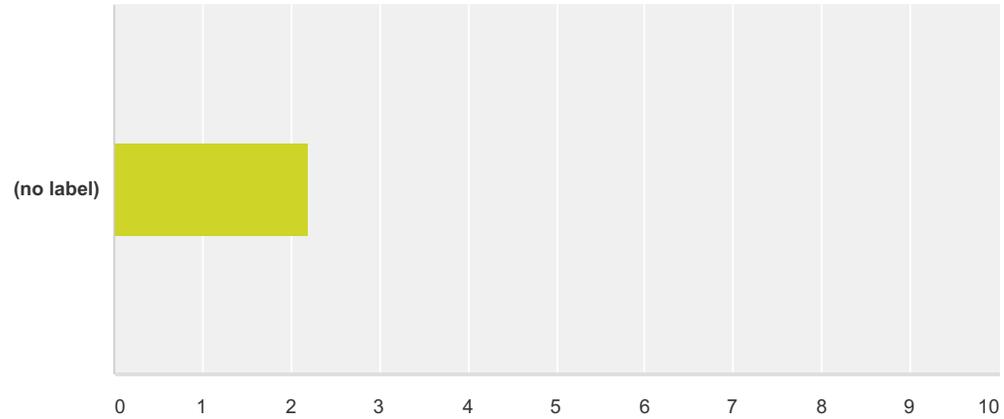
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	1.56% 1	4.69% 3	9.38% 6	20.31% 13	64.06% 41	64	4.41

### Q8 Would you consider living on a VA campus designed as a community for Veterans?

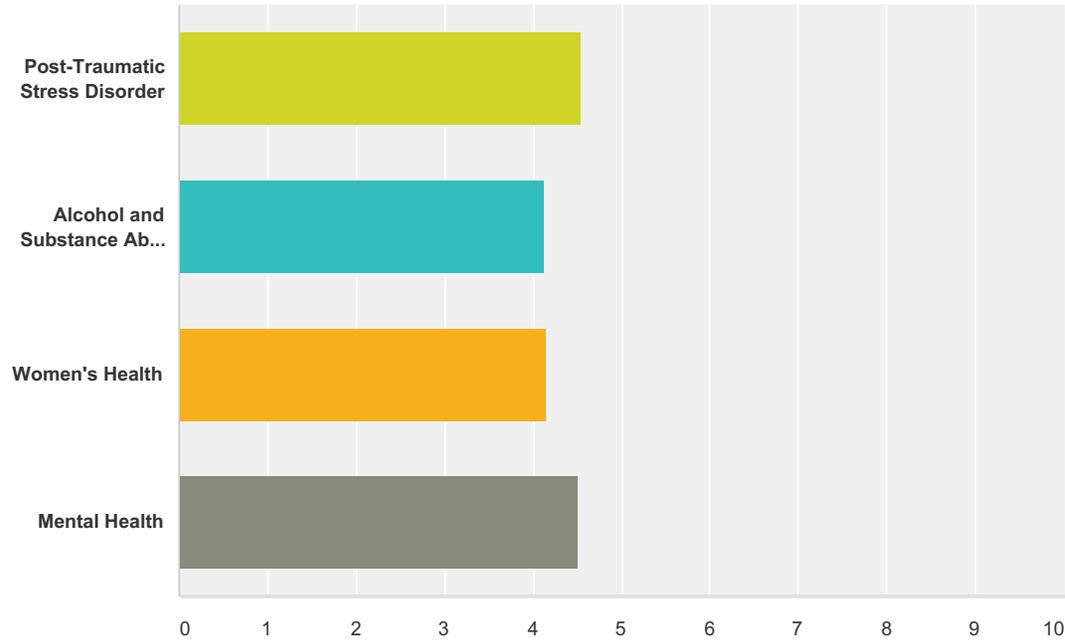
Answered: 64 Skipped: 11



	No	Maybe	Yes	Total	Weighted Average
(no label)	21.88% 14	37.50% 24	40.63% 26	64	2.19

### Q9 How important are the following treatment options on VA campuses?

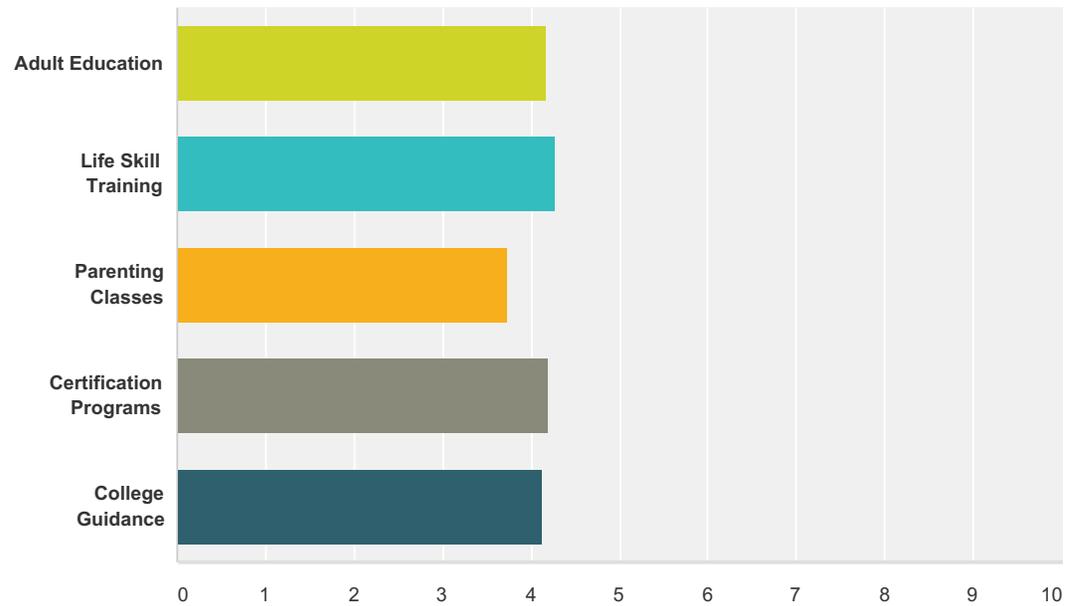
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
Post-Traumatic Stress Disorder	0.00% 0	3.23% 2	8.06% 5	17.74% 11	70.97% 44	62	4.56
Alcohol and Substance Abuse Treatment	3.23% 2	9.68% 6	11.29% 7	22.58% 14	53.23% 33	62	4.13
Women's Health	1.56% 1	9.38% 6	18.75% 12	12.50% 8	57.81% 37	64	4.16
Mental Health	1.59% 1	6.35% 4	3.17% 2	17.46% 11	71.43% 45	63	4.51

### Q10 How important are the following education and training opportunities hosted on VA campuses?

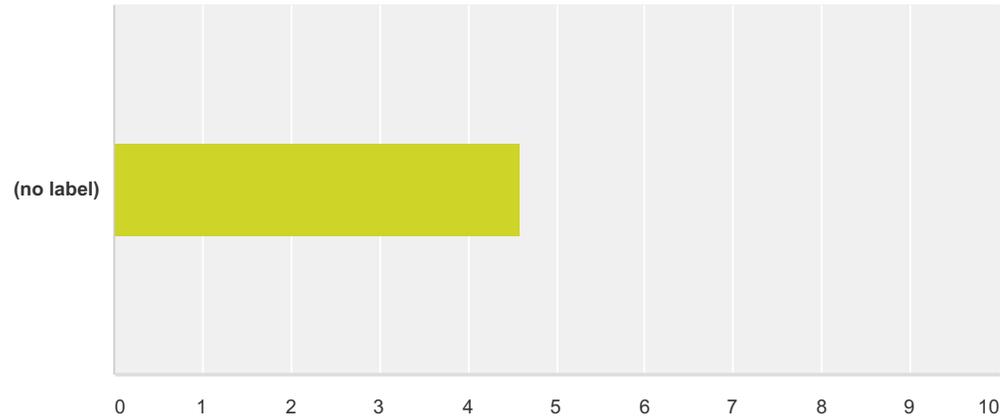
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
Adult Education	3.17% 2	4.76% 3	4.76% 3	46.03% 29	41.27% 26	63	4.17
Life Skill Training	1.56% 1	4.69% 3	9.38% 6	34.38% 22	50.00% 32	64	4.27
Parenting Classes	4.76% 3	6.35% 4	25.40% 16	38.10% 24	25.40% 16	63	3.73
Certification Programs	1.59% 1	7.94% 5	6.35% 4	38.10% 24	46.03% 29	63	4.19
College Guidance	0.00% 0	7.94% 5	7.94% 5	46.03% 29	38.10% 24	63	4.14

### Q11 How important is finding employment assistance programs on VA campuses?

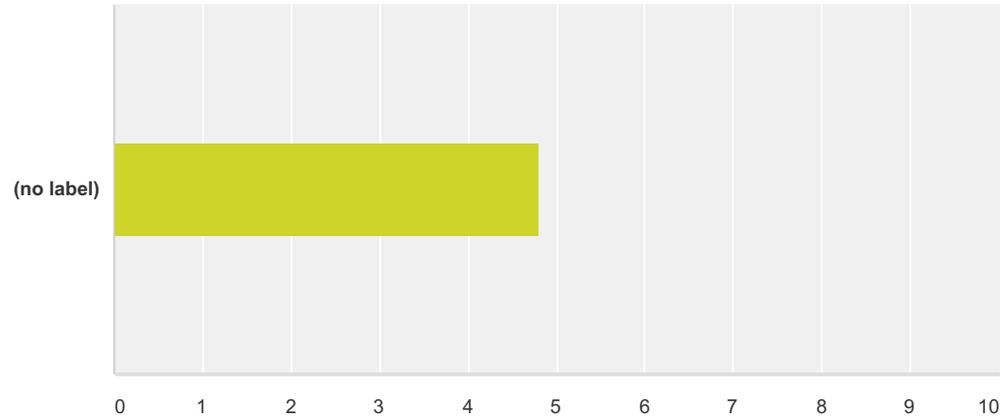
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	1.56% 1	0.00% 0	6.25% 4	21.88% 14	70.31% 45	64	4.59

### Q12 How important is finding veterans benefits assistance, such as compensation and pension, on VA campuses?

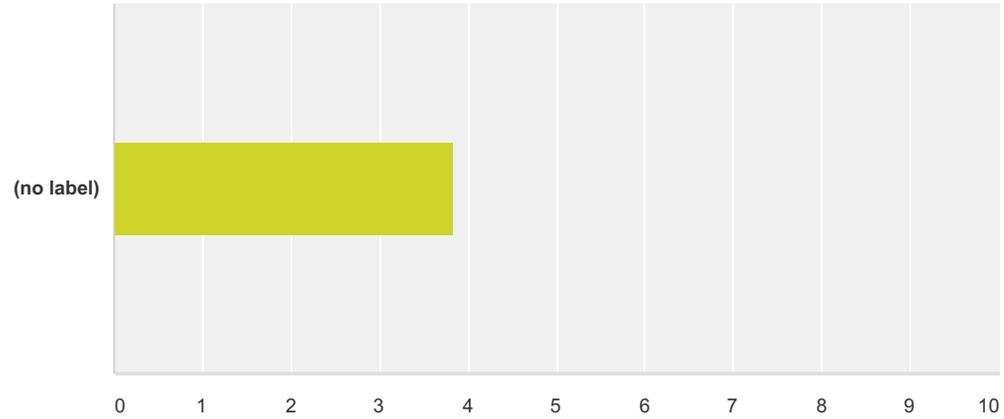
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	3.13% 2	12.50% 8	84.38% 54	64	4.81

### Q13 How important is the availability of spiritual forums on VA campuses?

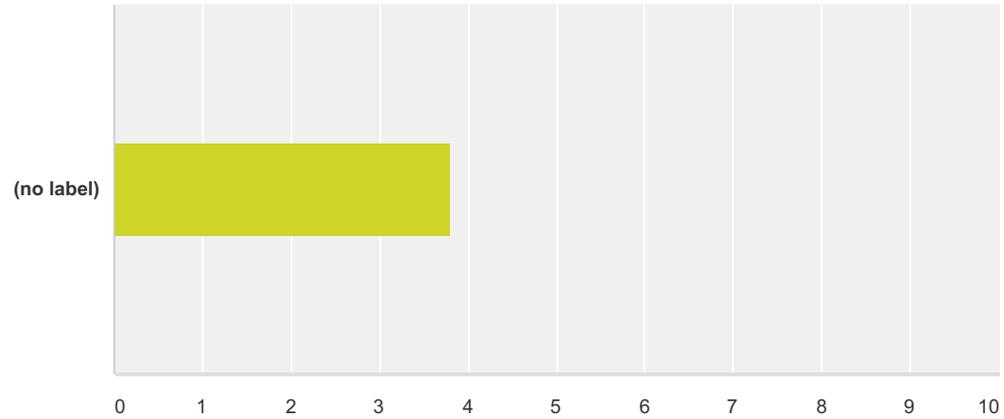
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	4.69% 3	3.13% 2	28.13% 18	31.25% 20	32.81% 21	64	3.84

### Q14 How important is access to Non-Traditional Care and Alternative Medicines on VA campuses?

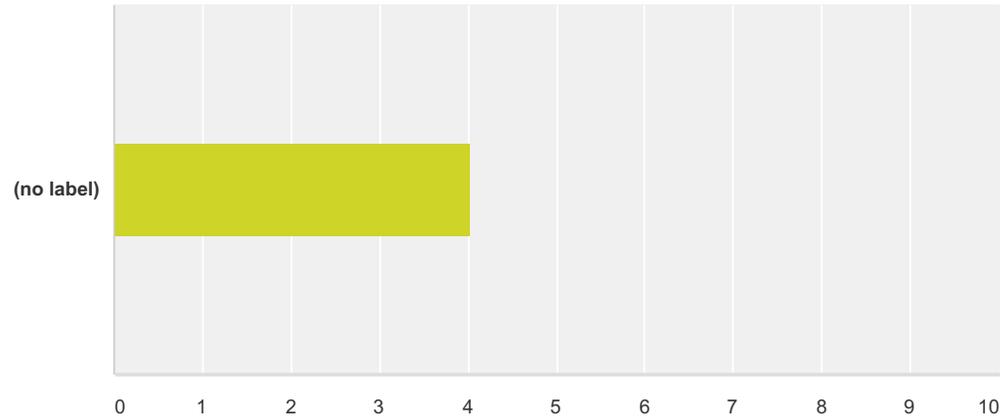
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	3.13% 2	7.81% 5	25.00% 16	34.38% 22	29.69% 19	64	3.80

### Q15 How important is a financial center or bank on VA campuses?

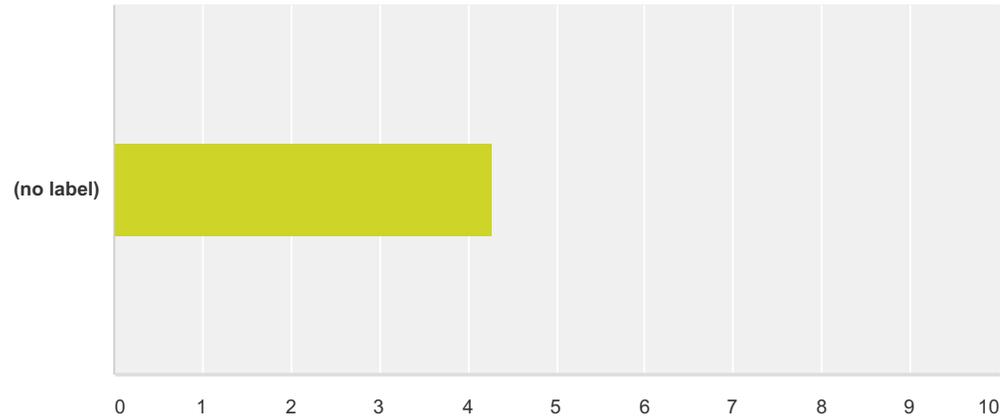
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	1.56% 1	4.69% 3	15.63% 10	45.31% 29	32.81% 21	64	4.03

### Q16 How important are Veterans courts and other legal services on VA campuses?

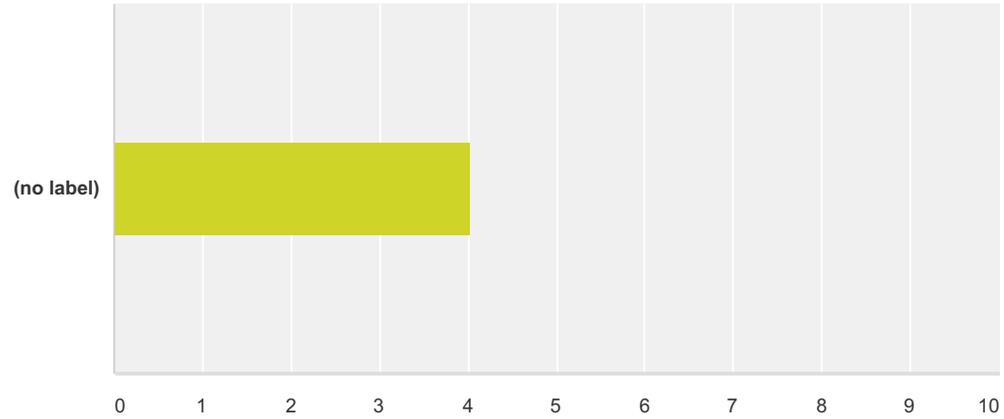
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	0.00% 0	3.13% 2	10.94% 7	40.63% 26	45.31% 29	64	4.28

### Q17 How important are dedicated services for family and children on VA campuses?

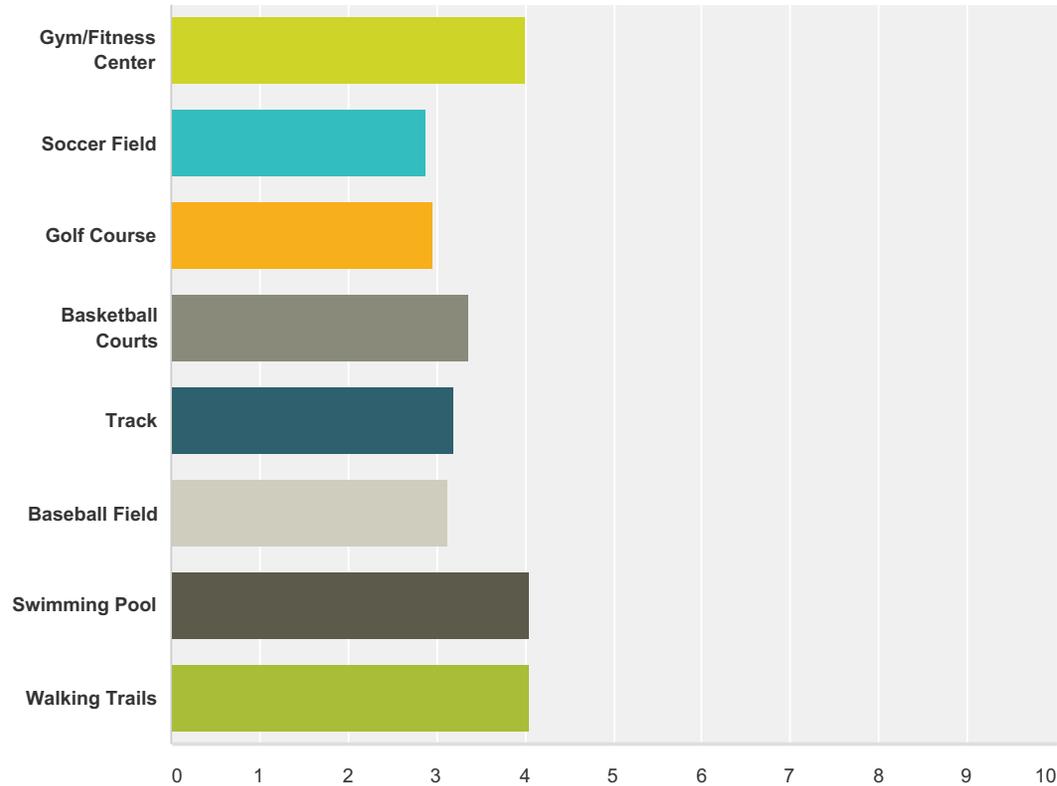
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	3.13% 2	4.69% 3	17.19% 11	35.94% 23	39.06% 25	64	4.03

### Q18 How important are the following organized fitness and recreational activities hosted on VA campuses?

Answered: 64 Skipped: 11

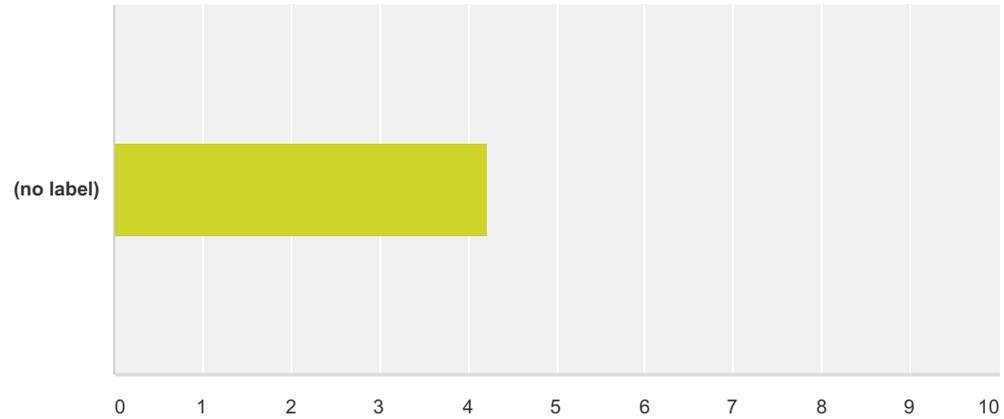


	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
Gym/Fitness Center	4.69% 3	6.25% 4	9.38% 6	43.75% 28	35.94% 23	64	4.00
Soccer Field	17.19% 11	15.63% 10	42.19% 27	12.50% 8	12.50% 8	64	2.88

Golf Course	<b>18.75%</b> 12	<b>10.94%</b> 7	<b>34.38%</b> 22	<b>26.56%</b> 17	<b>9.38%</b> 6	64	2.97
Basketball Courts	<b>6.25%</b> 4	<b>17.19%</b> 11	<b>28.13%</b> 18	<b>31.25%</b> 20	<b>17.19%</b> 11	64	3.36
Track	<b>7.81%</b> 5	<b>18.75%</b> 12	<b>34.38%</b> 22	<b>25.00%</b> 16	<b>14.06%</b> 9	64	3.19
Baseball Field	<b>12.50%</b> 8	<b>15.63%</b> 10	<b>31.25%</b> 20	<b>26.56%</b> 17	<b>14.06%</b> 9	64	3.14
Swimming Pool	<b>3.13%</b> 2	<b>7.81%</b> 5	<b>10.94%</b> 7	<b>37.50%</b> 24	<b>40.63%</b> 26	64	4.05
Walking Trails	<b>4.69%</b> 3	<b>4.69%</b> 3	<b>9.38%</b> 6	<b>42.19%</b> 27	<b>39.06%</b> 25	64	4.06

### Q19 How important is a space dedicated to socializing with Veterans on VA campuses?

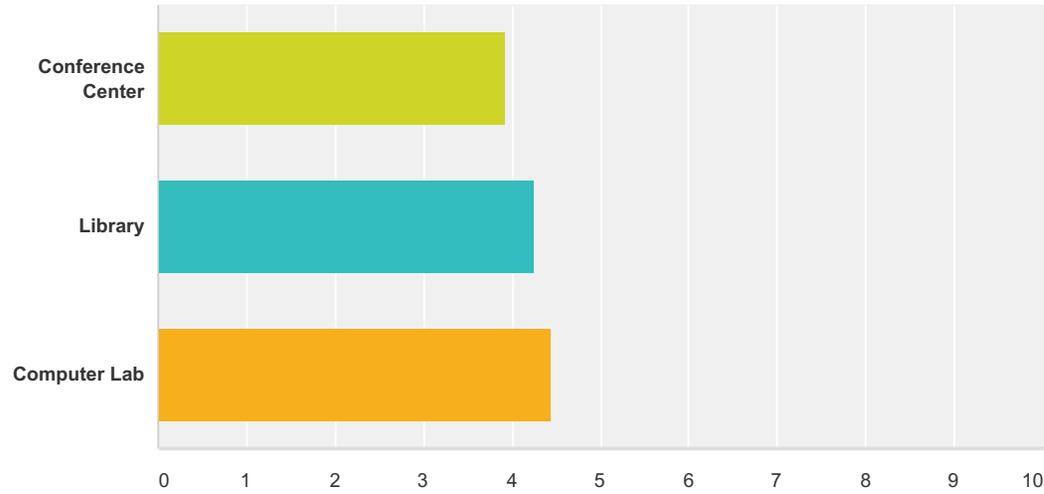
Answered: 63 Skipped: 12



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	3.17% 2	4.76% 3	7.94% 5	34.92% 22	49.21% 31	63	4.22

### Q20 How important are the following work environments on VA campuses?

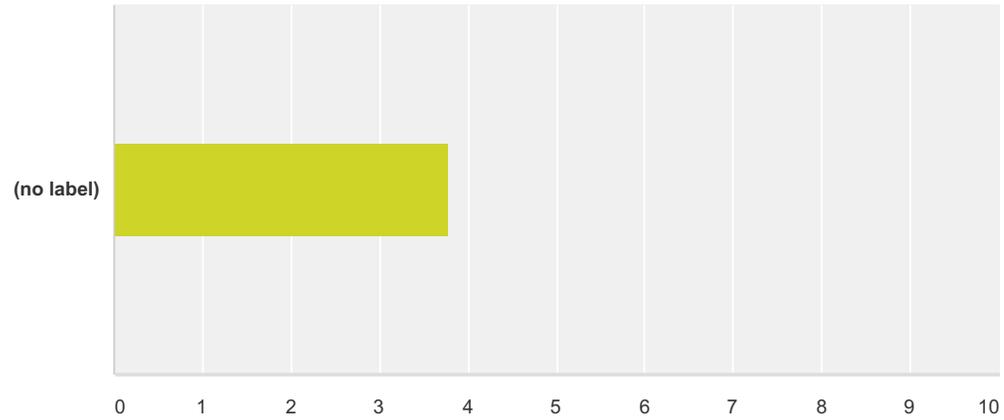
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
Conference Center	3.13% 2	6.25% 4	14.06% 9	48.44% 31	28.13% 18	64	3.92
Library	6.25% 4	0.00% 0	9.38% 6	31.25% 20	53.13% 34	64	4.25
Computer Lab	1.56% 1	4.69% 3	3.13% 2	28.13% 18	62.50% 40	64	4.45

### Q21 How important are retail and dining outlets on VA campuses?

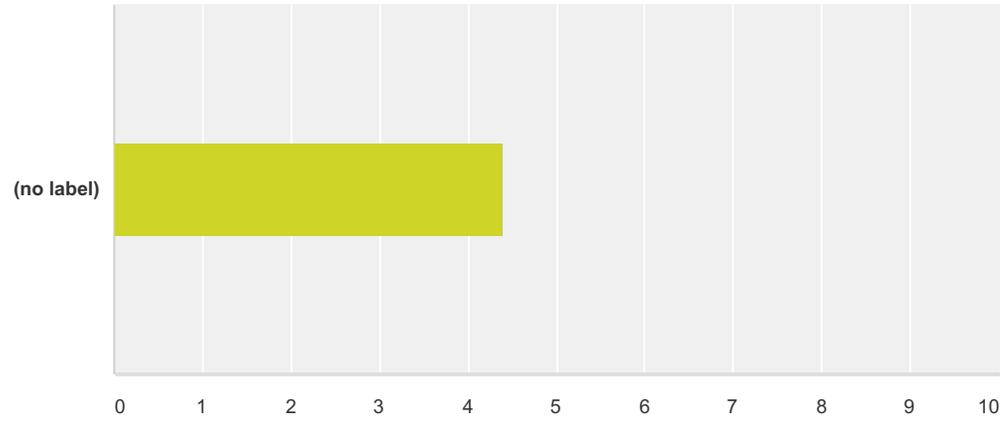
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	6.25% 4	1.56% 1	21.88% 14	50.00% 32	20.31% 13	64	3.77

### Q22 How important is it to you to have a Veteran job training center on VA campuses?

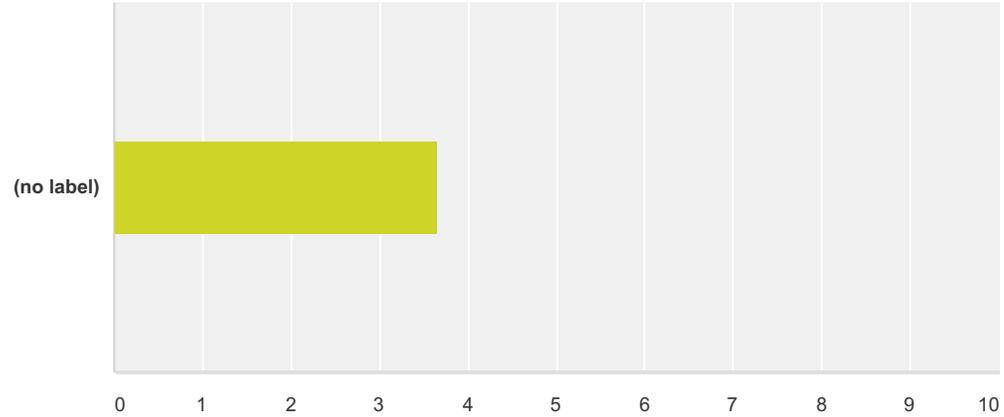
Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	3.13% 2	1.56% 1	4.69% 3	32.81% 21	57.81% 37	64	4.41

### Q23 How important are art and entertainment outlets, such as movie theater or concert hall, on VA campuses?

Answered: 64 Skipped: 11



	Not Important	Somewhat Important	Neutral	Important	Very Important	Total	Weighted Average
(no label)	12.50% 8	3.13% 2	18.75% 12	37.50% 24	28.13% 18	64	3.66

**Q24 Please include any additional suggestions or comments for the West Los Angeles VA campus. Thank you!**

Answered: 27 Skipped: 48

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Share Your Vision for Veterans Housing in Los Angeles

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## How You Can Help

This e-newsletter is designed to ensure that you as a stakeholder have the latest information on how to participate in this process to transform the VA West Los Angeles Campus into a more welcoming community for Veterans. View the following sections to learn how you can provide input. **Then help spread the word.** The future of our Veterans depends on it!

**SHARE**  
YOUR  
VISION




### TAKE THE QUESTIONNAIRE

A community-based planning process for the VA West Los Angeles Campus is underway.

Take the Community Questionnaire to weigh in.  
([Start Here](#))

### GET UP TO SPEED

Learn more on [www.helphouselavets.com](http://www.helphouselavets.com).

Need information to share with your group?

([Download the Toolkit](#))

Need a refresher on the Master Plan Process?

([Read the Fact Sheet](#))

Get your frequently asked questions answered.

([Read the FAQs](#))



## WHERE ARE WE NOW?

Project & Community Kickoff

**Data Collection & Analysis/  
Define Master Plan Goals**

Develop Master Plan Options &  
Gather Feedback

Evaluate Master Plan Options &  
Listen More

Review & Share Master Plan Report

### PARTICIPATE IN MEETINGS & EVENTS

Attend Our Weekly Design Open Houses Every Tuesday In August - [Check Back Soon For Information on Extended Evening Hours TBA!](#) ([RSVP](#)) ([Flyer](#))

Pop-Up Workshop at Fifth Annual Veterans Summer Celebration & Picnic **Sat., Aug. 1** ([More Info](#))

### KNOW THE PROCESS

Learn more about the West Los Angeles VA Master Plan process. ([More Info](#))  
Catch up by viewing recap of our Community Kickoff meeting ([Learn More](#))

Share with friends. Get the word out.

## Share Your Vision on Social Media Using [#HelpHouseLAVets](#)

\*Keep an eye out for details about a special #HelpHouseLAVets Social Media Day on Tues. Aug 4th!\*



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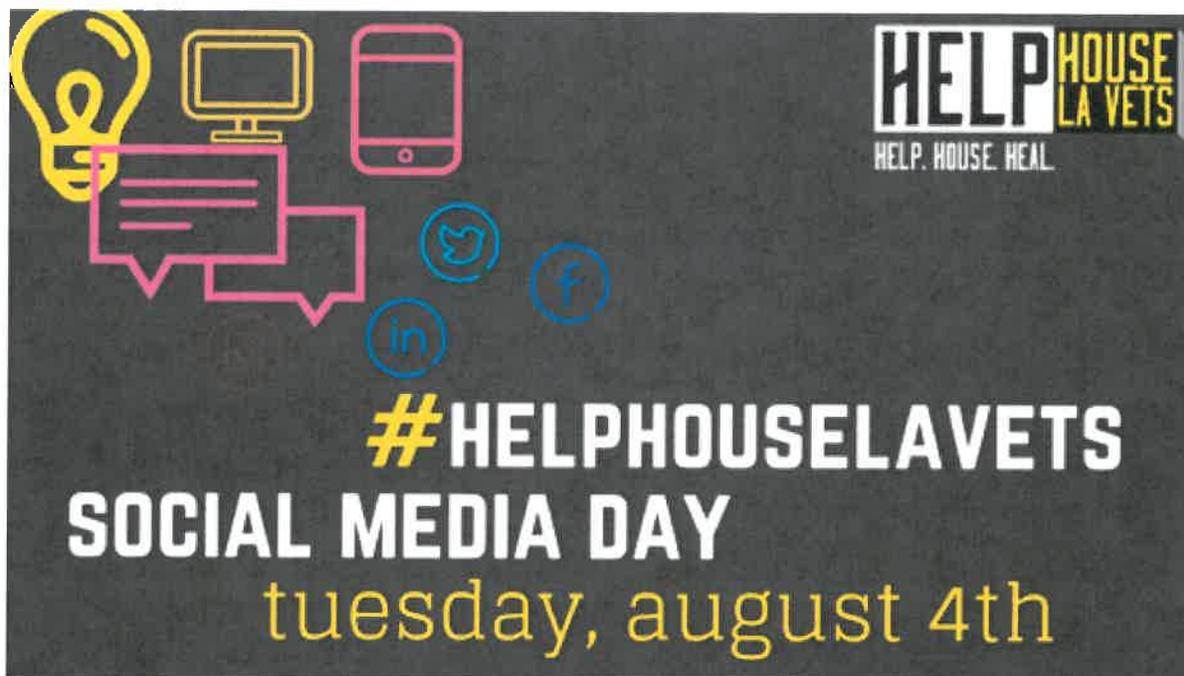
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#HelpHouseLAVets  
Social Media Day - Spread the Word - August 4th

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## Will You Share the #HelpHouseLAVets Call to Action on August 4th?

Dear Government Representatives:

To raise awareness about how Los Angeles area stakeholders can provide input on the West Los Angeles VA Master Plan, on **Tuesday, August 4th**, we are asking government offices to share the [helphouselavets.org](http://helphouselavets.org) website and encourage their constituents to take our online questionnaire to share their vision for the West Los Angeles VA Master Plan.

[View the social media release to obtain content links and images for your convenience.](#)

[View Social Media Release](#)

Please feel free to call the West Los Angeles VA Master Plan Outreach Team at **(310) 879-5773** or email: [hello@helphouselavets.com](mailto:hello@helphouselavets.com) with any questions. Thank you for all of your hard work and collaboration on this effort!

#HelpHouseLAVets

You can engage with us offline too!

[View this email in your browser](#)

## Upcoming Events

Here's an update on upcoming opportunities to learn more from the West Los Angeles VA Master Plan team and share your ideas in person. Please also note we have extended evening hours for our Design Open Houses on August 11 & 25. Find the event that fits your schedule and mark your calendar!



### West Los Angeles VA Master Plan Public Participation Opportunities

Attend Our Weekly Design Open Houses Every Tuesday In August! ([RSVP](#)) ([FLYER](#))

- **August 11:** 1:30 p.m. - 8 p.m. (*extended evening hours*)
- **August 18:** 1:30 p.m. - 4:30 p.m.
- **August 25:** 1:30 p.m. - 8 p.m. (*extended evening hours*)

All are located at the [VA West Los Angeles Campus](#) in the VA's new Welcome Center (Building 257).



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Check out our web stream!

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## Design Open House - Aug 11th

Can't make it to the Design Open House this week? That's not a problem! We will also be streaming this week's Design Open House online. See below on how to participate in person or online.



**August 11:** 1:30 p.m. - 8 p.m. (extended evening hours)

### Afternoon Session

1:30 p.m. - Welcome/Introduction

1:45 p.m. - Guiding Principles and Previous Meeting Overview

2 p.m. - Breakout Sessions

3:30 p.m. Breakout Session Recap

5 p.m. Break (no webcast)

### Evening Session

6 p.m. - Welcome/Introduction

6:10 p.m. - Vision and Key Drivers

6:15 p.m. - Priority Exercise

7 p.m. - Group Discussion

8 p.m. - Open House Concludes

All are located at the [VA West Los Angeles Campus](#) in the VA's new Welcome Center (Building 257).

Join us via web stream at <http://www.ustream.tv/channel/gla-press-room>

For those participating online you can send your questions and comments to [hello@helphouselavets.com](mailto:hello@helphouselavets.com).



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Where you can find the West Los Angeles VA Master Plan Team  
 Upcoming Events: Aug. 17 through Aug. 21

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## Reminder: Outreach Events 8/17-8/21



### DESIGN OPEN HOUSES

Tuesday, Aug. 18 1:30 p.m. to 4:30 p.m. ([RSVP](#))

Tuesday, Aug. 25 1:30 p.m. to 8 p.m.

([RSVP](#)) ([Flyer](#))

Missed Last Week's Open House?

([View the Webcast](#))



### HOMELESS VETERAN TOWN HALL

Thursday, Aug. 20 6 p.m. to 8:30 p.m. ([RSVP](#))

Grace Black Auditorium

3130 Tyler Ave

El Monte , CA 91731 ([Map](#))

Co-Hosted by the Honorable Hilda Solis, Los Angeles County Supervisor



### POP-UP WORKSHOP AT THE FARMERS MARKET

Wednesday, Aug. 19

3 p.m. - 5 p.m.

VA West Los Angeles Campus (near Bldg 500)

([Map](#))

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## Take Our Questionnaire

[www.helpouselavets.com/survey](http://www.helpouselavets.com/survey)

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Where you can find the West Los Angeles VA Master Plan Team  
Upcoming Events: Aug. 24 through Aug. 28

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## Reminder: Outreach Event 8/25



### DESIGN OPEN HOUSE

Tuesday, August 25 from 1:30 p.m. to 8 p.m. ([RSVP](#)) ([Flyer](#))

Join us for extended evening hours to share your thoughts about the Master Plan with the team! Drop by during the afternoon session, 1:30 p.m. to 5 p.m. or evening session, 6 p.m. to 8:00 p.m.

CATCH UP ON THE LATEST



### Continuing the Conversation

On Tuesday, August 11, the Master Plan Design team hosted a design open house to gather community feedback for the West Los Angeles VA Master Plan.

[\(Blog\)](#)



### Service Providers For Homeless Veterans Weigh in on Housing Needs

The Master Plan Design team met with roughly 200 homeless service providers from throughout the region, who serve a majority of our local veterans.

[\(Blog\)](#)

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Learn where you can find the West Los Angeles VA Master Plan Team and updates on recent events!

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## Upcoming Outreach Event



### POP-UP WORKSHOP AT WOMEN WARRIORS FREEDOM FEST

Friday, September 11 from 10 a.m. to 2 p.m. ([RSVP](#))

Rose Garden, located behind Building 220

11301 Wilshire Blvd.

Los Angeles, CA 90073

This event is open to the general public and aims to help educate, employ, unite and empower women veterans. Stop by to ask questions and provide input about the West Los Angeles VA Master Plan at our pop-up workshop from 10 a.m. to 2 p.m. RSVP directly with the GLA VA HCS, Women Veteran Patient Advisory Council [here](#).

CATCH UP ON THE LATEST



### Six Weeks of Design Open Houses Come to a Close

On August 18 and 25, the VA Master Plan Design Team conducted the final design open houses prior to the release of the draft document. The meetings brought Veterans, neighbors and community members together to share their vision for the future of the West LA VA campus.

([Blog](#))



### Los Angeles County Supervisor Weighs In on Homeless Veterans

On August 20, Supervisor Hilda Solis co-hosted a Veterans Town Hall meeting in El Monte to discuss homelessness, veteran services and benefits, and the West Los Angeles VA Master Plan.

([Blog](#))

Dates for upcoming Veterans Town Hall meetings will be announced soon. In the meantime, we encourage you to comment and share your ideas at

[helphouselavets.com/comments](http://helphouselavets.com/comments)

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View upcoming event details. Have you downloaded our Outreach Toolkit yet?

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## Outreach Event This Thursday



### MASTER PLAN UPDATE AT VA HOMELESS VETERAN TOWN HALL

Thursday, September 17 from 5 p.m. to 6:30 p.m. ([RSVP](#))

Century Villages at Cabrillo

2001 River Ave

Long Beach, CA 90801

([map](#))

The next VA Homeless Veteran Town Hall is hitting the road again and will be in Long Beach. During this meeting, VA will provide an update on its Homeless Strategy and members of the Master Plan Team will be present to provide a status update. All are welcome!

## CATCH UP ON THE LATEST



### PRESENTATION

Download, view and share! The latest presentation slides on the Master Plan can be found on our [Outreach Toolkit page](#). The Outreach Toolkit is a resource to allow you to download hard copies of our fact sheet, questionnaire, sign up sheets and more to help spread the word. Feel free to use the materials at your organization's next meeting.

Dates for upcoming Veterans Town Hall meetings will be announced soon. In the meantime, we encourage you to comment and share your ideas at

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## Please Speak Up!

Thank you for attending an outreach event for the West Los Angeles VA Master Plan. Your involvement is crucial to the progress and eventual success of the VA Master plan and we appreciate your continued participation and support!

So, now we invite you to take the next step by filling out our West Los Angeles VA Master Plan [online survey](#) to share your thoughts and ideas about the plan and help us end homelessness among our Veterans in LA.

Click below to take the survey and share your vision:

[helphouselavets.com/survey](http://helphouselavets.com/survey)



### TAKE THE QUESTIONNAIRE

A community-based planning process for the VA West Los Angeles Campus is underway.

Take the Community Questionnaire to weigh in.

[\(Start Here\)](#)

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View upcoming event details. Can't attend? Participate from home and [share your vision](#) online.

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## You're Invited!



### U.S. Department of Veteran Affairs Master Plan Town Hall

Wednesday, October 7 from 6 p.m. to 8 p.m. ([RSVP](#))

Wadsworth Theater

11301 Wilshire Blvd

Los Angeles, CA 90073

United States

([map](#))

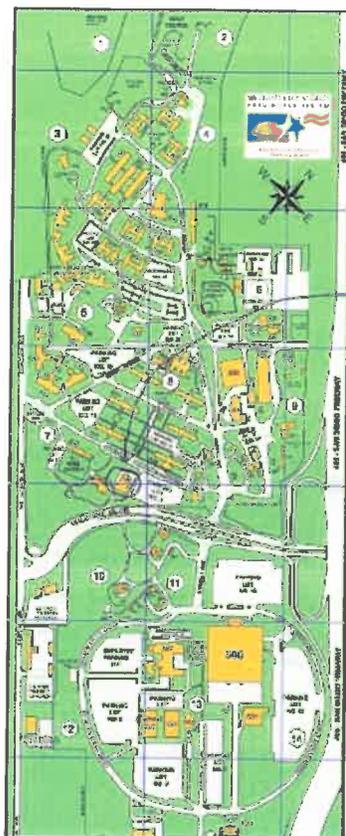
During this meeting VA will provide an update on its Homeless Strategy and members of the Master Plan Team will be present to provide a status update. This will likely be the last town hall before the draft Master Plan is released in mid October. Come share your ideas with us, we want to hear from you!

Click the images to download the flyer and map

**U.S. Department of Veterans Affairs**  
**Master Plan**  
**Town Hall**  
**Wednesday, October 7, 2015**  
**6:00pm to 8:00pm**  
**Wadsworth Theatre**



**For more information call the  
Office of Communications (310) 268-3790**

**VA - West Los Angeles Campus Index**

Number	Location	Address
1	1000 Wilshire Blvd	1000 Wilshire Blvd
2	1100 Wilshire Blvd	1100 Wilshire Blvd
3	1200 Wilshire Blvd	1200 Wilshire Blvd
4	1300 Wilshire Blvd	1300 Wilshire Blvd
5	1400 Wilshire Blvd	1400 Wilshire Blvd
6	1500 Wilshire Blvd	1500 Wilshire Blvd
7	1600 Wilshire Blvd	1600 Wilshire Blvd
8	1700 Wilshire Blvd	1700 Wilshire Blvd
9	1800 Wilshire Blvd	1800 Wilshire Blvd
10	1900 Wilshire Blvd	1900 Wilshire Blvd
11	2000 Wilshire Blvd	2000 Wilshire Blvd
12	2100 Wilshire Blvd	2100 Wilshire Blvd
13	2200 Wilshire Blvd	2200 Wilshire Blvd
14	2300 Wilshire Blvd	2300 Wilshire Blvd

Share with friends. Get the word out.

Share Tweet Forward

**THANK YOU FOR PARTICIPATING**  
**Our mailing address is:**  
West Los Angeles VA Master Plan  
11301 Wilshire Blvd  
Los Angeles, CA 90073

[Add us to your address book](#)

Questions?  
(310) 879-5773  
[hello@helphouselavets.com](mailto:hello@helphouselavets.com)

[unsubscribe from this list](#) [update subscription preferences](#)



VA West Los Angeles Master Plan updated their cover photo.

Published by Andrea Campbell [?] · August 3 ·



193 people reached

Boost Post

Like Comment Share

Ron Jones, Annette Gutierrez, Russell Silber and 3 others like this. Most Recent

1 share



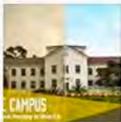
Tina Whitley Thank God for the VA in West Los Angeles and the community that supports veterans here.

Like · Reply · September 13 at 8:20am



VA West Los Angeles Master Plan Thank you for your comment Tina! We'd appreciate your feedback on Master Plan. Please fill out this short questionnaire, thanks!

<http://www.helpouselavets.com/survey>



Help House LA Vets

The Master Plan is an action to help end homelessness among veterans in Los Angeles....

[HELPHOUSELAVETS.COM](http://HELPHOUSELAVETS.COM)

Like · Reply · Remove Preview · Commented on by Andres Ramos [?] · September 15 at 5:47pm



VA West Los Angeles Master Plan updated their profile picture.

Published by Andrea Campbell [?] · August 3 ·



173 people reached

Boost Post

Like Comment Share

Ron Jones, Russell Silber and Isabel Santiago like this. Most Recent

1 share



Mary Randall

Like · Reply · August 5 at 2:03pm



Write a comment...





### VA West Los Angeles Master Plan

Published by Andrea Campbell [?] · August 5 ·

Want to engage with us in-person? Here is a schedule of upcoming events. <http://www.helpouselavets.com/eventscalendar> <http://bit.ly/1pLQMq> #helpouselavets



**OPEN HOUSE FLYER**

### Events & Meetings

Share Your Vision for Veterans Housing in LA. Your West LA VA Master Plan #HelpHouseLAVets

HELPHOUSELAVETS.COM

1,698 people reached

Boosted

Like Comment Share

Beverly McFadden, Kausar Bashir, Felicia Gomez Verdin and 29 others like this.

4 shares

**Lawrence Jones** Be encouraged  
Like · Reply · August 6 at 6:09am

**Stacey Staples** no c  
Like · Reply · August 6 at 7:36am

**VA West Los Angeles Master Plan** We understand there are questions about the outreach being conducted. In addition to engagement via digital channels we are also reaching out to veterans through boots on the ground via community based organizations, meetings and focus groups with Vete... See More  
Like · Reply · Commented on by Andrea Campbell [?] · August 6 at 12:56pm · Edited



Write a comment...



### VA West Los Angeles Master Plan

Published by Andres Ramos [?] · August 5 ·

Engagement going strong. In the picture, a veteran and his family giving us some great ideas!



540 people reached

Boost Post

Like Comment Share

Darlene C. Matthews, Martha Elena Michel, Beverly McFadden and 8 others like this.

1 share



### VA West Los Angeles Master Plan #helpouselavets

Like · Reply · Commented on by Andrea Campbell [?] · August 5 at 2:34pm



**Darlene C. Matthews** Are there to be more helps for those with disability without substance abuse? The substance abuse programs are unfriendly and in other ways not accessible or safe for us.  
Like · Reply · August 24 at 1:02pm



**Darlene C. Matthews** How can you help OC veterans who dont' want to live in a big city?  
Like · Reply · August 24 at 1:03pm



**VA West Los Angeles Master Plan** Thank you for your comments. Currently, the plan's main focus is housing homeless veterans and fixing the environmental infrastructure. The team is working hard to craft the Master Plan with members of the public. To learn more about what this phase of the plan covers, check out the Learn More page on our website. <http://www.helpouselavets.com/learnmore>



### About the West Los Angeles VA Master Plan

HELPHOUSELAVETS.COM



### VA West Los Angeles Master Plan

Published by Andres Ramos [?] · August 6 ·

Breaking News: Senator Barbara Boxer Senator Dianne Feinstein Rep. Ted Lieu propose legislation to #helphouselavets at the West LA VA campus. The legislation would grant the VA authority to enter into partnerships with local governments and nonprofit groups to help shelter and provide services to the over 4,400 chronically homeless veterans in LA County.



### Boxer, Feinstein back plan to move homeless vets to VA campus

California's two U.S. senators will propose legislation Thursday that would move some of the thousands of veterans living in makeshift encampments across the...

LATIMES.COM | BY LOS ANGELES TIMES

1,895 people reached

Boost Post

Like Comment Share

Martha Elena Michel, Ellyse Adele Vitiello, Bella Boc and 28 others like this. Most Recent - this.

17 shares

- Bob Baker** It's about time. Unlike · Reply · 1 · August 6 at 11:04am
- Nora Edwards** Immediately!! Unlike · Reply · 1 · August 6 at 12:17pm
- Bobby Iruia** Tony George Cecilia Gonzalez Like · Reply · August 6 at 1:52pm
- Judith Moser McGavin** No, they need to go to boxers and feinsteins homes! Like · Reply · August 6 at 10:34pm
- Krisianna Trager** Awesome!!! Like · Reply · August 7 at 8:06am
- Elizabeth Hernandez** About time! Like · Reply · August 7 at 9:02pm

Write a comment...



### VA West Los Angeles Master Plan

Published by Andres Ramos [?] · August 13 ·

If you were unable able to attend the weekly design open house on Tuesday 8/11 or were having trouble accessing the live stream here is the recorded webcast <http://www.ustream.tv/channel/gla-press-room>

After you watch, make sure to participate in the online questionnaire! <http://www.helphouselavets.com/survey>



### GLA Press room

VAGLAHS is one component of the VA Desert Pacific Healthcare Network (VISN22) offering services to Veterans residing in Southern California. VAGLAHS consists of three ambulatory care centers, a tertiary care facility and eight...

USTREAM.TV

584 people reached

Boost Post

Like Comment Share

James Johnson, Alice Ward, Karla Gutierrez and 5 others like this. Most Recent -

1 share

- Audrey Aio** Pay attention to the content. The land was deeded in 1888 to benefit Veteran's only. Not the public, or 1%, or VA administrator's. If it is not truly benefitting Veteran's then it is not pono. You are being bamboozled. Like · Reply · August 16 at 11:08pm
- VA West Los Angeles Master Plan** Thanks for your input Audrey! We'd really appreciate you taking your engagement one step further by participating in our survey: <http://www.helphouselavets.com/survey> Or maybe you can share with friends? Either way thanks again for commenting.



### Take the Questionnaire

Lorem ipsum dolor sit amet, eruditi conceptam abhorreant ne nec, sed cu equidem splendide... HELPHOUSELAVETS.COM

Like · Reply · Remove Preview · Commented on by Andres Ramos [?] · August 17 at 3:25pm



### VA West Los Angeles Master Plan

Published by Andres Ramos [?] · August 18 ·

Join us! Today is the weekly design open house at the West LA VA Campus from 1:30pm to 4:30pm. Details can be found on our website, see you there!



Weekly Design Open House  
West Los Angeles VA Master Plan

HELPHOUSELAVETS.COM

251 people reached

Boost Post



Like Comment Share

Julio Castro and Theresa Hiney like this.

Most Recent -



Kim Ramos Julie Gonzales

Like · Reply · August 20 at 4:46pm



Write a comment...



### VA West Los Angeles Master Plan

Published by Janet Ouch [?] · August 20 ·

The Master Plan Design team met with roughly 200 homeless service providers from throughout the region, who serve a majority of our local Veterans. Read our blog for more details and tell us your thoughts! Agree? Disagree? Have something to add? Tell us in the comments below! #HelpHouseLAVets



Service Providers for Homeless Veterans Weigh In on Housing Needs

West Los Angeles VA Master Plan

HELPHOUSELAVETS.COM

988 people reached

Boost Post



Like Comment Share

Julio Castro, Miles Toth, Carole Ford-Shepherd and 21 others like this.

Most Recent -

25 shares



Roquel Elisheva Haqer Duh

Like · Reply · August 21 at 12:48am



Carrie Nowocin LOL

Like · Reply · August 22 at 12:22am



### VA West Los Angeles Master Plan

Published by Andres Ramos [?] · August 24 ·

Please join us tomorrow 8/25 for the Design Open House. Drop by any time during the afternoon session from 1:30pm to 5pm or the evening session 6pm to 8pm. As always we would greatly appreciate your input. Hope to see you there!



2,060 people reached

Boost Post

Like Comment Share

Veteran Cruz, Carol Price, Rita Simonian Most Recent and 3 others like this.

23 shares

**Darlene C. Matthews** can we find out the tentative plans before coming in so we can comment ?  
Like · Reply · August 24 at 1:04pm

**VA West Los Angeles Master Plan** The project team is actively working on the Master Plan. The Master Plan should be available in the next coming weeks. We encourage you to continue to participate and give us your feedback on how to improve the Master Plan at the VA West Los Angeles Campus. Please take our quick survey and share your thoughts <http://www.helphouselavets.com/survey>.



We Want to Hear From You!  
The Master Plan is an action to help end homelessness among veterans in Los Angeles. As part of that goal,

Like · Reply · Remove Preview · 1 · Commented on by Andres Ramos [?] · August 24 at 4:14pm

**Darlene C. Matthews** Uh oh how can I get my first response off there I did not understand you would be posting how I know about West LA.  
Like · Reply · August 24 at 6:34pm

**VA West Los Angeles Master Plan** Darlene C. Matthews your comment was removed as requested.  
Like · Reply · Commented on by Andrea Campbell [?] · August 24 at 9:27pm

**Darlene C. Matthews** Thanks.  
Like · Reply · August 24 at 9:28pm



### VA West Los Angeles Master Plan

Published by Andrea Campbell [?] · September 8 at 10:47am ·

The VA Greater Los Angeles Healthcare System Women Veteran Patient Advisory Council will host the first Women Warrior Freedom Fest this Friday, September 11 from 10:00 a.m. - 4:00 p.m. We'll be there from 10a-2p hosting a pop-up workshop on the Master Plan. For details and to RSVP directly with the event hosts visit the link.



### "Women Warrior Freedom Fest" September 11, 2015

Greater Los Angeles (GLA) Veterans Administration (VA) Health Care System (HCS) Women Veteran Patient Advisory Council Presents: "Women Warrior Freedom Fest" \* September 11, 2015 \* 10 am to 4pm Rose Garden GLA VA...

EVENTBRITE.COM

277 people reached

Boost Post

Like Comment Share

VA West Los Angeles Master Plan, Roquel Elisheva Haqer, Amy Edwards and 2 others like this.

2 shares

**Debbie Barajas-lopez Sheena Lene**  
Like · Reply · September 9 at 1:55am



Write a comment...

**VA West Los Angeles Master Plan** created an event.  
September 11 at 6:09pm · 🌐



**17** SEP Homeless Veterans Town Hal...  
Thu 5 PM · Century Villages at ...  
by VA West Los Angeles Maste...

Going ▾

2,044 people reached

Like Comment Share

Tom Fields, Randall Ott, Denise Galindo Prewitt and 51 others like this.

**Russell Silber** Same here they lost my records. And it's my fault. You got to love it .  
September 11 at 8:45pm · Like · 🔄1

**Bernice Duncombe Sterling** Ok great start for helping our military people  
September 12 at 10:41am · Like

**Russell Silber** No in Long Beach.It's the Brentwood campus  
September 12 at 12:03pm · Like

**Frank Marco Manzi** What about the Military housing, at the former MCAS in Irvine! Could house a lot of homeless!  
September 14 at 8:58pm · Like

**Frank Marco Manzi** I hand carried My records to the Long Beach, Veteran's Hospital! I received a receipt for the records! I had no problem and still do not! I have only one complaint about the Long Beach VA! The Parking Lot is Always Full! Charlie Team, is Great!



September 14 at 9:06pm · Like

**Russell Silber** Good for you just don't jump that's a Long Beach history check it out  
September 14 at 9:09pm · Like

**Denise Galindo Prewitt** I'm a service member that lives in Long Beach. I went from active duty--to military spouse--to reservist-- to active reservist. One thing that the military does is teach young men and women how to be disciplined and strong; however, it also takes aw... [See More](#)  
September 16 at 11:12pm · Edited · Like

**VA West Los Angeles Master Plan** shared their event.  
Published by Andres Ramos [?] · September 24 at 2:02pm · Edited · 🌐

Join us Wednesday, October 7 for a Master Plan Town Hall. This will likely be the last town hall before the draft master plan is released in mid October. Come share your ideas with us, we want to hear from you!



**07** OCT Master Plan Town Hall (West LA)  
Wed 6 PM · Wadsworth Theatre - West LA VA Camp...  
by VA West Los Angeles Master Plan

+ Join

425 people reached

Boost Post

Like Comment Share

Tith Chansreypao, Sherrie Bukshpan, Roberto Ramirez Gonzalez and 16 others like this.

**Avery Rawls** Health accessibility, their soul,ie emotions has injury. phyc, Spiritual truth,the HOLY SPIRIT IS OUR TEACHER. JOHN CH14VS26.  
Like · Reply · September 24 at 4:06pm · Edited

**Robin Gudmundson** Can't happen soon enough.It's about time  
Like · Reply · September 24 at 5:18pm

**VA West Los Angeles Master Plan** We look forward to seeing you there!  
Like · Reply · Commented on by Andres Ramos [?] · September 24 at 5:19pm

Write a comment...



**Jill Volat** ▸ VA West Los Angeles Master Plan

August 3 · Los Angeles, CA · 🌐

I would like to help with edible gardens...



### Edible Gardens

Take a tour of the farm...right here in the city!

FARMISTALA.COM

👍 Like    💬 Comment    ➦ Share



**Christine Clayburg** ▸ VA West Los Angeles Master Plan

August 17 · 🌐

If you are going to DO this on PRIME WEST LA REAL ESTATE PLEASE PLEASE PLEASE don't promote yet another homeless vet stereotype to raise \$ for this. Call it #VetsRising and have two buildings..one for those recovering from homelessness and one for vets pursuing post-duty careers in LA who need a place to sleep in LA to AVOID becoming homeless! There is NO BRIDGE for us. NONE. I've looked.

I currently know of a 6+ retired Army Ranger chaplain and award winning screenwriter who sleeps on the floor at the USO once a week when he flies in from Colorado to attend the Writers Guild Foundation Veterans Writing Retreat 2015. Another drives from San Francisco EVERY WEEK and crashes on couches. My West VA counselor doesn't want me to drive an hour and a half to home at midnight after seeing her here and then going to the WGA until 10- but there is NOWHERE for #VetsRising to go to sleep in this town as we re-build our careers. STOP THE STIGMA. NO VET coming home can afford to live or stay in LA for an opportunity, but that doesn't mean we are homeless. We don't need a long term solution, just a quick professional place to check in and check out, in a safe area in la, for less than \$300/night. Leaving us out of the equations perpetuates the sterotype and isolates the homeless.

👍 Like    💬 Comment    ➦ Share



**Rebecca Johnson Branham** ▸ VA West Los Angeles Master Plan

August 4 · 🌐

i think yhr government owes these vets lots but they no longer care about what the vets have done to keep freedom. they are helping other countries but not the vets the forget the courage and sacrifices these wonderful people have gave.. thank you all veterans.your are the best

👍 Like    💬 Comment    ➦ Share



## VA West Los Angeles Master Plan

Written by Andrea Campbell [?] · September 29 at 7:00pm · 🌐

Comment today to help house LA's homeless Veterans.



### Help LA's Homeless Veterans

[WWW.HELPHOUSELAVETS.COM](http://WWW.HELPHOUSELAVETS.COM)

12,876 people reached

Boost Post

👍 Like    💬 Comment    ➦ Share

Nelly Haro, Jurline Redeaux, Lea Ross and 53 others like this.

Most Recent ▾

13 shares



**Lawrence Jones** Be encouraged!

Unlike · Reply · 1 · September 29 at 7:54pm



**WJ Bellamy** This neglect has go to stop

Unlike · Reply · 1 · September 29 at 10:41pm



**Martin Zarate** Please help this Heroes.

Unlike · Reply · 1 · September 29 at 11:39pm



**Zenaida Loreto** About time... better late than never

Unlike · Reply · 1 · September 30 at 7:07am



**Eleanor Scott** Good, let work began to help the homeless.

Unlike · Reply · 1 · September 30 at 7:12am



**DuckBill** Maggie Cooper-Harris Tra Cooper-Harris

Unlike · Reply · 2 · September 30 at 8:13am



**William Scales** That is great please help!!! This is building 556.Wasworth

Unlike · Reply · 1 · September 30 at 12:36pm



**James Stukes** MY question is " why does the WLA VA lease land to organizations like UCLA while there are so many homeless veterans here?". Homeless people tend to need the most Medical attention because of their environment

Ending their homelessness might actually ease the load at the hospital.

Unlike · Reply · 1 · September 30 at 1:53pm



**VA West Los Angeles Master Plan** Thank you for participating. Please excuse the long post but your question is an important one. Through the ongoing Master Planning process, we are evaluating the best use of the campus to ensure it is Veteran focused moving forward. The Principles Agr... [See More](#)

[Like](#) · [Reply](#) · Commented on by [Andrea Campbell](#) [?] · 38 mins



**Jean Clinton** Good question James Stukes

Unlike · Reply · 1 · September 30 at 4:01pm



**Alice Venegas** Help our Veterans! !

Unlike · Reply · 1 · September 30 at 4:55pm



**VA West Los Angeles Master Plan** Thanks all for your interest. Please be sure to comment on <http://www.helpouselavets.com/survey>. Your input is needed.



### Help House LA Vets

The Master Plan is an action to help end homelessness among veterans in Los Angeles. As part of that goal,...

[HELPHOUSELAVETS.COM](http://HELPHOUSELAVETS.COM)

Unlike · Reply · [Remove Preview](#) · 1 · Commented on by [Andrea Campbell](#) [?] · September 30 at 5:54pm · Edited



**Kava US** Are you sure help ?

[Like](#) · [Reply](#) · September 30 at 9:20pm



**Kawika David Muca** When do I move in..in about to be homeless. lol

[Like](#) · [Reply](#) · Yesterday at 8:30am



**Parker Lydia** Work with them,help them get back on track.

[Like](#) · [Reply](#) · 16 hrs



**Rodney Rowe** All good. Should be the decision of the veteran, not some panel of WLA citizens who have an agenda that some pushes the veterans to the side.

[Like](#) · [Reply](#) · 15 hrs



**Rosemarie Lorraine Ranallo** Please help our homeless Veterans .

[Like](#) · [Reply](#) · 15 hrs



**L Hernandez Esp** Please 'please help the veterans - have a heart

[Like](#) · [Reply](#) · 5 hrs



Write a comment...



VA Master Plan LA Retweeted



**Sheila Kuehl** @SheilaKuehl · Aug 3

Share your vision for the West Los Angeles VA campus and #HelpHouseLAVets - [kueh.ly/LAVets](http://kueh.ly/LAVets)

2 2

VA Master Plan LA Retweeted



**Francisco** @USMC2397752 · Aug 4

Sign up for updates on the West LA VA Master Plan. I just joined. Let's #HelpHouseLAVets! [helphouselavets.com/join?recruiter...](http://helphouselavets.com/join?recruiter...)

1 1

VA Master Plan LA Retweeted



**S Debra Evans** @eastladebra · Aug 3

House'm All!! RT @SheilaKuehl: Share your vision for the West Los Angeles VA campus and #HelpHouseLAVets - [kueh.ly/LAVets](http://kueh.ly/LAVets)

2 2

VA Master Plan LA Retweeted



**John Ismay** @johnismay · Sep 1

LA Mayor @ericgarcetti says city won't end veteran homelessness by 2016 [scpr.org/news/2015/09/0...](http://scpr.org/news/2015/09/0...) cc @LAHomeless @VAMasterPlanLA @HomeForGoodLA

4 2

[View summary](#)

VA Master Plan LA Retweeted



**Westside Today** @WestsideLAToday · Aug 7

. @SenFeinstein @SenatorBoxer & @RepTedLieu are calling for additional #veteran housing: [ow.ly/QDg6O](http://ow.ly/QDg6O) @VAMasterPlanLA

1 1

VA Master Plan LA Retweeted



**Aspiration** @aspiration · Aug 5

Critical work being done here in LA to address Veteran homeless:  
[helphouselavets.com](http://helphouselavets.com) #HelpHouseLAVets #Veterans



2



4







# G2

## Existing Shuttle Schedule

Stakeholder Meetings

**G1**

Existing Shuttle Schedule

**G2**

Possessory Use Agreements

**G3**

## G2. Existing Shuttle Schedule

---

Table G3 (a) ROUTE 1: The driver shall transport veterans (includes caregivers) and specimens between the following locations during the estimated times:

Location	Address	Bus Arrival	Bus Departure
VA Bakersfield Community Based Outpatient Clinic Ambulatory Care Center (BACC)	1801 Westwind Dr. Bakersfield, CA	7:15 a.m.	7:35 a.m.
McDonald's Restaurant	49714 Gorman School Rd. Gorman, CA	8:15 a.m.	8:25 a.m.
Sepulveda Ambulatory Care Center (SACC)	16111 Plummer St. North Hills, CA	9:30 a.m.	10:15 a.m.
VA West Los Angeles Campus (WLA)	11301 Wilshire Los Angeles, CA	11:00 a.m.	11:20 a.m.
VA Los Angeles Ambulatory Care Clinic (LACC)	351 East Temple Los Angeles, CA	12:00 p.m.	12:15 p.m.
VA Sepulveda Ambulatory Care Center (SACC)	16111 Plummer St. North Hills, CA	1:00 p.m.	2:15 p.m.
Driver Lunch		1:15 p.m.	1:45 p.m.
VA West Los Angeles Campus (WLA)	11301 Wilshire Los Angeles, CA.	2:45 p.m.	3:10 p.m.
Sepulveda Ambulatory Care Center (SACC)	16111 Plummer St. North Hills, CA	3:45 p.m.	4:00 p.m.
McDonald's Restaurant	49714 Gorman School Rd. Gorman, CA	4:55 p.m.	5:00 p.m.
VA Bakersfield Community Based Outpatient Clinic Ambulatory Care Center (BACC)	1801 Westwind Dr. Bakersfield, CA	5:30 p.m.	

\*Driver shall check with laboratory at each VA to check for specimens as well as the information desk for any items that need to be delivered to other VA facilities. Bus shall be locked and closed (no patients shall be aboard) during driver lunch and break times. Driver fifteen minute break time shall be between 8:25 a.m. through 8:40 a.m. (morning) and 3:10 p.m. to 3:25 (afternoon).

## G2. Existing Shuttle Schedule

---

\*\*Transportation time shall vary depending on traffic conditions.

(b) The Contractor shall provide the following routes Monday through Friday (excluding holidays) but not limited to:

*Table G4 ROUTE 2: The driver shall transport veterans (includes caregivers) and specimens between the following locations during the estimated times:*

Location	Address	Bus Arrival	Bus Departure
Veterans Memorial Building	801 Grand Ave. San Luis Obispo, CA	6:00 a.m.	6:15 a.m.
VA Santa Maria Ambulatory Care Clinic (VASMACC)	1500 East Main Santa Maria, CA	6:45 a.m.	7:00 a.m.
Carl's Jr. Restaurant	Buelleton Town Center Hwy 246 and McMurray	7:30 a.m.	7:45 a.m.
VA Santa Barbara Ambulatory Care Center (VASBACC)	4400 Calle Real Santa Barbara, CA	8:15 a.m.	8:30 a.m.
Veterans of Foreign Wars (VFW), Veterans Memorial Building	941 Walnut Carpenteria, CA	9:05 a.m.	9:10 a.m.
Oxnard Metrolink	201 East 4th St. Oxnard, CA	9:30 a.m.	9:45 a.m.
VA West Los Angeles Campus (WLA)	11301 Wilshire Los Angeles, CA	10:40 a.m.	11:00 a.m.
VA Sepulveda Ambulatory Care Center (SACC)	16111 Plummer St. North Hills, CA	11:30 a.m.	12:30 p.m.

A  
B  
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D  
E  
F  
G

## G2. Existing Shuttle Schedule

---

Location	Address	Bus Arrival	Bus Departure
Driver Lunch		11:45 a.m.	12:15 p.m.
VA West Los Angeles Campus (WLA)	11301 Wilshire Los Angeles, CA	12:55 p.m.	2:10 p.m.
VA Sepulveda Ambulatory Care Center (SACC)	16111 Plummer St. North Hills, CA	2:35 p.m.	2:45 p.m.
VA West Los Angeles Campus (WLA)	11301 Wilshire Los Angeles, CA	3:30 p.m.	3:40 p.m.
Oxnard Metrolink	201 East 4th St. Oxnard, CA	5:00 p.m.	5:15 p.m.
Veterans of Foreign Wars (VFW), Veterans Memorial Building	941 Walnut Carpentaria, CA	5:45 p.m.	5:55 p.m.
Santa Barbara Transit Center	1020 Chapala St. Santa Barbara, CA	6:00 p.m.	6:05 p.m.
VA Santa Barbara Ambulatory Care Center (VASBACC)	4400 Calle Real Santa Barbara, CA	6:20 p.m.	6:25 p.m.
VA Santa Maria Ambulatory Care Clinic (VASMACC)	1500 East Main Santa Maria, CA	7:30 p.m.	7:35 p.m.
Veterans Memorial Building	801 Grand Ave San Luis Obispo, CA	8:00 p.m.	

\*Driver shall check with laboratory at each VA to check for specimens as well as the information desk for any items that need to be delivered to other VA facilities. Bus shall be locked and closed (no patients shall be aboard) during driver lunch and break times. Driver fifteen minute break time shall be between 8:25 a.m. through 8:40 a.m. (morning) and 3:10 p.m. to 3:25 (afternoon).

\*\*Transportation time shall vary depending on traffic conditions.

\*\*\*Contractor shall use two (2) drivers for the San Luis Obispo to VA WEST LOS ANGELES MEDICAL CENTER ROUTE in order to be in compliance with the State of California Vehicle Code 34501.2 and CCR 1212 which places limits on the number of hours bus driver may drive.

A

B

C

D

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F

**G**

This page is intentionally left blank.



# G3

## Possessory Uses

Stakeholder Meetings

**G1**

Existing Shuttle Schedule

**G2**

Possessory Use Agreements

**G3**

## G3. Possessory Use Agreements

Table G5 Possessory Use Agreements - Recently Expired, Terminated, or Termination in Process

	Agreement Partner	WLA VA Asset	Agreement #	Term of Agreement	Agreement Status
1	American Red Cross ("ARC") (WLA)	ARC district headquarters located on the southwest corner of VA grounds between Ohio Ave and Dowlen Drive	Revocable license V691-88-044 LI	4/15/1989 to 4/14/2039	Active: Termination for convenience letter sent on 9/15/15 with effective date of 9/10/16
2	Barrington Park (WLA)	City of Los Angeles 12 acre park includes dog run, baseball diamonds, athletic fields, parking lot	ESA V691S-5276	N/A	Expired: Termination notice issued on 6/2/15 with effective date of 10/1/15; Temporary extension until VA speaks with City
3	Richmark Entertainment (WLA)	Wadsworth and Brentwood Theaters	ESA V691S-159	9/23/2010 to 9/22/2016	Expired: Termination notice issued on 6/2/15 with effective date of 10/1/15
4	Twentieth Century Fox (WLA)	N/A (no longer on WLA campus)	V691S-5278	Terminated in 2011	Expired: Settlement agreement finalized
5	Veterans Park Conservancy (WLA)	Veterans Memorial Park, healing garden and incomplete amphitheater on 16 acres of the campus	2014-1111 V691S-5294	11/11/2014-02/25/2015	Expired: Currently in discussions
6	Westside Breakers (WLA)	Macarthur Field and adjacent parking lot 38 located on the northwest side of campus	ESA V691S-5309	08/06/2010-12/06/2011	Expired: Termination effective 8/31/15
7	Westside Services Parking (WLA)	Vehicular parking areas throughout campus	ESA V691S-154	04/01/2002 to 07/14/2022	Active: Termination initiated per terms of agreement with effective date of 5/26/16

Source: From VA on October 14, 2015.

# G3. Possessory Use Agreements

Table G6 Possessory Use Agreements - Under Discussion

	Sharing Partner	WLA VA Asset	Agreement # Revocable License	Term of Agreement	Agreement Status
1	Breitburn Energy/ Westside Operating Partners (WLA)	2.5 acre site in an industrial area of the campus	License No. 691-97-010LI/ESA V691S-5140	No End Date	Active
2	Brentwood School (WLA)	20 acre athletic complex includes a swimming pool, track field, tennis courts and baseball diamonds	ESA V691S-171	06/20/2000 to 06/19/2020	Active; under review
3	Golf Course (US Vets) (WLA)	Golf course located on north east area of campus includes Golf Club House (Building 329) and Golf Course Storage (Building 334)	ESA V691S-5310 (Terminated, replaced with Revocable License)	Extensions beyond 12/31/15 under discussion	Terminated (June 2015): Revocable License issued through 12/31/15
4	Parrot Sanctuary (WLA)	Building numbers 512 and 521 and vicinity parking area	Revocable License	Terminated in 2011	Expired: Settlement agreement finalized
5	South Coast AQMD (WLA)	Temporary trailer occupying 30' x 40' area on the south campus	Revocable license 2013-0401	04/01/2013 to 03/30/2018	Active
6	UCLA Cyclotron (WLA)	Medical Sharing Agreement	ESA V691S-5292	07/15/2009 to 07/15/2017	Active: pending renegotiation
7	UCLA Jackie Robinson Stadium (WLA)	Baseball stadium on the east side of campus	Expired-OLD ESA V691S-287	Expired 5/14/2011	Expired (month to month); under review

Source: From VA on October 14, 2015.

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## G3. Possessory Use Agreements

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Table G7 Possessory Use Agreements - Veteran Centric to Remain

	Agreement Partner	WLA VA Asset	Agreement #	Term of Agreement	Agreement Status
1	New Directions, Inc. (Bldg. 116) (WLA)	Building 116	691-95-010LE	08/29/1995 to 08/31/2045	Active
2	Salvation Army Bldg. 207 (WLA)	Building 207	ESA V691S-5271	07/06/2006 to 07/05/2016	Active
3	Salvation Army Bldg. 212 (WLA)	Building 212	ESA 691-94-2-LI	7/25/2004 to 7/24/2024	Active
4	VA Desert Pacific Credit Union (WLA)	Building 500, Room 1404-1405	Lease VA262-0-1060	11/1/2013 to 10/31/2016	Active
5	Ready America (WLA)	Building 259	MOU (services only)	10/01/2014 to 09/30/2017	Active

Source: From VA on October 14, 2015.

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# G4

## Formal Correspondence

Stakeholder Meetings

**G1**

Existing Shuttle Schedule

**G2**

Possessory Use Agreements

**G3**

Formal Correspondence

**G4**



July 24, 2015

Bandini Foudnation Culinary Training Program and Heroes Café Proposal

To Whom It May Concern:

As the West LA VA Master Planners expand their vision of how best to provide housing and services to veterans in Los Angeles, the Bandini Foundation is eager to also strengthen its contribution of vocational, recreational, nutritional, and therapeutic services to veterans. Since 2011, the Bandini Foundation has provided veterans with employment at the Heroes Golf Course as starters and maintenance personnel, recreation through reduced-price starter fees and free events, wellness services including free golf clinics, and even nutrition through consistent food donations and produce via the Heroes Garden.

The Bandini Foundation is now prepared to collaborate with the St. Joseph Center to recreate its successful Culinary Training Program and Bread & Roses Café, by offering a similar Culinary Training Program for veterans and opening an affiliated Heroes Café at the Heroes Golf Course. This project would further enrich the West LA VA by providing food service jobs to veterans in need of vocational training and work experience, as well as offering a welcoming food service option for VA residents, employees and visitors.

The Bandini Foundation proposes to model the Heroes Café and Culinary Training Program on the extremely successful program run by the St. Joseph Center, which currently enables homeless and formerly homeless individuals with barriers to employment to spend ten weeks learning, training, gaining experience, and ultimately employment, in the food service industry. Importantly, the St. Joseph's Center has agreed to assist us with the creation and operation of this program, which will further ensure its success and effectiveness. Operating in conjunction with St. Joseph Center's staff and resources, a Bandini Foundation Culinary Training Program (CTP) would mirror the original training program, at the conclusion of which, each CTP student would graduate eligible for entry-level positions in the food service industry. The program would begin with six weeks of classroom training, including lectures and hands-on demonstrations covering the equivalent of the first year of culinary school. Working with an encouraging staff and mutually supportive group of students, veterans would also attend workshops in job search strategy and life skills on topics such as résumé preparation, interview techniques, effective communication, and culinary theory. All classes would be offered free of charge to participants, and include supportive services such as case management.



While participating in the CTP, veteran-students would intern at the Heroes Café. In addition to providing CTP students with work experience and professional references, the Heroes Café would add a much-needed food service option at the West LA VA, to be enjoyed by all veterans living and working at the West LA VA, as well as to VA visitors and golfers at the Heroes Golf Course. Food served at Heroes Café would include fresh produce grown in the Heroes Garden, and follow strong nutrition guidelines. Similar to the Bread & Roses Café, which serves up to 150 homeless men, women and children each day, the Heroes Café would support the dignity of homeless and ill veterans by allowing them to dine in a welcoming restaurant setting rather than a soup line. Veterans would work at the Heroes Café as CTP interns and staff to offer fellow veterans and other restaurant guests consistent, high-quality food. Prices would be specially tailored to fit the community, with discounted foods available for veterans unable to pay full-price.

Ultimately, we cannot end veteran homelessness without transitioning these individuals into the civilian workforce. The Bandini Foundation is enthusiastic at the prospect of supporting this transition with a Culinary Training Program similar to St. Joseph Center's, which prides itself on a 70% success rate. Its combination of education, income, and support instills hope and confidence in CTP participants and leads them toward meaningful employment. With a Heroes Café and corresponding Culinary Training Program, the Bandini Foundation will be able to offer many out-of-work veterans this unique and much-needed opportunity, while also providing the community at large with a welcoming, healthy food service option. The Bandini Foundation would be privileged to bring such change to the Heroes Golf Course, enriching the West LA VA community and honoring the Foundation's mission by helping veterans assimilate successfully into the community and secure civilian employment.

Sincerely,

Ricardo Bandini Johnson  
President  
Bandini Foundation



July 13, 2015

To Whom it May Concern:

The Bandini Foundation fully supports the transformation of the West Los Angeles VA into a vibrant veteran-centric community that will provide housing, healthcare, and recreation for our community's veterans. Eager to contribute to the implementation of this vision, we propose the expansion of the Heroes Golf Course into a multi-purpose facility that all veterans will feel welcome to access and utilize—a place where veterans can socialize with one another and interact with those in the community living on, working at, or visiting the West LA VA.

Primarily through the Heroes Golf Course, Bandini Foundation currently provides therapeutic, social, and recreational activities such as golf, meditation and gardening to veterans and the entire West LA VA community. It is wholly feasible for us to add such enhancements to the Heroes Golf Course as a clubhouse and veteran's community center, a golf practice hitting area, horseshoe traps, shuffleboard and croquet courts, ping-pong tables, an outdoor physical fitness course, and a sports court that can offer basketball, volleyball, badminton, and paddle tennis.

In addition to adding greatly to the social and recreational atmosphere of the West LA VA campus, a Heroes Golf Course recreational enhancement project will create numerous employment opportunities for veterans. As is its mission, Bandini Foundation will continue to staff these expanded facilities with veterans seeking transitional employment and vocational training, thereby helping them recover from their injuries and illnesses, assimilate successfully into the community, and eventually secure civilian employment. Veterans in need of training, experience and income will take on roles overseeing all recreational activities, maintaining these new facilities, and even working to promote these wonderful programs within the West Los Angeles veteran community. In addition, we are eager to provide a campus dining option at Heroes Golf Course in collaboration with the St. Joseph's Family Center, which would double as a chef-training program, providing ample opportunities for education and experience in the food service industry.

We have the resources to raise the necessary funds, and are eager to do so, in order to make the Heroes Golf Course a recreational hub for the West LA VA. We very much look forward to contributing in whatever ways we can as the VA Master Plan is developed and implemented, and are extremely excited specifically at the prospect of providing a wide array of programs, activities, and employment opportunities for veterans through Heroes Golf Course. We therefore hope you will consider Bandini Foundation when working towards the creation of a recreational epicenter on the West LA VA campus. Please share this proposal with the Master Plan's firms, and let us know your thoughts on how we can build the best recreational center and contribute to the growth of this community for our veterans in the months and years to come.

Best Regards,

Ricardo Bandini Johnson  
President



July 24, 2015

Bandini Foundation Recreational Center Proposal

To Whom It May Concern:

The Bandini Foundation fully supports the transformation of the West Los Angeles VA into a vibrant veteran-centric community that will provide housing, healthcare, and recreation for our community's veterans. Eager to contribute to the implementation of this vision, we propose the expansion of the Heroes Golf Course into a multi-purpose facility that all veterans will feel welcome to access and utilize—a place where veterans can socialize with one another and interact with those in the community living on, working at, or visiting the West LA VA.

Primarily through the Heroes Golf Course, Bandini Foundation currently provides therapeutic, social, and recreational activities such as golf, meditation and gardening to veterans and the entire West LA VA community. It is wholly feasible for us to add such enhancements to the Heroes Golf Course as a clubhouse and veteran's community center, a golf practice hitting area, horseshoe traps, shuffleboard and croquet courts, ping-pong tables, an outdoor physical fitness course, and a sports court that can offer basketball, volleyball, badminton, and paddle tennis.

In addition to adding greatly to the social and recreational atmosphere of the West LA VA campus, a Heroes Golf Course recreational enhancement project will create numerous employment opportunities for veterans. As is its mission, Bandini Foundation will continue to staff these expanded facilities with veterans seeking transitional employment and vocational training, thereby helping them recover from their injuries and illnesses, assimilate successfully into the community, and eventually secure civilian employment. Veterans in need of training, experience and income will take on roles overseeing all recreational activities, maintaining these new facilities, and even working to promote these wonderful programs within the West Los Angeles veteran community. In addition, we are eager to provide a campus dining option at Heroes Golf Course in collaboration with the St. Joseph Center, which would double as a Culinary Training Program, providing ample opportunities for education and experience in the food service industry.

We have the resources to raise the necessary funds, and are eager to do so, in order to make the Heroes Golf Course a recreational hub for the West LA VA. We very much look forward to contributing in whatever ways we can as the VA Master Plan is developed and implemented, and are extremely excited specifically at the prospect of providing a wide array of programs, activities, and employment opportunities for veterans through Heroes Golf Course.

Sincerely,

Ricardo Bandini Johnson  
President  
Bandini Foundation

# The Veterans' Center for Recreation and Education: A Strategic Partnership with Brentwood School

## Our 21<sup>st</sup> Century Community

Brentwood School, a 501(c)(3) non-profit organization, looks forward to being a dedicated community partner in manifesting the VA's goal to honor the 1888 vision of Bandini de Baker and Senator John P. Jones - the creation of a national home for our veterans. Brentwood School is unique in that we can **immediately** provide veterans and their families at the WLA VA campus substantial veteran-centric services fully funded by Brentwood School. The existing facilities built by Brentwood School can offer **physical recreation, health and wellness, education, and vocational training.**

For more than three decades, our strategic partnership with the VA has included countless outreach service hours benefitting veterans, improvement and school use of VA land, and ongoing lease payments. We are now committed to creating The Veterans' Center for Recreation and Education as an integral facet of our thriving 21st century community. The Veteran's Center will be founded on these four cornerstones:

### 1. **Access for Veterans:**

#### **Exclusive and Extensive**

- Abundant recreational facilities maintained by Brentwood School promote health and wellness, socialization, and skills building.
- Daily, exclusive, access to these state-of-the art recreational facilities
- Recreational and lap swimming on weekends
- Welcome Center for vets to check out sports equipment and store gear
- Veterans' Center Liaison and on-site staff, funded by Brentwood School
- Round trip shuttle bus service
- Classes and clinics in swimming, weight training, conditioning, tennis, and more

### 2. **Opportunities:**

#### **Educational, Vocational, and Recreational**

- Continued collaboration through service, and special drives for supplies to support the housing of veterans and their families
- Vocational resources and intramural athletics
- Scholarships for children of vets to attend Brentwood School's summer camp
- Adult education classes for veterans and their families
- Access to special events produced by Brentwood School:
  - Screenings of popular new films
  - Parent education workshops
  - Hutson Memorial Guest Lecture Series
  - Musical performances
- Brentwood School will continue to hire veterans
- Fundraising expertise to benefit the restoration of the historic core of campus
- Advocacy for the VA and veterans on our website and through communications with BWS families and friends
- Host the National Veterans Golden Age Games again

### 3. **Improvements:**

#### **Delivered to Veterans Quickly and On -Time**

- Open to financing the construction of additional veteran-centric therapeutic and recreational facilities, such as:
  - Weight room
  - Separate locker facilities for men and women
  - Equipment room and space for veterans to store their gear
  - Possible therapy pool exclusively for veterans (Feasibility to be determined.)

### 4. **Security and Accountability:**

#### **Guarantees for our 21<sup>st</sup> Century Community**

- Brentwood School is prepared to provide all of the above and the following financial resources for as long as we have continued use of the VA land:
  - Brentwood School will continue, as it has since 1999, to pay market rates for the leased land (currently \$450K/year)
  - Pay all operating and maintenance costs (approx. \$150K/year)
  - Assume cost of all deferred maintenance and ongoing improvements (approx. \$50-350K/year)
- Exclusive recreational, educational and vocational opportunities offered at The Veterans' Center for Recreation and Education will not be determined by the government's budget
- Collaboration in regular monitoring of the facility and its programs, so that any adjustments and/or improvements can be made quickly and effectively

136-142 SBP Limited Partnership  
7946 West Third Street  
Los Angeles, CA 90048  
323-653-0410; 323-653-0413 fax

August 25, 2015

West Los Angeles VA Master Planning Staff  
11301 Wilshire Blvd. Building 257  
Los Angeles, CA 90073

Subject: VA Parking Lot located at approximately  
180 South Barrington Place (Brentwood Village)  
Los Angeles, CA 90049

Ladies and Gentlemen:

Our partnership owns a parcel in the Brentwood Village, which we purchased in 1991. We have three commercial tenants on our parcel who in the aggregate provide a living for about 18 people. In the Brentwood Village there are 29 such parcels, many of which are larger than ours. So, the jobs in the Brentwood Village run well into the hundreds.

The subject Parking Lot, which has served the patrons of the Brentwood Village Commercial District for the past several decades, is vital to the continuing existence of nearly every business located in the Brentwood Village. It is not an exaggeration to say that without the Parking Lot, Brentwood Village will become a ghost town.

We hope you will see fit to recommend the preservation of this particular Parking Lot. Below are some reasons that we feel would support such a recommendation:

1. The Lot is a busy one which is capable of providing the VA with a continuing income stream indefinitely.
2. The amenities and services available in the Village would be available to the veterans as valued customers living conveniently close-by.
3. The grade level of the Parking Lot is considerably higher than the bulk of the West LA Campus with the consequence that it may be disproportionately expensive to alter the Lot for other uses that blend with the rest of the campus.
4. Veterans are admired not only for their patriotism, but also for their characteristic can-do attitude - in other words as ideal employees. There should be jobs for Vets in the Brentwood Village.

Thank you for considering our point of view.

Sincerely,  
136-142 SBP Limited Partnership

By:   
Stephen H. McClintock, General Partner



**THE SECRETARY OF VETERANS AFFAIRS  
WASHINGTON**

June 22, 2015

Mrs. George Barrie IV  
1707 San Vicente Boulevard  
Santa Monica, CA 90402

Dear Carolina,

This comes as follow-up to my letter to you dated March 19, 2015. Thank you again for your generous offer to renovate the Wadsworth Chapel, located on the grounds of VA's West Los Angeles campus. I also deeply appreciate your desire to renovate four other structures located on the campus in addition to the chapel; specifically, the Trolley Depot, Original Barracks, Building 33, and the Governor's Mansion.

As noted in my prior letter to you, I have authority to accept gifts for the alteration of VA medical facilities, under 38 U.S.C. 8104(e). The Wadsworth Chapel, Trolley Depot, Original Barracks, Building 33, and the Governor's Mansion all fall within that definition. We would be honored to allow your contractor to perform the renovation work for these five structures, at no cost to VA. The renovation work of your chosen contractor will need to be done per applicable law, including environmental and historic preservation and VA policy. And, the renovation of these five structures are authorized and permitted outside of the new Master Plan, planned for the West Los Angeles campus.

Although VA cannot solicit donations, we welcome generous contributions. We are truly grateful for your support of our nation's Veterans. I look forward to seeing you again soon.

Sincerely,

A handwritten signature in blue ink, appearing to read "Robert A. McDonald".

Robert A. McDonald

SYLVIA PATSOAURAS  
President

LYNN ALVAREZ  
Vice President

MELBA CULPEPPER  
MISTY M. SANFORD  
IRIS ZUNIGA

ARMANDO X BENCOMO  
Commission Executive Assistant II

CITY OF Los ANGELES  
CALIFORNIA



ERIC GARCETTI  
MAYOR

EXECUTIVE OFFICE  
P.O. BOX 86328  
LOS ANGELES, CA 90086-0328

TEL: (213) 202-2633

MICHAEL A. SHULL  
GENERAL MANAGER

October 13, 2015

Vincent Kane  
Special Assistant to the Veterans Administration Secretary  
US Department of Veterans Affairs  
Networking Contracting Office 22 (NCO 22)  
4811 Airport Plaza Drive, Suite 600  
Long Beach, California 90815

Dear Mr. Kane:

On behalf of the City of Los Angeles, Department of Recreation and Parks (City), thank you for the opportunity to provide comments and suggested uses for the Barrington Park Fields to help support the Department of Veterans Affairs (VA) commitment to opportunity, programming, and housing for veterans. The City recognizes this effort requires the partnership of Federal, State and local authorities. As such, the City desires to continue partnership with the VA to continue recreation and leisure activities at Barrington Park, specifically its adjacent fields (Barrington Park) to benefit veterans per its legal settlement integrated with city services.

Specifically, the City can provide job opportunities for Veterans, outreach and promotion of VA goals and objectives, and help the VA fulfill its objectives to better utilize the West Los Angeles Medical Center campus.

**Barrington Park Current Recreational Programs**

It is the City's desire to support the Veterans Administration's mission, while continuing to offer public and community access and programming for recreational activities

The City is exploring alternative sites for City Park operations and would prefer to offer recreational programs to the community while working with the VA to develop programs that better equip Veterans with job skills, access to income, and recreational opportunities that benefit health and wellness.

The property currently contains 2 baseball diamonds, fields for soccer and football, walking trails and a dog park, operated through the City's Municipal Sports Section and Operations and Maintenance Branch. Those amenities can provide job opportunities for Veterans.

Additionally, the City can work with its partner, Coca Cola in a program called "Troops for Fitness" to create job opportunities for veterans. Currently, two years remain on the Coca Cola grant that can be used to hire Veterans to lead fitness training at Barrington Park.

### **Future Land Use Proposals**

Pursuant to the Master Plan, all Land Use Proposals which support the goal of creating therapeutic, Patient-Centered Care environments will be evaluated based on the three critical priorities: *Direct Benefit for Veterans, Fulfillment of the VA's mission and Compatibility with the Community*

**1. Direct benefit for Veterans**

Should a land use agreement be afforded to the City, job opportunities will become available for Veterans.

**2. Fulfillment of VA's mission**

Barrington Park will provide facilities/land for Veteran participation in leagues and recreational activities. These leagues and recreational activities will provide an arena for the able bodied, as well as the physically and mentally disabled. Appropriate facilities and programming will provide for veterans that will create a sense of belonging and worth that can substantially improve overall health and wellness.

**3. Compatibility with the community**

The City will agree to maintain the baseball diamonds, soccer fields and Dog Park to acceptable standards to the VA and the community.

### **Added Benefits and Services for Veterans**

The City is well equipped to be a partner with the VA to support and strengthen its goal.

Use of park space for development of programs that benefit VA hospital outpatient needs — therapeutic physical training areas, a special designed course for fitness training etc.; installation of a monument honoring veterans to be maintained by vets; programs for Dog Therapy for Vet dogs or training of sight dogs, care dogs etc.; recreational, sports programming offered to Veterans managed and operated by Recreation and Parks free of charge and paths to possible part time job offerings.

The City is committed to a partnership with the VA in support of mutual goals to address Veteran homeless. The City can offer direct benefit to veterans while adhering to the VA's commitment. We look forward to continuing to work with the VA to serve and support America's Veterans and provide recreational services and opportunities for all Los Angeles area residents.

Sincerely,



MICHAEL A. SHULL  
Assistant General Manager

MAS/CM:ct

cc: Mayor Eric Garcetti, Attn: Ryan Carpio  
Councilmember Mike Bonin, Attn: Sharon Shapiro  
Anthony-Paul Diaz, City Attorney  
Ramon Barajas, Assistant General Manager  
Cathie Santo Domingo, Superintendent of Planning and Construction

Building 220, West Los Angeles Medical Center, Department of Veterans Affairs

Department of Veterans Affairs

Doug Pulak, Deputy Federal Preservation Officer (DC)  
Ralph Tillman, Chief, External Affairs (LA)  
Jeffrey Blake, Associate Chief, Asset Management (LA)

Veterans Park Conservancy

Sue Young, Executive Director  
Welch Howe, Consultant  
Doug Wheeler, Counsel (by phone)

The meeting was convened by Mr. Tillman at the request of Ms. Young to discuss the proposed "Cooperative Historic Preservation Program" [attached], which has been developed by VPC with encouragement from Mr. Pulak and the National Park Service, in furtherance of the agencies' "Discover Our Shared Heritage Travel Itinerary Program". The Program documents and seeks to preserve 11 original branches of the National Home for Disabled Volunteer Soldiers, including the Pacific Branch in Los Angeles, predecessor of the West Los Angeles Medical Center. Under its proposal, and the terms of its Enhanced Sharing Agreement, the VPC would assume responsibility for a campus-wide historic preservation program, including visitor contact; development of an interpretative "History Walk"; historical research, in cooperation with Brentwood School; and preparation of multi-media educational materials.

Ms. Young introduced Welch Howe as a nationally-recognized preservation consultant who will assist the VPC in its implementation of the program. Mr. Tillman expressed unqualified approval of the program, noting that the DVA does not have adequate resources to undertake a program of its own, and agreed that VPC's involvement is consistent with the terms of the Enhanced Sharing Agreement. Moreover, he said, its emphasis on the history of military service will demonstrate anew that the campus is devoted primarily to enjoyment by and benefit of disabled veterans.

Although they encouraged VPC's continued interest in the preservation of historic buildings, eventually including the Victorian Chapel, Messrs. Tillman and Blake noted that a separate citizens' committee had been organized to undertake fundraising for restoration of the Chapel. They expressed confidence that this project and the work of the VPC could be readily coordinated, without overlap or conflict. [Mr. Pulak subsequently advised that the Blake committee had barely gotten started, and expressed the opinion that there would soon be a convergence of interests].

Ms. Young thanked Messrs. Tillman and Blake for their support, and pledged the continued cooperation of the VPC. Mr. Tillman concluded the meeting by suggesting that a letter be written by the VPC in which it discloses its plans for the preservation program in addition to those which have already been approved under the "conceptual plan" of the Enhanced Sharing Agreement. The concurrence of the DVA would be forthcoming, he said.

Attachment: "Cooperative Historic Preservation Program"

**Cooperative Historic Preservation Program: West Los Angeles Medical Center (Pacific Branch, National Home for Disabled Volunteer Soldiers), Los Angeles, California**

**Participants:** Veterans Park Conservancy; Department of Veterans Affairs (Office of Historic Preservation); National Park Service (Heritage Education Services and Federal Preservation Institute); and California State Historic Preservation Office

**Background:**

Pursuant to an Enhanced Sharing Agreement (August 24, 2007) with the Department of Veterans Affairs (DVA), the Veterans Park Conservancy (VPC) has agreed to establish, improve and administer a National Veterans Park (Park) on a 16-acre site at the campus of the West Los Angeles Medical Center. The Park is intended "to serve the needs of veterans and residents alike, emphasizing for generations to come the indomitable values of *our shared American heritage*". In its early implementation of the Agreement and a "Conceptual Plan" for the Park, VPC has expended contributed funds for physical improvements at the Park, including restoration of historic sites and buildings.

Now, with encouragement and support of the Department of Veterans Affairs and the National Park Service, the Board of VPC proposes to undertake a cooperative historic preservation program to aid in interpretation and appreciation by veterans and visitors of the Park's historic site and buildings, and the surrounding campus of the West Los Angeles Medical Center. Though the Center is now the largest medical complex within DVA, serving the health care needs of 1.4 million veterans in the Greater Los Angeles region, it was first organized in 1888 as the Pacific Branch of the National Home for Disabled Volunteer Soldiers.

As part of its "Discover Our Shared Heritage Travel Itinerary" program, the National Park Service—in cooperation with the DVA— has recently published a history of the National Home for Disabled Volunteer Soldiers, suggesting history-themed travel to each of 11 branches, including the Pacific Branch in Los Angeles. The Park Service notes that these original "National Homes" have been succeeded by the network of DVA medical centers. Nonetheless, it observes, "the unique campuses and architecture of the original National Home branches remain, *providing insight for visitors as to how the Federal Government cared for and continues to provide for veterans*". In recent meetings with the Park Service and DVA personnel in Washington and Los Angeles, the Veterans Park Conservancy has been encouraged to expand its preservation mission at the West LA campus to include volunteer interpretative services for visitors and veterans alike. Thus, VPC will be a partner with the Park and Service and DVA in the implementation of their "Discover Our Shared Heritage" program at the West Los Angeles Medical Center.

### **Program Elements:**

VPC proposes for consideration by DVA and the Park Service the following elements of a cooperative preservation program, to be administered on the West LA campus by VPC in furtherance of the themes which motivate "Discover Our Shared Heritage":

--*History Walk*: a self-guided tour for visitors and veterans of selected historic sites at National Veterans Park and the wider West LA campus, with emphasis on the original Pacific Branch and the "time line" of important developments since 1888;

--*Visitor Contact*: a corps of VPC volunteer docents will be responsible for contact with visitors who follow the NPS Travel Itinerary and others, to assure that their visit to the West LA campus is educational and enjoyable;

--*Educational material*: drawing on its substantial inventory of resources related to the history of the Park and the West LA campus, the VPC will research, write and publish in printed and electronic form, information which will enhance the visitor experience, and explain the mission of the DVA in its historic context. Such publications might include a tour guide for the *History Walk*, and an introductory pamphlet for visitors who follow the "Discover Our Shared Heritage" Travel Itinerary; and

--*Electronic outreach*: provide "distance learning" on a specially designed website, with links to DVA and NPS sources, about the historic heritage of the Pacific Branch and its successor institution, including current information about directions, tours and activities which may be of interest to veterans and visitors.

In undertaking these programs, VPC will enlist and organize the volunteer services of its members, participating veterans and other interested citizens. For instance, it has already received a generous offer of assistance from the nearby Brentwood School, whose social studies students have volunteered to conduct historical research, and draft written material for use in the cooperative preservation program. VPC agrees with Margaret Kruckemeyer at the Central Branch/ DVA medical center in Dayton, Ohio that "heritage heals" and with the Park Service "that preserving the past at the historic National Home branches for veterans and others to experience serves as a building block for a better future".

### **Next Steps:**

VPC proposes that DVA's Office of Historic Preservation convene a conference call to discuss this proposal and to solicit support from other interested stakeholders. These would include representatives of DVA in Los Angeles, possibly Donna Beiter and/or Ralph Tillman; Carol Shull, Director of Heritage Education for the National Park Service, and Wayne Donaldson, California's State Historic Preservation Officer and newly-appointed Chair of the Advisory Council on Historic Preservation. VPC is prepared to assist in organizing this meeting, and looks forward to the early implementation of an innovative historic preservation program at the West Los Angeles Medical Center.



WILSHIRE @ WEST GATEWAY

I hereby certify this is a true copy  
of the record in book 405 page 14  
if impressed with the seal of this office  
Date Dec. 11, 1970      Ray E. Lee Recorder  
                                 County of Los Angeles  
                                 State of California

This indenture made the third day of March one thousand eight hundred and eighty eight, by and between John P. Jones and Arcadia B. de Baker, the parties of the first part and the National Home for Disabled Volunteer Soldiers a corporation formed and now existing under the laws of the United States the parties of the second part.

Witnesseth, that whereas by an act of Congress approved March 2nd 1887, to provide for the location and erection of a branch home for disabled volunteer soldiers West of the Rocky Mountains, the Board of Managers of the National Home for Disabled Volunteer Soldiers, were authorized, empowered and directed to locate, establish, construct and permanently maintain a branch of said National Home for Disabled Volunteer Soldiers, to be by such Board, located at such place in the States West of the Rocky Mountains as to said Board should appear most desirable and advantageous.

And whereas, the parties hereto of the first part in consideration that the party hereto of the second part should locate, establish, construct and permanently maintain a branch of said National Home for Disabled Volunteer Soldiers on a site to be selected by its Board of Managers along the dividing line between the Ranchos San Jose de Buenos Ayres and San Vicente y Santa Monica offered to donate to the said party of the second part, three hundred acres of land, being a portion of said Rancho San Vicente y Santa Monica belonging to them the said parties of the first part, on which to locate, establish, construct and permanently maintain such branch of said National Home for Disabled Volunteer Soldiers.

And Whereas, the Board of Managers of said National Home for Disabled Volunteer Soldiers, in consideration of said offer have selected the land and premises hereinafter described for the purpose aforesaid and have notified the parties of the first part of such selection.

Now Therefore, in consideration of the premises and of the location, establishment, construction and permanent maintenance of a branch of said National Home for Disabled Volunteer Soldiers on such tract of land so selected and of the benefits to accrue to the said parties of the first part, owners of the said Rancho San Vicente y Santa Monica by such location have given and granted and by these presents do give and grant unto said party of the second part all the following described land and premises, situate lying and being in the County of Los Angeles, State of California and particularly bounded and described as follows:

Commencing at a point on the boundary line between the Ranchos San Vicente y Santa Monica and San Jose de Buenos Ayres distant 6044 feet Northerly from the corner post on the line between the said Rancho San Vicente y Santa Monica and the Rancho La Ballona, which post is the common corner of the Rancho San Vicente y Santa Monica and the Rancho San Jose de Buenos Ayres running from said point of beginning South  $34\frac{1}{2}^{\circ}$  West 2780  $\frac{2}{10}$  feet to a stake being the Southwest corner of the tract herein conveyed, then North  $54\frac{1}{2}^{\circ}$  East

2780 2/10 feet to a stake on the boundary line between the said Ranchos San Vicente y Santa Monica and San Jose de Buenos Ayres; South 35½° East along said boundary line 4385 feet to the place of beginning, containing three hundred (300) acres of land.

Together with all and singular, the tenements, hereditaments and appurtenances thereunto belonging or in anywise appertaining, to have and to hold the said land and promises, with appurtenances unto the said party Disabled Volunteer Soldiers to be thereon so located, established, constructed and permanently maintained.

In Witness Whereof, the said parties of the first have hereunto set their hands and seals the day and year first above written.

John P. Jones (Seal)  
By his attorney in fact, Walter Van Dyke (Seal)  
Arcadia B. de Baker (Seal)  
By her attorney in fact, Robt S. Baker (Seal)

State of California  
County of Los Angeles

On this 5th day of March in the year one thousand eight hundred and eighty eight before one Charles Worth, a Notary Public in and for said Los Angeles County, residing therein duly commissioned and sworn personally appeared Walter Van Dyke known to me to be the person described in and whose name is subscribed to the within instrument as the Attorney in fact of John P. Jones and the said Walter Van Dyke acknowledges to me that he subscribed the name of John P. Jones thereunto as principal and his own name as Attorney in fact.

In Witness Whereof, I have hereunto set my hand and affixed my official seal at my office in the City and County of Los Angeles the day and year in this Certificate first above written.

Notarial Seal Charles Worth  
Notary Public

State of California  
County of Los Angeles

On this 5th day of March in the year one thousand eight hundred and eighty eight before one Charles Worth, a Notary Public in and for said Los Angeles County, residing therein duly commissioned and sworn personally appeared Robt S. Baker known to me to be the person described in and whose name is subscribed to the within instrument as the Attorney in fact of Arcadia B. de Baker and the said Robt S. Baker acknowledges to me that he subscribed the name of Arcadia B. de Baker thereunto as principal and his own name as Attorney in fact.

In Witness Whereof, I have hereunto set my hand and affixed my official seal at my office in the City and County of Los Angeles the day and year in this Certificate first above written.

Notarial Seal Charles Worth  
Notary Public

A full true and correct copy of the original recorded at request of Grantee Mar. 10, 1888 at 17 min. past 12 N.

Frank A. Gibson County Recorder  
By Frank E. White Deputy

This is a true and certified copy of the record  
if it bears the seal, imprinted in purple ink,  
of the Registrar-Recorder.

NOV 4 1987

*John W. ...* REGISTRAR-RECORDER  
LOS ANGELES COUNTY, CALIFORNIA



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HONORING OUR VETERANS  
PRESERVING THEIR LAND  
SINCE 1986

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Alexa Scharff

**Executive Director**  
Curtis Mack,  
*Colonel, US Air Force, (Ret)*

August 13, 2015

Ms. Cynthia Keeffe  
Vice President  
HOK  
9530 Jefferson Boulevard  
Culver City, CA 90232

Dear Cynthia

As the information gathering portion of your project for the West Los Angeles Veterans Campus starts to come to a conclusion, let me just take one final opportunity to share with you the Veterans Park Conservancy's vision for the area in the triangle just north and east of the intersection of Wilshire Boulevard and San Vicente Boulevard. This is the area where we have been planning and building for years, all with the collaboration and concurrence of the DVA.

This space is contiguous with Building 220, which has been designated as the Center for Integrated Health and Healing, and has been started to be used as such. In support of the therapeutic practices being used there, following a "holistic" path to healing mental health issues (for both homeless and non-homeless alike), the VPC spent some \$1.4 million raised entirely from the community to refurbish the "Historic Women's Rose Garden." This is an area that dates back over a half century and commemorates the service and sacrifices that women veterans made during World War II. This renewed space offers an environment of peacefulness and serenity that meshes perfectly with the efforts of the clinicians in Building 220. There they offer treatments much different than traditional western medicine, but which have proven to be highly successful in combating mental health problems, without the use of highly addictive drugs and so on.

Adjacent to the Rose Garden is a partially constructed (about 80% complete) structure, the Hollywood Canteen Healing Center (previously known as the Amphitheatre), which will further expand the use of alternative therapies important to the recuperative process. The Greater Los Angeles Healthcare System is on record in February, 2014, as looking forward to "... a host of programs that will use the new

Amphitheater as part of our healing process. These include creative writing and poetry groups, music and performance art modalities, patient education and many other opportunities for Veterans to heal outside of the confines of the clinical setting.” They further state “As you know, VA Greater Los Angeles Healthcare System is one of five nationally recognized Centers of Innovation for Patient Centered Care, and the campus amenities VPC has made possible provide an ideal setting for these cutting-edge initiatives.” Over \$300,000 has been raised and spent on this project so far.

Continuing with its community-based efforts to provide for the healing and well-being of our veterans, VPC has proposed building a state-of-the-art running and walking track offering veterans alternative routes with varying levels of exercise. Additionally, the 2/3 mile loop would also feature unique weather-resistant exercise stations with innovative equipment such as stationary ellipticals and bicycles. The stations will be developed in partnership with the VA Patient-Centered Care Teams to ensure key physical rehabilitation needs are met. The track’s tree-framed views into our proposed “Fields of Glory” offer a beautiful and scenic exercise venue, while bermed perimeter landscaping shelters the track from the street.

The “Fields of Glory” would provide an expansive open grass area as a home for everything from veterans’ family and staff picnics to military ceremonies and green space for low-impact physical therapies. This serene reserve would provide an immensely appealing space for veterans to gather, relax and enjoy the tranquility, much in the same way the veterans at the original National Old Soldiers Home, Pacific Branch, did with the park area surrounding its barracks buildings.

A Sports Commons – opportunities for physical recreation, healing and camaraderie with fellow veterans would abound in this specialized sports zone. Accessible to all veterans, the Sports Commons would offer such amenities as a sand volleyball court, bocce ball and horseshoe courts and other areas for interactive play. Apart from the benefits of recreational sports therapy to help veterans with healing and reintegration processes, the Sports Commons could also be a home for a Veterans Sports League and other such programs.

And finally in this area, we see an historic promenade. This would be an area designed to invoke patriotic pride and ensure recognition and appreciation for our veterans’ sacrifices. A 10-foot walkway would be highlighted by inspirational engraved seating walls with quotes paying tribute to veterans. Shaded enclaves, framed by low hedges with bench seating, would create peaceful outdoor classrooms for discourse among the generations. A series of uplifting memorials could invoke a sense of pride and deepen our collective respect for those who allow us to live in freedom.

Our concept for these projects can be seen on our website [www.veteransoparkconservancy.org](http://www.veteransoparkconservancy.org).

Cynthia, I am sure you and your colleagues recognize the value and importance in each of the ideas I have outlined. They would be for the homeless. But they would also be for the more than 85,000 veterans who visit the West Los Angeles Campus each year, an estimated 25% of which have mental health issues. The DVA must be able “to walk and chew gum” at the same time in this very unique location.

Thank you very much for your time and attention and I look forward to future conversations with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Curtis Mack", written in a cursive style.

Curtis Mack  
Executive Director

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Alexa Scharff  
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Curtis Mack,  
*Colonel, US Air Force, (Ret)*

September 30, 2015

Ms. Cynthia Keeffe  
Vice President  
HOK  
9530 Jefferson Boulevard  
Culver City, CA 90232

Dear Cynthia,

As the time draws near for comment on the DVA North Campus to close, I want to add a few final thoughts.

Historic preservation and acknowledgement of the unique history of the WLA VA site has guided VPC in its relationship with the VA from its inception. The VPC Enhanced Sharing Agreement (ESA) has allowed VPC to preserve and renovate historic structures and uses on the WLA VA campus when funding for such purposes was not otherwise available.

A History Walk is one of the key features developed by Veterans Park Conservancy pursuant to its ESA. This Walk is intended to illustrate to veterans and the public alike the esteem VPC holds for those who have served their country, and acknowledgement of those who have supported them. The Walk would extend from Wadsworth Chapel on the east to San Vicente Boulevard on the west.

To further honor and preserve the unique history of the WLA VA campus, VPC entered into a Cooperative Historic Preservation Plan in November 17, 2010. Doug Pulak, Deputy Federal Preservation Officer from the National Park Service in Washington D.C., Jeffrey Blake and Ralph Tillman of the West LA VA, Sue Young, VPC Executive Director and Doug Wheeler, VPC Counsel worked out the details. Katherine Welch Howe, a prominent preservation consultant was also involved. The National Park Service encouraged development of the plan.

The VPC commissioned a study by Katherine Welch Howe entitled "Veterans History Walk, National Veterans Park". The resulting study was published in April 2011 and is enclosed as an exhibit with this comment. Attached also is a companion essay entitled "Veterans Administration and National Cemetery, A Walking Tour" by Evelyn Lager.

The Howe study lays out concepts for the composition of the Walk. The suggestions include pools, lawns, and groves of trees and inclusion of other natural materials. It also suggests that programs be developed using interactive communication associated with elements of the Walk. The study emphasizes that the Walk should lie within the designated historic site boundaries (National Register of Historic Places) within the WLA VA campus.

The historical aspects of what was originally known as the Pacific Branch of the National Home for Disabled Soldiers should be celebrated. It is one of only eleven such properties in the U.S., all of which are listed on the National Park Service website, each with its own historical background.

The Hollywood Canteen Health and Healing Plaza is an integral aspect of the history acknowledged in the Walk. The Hollywood Canteen provided entertainment for the troops and was part of the fabric of World War II history. It has been helping veterans ever since, right up to the present day.

Many have acknowledged VPC's historic preservation work. In a December 2011, letter from the National Park Service, the NPS acknowledges the work that the VPC had done in the Women's Rose Garden adding it would add to the pleasure of visiting the historic medical center. This letter is attached as an exhibit.

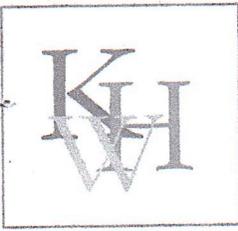
The VPC has also demonstrated its appreciation for the historic aspects of the property rights in many other ways. For example, it has funded an HSR (Historic Structures Report) on the Bob Hope Chapel in the National Cemetery for its renovation. It has also facilitated numerous conversations with both state and federal officials exploring the dos and dont's of historic renovation.

In conclusion, I just wanted to share these thoughts with you so you can see VPC's long commitment to the land, and more importantly, to those whom the land represents. Thank you and your team for all the efforts you are making on behalf of America's veterans.

Sincerely,



Curtis Mack  
Executive Director



10570 LE CONTE AVENUE

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CALIFORNIA 90024

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EMAIL [khowe.kwh@gmail.com](mailto:khowe.kwh@gmail.com)

**Veterans History Walk  
National Veterans Park  
April 6, 2011**

**Overview**

Veterans History Walk at the National Veterans Park will illuminate the accomplishments of United States Veterans and the Department of Veterans Affairs. The History Walk will illustrate to veterans and to visitors the honor in which we hold our armed forces and those who support them. Elements of the History Walk will be integrated in the entire 16-acre Park site which occupies the area beginning at the Chapel on the East to San Vicente Boulevard on the West and Wilshire Boulevard on the South.

**Project Description**

KWH Associates, Inc. was engaged for a brief, limited assignment to provide suggestions for 3 scenarios for a Veterans History Walk. KWH was asked to provide conceptual, decision-making level suggestions for the Veteran Park Conservancy to consider. Due to time and financial constraints, KWH was not asked to review materials associated with the proposed National Veterans Park, or to research military or veteran history, or the history of the VA and this site. The VPC wished to first consider the concepts and present them to its board and supporters before proceeding into further development. This summary report provides notes for the board's further consideration.

These suggestions therefore are necessarily restricted and are provided as examples to help the VPC envision options. With this preliminary work, further research and programming will create a park of great inspiration. A broadly conceived Veterans History Walk presents an incomparable opportunity to give deeper meaning to the Los Angeles National Veterans Park.

**Veterans History Walk: 3 Scenarios**

The Veterans History Walk will combine the scenic beauty of landscape with the expressiveness of history to give a deeper meaning to the National Veterans Park. A walk through its paths will enrich the mind and spirit and provide an experience of how different ages can lend inspiration to one another and what Veterans' history can mean to us today.

The 3 Scenarios for the Veterans History Walk can be employed independently or, more powerfully, to reinforce each other. And can be implemented over time. A summary of the History Walk scenarios:

- 1. Veterans History Walk: Memory Garden:** The historic buildings and landscapes of the site are restored, revived and interpreted as integral parts of the Veterans National Park in order to commemorate the US Veterans, this site and the history, persons, and care provided by the Department of Veterans Affairs and its predecessors. Plantings and artifacts will complement the existing historic resources in order to provide the foundation for the National Veterans Park. A linear walk, The Veterans Promenade, will unite the park and will highlight historic events applicable to Veterans and the National Soldiers Home.
- 2. Veterans History Walk: Commemorative Garden Rooms:** A series of outdoor rooms will provide a contemplative experience, allowing veterans and visitors to focus on Veteran and VA history. The outdoor garden rooms will include illustrations, maps and artifacts that depict military service and veterans care. Veteran and VA History will be divided into several rooms that correspond to chronological development from 1860 to 2012.
- 3. Veterans History Walk: Interactive Timeline:** A highly interactive scenario using contemporary technology will allow the veteran and visitor to traverse the linear History Walk, stopping at interactive kiosks and stations to learn more about a particular time period or theme. The material will be drawn from all five Services, the Veterans History Project of the Library of Congress and other sources. A way to contribute stories and experiences to the History Walk will be a component of the Interactive Timeline.

## **1. Veterans History Walk: Memory Garden**

\* The 16-acre site for the National Veterans Park and History Walk encompasses historic buildings and landscape features that date from the opening of the Pacific Branch of the National Home for Disabled Volunteer Soldiers in 1888 through its 120 year evolution to become the West Los Angeles Medical Center of the Department of Veterans Affairs.

\* The site's historic resources can serve as the foundation to tell the story of the Veterans, the Pacific Branch, and the care the government has provided to Veterans. Plantings and artifacts can commemorate the history of the site and veterans use of the Park. The historic resources will be revived and adapted for contemporary use in the National Veterans Park. The Memory Garden scenario is inspired by the many parks and gardens around the world that respect and build upon important cultural landscapes, including the recently completed Parc de Bercy in Paris and the current restoration and revitalization of Governors Island, New York, a former military base in New York Harbor, also designed by McKim, Mead and White.

\* The Park area is recognized by the National Register of Historic Places. Changes will be guided by preservation and design standards that protect the architecture and landscape features.

### **\* *Site History and Historic Resources***

The History Walk Memory Garden scenario will revive and incorporate the historic buildings and picturesque landscape. Rather than slavishly recreating the 19<sup>th</sup>-20<sup>th</sup> century landscape, the historic elements will become the foundation for the contemporary park and the Veterans History Walk.

The three major periods of development of the site include:

**1. Founding and original design and development (1888-1930)** The Pacific Branch, National Home for Disabled Volunteer Soldiers was designed in 1888 by noted architect Stanford White of McKim, Mead and White. All buildings were designed in the Shingle Style. The grounds featured picturesque/romantic plans popularized by Frederick Law Olmstead, Calvert Vaux, H.W.S. Cleveland, and Andrew Jackson Downing. The Pacific Branch landscape included lush plantings and open spaces, meandering paths and roadways, groupings of specimen trees, water features, natural growth and a zoo. The Soldiers Home was a leading Los Angeles tourist attraction at the turn of the 20<sup>th</sup> Century and considered one of the catalysts for the development of West Los Angeles. Two original buildings exist: the 1900 Shingle-style Chapel and the 1900 Trolley Depot (moved north of the site). Vestiges of the early landscape are visible in the broad, open meadow, the clusters of Moreton Bay Fig Trees, the Deodor Cedars and the Eucalyptus Grove which may have bordered the trolley track that ran through the west section of the site. (The geography and early settlement of the site is also relevant and significant --as part of the homeland of the Tongva Gabrielino Indians, and as a prominent Mexican rancho, San Jose de Buenos Ayres.)

**2. Veterans Administration Consolidation (1930-1960).** The single, national agency for veterans' affairs imposed standardization of design as an important tool for efficiency and cost effectiveness. Many original buildings were demolished and the site's landscape was modified in order to develop buildings meeting the new standards. Art-Deco style buildings, such as the 1938 Wadsworth Theater, characterize this period.

**3. Contemporary Use as the Los Angeles Medical Center (1960-2010)** The past fifty years altered the landscape significantly with the construction of the 405 Freeway, parking lots, and deferred maintenance. Most recently the VPC Conservancy replaced the chain-link fence surrounding the property with appropriate wrought iron fencing and re-established a ceremonial Wilshire Boulevard entrance.

*\* Using Historic Resources to Preserve Memory and to Inspire*

*\* Veterans Promenade*

The Veterans Promenade, a linear walkway, will traverse the north section of the Park, linking the two parts of the site from the Chapel on the east to the Eucalyptus Grove on the west. The Promenade will include markers and stations, which will tell the story of the park, the VA and the Veterans. The information will be developed so that one side of the promenade proceeds chronologically, creating a literal timeline experience. The other side of the walkway will treat themes associated with that period. This approach has been used effectively at the New Orleans World War II Museum's exhibition spaces dealing with the Pacific Theater in World War II.

The promenade timeline will allow the veteran and visitor to experience the Park chronologically, understanding the site's evolution and the relationship to larger themes of military history and veteran care. In this report are preliminary timelines that illustrate a range of milestones related to the history of the Los Angeles Veterans Center and the Department of Veterans Affairs

*\* Veterans Chapel*

The restored Chapel will become a distinctive icon for the Park and the veterans History Walk. As the oldest building remaining on the site and the oldest building on Wilshire Boulevard, the shingle-style Chapel illustrates the scale and character of the original campus. More important, the Chapel represents the landmark legislation enacted by Congress in 1900 to authorize a government-funded dual-denomination chapel. With this Chapel, the Congress recognized that support and healing for veterans are multi-faceted: "Something more than mere food, shelter and clothing seems due to these men." The Chapel will again provide a sanctuary for veterans and visitors to express emotion, to renew their faith and to receive services. The Veterans Chapel might also provide exhibition space and visitor services.

### \* *Landscapes and Public Spaces*

The landscapes and public spaces will retain their historic character with selective planting of trees and other plant material, the restoration and repair of earlier footprints of buildings and the rejuvenation of key spaces.

#### *-Great Lawn*

The broad, open meadow at the center of the Park will become a natural setting for listening to music, for concerts and gatherings as well as the site for pick-up games of soccer, frisbee or baseball. The Great Lawn can support, for example, concerts on Veterans Day, a parade of vintage automobiles and military vehicles, and a children's carnival on the 4<sup>th</sup> of July.

#### *-Widow's Row*

Where trees surrounded buildings, the trace of those buildings will be indicated with symbols of the original use. For example, "Widows Row" along Wilshire Boulevard, which was the historic location of cottages provided to widows of Civil War soldiers, could be commemorated with a stone garden representing building foundations along with plants that symbolize faith and perseverance.

#### *-Eucalyptus Grove and Moreton Bay Fig Trees*

The Eucalyptus Grove which once bordered the trolley line will once again become part of the circulation in the Park incorporating old rail lines as part of the path's design.

The Majestic Fig Trees will signal the transition of activities on the east and west sides of the Park.

- *Pool of Remembrance*

The restoration of water within the Park will be an important symbol of the site's renaissance. A Pool of Remembrance honoring the dead, the missing, the POWs and the wounded at a reflecting pool will provide a meaningful stop on the History Walk.

## **2. *Veterans History Walk: Commemorative Rooms***

A series of contemplative outdoor rooms will be created along a linear History Walk. The garden rooms will allow the veteran and visitor to personally focus on the bravery and memorable accomplishments of service persons and the Veterans Administration over time. The gardens may be interpreted as "rooms" in which themes and history will be illustrated using artifacts, maps and other tools that depict the armed forces and veterans care in a particular era or service. The precedents for the commemorative garden rooms are classical gardens and national memorial monuments. Along the National Mall in Washington, D.C.

- **Founding and Creation of the National Veterans Park:** This room might include the artifacts from the 20<sup>th</sup> century such as medical instruments, military transport, and volunteer support through institutions such as the Red Cross. The location of this room near the Chapel will allow one to envision the pace, character and reality of war and care at the turn of the 20<sup>th</sup> century.
- **Post World War One:** Commemorating World War I and its aftermath might include the use of military vehicles, the ambulance corps and the advent of military flight. Commemorating the vast change at the National Soldiers Home and the surrounding area in this period suggests that this garden room be located near the WPA-era Wadsworth Theater on the Veterans History Walk
-

- **Post World War II:** The massive change in medical care and post-war technology at the LA Medical Center, the pioneering defense industries, and the support from Los Angeles arts and entertainment community might be the focus of the Post World War II contemplative garden. The Conservancy has recognized the significant women's history in the armed forces in the Rose Garden. An outdoor room close by on the linear history path will be complementary.
- **Korean War and Vietnam:** The garden associated with these two conflicts will deal with the increased US involvement in Asia as well as the vast changes at the Soldiers Home and the area, such as the bifurcation and transformation of the site.
- **Wars in the Middle East:** The LA Medical Center has become a center for the care of disabled veterans. The changed character of war and injury, advances in medical care and rehabilitation, and the role of the Department of Veterans Affairs will be included at this room.

### **3. Veterans History Walk: The Interactive Timeline**

In order to engage the wide range of persons who will visit the Veterans History Walk, interactive technology will be used to appeal to their varied interests, to their multi-generational and multi-cultural character as well as to their preferred learning style—that of observer, participant, independent or enthusiast. The development of interactive technology-based devices to enliven the visitor experience is advancing rapidly. LACMA, the Dallas Museum of Art and others are pioneering this approach to exhibition design and programming. KWH assisted the VPC in defining a project for a senior history class at the Brentwood School to research exhibit technology and this may be a resource for the Conservancy planners in the further development of the Veterans History Walk.

- Using WI-Fi enabled mobile devices, veterans and visitors can listen to an audio tour, can view video features, see portraits of related persons, view related subjects, explore maps and photographs of locations that are the subject of the particular thematic or chronological marker, the historic resource or commemorative garden room.
- Kiosks will explain significant milestones and will allow the veteran and visitor to search and to contribute his /her record, experience and memory. Links with the Veterans History Project of the Library of Congress will be developed.

# Veterans Administration and National Cemetery *A Walking Tour*

Information provided by VETERANS PARK  
Written by Evelyn Lager

Can you imagine the Westside of Los Angeles without the last green "breathing space" in this part of our county? It took generous donations of land carved from two great ranchos to move our town from last to first place on the list of choices for a Pacific Branch of the National Home for Disabled Volunteer Soldiers and Sailors. Luckily for us and for veterans of the Civil War and every conflict since then, Congress approved the gift in 1887. A 400-acre complex of hospital and special services continues to serve members of our nation's armed forces while providing a rich depository of historical and architectural treasures. From Victorian gingerbread to Art Deco grace, from chapel to barracks to trolley station, we can see it all on a comfortable stroll, allowing two and a half hours to enjoy the attractive grounds of the VA and National Cemetery. If you've brought your camera, you can create your own "souvenirs."

Our itinerary includes these landmarks:

1. Wadsworth Theater. Once a showcase for memorabilia, including letters from President Abraham Lincoln and yearly registers of enrollment in the facility, this entertainment facility has more recently been shared with UCLA for performance of theatrical events.
2. The Victorian Chapel. Still a dominant feature of the landscape to be seen from Wilshire Boulevard looking north, its late-Victorian elegance provides a suitably graceful and decorous setting for religious services.
3. The Central Steam Plant. This 1949 Art Moderne building provides all the steam for the Veterans Administration.
4. The Chief Engineer's Building. Another Victorian structure, this is the oldest building still standing on the VA grounds. It was built by the Bandini family on a large piece of property that they then owned.
5. The Old Trolley House. After serving as a station for a railway from the shore down to Long Beach, this Victorian building was used for the Red Car system. It now houses an art gallery.

6. The Hoover Barracks. Built in 1930 to accommodate homeless and jobless veterans, it originally had no plumbing or washroom facilities. Such amenities were thought to encourage "staying around."
7. The Japanese Gardens. An opportunity for meditation and spiritual renewal is afforded here where tradition joins art and nature in a harmonious partnership. Nearby, *Vets' Garden* makes plant materials available for sale to both the professional and amateur enthusiast. Monday, Tuesday and Thursday hours are from 10:00 a.m. - 1:00 p.m. and Friday from 9:00 - 11:00 a.m. Call (310) 824-6771 for additional locations.
8. Civil War Cannon. Cannon and ordnance wagon dated 1865 remind us that the Pacific Branch of the National Home for Disabled Volunteer Soldiers and Sailors was established by Congress in response to public support for service to veterans who'd fought for the Union.
9. Columbium of the Los Angeles National Cemetery. Built under the Works Progress Administration, this is the only indoor columbium in the National Cemetery System. Spanish architecture inspired the design of the columbarium and its matching pergola, reflecting the city's rich Spanish heritage. Two plaques adorn the outside walls. One reads "*Veterans of Foreign Wars of the United States Ladies Auxiliary Department of California Humbly Honor the Memory of the Brave Men and Women of the United States Armed Forces Who Offered Their Lives in the Service of Our Country 1946.*"
10. Rostrum and Statue of Civil War Soldier. In the center of the cemetery, the annual Memorial Day Ceremony is held before a rostrum bearing a plaque containing President Abraham Lincoln's address at the dedication of the Gettysburg National Cemetery in 1863. Nearby is a statue "*Dedicated to the Department of California and Nevada Grand Army of the Republic,*" placed there by the Women's Auxiliary Relief Corps in 1942.
11. Geranium Circle. Dedicated to "*women who served for God and country,*" a bronze monument is surrounded by a circle of red and white geraniums.
12. Sculpture of Liberty and Her Defenders. We end at the corner of Wilshire and Veterans Avenues. Roger Noble Burnham's creation in bronze was commissioned in 1950 by the United States War Veterans. Its inscription reads "*To Those Who Volunteered and Extended the Hand of Liberty to Alien Peoples 1902.*"

If it weren't for the Civil War, many of us wouldn't be living and working on the west side of Los Angeles County. Responding to public desire to assist veterans of that conflict, in 1887 Congress established the Pacific Branch of the National Home for Disabled Volunteer Soldiers and Sailors.

Despite its natural appeal, the site of the present Veterans Administration Medical Center and National Cemetery was originally at the bottom of the list of candidates. Now, of course, we'd hate to think of our community without its last significant "green" breathing space.

The grounds today still offer clues to the natural history of West Los Angeles. From a drainage headwall at the northwest of the property, an arroyo of about 109 acres emerges as watershed for a small tributary. Denatured after grading and dumping, this canyon was once a wide and steep habitat for native plants and wildlife. But remnants of a rich riparian ecosystem can be glimpsed. (For a detailed description, see pp. 16-23 of the Strategic Plan prepared for Veterans Park Preserve in September, 1991 by Robert S. Harris, FAIA, Emmet L. Wemple & Associates, and Achva Stein, ASLA.)

Deposits of broken rock line the canyon bottom, while sand, gravel, silt and other composites elsewhere make the site vulnerable to water runoff and erosion. Proximity to a number of fault lines means earthquake activity can be expected to alter the landscape from time to time.

As part of the watershed system of the Santa Monica Mountains, a tributary runs from the northwestern portion of the VA site to a drainage channel at the southern end and eventually flows into Ballona Creek and thence to Santa Monica Bay. The portion freely flowing within the VA could provide "an ideal urban riparian ecosystem demonstration site," according to the 1991 Strategic Plan, which also cites the spring from the Japanese Garden as "free from pollutants and....invigorating the creek."

Landscaping currently mixes exotics with a number of surviving native species. Their presence allows reconstruction of a natural history of the site, including plant communities and the animal populations they probably supported in the recent past. Not far from the creek bed can be seen several healthy coastal live oaks and sycamores, indicating water has been present here for some time. Very old willows grow in the bed of the creek itself, as do a cottonwood and scattered cattail, although they don't appear to be reproducing. A few specimens of bunchgrasses hint at an earlier oak woodland or open oak savannah nearby. The west and south slopes may once have been covered with California coastal sage, but now Salvias and other grasses grow there.

Valley grassland occupies the remainder of the VA site, where a few native bunchgrasses mingle with widespread invasive exotic plants such as thistle, plantain, and wild oats. Giant reeds dominate the creek bottom, while Eucalyptus, Acacias, and castor bean appear elsewhere. Because of their toxicity,

Eucalyptus threaten the growth of native plants. Nevertheless, some nesting, perching, and dwelling places are offered for animals, along with a limited amount of forage and protection. Burrows confirm reports of mammals like pocket gophers, ground squirrels, coyotes, and raccoons.

Of the 244 species of birds historically found in the Santa Monica Mountain region, owls, mourning doves, band-tailed pigeons, bushtit, swifts, hummingbirds, swallows, jays, wrens, thrashers, blackbirds, finches, sparrows, hawks, and kestrels have been seen on the grounds of the VA. There have also been reports of sighting others such as the Spotted Dove, Townsend's Warbler and Hooded Oriole.

Instead of the rich variety of snakes and amphibians that would be expected in a pristine area connected by wildlife corridor to the mountains, a few examples of the western fence and alligator lizard have been seen. Except for butterflies and a few other groups, the insect population is poor too.

Outside the VA's northern section, plant materials and open space present a cultural rather than a natural landscape. Materials imported from other areas of the country and the world include magnificent palm groves, the rose garden, the Japanese garden, and the golf course. These and other plantings provide therapeutic settings essential to the health care mission of the VAMC.

Few, if any, early and reliable records detail how the human inhabitants fared when this landscape was yet untouched. Contemporary accounts of encounters between "outlanders" and Native Americans reveal more about the expectations and preconceptions of the newcomers than they provide hard facts about the way their predecessors lived. Again and again, the newly arrived express disappointment that they haven't met up with the bloodthirsty savages promised by popular pulp fiction. There's much reference to the flimsy construction and obviously temporary nature of shelter preferred by indigenous peoples. (With a longer history here, today we can appreciate the good sense of adapting in this matter to an unstable landscape subject to drought as well as flooding, mudslides and earthquakes.)

When Father Juan Crespi recorded the arrival of Gaspar de Portola in Sepulveda Canyon in August, 1769, he noticed evidence of campgrounds sporadically occupied by the Shoshoean Indians. And on Barrington Avenue between Texas and Ohio Avenues, we find the site of what was once the thriving self-contained village of the Tongva people, the Kuruvungna Springs, now in the care of the Gabrielino/Tongva Indians.

Beating out sixty other candidates for placement of a West Coast Branch of the National Home for Disabled Volunteer Soldiers and Sailors required hard selling back in 1887. Nevada Senator John Percival Jones, Colonel Robert S. Baker, his wife Arcadia Bandini de Baker, and their L.A. Land and Water Company put up a fierce fight for a proposition that started out near the end of a

Congressional list. When managers of the future Home showed up in Los Angeles late in the year, they were entertained in great style at the Arcadia Hotel after an escorted tour of the highlighting the locale's salubrious landscape (within sight of sea and mountains) and access to convenient transportation. Admiring its "climate and hygiene," administrators were impressed enough to move the offered three hundred acres up to the number three spot.

To clinch the deal, Senator Jones telegraphed his promise of \$100,000 to pay for improvements and a five-acre water source supplying 12,000 gallons a day. Such generosity was difficult to ignore. Votes were switched and the award was made. The new home for old soldiers would straddle two former Mexican land grants -- the Ranchos San Vicente y Santa Monica and San Jose de Buenos Ayres.

The decision was a valuable one for the recently founded nearby city of Santa Monica. Congress had committed to an annual budget of \$259,000, not counting more than \$66,000 that would come to soldier-residents as pensions. Great prosperity was anticipated. Veterans were no less enthusiastic. Unwilling to wait out construction, the first resident appeared. Private George Davis of New York, survivor of Civil War battle, set up his tent on the bare grounds. Before another year was out, he was joined by a thousand of his fellows. Marching down from Yountville in Northern California for 500 weary miles, a particularly gumpious group of one hundred men showed that the decades since Shiloh hadn't worn away their stubbornness or stamina.

Their attitudes rubbed off on the nearby community as it grew. While 1889 saw completion of Stanford White-designed buildings to house the eager veterans bivouacked in tents and makeshift structures, neighboring parcels on streets named after Northern states sold swiftly. Designating a street with the name of a Southern state was the kiss of death. Inside the grounds, only the Civil War men felt they'd earned the title "veterans." They dubbed Spanish-American war vets "bamboos" in recollection of battles fought in the Philippine jungles. World War I fighters received the name of "hero." The influence of these Civil War veterans can still be perceived today in the gingerbread structures that remain. Not until 1952 did the last of the gentlemen pass away. Douglas G. Story died at the age of 108 and was buried in the Los Angeles National Cemetery where, on May 11, 1889, Abner Prather of the 4th Indiana Infantry had been the first veteran laid to rest in a 20-acre tract consecrated and dedicated for the burial of residents. Later the tract was expanded to 114 acres, and veterans of every conflict from the Civil War to Vietnam rest here among their comrades-in-arms.

Among fourteen Medal of Honor recipients interred within the quiet grounds of the Los Angeles National Cemetery is Chris Carr, veterans of World War II. On Memorial Day his grave, like those of the other honorees, is marked with a special recognition flag of light blue with a white insignia of the medal he earned. In addition, every grave is decorated with a small U.S. flag.

Also on Memorial Day, an Avenue of Flags--50 interment flags donated by the next-of-kin--flies along Constitution Avenue within the cemetery. In memory of all our deceased veterans, these flags fly on Flag Day and Veterans Day as well.

But throughout the year, present-day veterans receive treatment at the 531-acre Department of Veterans Affairs Medical Center. One of the largest and most complex health facility in the department, the VAMC West Los Angeles is committed to medical care, education of health care professionals and research. The medical center is a teaching institution affiliated with the University of California at Los Angeles Medical School and more than 22 other colleges, universities, and schools. The site of more than 17 medical, nursing, paramedical, allied health, and administrative programs, the VAMC West L.A. is one of the largest research institutions in the VA system.

Recognition of the important role paid by our branch of the VA has been marked by no fewer than three presidential visits. In 1901, President William B. McKinley addressed veterans of the Civil War and Spanish-American War on its grounds, promising them that *"the government for which you fought, to which you gave the best years of your lives...will see to it that in your declining years you shall not suffer."*

Appearances by President Taft in 1909 and by President Roosevelt in 1935 seemed to reaffirm that promise.

Responding to the changing needs of the veterans it serves, the West Los Angeles facility looks to the coming decades of a new century as an opportunity to continue to improve the care its precious patients receive.

On Memorial Day and every day, as neighbors we are proud to share these goals and feelings of appreciation for the men and women who have served our country so well.

## Important Dates

- 1828 The Rancho San Vicente y Santa Monica is granted to Francesco Sepulveda, reaffirmed in 1938 and 1846.
- 1881 Ramona Sepulveda is claimant for 30,260 acres, patented on July 23.
- 1887 Congress creates a Pacific Branch of the National Home for Disabled Volunteer Soldiers and Sailors.  
Private George Davis of the 14th New York Cavalry is the first National Home patient.
- 1888 A thousand veterans camp out on the grounds of the new National Home, including a group of a hundred from the State Veterans Home in Yountville, California who had marched the 500 miles south to West Los Angeles.
- 1889 The National Home's new building houses 1,000 members.  
First interment at the Los Angeles National Cemetery takes place when Abner Prather is buried here on May 22.  
Dedication of the cemetery takes place on May 22.
- 1892 The U.S. government is spending \$250,000 a year on the National Home.
- 1893 Staff quarters (building 33) and trolley station (building 66) are built.
- 1897 Engineering shops (building 44) built.
- 1900 The Barry Hospital opens and dozens of graceful structures in late Victorian style are built or moved here.  
Trees are planted along the trolley lines.  
The chapel is built.
- 1920 To provide for tuberculosis patients, additional buildings appear on the Brentwood grounds.
- 1927 The 2,400-bed James Wadsworth Hospital is completed.
- 1930 Fifteen barracks are constructed for homeless and jobless veterans enduring the Depression.
- 1935 Brentwood "sister" buildings are converted to use as neuropsychiatric facility for 2,000 men and women.

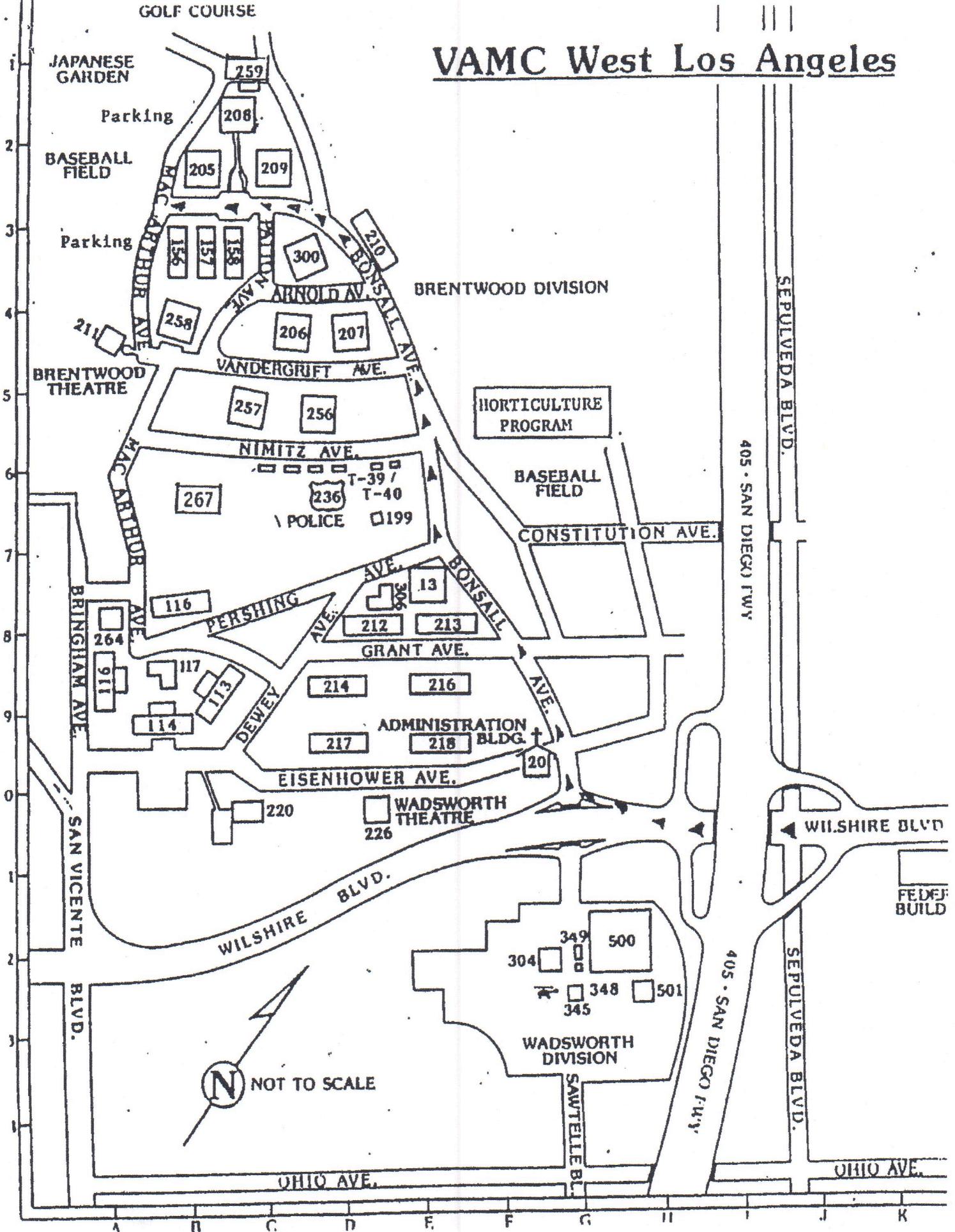
- 1955 Barry Hospital is demolished.
- 1963 More than half a million patients have been served by the West Los Angeles VAMC by this year.
- 1970 The WLA facility now cares for patients in three structures:  
 - V.A. Hospital Brentwood (neuropsychiatric)  
 - V.A. Hospital Wadsworth (medical/surgical)  
 - Extended Care (Domiciliary)
- 1971 Earthquake demolishes the San Fernando V.A. Hospital; the Wadsworth VAMC and several Brentwood VAMC buildings declared seismically unsafe. Patients are moved, and the buildings razed.
- 1973 Construction begins on new 832-bed Wadsworth VA Medical Center at a cost of \$1,000,000.
- ✓ The Los Angeles National Cemetery becomes part of the National Cemetery System when the Veterans Administration takes over responsibility for it. ✓
- 1981 The Brentwood and Wadsworth centers are joined administratively as the West Los Angeles VA Medical Center.
- 1986 Coalition of homeowners groups deters selling off of portions of the property by the White House Office of Management and Budget resulting in a temporary moratorium.
- 1988 Public Law 100-322 passed by Congress preventing the sale of the VA land to developers.
- 1991 Public Law 102-86 enacted by Congress prohibiting the threats of long-term commercial leasing of Veterans Affairs property.
- 1994 Earthquake damages many historic and fragile structures.
- 1995 Plans for a NFL Coliseum surfaces rousing community support. The California Congressional Delegation responds quickly to place a temporary moratorium on any form of development.
- July 1996 Legislation is introduced in Congress to transfer 45 acres of VA property as a Veterans Memorial Park in perpetuity for future cemetery expansion.

✓ mentioned in Holt Book: "quote" Holt

Expansion of LA National Cemetery

Expansion vis-a-vis NFL legislation passed

# VAMC West Los Angeles



## **Proposal for MacArthur Field at the West LA Campus**

This proposal is being submitted on behalf of our two nonprofit soccer clubs, Westside Breakers and FC Los Angeles, who are currently maintaining and using MacArthur Field on the north side of the West Los Angeles VA campus. As the Master Planner and design professionals consider various proposals for restoring the West LA site, we believe our presence is consistent with the vision of a health campus that serves both the veterans and the surrounding communities.

Our two soccer clubs are nonprofit organizations that serve hundreds of boys and girls from all over Los Angeles. We provide full and partial scholarships to kids from underserved communities. All of our teams carry scholarship players, as high as 90% for some teams. A high percentage of our players use soccer as a vehicle to get into college.

Our clubs have served the community for over 15 years. This includes building and maintaining MacArthur Field as a beautiful green space for both our players and the veterans. Over the years, we have spent hundreds of thousands of dollars in redesigning, landscaping and maintaining the field. We have built new restroom facilities and installed portable lights to illuminate the field at night. Each spring we spend over \$20,000 to restore and re-turf the worn spots on the field.

In addition to maintaining the field on our own dime, our clubs pay over \$55,000 annually in rent to the VA.

We understand that the current proposal divides the VA campus into four zones. Zone 4 will be for “Green Space and Recreation” and includes MacArthur Field. This field is the open green space envisioned by the current proposal. Our clubs use the field only in the late afternoons/early evenings and over the weekend. Along the way, we have shared the field with the veteran community when needed for recreation or any other purpose.

Our clubs, players and families have volunteered our time and money to support veteran causes, such as our recent contributions to the annual 2K walk/run fundraiser. We have been active participants in the Master Plan discussions since the beginning. Our community consists of over 1,000 families who are enthusiastic about supporting the VA and helping to bring solutions to veterans' issues.

We propose that our clubs and the VA continue the current use arrangement for MacArthur Field, at least for the time being. The open field space is consistent with the draft plan for Zone 4. If eventually a consensus is reached that our clubs do not fit within the Master Plan, we would request a fair exit plan with ample advance notice. Working together like this will be the best way to build supportive relationships between the VA and the surrounding communities.

In the meantime, there is no good reason to remove our clubs from the field, at least at this preliminary stage of planning. Our continued presence will keep this space maintained in great condition and beautify the entire VA campus. MacArthur Field is the only open green space available on this site. We want to work with the VA to keep it that way.

Our clubs are also ready and able to assist in any facility upgrades that might be called for under the Master Plan. We are open to any proposals to enhance the field and facilities at MacArthur Field. This may include building a running/walking track around the field, installing permanent lights, making arrangements to open up the field during the day, and perhaps building an indoor gymnasium or club house.

We look forward to continuing our dialogue with the professionals assigned to this project, the VA and the veterans themselves. We share your vision of integrating the veteran community with the neighborhood surrounding the campus, in order to enhance the important recovery and rehabilitation goals of the VA.

September 3, 2015

Westside Breakers Soccer Club

FC Los Angeles

***“Motorcycle-related fatalities is and continues to be a leading cause of death among service members unrelated to war.”*** ~Armed Force Health Surveillance Center. December, 2013.

Dear Cynthia,

We are reaching out to you with the intention of being a part of the VA's new master land use plan for the West LA Campus. We understand many entities that do not provide direct services to Veterans are being asked to vacate by October. Our mission from the day we started training on the VA grounds has been Veteran-centric in nature. Since we began in 2005 as the original and only CHP-approved training facility in the 33rd CD, we have trained over 20,000 riders. *In that ten-year span, nearly one-third of our graduates have been Veterans.*

**Need for Veteran Motorcycle Safety Courses:** Motorcycle crashes are a leading cause of death among U.S. service members. In 2008, Marine motorcycle deaths topped their Iraq combat fatalities. A report published by the Armed Forces Health Surveillance Center (AFHSC) in December, 2013 indicates: “Motorcycle-related fatalities is and continues to be a leading cause of death among service members unrelated to war.” This study tracked a 15-year surveillance period. The report recommends that greater efforts need to be made to encourage service members most at risk to appreciate their vulnerability and to modify their riding behaviors accordingly.

We serve our Veterans and our extended community with a high quality rider education program that recognizes and respects all learning abilities, in which safety to all participants is paramount. In addition to offering curricula recognized and required by the DOD for Veterans to ride on military bases, we offer free advanced riding courses for Veterans and provide a variety of direct and specific benefits to Vets including:

**Discounts for the California Motorcyclist Safety Program Motorcyclist Training Courses** (The DMV required license-waiver course): Veterans that come on standby are eligible to take the course for \$100. (The CHP set the price statewide at \$258).

**Priority Enrollment for our Veterans:** *Since 2009, the Department of Defense has required service members who intend to own a motorcycle to enroll and participate in motorcycle safety courses.* Since the closing of the LA Air Force Base, we have trained and licensed hundreds of Veterans mandated to take the courses we teach so they are able to ride on their military bases. WMA gives these Veterans priority enrollment to obtain their required training to fit their schedule as requested.

**Free Quarterly Advanced Riding Classes for Veterans:** Studies show that riders who continue to take courses and practice their riding skills reduce the occurrences of crashes and fatalities. WMA is committed to helping Veterans reverse the trend of surviving war and killing themselves on their motorcycles when they return to civilian life.



OFFICE OF THE CHANCELLOR  
2147 MURPHY HALL, BOX 951405  
LOS ANGELES, CALIFORNIA 90095-1405

October 5, 2015

The Honorable Dianne Feinstein  
United States Senate  
331 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Feinstein:

For nearly 70 years, the University of California, Los Angeles (“UCLA”) and the Department of Veterans Affairs (“VA”) have partnered to serve veterans at the West Los Angeles VA campus. Their medical collaborations have been rich and varied; and, together, UCLA and the VA have provided cutting-edge programs for veterans in fields as diverse as public health, social welfare, family resilience, and entrepreneurship. Today, opportunity exists for something even greater.

Inspired by Secretary McDonald’s vision for a reinvigorated, veteran-centric campus and by its longstanding commitment to serving its veteran neighbors, UCLA has vowed to use its broad and deep medical and academic expertise to support the VA as it redesigns a West Los Angeles campus for the 21<sup>st</sup> century. Specifically, UCLA and the VA have agreed that expanding and strengthening their partnership will best serve the unique needs of veterans residing at and otherwise utilizing the West Los Angeles campus, and the following projects are under active consideration:

- (1) *Veterans and Family Resource Center* – The Veterans and Family Resource Center would be a fully integrated, one-stop portal, through which veterans and their families could access specialized medical, public health, social work, legal, educational, employment, financial management, parenting skills, and family resilience programs and services. The Center, which would be jointly operated by UCLA and the VA, would be designed based on the work of Dr. Patricia Lester, Jane and Marc Nathanson Family Professor of Psychiatry at UCLA, the Director of the Nathanson Family Resilience Center, and a nationally recognized expert in family resilience and trauma.
- (2) *Enhanced Specialty Medical Care for Veterans* – UCLA and the VA would collaborate to enhance specialty care available on the West Los Angeles campus by developing a concentration of programs and centers focused particularly on the problems of homeless and disadvantaged veterans. These programs and centers would focus on disabilities associated with trauma, including brain damage, post-traumatic stress, and addictive illnesses.

- (3) *Fellowship and Training Programs in Psychiatry, Psychology, Social Work and Nursing* – UCLA has a longstanding, successful partnership with the VA in the training of physicians and behavioral health workers. For example, the integrated UCLA / VA general residency ranks within the top three nationally. Going forward, UCLA and the VA would partner to develop additional opportunities for the training of fellows in psychiatry, psychology, social work and nursing on the VA campus to address special needs of homeless populations.
- (4) *Enhanced Research Relationships* – UCLA and the VA would work together to enhance the scope and reach of medical, social science, and other research conducted at the West Los Angeles campus, benefitting veterans who live and receive services there. As just one possibility, UCLA would explore collaboration with the VA through a new UCLA project that is under development – the Depression Grand Challenge, a multi-million dollar research endeavor bringing together scientists, scholars, and public and private stakeholders with the common goal of cutting the burden of depression in half by 2050 and eliminating it by the end of the century.
- (5) *Advanced Technical Training for Veterans* – Another proposal that is being considered is a UCLA / VA collaboration to develop a 21<sup>st</sup> century high-tech vocational training school at the West Los Angeles campus. This school would be developed based on a community college model and in conjunction with other community partners.
- (6) *Legal Support for Veterans* – UCLA would expand its clinical law programs involving faculty, law students, and relationships with pro bono lawyers that provide legal services to veterans in need on the West Los Angeles campus. As just a few examples, legal support services include providing direct assistance or facilitating connection with other legal support as veterans encounter problems with criminal matters, claims processing, family reunification assistance, and traffic / failure to appear citations.
- (7) *Expanded Recreational and Other Veterans' Benefits at Jackie Robinson Stadium* – As early as the 1930s and continuously since 1964, UCLA has used for its baseball team Sawtelle Field, located in a section of the West Los Angeles campus that is devoted to infrastructure facilities. Between 1979 and 1981, with the permission of the VA, UCLA upgraded the stadium and named it in honor of veteran and UCLA student athlete Jackie Robinson. In partnership with the VA, UCLA intends to expand veteran-centric programming offered in conjunction with the stadium – develop recreational and adaptive recreational programming (including softball programs) for veterans, increase work opportunities for veterans at the stadium, offer physical health improvement programs for veterans, facilitate family programming (such as movie nights) and non-recreational events at the stadium, and invite all veterans to enjoy UCLA baseball games. UCLA will also pay fair market rent for the stadium – as determined by professional appraisers in a process agreed upon by the parties – and continue its maintenance of the stadium and its grounds.

*The Honorable Dianne Feinstein*

*October 5, 2015*

*Page 3*

Although this list is not exhaustive and matters remain to be addressed, the programs and ideas above are representative of the collaborative spirit of the proposed UCLA / VA relationship going forward. UCLA intends to collaborate closely with the VA on many projects, programs, and activities, including but not limited to those discussed above, with the purpose of serving veterans' needs in the present while also engaging in innovative research to address the needs of the future.

Thank you for your leadership in supporting Secretary McDonald's vision for a revitalized West Los Angeles VA campus. I look forward to providing you updates as UCLA and the VA work together to implement our shared vision of a partnership that will provide critical, impactful services to our nation's veterans. You have my personal commitment to work diligently with Secretary McDonald in implementing his vision for the West LA Campus.

Sincerely,



Gene D. Block  
Chancellor

cc: Secretary Robert A. McDonald, U.S. Department of Veterans Affairs  
Senior Advisor for Strategic Partnerships Matthew S. Collier, Department of Veterans Affairs  
President Janet Napolitano, University of California

# VA Authorities Involving Housing Components for Veterans (10/15/2015)

1. **Enhanced-Use Lease Authority:** 38 U.S.C. §§ 8161-8169 authorizes VA to outlease VA property to a selected developer/lessee for up to 75 years, to develop and operate a “supportive housing” facility as defined in 38 U.S.C. § 8161(3). (Note: VA is currently prohibited from doing Enhanced-Use Leases at the West LA VAMC campus, due to the “Feinstein Amendment” (Section 224 of Public Law 110-161)).
2. **Enhanced-Sharing Authority:** 38 U.S.C. §§ 8151-8153 in part authorizes VA to enter into agreement with third parties, exclusively for the purpose of sharing “health-care resources” as specifically defined in § 8152(1) of the statute.
3. **Housing and Urban Development (HUD)-VA Supported Housing Program (HUD-VASH):** HUD-VASH is a joint program between VA and HUD, per 38 U.S.C. § 2003(b) and 42 U.S.C. § 1427f(o). VA screens homeless Veterans for program eligibility, and provides case management services to Veteran participants, while HUD provides permanent housing subsidies to homeless Veterans and their immediate families, by allocating rental subsidies from its “Housing Choice” Program.
3. **Domiciliary Care for Homeless Veterans (DCHV) Program:** VA has authority to provide domiciliary care under 38 U.S.C. § 1710(b) and 38 C.F.R. §§ 17.30(b), 17.43, 17.46(b) and 17.47(b)(2). Domiciliaries provide shelter, food, and necessary medical care on an ambulatory self-care basis, to restore patients to their highest level of functioning. These Veterans are not in need of hospitalization or nursing care services. Additionally, 38 U.S.C. § 2043 provides VA with specific authority for the Domiciliary Care for Homeless Veterans (DCHV) Program. DCHV provides time-limited residential treatment to homeless Veterans, with significant health care and social-vocational deficits.
4. **Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR):** CWT/TR programs are designed for Veterans whose rehabilitative focus is transitioning to successful independent community living. See 38 U.S.C. §§ 2031(a)(3), 2032, and 2042. Disadvantaged, at-risk, and homeless Veterans live in CWT/TR community-based supervised group homes, while working for pay in VA's CWT Program.
5. **Homeless Grant & Per Diem Program:** VA uses this program to assist public or non-profit private organizations in establishing and operating transitional programs for homeless Veterans, by awarding capital grants, and operational funding (per diem) to such organizations. (38 U.S.C. §§ 2011, 2012, 2061 and 38 C.F.R. Part 61). Under the Capital Grant component, VA may fund up to 65% of the construction, acquisition, or renovation of facilities, or purchase vans to provide outreach and services to homeless Veterans.
6. **Health Care for Homeless Veterans (HCHV):** HCHV is primarily to perform outreach through VA social workers and other mental health clinicians, to identify homeless Veterans with serious mental illnesses, and assist them in accessing appropriate healthcare and benefits. See 38 U.S.C. § 2031(a)(1)-(2). In addition to its initial core mission, HCHV also functions as a mechanism to contract with providers for community-based residential treatment for homeless Veterans.

7. **Supportive Services for Veteran Families Program (SSVF)**: 38 U.S.C. § 2044 authorizes VA to provide financial assistance for supportive housing for very low income Veteran families in permanent housing. VA provides supportive service grants to non-profit organizations and consumer cooperatives, which provide supportive services to very low-income Veteran families residing or scheduled to receive permanent housing.

8. **Agreements with Nonprofits**: 38 U.S.C. § 2041 authorizes VA to enter into agreements with nonprofit organizations or state (local) governments, to sell, lease, or donate property to be used to shelter homeless Veterans and their families.

9. **Specialized residential care and rehabilitation services**: 38 USC 1720(g) authorizes VA to contract with appropriate entities to provide specialized residential care and rehabilitation services to a Veteran of Operation Enduring Freedom or Operation Iraqi Freedom who VA determines suffers from a traumatic brain injury, has an accumulation of deficits in activities of daily living and instrumental activities of daily living, and because of these deficits, would otherwise require admission to a nursing home even though such care would generally exceed the veteran's nursing needs.

10. **VA's Grant and Per Diem Program for State Home Domiciliaries**: State home domiciliaries are owned and operated by States. Per 38 U.S.C. §§ 8131-8137, and 38 C.F.R. Part 59, VA may pay up to 65 percent of the cost of construction or acquisition of State homes or for renovations to existing State homes. Per 38 U.S.C. §§ 1741-1745, VA also may provide per diem payments to States, for the domiciliary care in State homes of Veterans who meet the eligibility criteria for domiciliary care in a VA domiciliary.

11. **Housing Assistance**: VA guarantees loans made to Veterans by private lenders for, inter alia, the purchase of a dwelling to be owned and occupied by the veteran as the veteran's home. 38 U.S.C. § 3710(a)(1). Any loan to an eligible Veteran made in compliance with the purposes and requirement set forth in chapter 37 of title 38, United States Code, "is automatically guaranteed by the United States..." 38 U.S.C. § 3703(a)(1).

12. **Specially Adapted Housing**: VA may provide Specially Adapted Housing (SAH) assistance to an eligible disabled Veteran for the purpose of acquiring an adapted home or for modifying an existing home that meets the Veteran's needs. 38 U.S.C. § 2101. To be eligible for assistance, a Veteran must meet the medical eligibility requirements and the suitability and feasibility requirements prescribed by statute and regulation. 38 U.S.C. § 2101; 38 C.F.R. § 36.4404.

**Prepared by:**  
**VA Office of General Counsel**



# THE VETERANS' CENTER FOR RECREATION AND EDUCATION

A 21ST CENTURY STRATEGIC PARTNERSHIP  
WITH BRENTWOOD SCHOOL



Brentwood School and the VA already have a longstanding strategic partnership. Since 1972, their relationship has included student and school service in support of veterans on campus and in the community, as well as use of VA land.

## OUR 21ST CENTURY COMMUNITY

Brentwood School, a 501(c)(3) non-profit organization, looks forward to being a dedicated community partner in manifesting the VA's goal of honoring the 1888 vision of Bandini de Baker and Senator John P. Jones: the creation of a national home for our veterans.

Brentwood School has a more than 30 year strategic partnership with the West Los Angeles (WLA) VA, and is unique in that we can immediately offer veterans and their families at the WLA VA campus substantial veteran-centric opportunities funded by Brentwood School. **Physical recreation, health and wellness, education, and vocational training** can all take place at existing facilities built and maintained by Brentwood School.

Brentwood School is committed to creating The Veterans' Center for Recreation and Education as an integral part of our 21st century community.

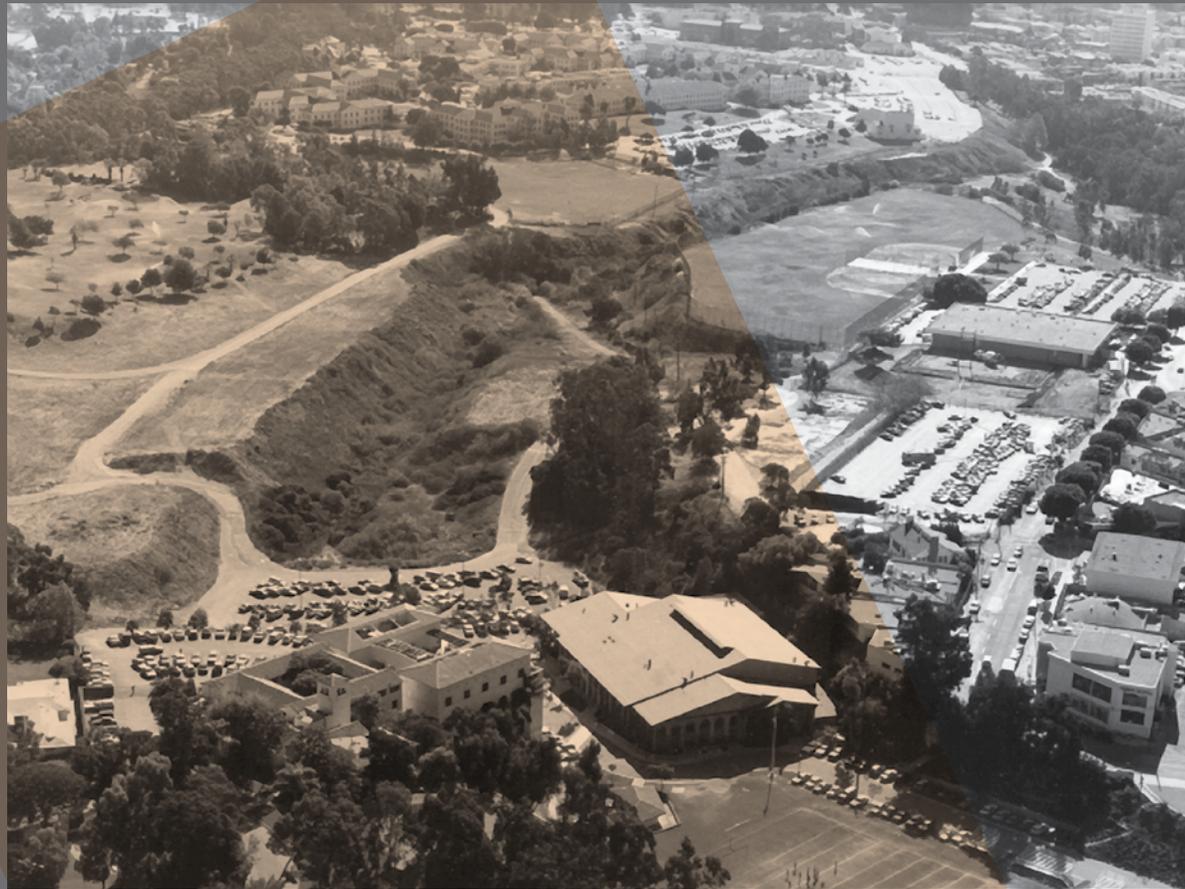
### THE VETERAN'S CENTER WILL BE FOUNDED ON FOUR CORNERSTONES:

1 | ACCESS FOR VETERANS  
EXCLUSIVE AND EXTENSIVE

2 | NEW OPPORTUNITIES  
EDUCATIONAL, VOCATIONAL, AND RECREATIONAL

3 | IMPROVEMENTS  
DELIVERED TO VETERANS QUICKLY AND ON-TIME

4 | SECURITY AND ACCOUNTABILITY  
FOR OUR 21ST CENTURY COMMUNITY



## BEFORE AND AFTER

In 1999, after decades of permitted and contractual use, Brentwood School signed a 10-year agreement with a 10-year option to utilize 20 acres in the northern-most (greenbelt) portion of the VA campus.

- \$15 million invested
- \$450K annually in rent
- \$150K annually for maintenance
- \$50K-\$350K annually for deferred maintenance



# THE FIRST CORNERSTONE



## 1 ACCESS FOR VETERANS

### EXCLUSIVE AND EXTENSIVE

The abundant recreational facilities built and maintained by Brentwood School are a ready resource for activities that promote health and wellness, socialization, and skills building. Funded by Brentwood School, The Veterans' Center will create a truly shared and robust community. Veterans will have daily, exclusive, and plentiful access to: **tennis, volleyball, basketball, track, soccer, baseball, football, and more.**

**Access will be provided every weekday** from 8:00 am until noon, and during extended hours on the weekends.<sup>1</sup>

**Recreational and lap swimming will be available on weekends** in the competition pool.

**A Welcome Center** built by Brentwood School will provide a place for vets to check out sports equipment and store their gear.

**The Veterans' Center Liaison**, created and funded by Brentwood School, will give VA officials a full-time contact to ensure that the Center is functioning at all times for the benefit of veterans.

At their expense, **Brentwood School will provide onsite staff** at The Veterans' Center to help guarantee smooth day-to-day operations.

Brentwood School will operate a round-trip **shuttle bus service** between the WLA VA campus and The Veterans' Center for Recreation and Education.

**Classes and clinics** in swimming, weight training, conditioning, tennis, and more **will be offered at no cost to veterans and their families** by Brentwood School.

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<sup>1</sup> To take advantage of extended daylight, veterans will have exclusive daily access from 3:00 pm until 8:00 pm during summer months.

# THE SECOND CORNERSTONE



# 2

## NEW OPPORTUNITIES

### EDUCATIONAL AND VOCATIONAL OPPORTUNITIES FOR VETERANS AND THEIR FAMILIES

Members of the Brentwood School community and veterans will build on past successes and continue to collaborate through service, educational outreach, and recreational activities. **Educational opportunities, vocational resources, community service, intramural athletics, and entertainment** are among the many benefits that will be made exclusively available to veterans and their families through the Veterans' Center for Recreation and Education.

#### OUR IDEAS INCLUDE:

**Scholarships for the children of vets** to attend Brentwood School summer camp.

**Adult education classes for veterans and their families.** Options include: GED tutoring, career counseling, resume building workshops, and finance training.

**Veteran access to special events produced by Brentwood School:** parent education workshops, screenings of popular new films, and the Hutson Memorial Guest Lecture Series. (Past speakers include Malcolm Gladwell, Gloria Steinem, Amy Tan, Alice Walker, and others.)

**Brentwood School will continue to hire veterans.**

**Fundraising support** to help raise money for the restoration of the historic core of campus. Brentwood School can offer expertise in grant writing, identification of foundations and other potential donors, and preparation of fundraising materials and solicitations.

**Advocacy for the VA and veterans** by promoting positive messaging on the Brentwood School website and through communications with Brentwood School families and friends.

**As an enhancement to the thousands of hours of volunteer service to veterans already performed each year,** the school can collect toiletries, blankets, clothing, food, and other supplies needed to support the housing of veterans and their families.

**Host National Veterans Golden Age Games** at The Veterans' Center. Brentwood School last hosted the Games in 2002.



Brentwood School students and veterans learn from each other through a longstanding practice of community service at the VA. Students dedicate thousands of hours every year to programs that directly benefit veterans, and veterans routinely speak in classes and at assemblies.

## THE THIRD CORNERSTONE



# 3

## IMPROVEMENTS ADDITIONAL FACILITIES FOR VETERANS FINANCED BY BRENTWOOD SCHOOL

Beyond recreational, educational, vocational, and support options, Brentwood School can also play a role in developing other types of recreational and therapeutic facilities for veterans.

This can be accomplished much more expeditiously through the private sector as we are not reliant on the inherent limitations of government funding and approval processes.

Brentwood School and the VA can collaborate to understand what is beneficial to the veteran community. Over time, Brentwood School is open to financing the construction of additional veteran-centric therapeutic and recreational facilities.

### SUCH FACILITIES COULD INCLUDE:

**A weight room** for strength training

**Separate and secure locker facilities** for men and women

**An equipment room** and space for veterans to store their gear<sup>1</sup>

**A shallow therapy pool** exclusively for the use of veterans<sup>2</sup>

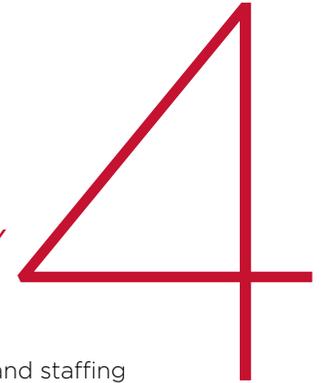
<sup>1</sup> This equipment room for veterans was completed on August 3, 2015.

<sup>2</sup> The feasibility of such a project may be impacted by building conditions as determined by geologic surveys.

# THE FOURTH CORNERSTONE



## SECURITY AND ACCOUNTABILITY FOR OUR 21ST CENTURY COMMUNITY



Brentwood School's complete financial responsibility for and staffing of the operation and maintenance of The Veterans' Center, as well as the continued income from lease payments, will sustain our 21st century community.<sup>1</sup>

Veterans can be confident about their continued access to these exclusive recreational, educational, and vocational opportunities offered at The Veterans' Center for Recreation and Education as they are not dependent upon governmental funding.

**TO CREATE OUR 21ST CENTURY COMMUNITY, BRENTWOOD SCHOOL IS PREPARED TO PROVIDE THE FOLLOWING FINANCIAL RESOURCES FOR AS LONG AS WE HAVE CONTINUED USE OF THE LAND:**

**Brentwood School will continue**, as it has since 1999, **to pay market rate for the leased land** in addition to annual cost of living increases.<sup>2</sup>

**Brentwood will pay all of the operations and maintenance costs** of The Veterans' Center for Recreation and Education for as long as there is shared use of this VA land.

**Brentwood School will assume all deferred maintenance and ongoing improvements** for The Veterans' Center.

Brentwood School believes that The Veterans' Center for Recreation and Education is an integral facet of a successful 21st century community. As a result, **Brentwood School will work with veterans and VA officials to engage in consistent monitoring of the facility and its programs**, so that improvements are made quickly and effectively.

<sup>1</sup> It is important to note that, distinct from other community partners, Brentwood School has paid more than \$5 million in rent, including scheduled increases, since the original agreement was approved in 1999.

<sup>2</sup> Please note that the School already pays the largest amount of any of the entities that have leased VA land in West Los Angeles.



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MICHAEL A. SHULL  
GENERAL MANAGER

October 13, 2015

Vincent Kane  
Special Assistant to the Veterans Administration Secretary  
US Department of Veterans Affairs  
Networking Contracting Office 22 (NCO 22)  
4811 Airport Plaza Drive, Suite 600  
Long Beach, California 90815

Dear Mr. Kane:

On behalf of the City of Los Angeles, Department of Recreation and Parks (City), thank you for the opportunity to provide comments and suggested uses for the Barrington Park Fields to help support the Department of Veterans Affairs (VA) commitment to opportunity, programming, and housing for veterans. The City recognizes this effort requires the partnership of Federal, State and local authorities. As such, the City desires to continue partnership with the VA to continue recreation and leisure activities at Barrington Park, specifically its adjacent fields (Barrington Park) to benefit veterans per its legal settlement integrated with city services.

Specifically, the City can provide job opportunities for Veterans, outreach and promotion of VA goals and objectives, and help the VA fulfill its objectives to better utilize the West Los Angeles Medical Center campus.

**Barrington Park Current Recreational Programs**

It is the City's desire to support the Veterans Administration's mission, while continuing to offer public and community access and programming for recreational activities

The City is exploring alternative sites for City Park operations and would prefer to offer recreational programs to the community while working with the VA to develop programs that better equip Veterans with job skills, access to income, and recreational opportunities that benefit health and wellness.

The property currently contains 2 baseball diamonds, fields for soccer and football, walking trails and a dog park, operated through the City's Municipal Sports Section and Operations and Maintenance Branch. Those amenities can provide job opportunities for Veterans.

Additionally, the City can work with its partner, Coca Cola in a program called "Troops for Fitness" to create job opportunities for veterans. Currently, two years remain on the Coca Cola grant that can be used to hire Veterans to lead fitness training at Barrington Park.

### **Future Land Use Proposals**

Pursuant to the Master Plan, all Land Use Proposals which support the goal of creating therapeutic, Patient-Centered Care environments will be evaluated based on the three critical priorities: *Direct Benefit for Veterans, Fulfillment of the VA's mission and Compatibility with the Community*

**1. Direct benefit for Veterans**

Should a land use agreement be afforded to the City, job opportunities will become available for Veterans.

**2. Fulfillment of VA's mission**

Barrington Park will provide facilities/land for Veteran participation in leagues and recreational activities. These leagues and recreational activities will provide an arena for the able bodied, as well as the physically and mentally disabled. Appropriate facilities and programming will provide for veterans that will create a sense of belonging and worth that can substantially improve overall health and wellness.

**3. Compatibility with the community**

The City will agree to maintain the baseball diamonds, soccer fields and Dog Park to acceptable standards to the VA and the community.

### **Added Benefits and Services for Veterans**

The City is well equipped to be a partner with the VA to support and strengthen its goal.

Use of park space for development of programs that benefit VA hospital outpatient needs — therapeutic physical training areas, a special designed course for fitness training etc.; installation of a monument honoring veterans to be maintained by vets; programs for Dog Therapy for Vet dogs or training of sight dogs, care dogs etc.; recreational, sports programming offered to Veterans managed and operated by Recreation and Parks free of charge and paths to possible part time job offerings.

The City is committed to a partnership with the VA in support of mutual goals to address Veteran homeless. The City can offer direct benefit to veterans while adhering to the VA's commitment. We look forward to continuing to work with the VA to serve and support America's Veterans and provide recreational services and opportunities for all Los Angeles area residents.

Sincerely,



MICHAEL A. SHULL  
Assistant General Manager

MAS/CM:ct

cc: Mayor Eric Garcetti, Attn: Ryan Carpio  
Councilmember Mike Bonin, Attn: Sharon Shapiro  
Anthony-Paul Diaz, City Attorney  
Ramon Barajas, Assistant General Manager  
Cathie Santo Domingo, Superintendent of Planning and Construction



July 16, 2015

To Whom it May Concern:

As Executive Director of the Westside Food Bank, I have been attending the recent Town Hall meetings announcing a new Master Plan for expanding veterans' housing and developing a new sense of community at the West LA VA.

At Westside Food Bank, we are very pleased to see the vigorous commitment embodied in the new Master Plan, and, as more veterans begin to be housed on the West LA campus, we see ourselves working with other local nonprofits to deliver new services to benefit LA County's veterans.

Founded in 1981, Westside Food Bank is the food bank warehouse that supplies food to more than 65 nonprofit organizations with food programs throughout Western Los Angeles County. Today, WSFB provides food to the following veterans programs at the VA campus: New Directions, Salvation Army Haven, Salvation Army Transitional Village, the Bandini Foundation Heroes Golf Course and Serenity Park. We also provide food to the PATH Veterans' housing in West LA, the women's veteran transitional living program operated by New Directions in Mar Vista, and St. Joseph Center, which operates a Veteran Representative Payee program. Additionally, low-income veterans are prominent among those receiving food at the more than 20 food pantries that we supply in Western Los Angeles County. We currently operate the Heroes Garden in collaboration with the Bandini Foundation at the Heroes Golf Course on the West LA VA campus. This vegetable garden provides paid work and vocational training for veterans and supplies fresh produce exclusively for vets. We were recently awarded one of County Supervisor Sheila Kuehl's inaugural "Food for the Soul" grants in order to ramp up operations at the Heroes Garden.

There are many services that could be delivered by local nonprofits in new facilities, as more veterans settle in at the West LA campus. Specifically, Westside Food Bank envisions the creation of an on-campus multi-purpose center to promote the highest level of health and well-being among veterans housed or served by the West LA VA. This center could incorporate a

food pantry to provide free groceries to low income and formerly homeless veterans as well as a host of other services including recreational facilities, nutrition and fitness education, cooking and food preparation lessons, dietary planning around health conditions and chronic illness, and more.

Westside Food Bank has longstanding relationships with dozens of religious congregations, schools, businesses and service clubs located in the immediate vicinity of the West LA VA campus. These institutions provide us with significant financial support, food donations and volunteer assistance, and we could enlist many of them to contribute to the success of the new VA Master Plan.

Working in close cooperation with our more than 65 member agencies and with the Westside Coalition on Hunger, Housing and Health, we are especially well positioned to bring together a variety of stakeholders to ensure that the veterans who are part of the West LA VA community receive a full range of supportive services for promoting the good health, nutrition, and life skills necessary to be part of a thriving community. **We stand ready to create and supply a food pantry on the VA campus** to serve veterans living on campus or from the wider community, ideally as part of a new multi-purpose center at the VA featuring positive opportunities for over-all wellness and good nutrition. Our own increased commitment to healthy living is reflected in our powerful new Nutrition Policy, adopted by our board last fall.

Westside Food Bank invites a conversation with the Master Planners to discuss the possibility of our serving as a focal point for food, nutrition and wellness services for the West LA VA. We would like to meet at your earliest opportunity to provide support for the planning process. We look forward to a lively and productive discussion.

Sincerely,



Bruce Rankin  
Executive Director  
Westside Food Bank  
310-828-6016 ext. 13  
[bruce@wsfb.org](mailto:bruce@wsfb.org)