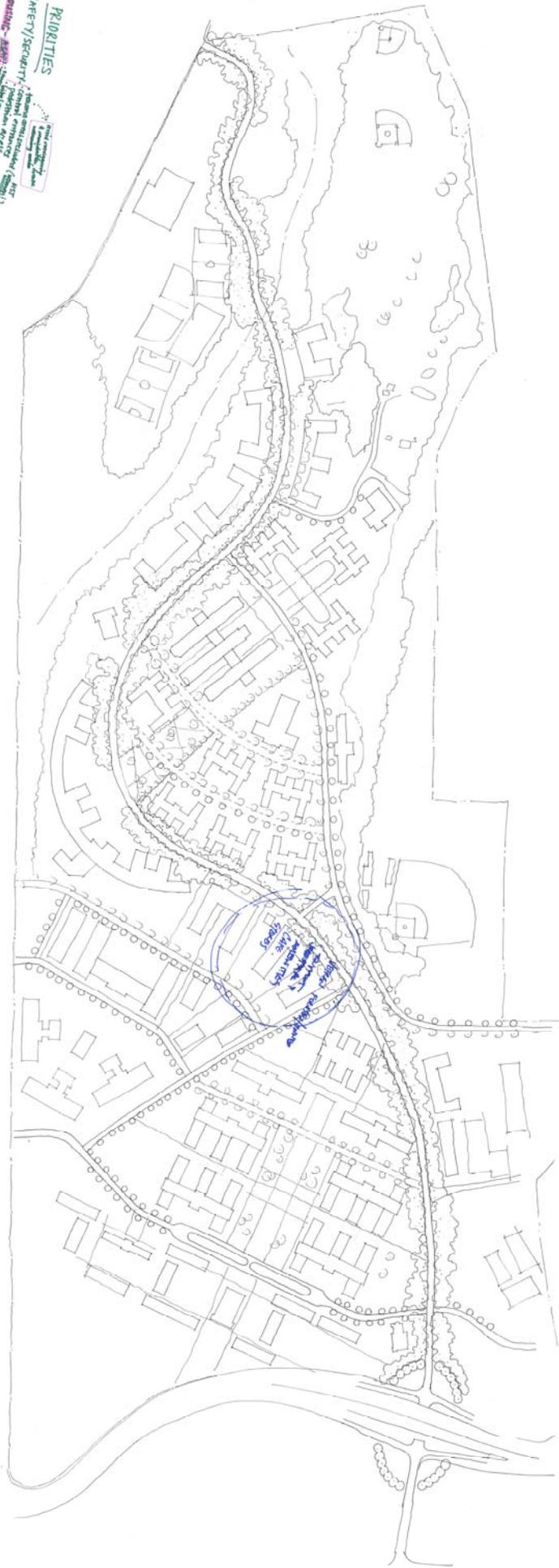
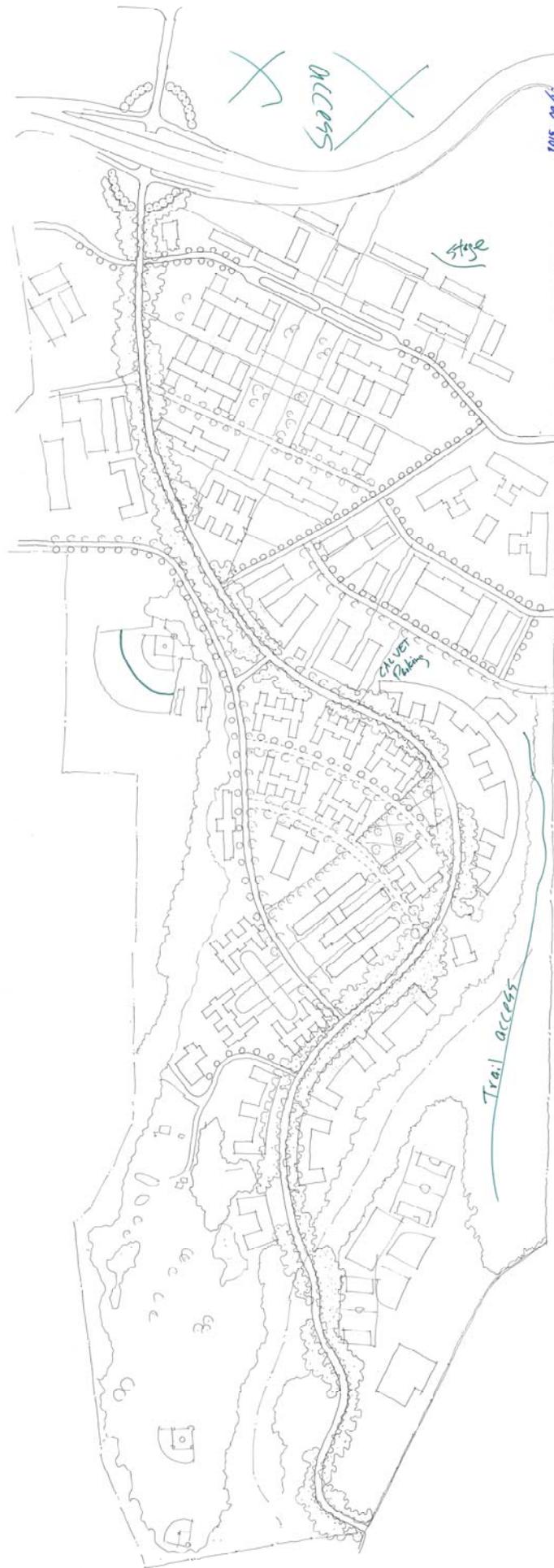


TABLE 2
2015/16/17



- PRIORITIES**
- SAFETY/SECURITY
 - ACADEMIC
 - RECREATION
 - ADMINISTRATIVE
 - COMMUNITY
 - ENVIRONMENTAL
 - FINANCIAL
 - OPERATIONAL
 - TECHNOLOGY
 - WELL-BEING





2015.09.25

Tag 04 4



TABLE 3
208-08-04

LA. LIBRARY?
VETERANS VILLAGE
BBQ
JAZZ

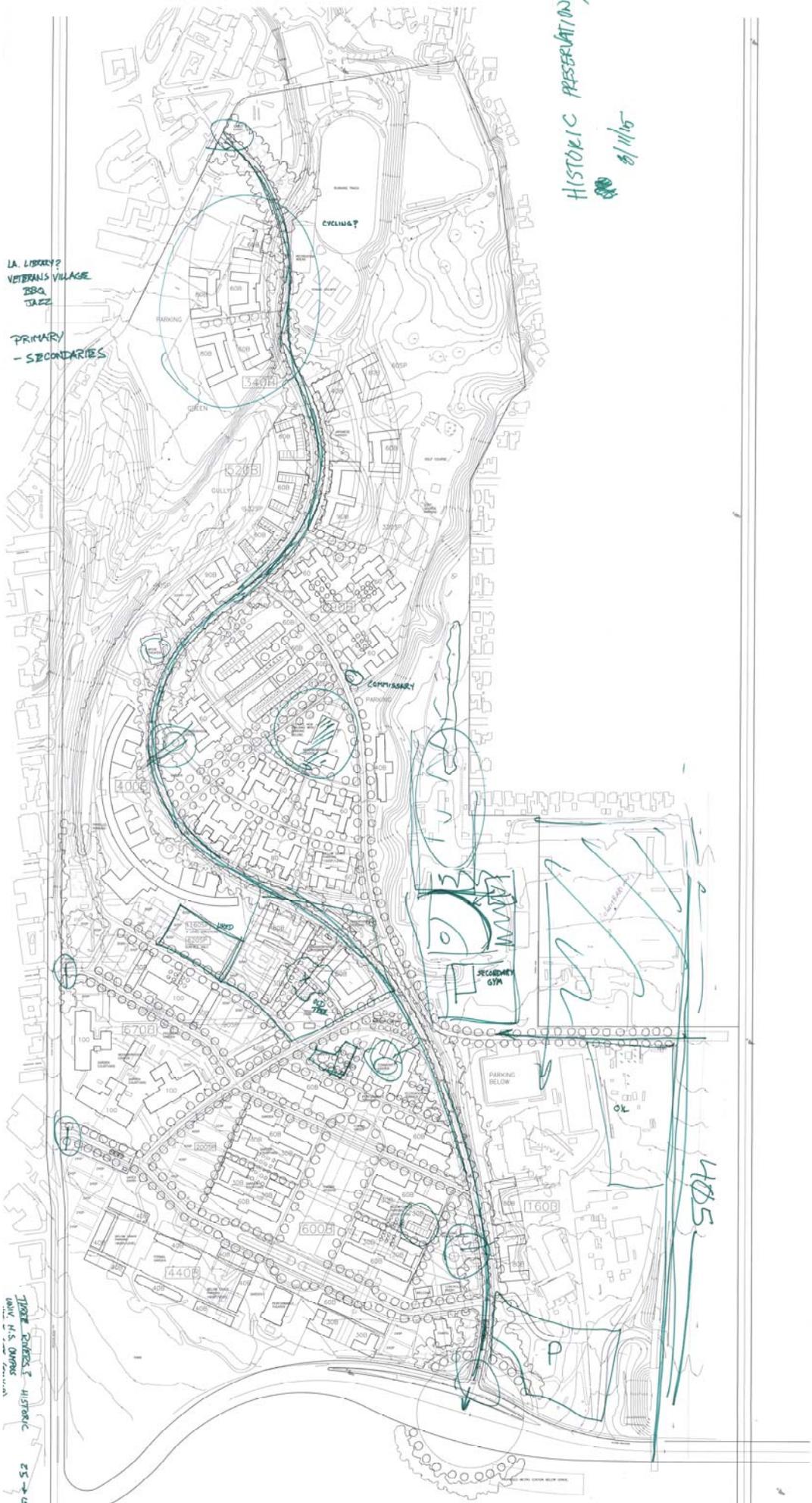
PRIMARY
- SECONDARIES

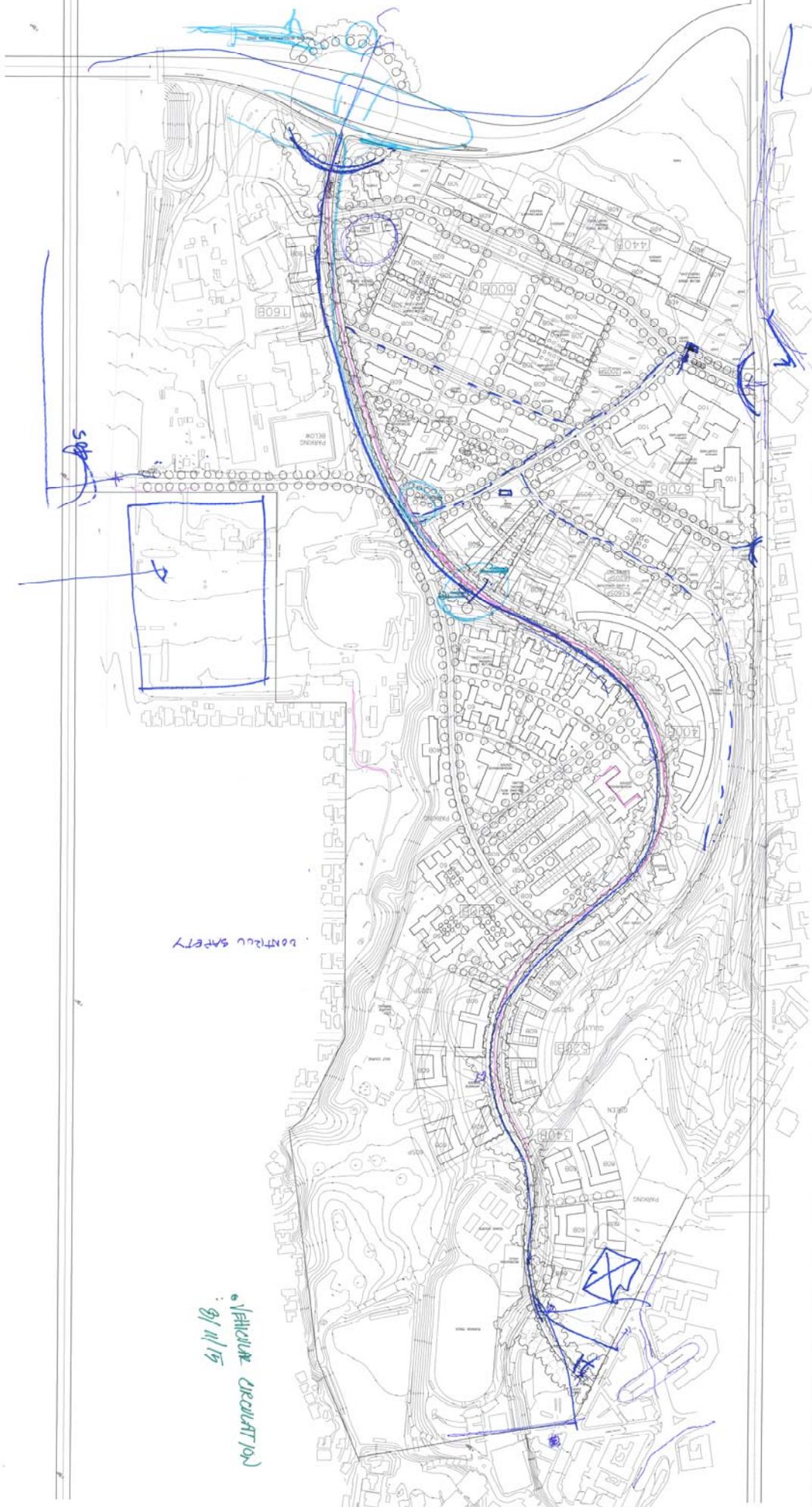
THOMAS DENNIS - HISTORIC
PLANNING
1115 N. S. AVENUE
ANN ARBOR, MI 48106

25 - 1/27/14

HISTORIC PRESERVATION

8/1/15





CONTRAST SAFETY

Vertical Circulation
9/11/15



HISTORIC PRESERVATION

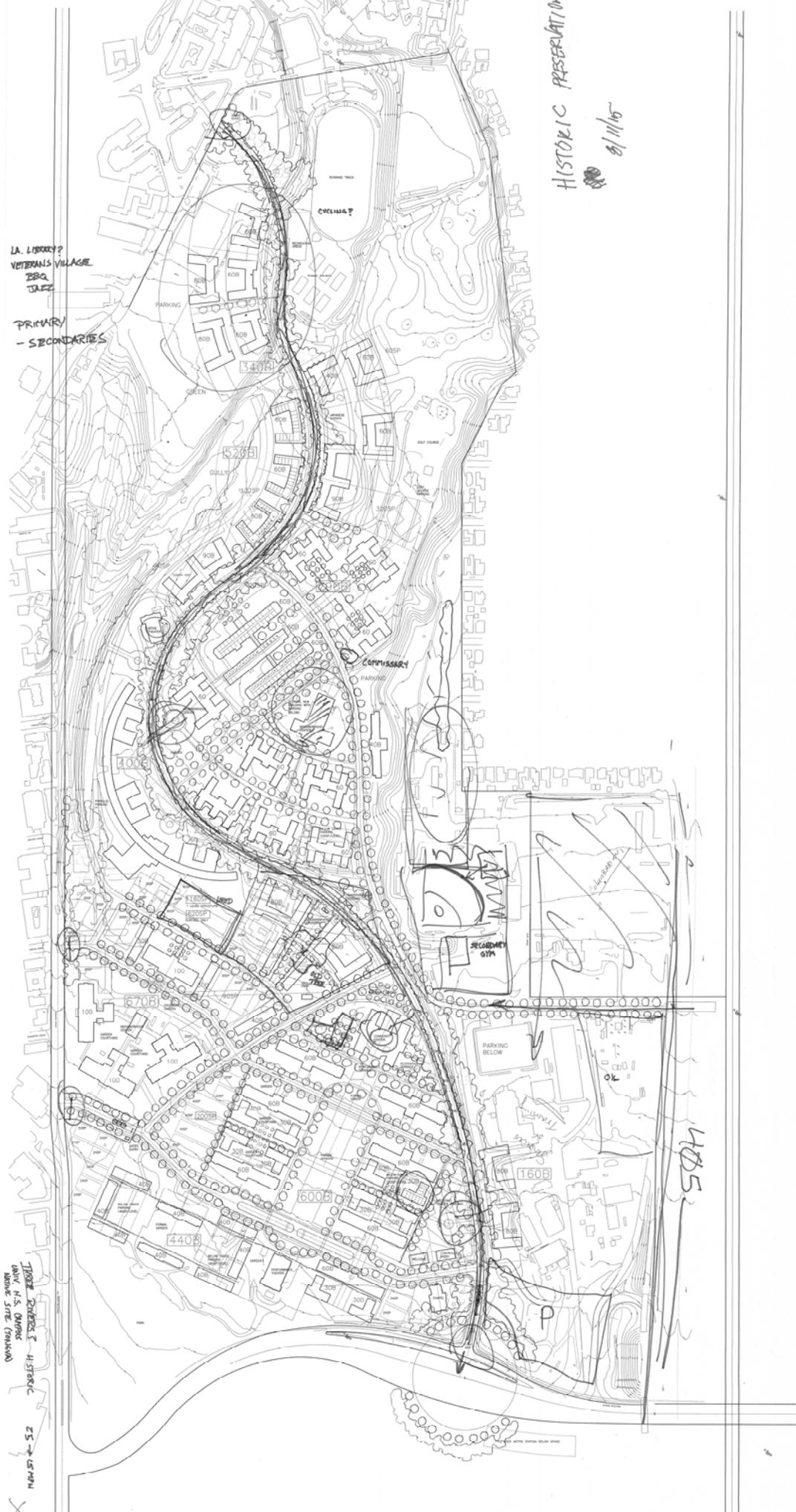
8/11/65

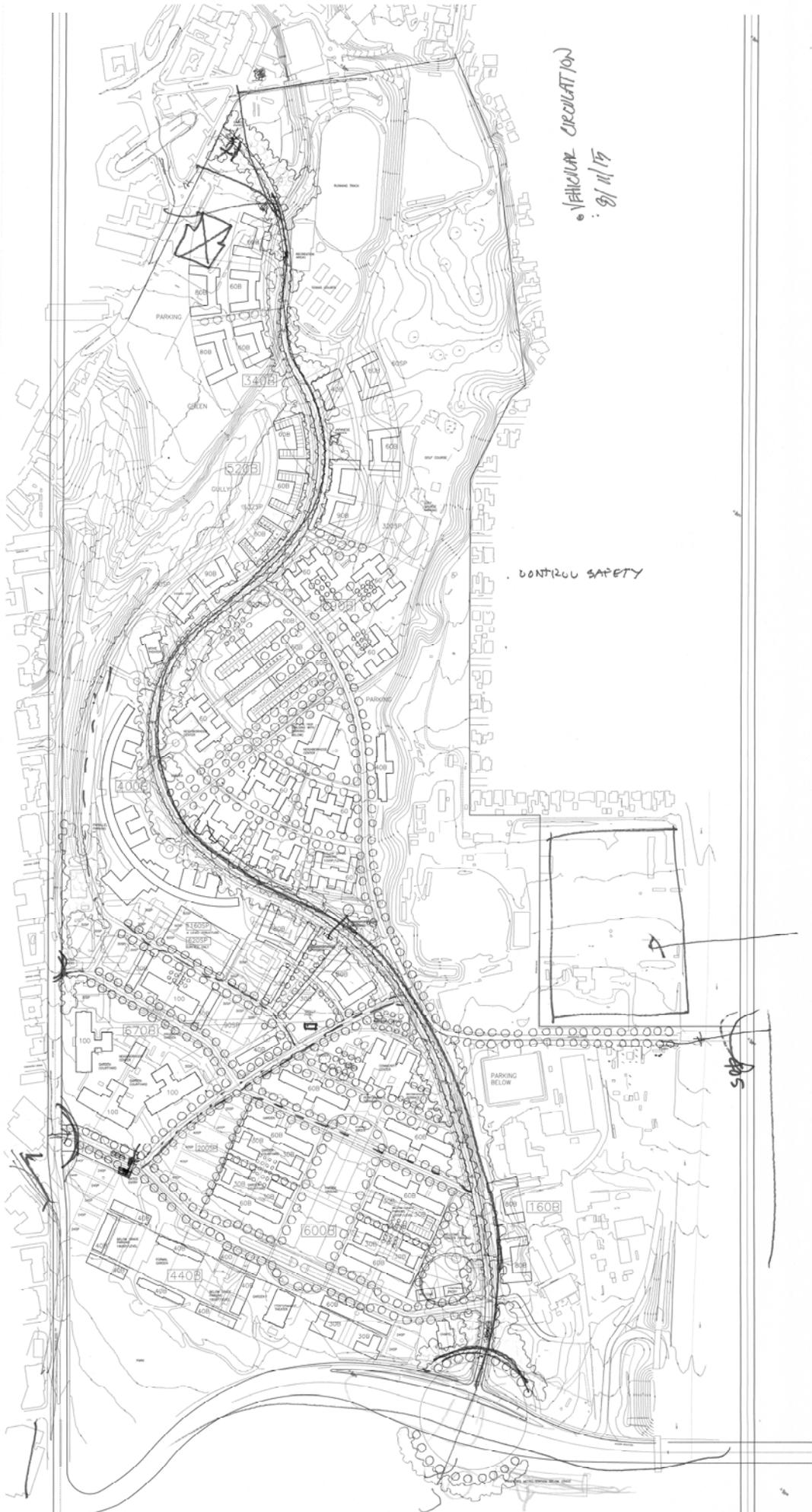
LA. LIBRARY?
VETERANS VILLAGE
BBQ
JAZZ

PRIMARY
- SECONDARIES

THOSE OWNERS & HISTORIC
AND N.S. OWNERS
MARK SITE (MARKED)

25 - 60' MIN





• VEHICLE CIRCULATION
: 9/11/17

CONTROL SAFETY

AS

EXH MEDICAL CENTER

THE SHAW FOUNDATION
MURRI, CA
SERVICE ZONE
LIBRARY CENTER
HISTORICAL
CRUISE
IN-PROCESSING
VSOs
TEXT-10-1000

LIBRARY CENTER
HISTORICAL

LIBRARY CENTER
HISTORICAL

LIBRARY CENTER
HISTORICAL

LIBRARY CENTER
HISTORICAL

Might
for
Women Center
management
mission
of history

Franklin

FRANKLIN MARKET

COOP





Why Are We Not Doing More? What are the constraints? Why are we not doing more?

A requirement of all units is to have a green space

Housing Reduction for Housing Program

No Mech. Plant - E-2 - rent? What are the constraints? Why are we not doing more?

RV - separate - include food - separate services

UPGRADE OFF-CAMPUS

PARKING LOT

Facilities for cooking classes in collaboration with the Southern Va. Hort. Program, targeting 2nd & 3rd years

Garage/Car Repair (NOT BOSTON)

Need activities on campus

Single parents?

RV - separate

No Mech. Plant - E-2 - rent?

Housing Reduction for Housing Program

A requirement of all units is to have a green space

Why Are We Not Doing More? What are the constraints? Why are we not doing more?

TOWN HALL MEETINGS

| | |
|--------------|--------------------|
| Town Hall #1 | June 23, 2015 |
| Town Hall #2 | July 23, 2015 |
| Town Hall #3 | August 20, 2015 |
| Town Hall #4 | September 17, 2015 |

COMMUNITY MEETINGS

| | |
|-------------------|-----------------|
| Plaintiff | June 17, 2015 |
| VSO | July 14, 2015 |
| Mr Rosbrock | July 17, 2015 |
| Westwood | July 21, 2015 |
| West LA | July 22, 2015 |
| Pacific Palisades | July 23, 2015 |
| Brentwood | July 28, 2015 |
| Homeless Summit | August 19, 2015 |

ELECTED OFFICIALS MEETINGS

| | |
|-------------------|---------------|
| Congressman Lieu | July 14, 2015 |
| LA Mayor Garcetti | July 28, 2015 |

OPEN HOUSES

| | |
|---------------|-----------------|
| Open House #1 | July 21, 2015 |
| Open House #2 | July 28, 2015 |
| Open House #3 | August 4, 2015 |
| Open House #4 | August 11, 2015 |
| Open House #5 | August 18, 2015 |
| Open House #6 | August 25, 2015 |

USER GROUP MEETINGS

| | |
|---------------------------------|-----------------|
| Outreach and Community Planning | June 24, 2015 |
| Building 209 | July 1, 2015 |
| New Directions | July 8, 2015 |
| Blue Butterfly | July 9, 2015 |
| Inpatient | July 28, 2015 |
| Leadership Group | July 29, 2015 |
| Mental Health | August 6, 2015 |
| Environmental Services | August 6, 2015 |
| Dietary | August 12, 2015 |
| Emergency Services | August 13, 2015 |
| Patient Advisory Council | August 13, 2015 |
| Domiciliary | August 26, 2015 |
| Outpatient | August 26, 2015 |
| Welcome Center | August 27, 2015 |

Women's Veteran Services
Security
Home Health

August 27, 2015
September 2, 2015
September 16, 2015

Community Kick Off Meeting Minutes
 Date: June 23, 2015
 Location: West Los Angeles VA

VA Greater Los Angeles Healthcare System
 Urban Master Plan
 VA Project Number: VA101CFM-P-0043
 Date: June 29, 2015

MEETING MINUTES

SUBJECT: Community Kick Off
Meeting Date: June 23, 2015
Meeting Time: 6 pm to 8 pm
Location: VA WLA Wadsworth Theatre
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

Panel Participants:

| Name | Title | Contact |
|------------------|---|------------|
| Marie Weldon | VA Director Pacific Healthcare Network | [REDACTED] |
| Michael Murphy | Acting Director VA GLA | [REDACTED] |
| Vincent Kane | Director Department of Veterans Affairs | [REDACTED] |
| Cynthia Keeffe | Project Director - HOK | [REDACTED] |
| Steve Morton | Planning Director - HOK | [REDACTED] |
| Willie Nishizawa | Landscape Architect - HOK | [REDACTED] |
| Andrea Campbell | Community Outreach - Consensus | [REDACTED] |
| Chris Neale | Veteran Housing – The Core Companies | [REDACTED] |
| Michael Zari | Walsh Construction | [REDACTED] |
| Donald Wetzel | Walsh Investors | [REDACTED] |
| Karen Wise | Behavioral Health - Anka | [REDACTED] |
| Jason Smith | Environmental Assessment – Castle Rose | [REDACTED] |
| Diana Skidmore | Traffic Studies – Crain and Associates | [REDACTED] |
| Robert Chattel | Historic Preservation – Chattel | [REDACTED] |
| Steve Downs | Civil – Michael Baker International | [REDACTED] |
| Ian Slight | Cost Estimator – Saylor | [REDACTED] |
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If this report does not agree with your records or understanding of the meeting, or if there are any questions, please advise the writer in writing within 5 working days of issuance; otherwise we will consider the comments to be correct.

The purpose of this session was to introduce the Urban Master Planning Team.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Introductions of the offices of: Senate, Congressman/woman, State Senators, Assembly members, LA County Supervisors, LA Mayor, LA City Council, Dr. Jonathan Sherin, Matt Collier • Pledge of Allegiance • Rules of the Evening: Be polite and courteous, speak one at a time, no personal information revealed • Introduction of VISN 22 Director Marie Weldon • Introduction of Acting Director GLA Michael Murphy • Introduction of Director Vince Kane – provided an overview of the action the VA is taking to address homeless issues announced award of Urban Master Plan to the HOK/Walsh/Core Team | Information |
| 2 | <ul style="list-style-type: none"> • Introduction of Cynthia Keffe – HOK <ul style="list-style-type: none"> ○ Thanked Veterans for their service and making sure they are a part of the process ○ Explained how the process will unfold with opportunities for housing, health, and social components ○ Explained that each Team Member has experience with the WLA Campus ○ Introduced the HOK Design Team – Steve Morton and Willie Nishizawa ○ Introduced the Walsh Team – Michael Zari and Donald Wetzel • Introduction of Karen Wise - Anka <ul style="list-style-type: none"> ○ Explained their experience with behavioral health for Veterans ○ Their role is to advise and provide input for the design to help benefit Veterans • Introduction of Robert Chattel - Chattel <ul style="list-style-type: none"> ○ Explained their experience on the WLA campus and role providing historical input for the urban design • Introduction of Jason Smith – Castle Rose (SDVOSB) <ul style="list-style-type: none"> ○ Explained that their role is to determine any environmental impact with the new urban design • Introduction of Andrea Campbell - Consensus <ul style="list-style-type: none"> ○ Their job is community outsource – to find ways to engage entire community, including Veterans, campus neighbors, and interested parties • Introduction of Steve Downs – Michael Baker International <ul style="list-style-type: none"> ○ Explained they would be responsible for the archival civil scope and input to the Urban Master Planning Team • Introduction of Diane Skidmore – Crain and Associates <ul style="list-style-type: none"> ○ Responsible for traffic and parking studies ○ Experience on the West LA campus, Healthcare and VA facilities ○ Existing Space Utilization Plan provides all parking information and they will be updating changes to the existing Plan • Introduction of Hinman – Physical Security (WOSB) <ul style="list-style-type: none"> ○ <i>Not represented at this meeting</i> • Introduction of Ian Slight – Saylor Consulting (DVBE) <ul style="list-style-type: none"> ○ Will be responsible for the cost estimating | Information |

| | | |
|---|---|--|
| | <ul style="list-style-type: none"> • Cynthia Keeffe – HOK <ul style="list-style-type: none"> ○ The Team is not starting this project with any preconceived ideas ○ There will be community meetings each month ○ A live video stream will be available ○ Several meeting with key Stakeholders – Veterans are the #1 Stakeholder ○ Visioning sessions – what is the vision of the Veteran for the campus ○ What services are needed ○ What is the population of the Campus ○ Develop an operational program – what type of housing is needed ○ Integrate services on Campus <ul style="list-style-type: none"> ✓ Home Health ✓ TeleHealth ✓ Primary Care ✓ Acute Care ✓ Emergency Department ○ Identify goals – filter decisions for final Master Plan • Steve Morton and Willie Nishizawa – HOK <ul style="list-style-type: none"> ○ Discussed the master planning process – 6 stages of work for basis of decisions <ul style="list-style-type: none"> ✓ Work Stage 1 – Project Initiation and Kick Off, 4 weeks ✓ Work Stage 2 – Data Collection, Site Visit and Site Analysis, 4 weeks ✓ Work Stage 3 – Master Plan Frameworks and Case Studies, 3 weeks ✓ Work Stage 4 – Preferred Master Plan and Diagrams, 3 weeks ✓ Work Stage 5 - Final Master Plan and Diagrams, 2 weeks ✓ Work Stage 6 – Final Master Plan Report, 1-2 weeks • Donald Wetzel and Michael Zari - Walsh <ul style="list-style-type: none"> ○ Discussed the goals of enhanced use lease approach <ul style="list-style-type: none"> ✓ Get the money for 150 units as in initial start ✓ Build the affordable housing – permanent long term housing ✓ 75 year lease ✓ Will help decide the number and type of units to be built ✓ There is an assumption that legislation will be in place to move forward ✓ Will explain the complexity of the financing, understanding the goals ✓ Will be a public/private collaboration • Cynthia Keeffe – HOK <ul style="list-style-type: none"> ○ Thanked everyone, introduced Michael Huff who led questions and comments | |
| 3 | <ul style="list-style-type: none"> • Michael Huff – Communications for VA <ul style="list-style-type: none"> ○ Started the list of participants that wished to speak • John Keaveny <ul style="list-style-type: none"> ○ Campus is a dark place to come, wants the Chapel to be the first item refurbished ○ 3,000 Veterans need permanent housing ○ Self-sustaining community | |

- Does not like the enhanced lease
- Wants Veterans to have veto power on all items
- Job program
- Earl Grissiom
 - Church must be a priority
- Joe Adaminski
 - Who is the veteran community? Individual vets? Service groups?
 - ✓ Vince Kane responded – all of the above, feedback from everyone and relayed back to everyone
 - Get the Veterans off the street
- Mike McClain
 - Chapel is very important
 - He was homeless, can relate to the Vets out there
- John Aaron
 - Disturbed by the lack of emergency housing, food and healthcare for Veterans
 - Why not have temporary facilities now?
 - Enhanced use lease could be illegal
- Aretta Gottke
 - Inclusion is key
 - Need to have women, single parent families input
 - No sense of trust yet, need actual engagement from teams
 - B209 is seriously problematic for wheelchair people
 - Teams should think about hiring Veterans
 - Communication
- Elizabeth Shaddix
 - Swimming pool for water therapy
 - Safety – lights, emergency phones, etc
- Francisco Juarez
 - Applauds the team that has been put together
 - Veterans need to be included, want to be at the table
 - Veterans are all together on this project
 - Veterans Board of Governors should oversee the process
- Ernie Hilger
 - The land must be used for Veterans as intended
 - Annenberg Paper – design team needs to review
 - Ask the Veteran – practical common sense issues that the Vet faces
 - Think out of the box
 - To Jason Smith – are you aware of the oil being pumped on this campus? Get educated.
- Ernest Cowell
 - Hearing questions to the panel, but no answers
 - All talk, no action
 - Where did all the lease money go from car rental, bus rental, etc?
 - ✓ Vince Kane responded – VA is addressing leases, if not part of the master plan they will be leaving. It is process
- Mitchell Martin
 - Accessibility is non-existent on the Campus now
 - *Issues not related to the Urban Master Plan*
 - ✓ *Vince Kane responded – We say Veterans first, but opportunities get missed*
- Watson

| | | |
|--|--|--|
| | <ul style="list-style-type: none"> ○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> ✓ <i>Vince Kane responded – Will be addressed first thing in the morning</i> ● Charlotte <ul style="list-style-type: none"> ○ Nothing about immediate relief housing for the homeless/disabled ○ Veteran owned contractor should do the project building ○ What is the timeline? ○ <i>Issues not related to the Urban Master Plan</i> <ul style="list-style-type: none"> ✓ <i>Vince Kane responded – Tonight was to introduce the Team, not go thru problems of the homeless</i> ● Michael Gannon <ul style="list-style-type: none"> ○ More Veterans involved in the process ○ Veterans hired by Team ○ Look into the Helmets into Hardhats program ● Robert Rosebrock <ul style="list-style-type: none"> ○ <i>Issues not related to the Urban Master Plan, referred to VA personnel</i> ● Salvatore Grammatico <ul style="list-style-type: none"> ○ Make an environmental impact study ○ Address nuclear dump ○ Address homeless problem as a whole ○ Money should go to VA, not a developer ● Vince Kane - VA <ul style="list-style-type: none"> ○ Heard loud and clear that VA needs to address the urgency of the homelessness ○ Tonight was to make introductions and start the process ○ Thank you for coming | |
| | <ul style="list-style-type: none"> ● Attendees <ul style="list-style-type: none"> ○ Community Members (117) ○ Veterans (10) ○ Elected Official Staff (12) ● Speakers <ul style="list-style-type: none"> ○ Community Members (18) ○ Veterans (10) | |

END OF DISCUSSION

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

SIGN - IN
Elected Officials

| Name | Organization | Address | Phone | E-mail |
|--------------------------------|-------------------------------------|-------------------------------------|------------|------------|
| Joseph Camp | CD11 - Councilmember Bonin's Office | [REDACTED] #475, Los Angeles | [REDACTED] | [REDACTED] |
| PATRICIA PUGLIESE | CSL | | | |
| Gemma Jimenez | Congressman Beerra | [REDACTED] LA CA 90017 | | [REDACTED] |
| Sharon Shapiro | City of LA - Councilman Bonin | | | [REDACTED] |
| Trevor Daley State Director | US Senator Dianne Feinstein | [REDACTED] Los Angeles, CA 90025 | | [REDACTED] |
| Nicolas Rodriguez | Senator Boxer | [REDACTED] | | [REDACTED] |
| Kristine Hase | District 8013 | [REDACTED] LA | | [REDACTED] |

Joseph Chicas Mayor Garcetti's office

[REDACTED]



West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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Elected Officials

| Name | Organization | Address | Phone | E-mail |
|----------------|--|--|------------|------------|
| Janet Turner | Congressman Ted Lieu | | [REDACTED] | [REDACTED] |
| Joan Kelico | COUNCILMAN PAUL KORETZ | CITY HALL | [REDACTED] | [REDACTED] |
| ANTONIO CHAPA | LA COUNTY VETERANS' ADVISORY COMMISSIONER 1ST DISTRICT | | [REDACTED] | [REDACTED] |
| Norman Kulla | Councilman Mike Romo | [REDACTED] Los Angeles, CA 90025 | [REDACTED] | [REDACTED] |
| Sarah Scott | City of Santa Monica | City hall | [REDACTED] | [REDACTED] |
| Brian Clavidia | Congressman Tony Cardenas | [REDACTED] | [REDACTED] | [REDACTED] |
| Brian Campbell | Rancho Palms Veggies | [REDACTED] Rancho Palos Verdes, 90275 | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
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Tuesday, June 23, 2015

SIGN - IN
General

| Name | Organization | Address | Phone | E-mail |
|--------------------|---|--------------------------|------------|------------|
| David Huder | CSH | [REDACTED] | [REDACTED] | [REDACTED] |
| LARRY WILLIAMS | New Directions | [REDACTED] | [REDACTED] | |
| Laura Lake | Coalition for Veterans Care Muller House | [REDACTED] LA 91024 | [REDACTED] | |
| Flora Gil Kristoff | public | [REDACTED] LA 90049 | [REDACTED] | [REDACTED] |
| Whitney Howard | Pathways National | [REDACTED] CA | | |
| DAVID BISCHOFF | N/A | [REDACTED] LA 90048 | [REDACTED] | [REDACTED] |
| Judy Leonard | Vet | [REDACTED] MDR, CA 90292 | [REDACTED] | |

West Los Angeles Urban Master Plan
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General

| Name | Organization | Address | Phone | E-mail |
|---------------------|----------------------|-----------------------------------|------------|------------|
| Lanell Garrett | MSA-VA Union-Rep. | [REDACTED] Lancaster CA 93535 | [REDACTED] | [REDACTED] |
| DAMI Olufowoshe | City Lab | [REDACTED] 90036 | [REDACTED] | [REDACTED] |
| Eric Greier | Metro | [REDACTED] LA, CA 90036 | [REDACTED] | [REDACTED] |
| Carolyn Williams | Business Office | WLA GREATER LA VA | [REDACTED] | [REDACTED] |
| VERSHEL COSBY | Domiciliary SUC | [REDACTED] L.A. 90073 | [REDACTED] | [REDACTED] |
| MEHRDAD FARIVAR | - | [REDACTED] [REDACTED] LA 90017 | [REDACTED] | [REDACTED] |
| | | | | |

West Los Angeles Urban Master Plan
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Tuesday, June 23, 2015

SIGN - IN
General

| Name | Organization | Address | Phone | E-mail |
|-------------------------------|---------------------------------|--------------------------------------|------------|------------|
| MITCHELL MARTIN | USA | [REDACTED] L.A. CA 90073 | [REDACTED] | [REDACTED] |
| SANDY BROWN | HOLMBY WESTWOOD, POA | [REDACTED] LA 90024 | [REDACTED] | [REDACTED] |
| RICHARD BANDINI JOHNSON | BANDINI FD | [REDACTED] AGOURA HILLS, CA 91301 | [REDACTED] | [REDACTED] |
| FRANK FRAZIE | SANTA MONICA EIKS 906 | [REDACTED] SANTA MONICA 90405 | [REDACTED] | [REDACTED] |
| Michelle Hickey | VA | GLA | [REDACTED] | [REDACTED] |
| MICHAEL F. ROSS | BRENTWOOD GREEN HOMEOWNER | [REDACTED] LA CA 90049 | [REDACTED] | [REDACTED] |
| Nicole Deid | VASH | Haha | [REDACTED] | [REDACTED] |



West Los Angeles Urban Master Plan
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General

| Name | Organization | Address | Phone | E-mail |
|---------------------|---|-------------------------------------|------------|------------|
| Jack Godwin | citizen | | | [REDACTED] |
| ERNE Hilger | DAV Chapter 13 | [REDACTED] NORTH Hills CA 91343 | [REDACTED] | [REDACTED] |
| STEVE McCLINTOCK | MEMBERS OWNER OF BREWWOOD VILLAGE | [REDACTED] LOS ANGELES, CA 90048 | [REDACTED] | [REDACTED] |
| Sierra deSousa | UCLA Daily Bruin | [REDACTED] Glendale, CA 91201 | [REDACTED] | [REDACTED] |
| Bob Pratt | UOA LA | [REDACTED] LA 90010 | [REDACTED] | [REDACTED] |
| FRANK COWELL | LANC AL Post 283 | [REDACTED] 90292-7212 | [REDACTED] | [REDACTED] |
| Carolina Barrie | | | | |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

SIGN - IN
General

| Name | Organization | Address | Phone | E-mail |
|-----------------------|----------------------------------|-------------------------------------|------------|------------|
| Hopson D Hernandez | American GE Forum | [REDACTED] Wtb 90640 | [REDACTED] | [REDACTED] |
| Kathleen Hadfield | longtime westside resident | [REDACTED] LOS Angeles, CA 90025 | [REDACTED] | [REDACTED] |
| SUSAN Blackover | | [REDACTED] L.A., CA 90034 | [REDACTED] | [REDACTED] |
| Robert Rojas | Veteran | [REDACTED] LOS Angeles, Ca | [REDACTED] | [REDACTED] |
| Tazmin Bolanos | VA | [REDACTED] L.A. - Ca. 90073 | [REDACTED] | [REDACTED] |
| Alex Shueby | Vet | [REDACTED] | [REDACTED] | [REDACTED] |
| ISAAC CARROLL | VA | [REDACTED] | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

SIGN - IN
General

| Name | Organization | Address | Phone | E-mail |
|--------------------------|--|-------------------------------------|------------|------------|
| Elizabeth Shaddix | 4018 Alhambra Street ACB Vol 147 YFW Amvets 2 DAV # 123 | [Redacted] Los Angeles, CA 90004 | [Redacted] | [Redacted] |
| CHAPLAIN DOV COHEN | VIP Post 1 | [Redacted] LA CA 90049 | [Redacted] | [Redacted] |
| David Hoff | GLA | Wilshire | [Redacted] | [Redacted] |
| Timothy Duff | VPC | Cash | [Redacted] | [Redacted] |
| Jim & Constance Demerise | Bandini Foundation | Heroes Golf Course | [Redacted] | [Redacted] |
| Kay Messers | VA | [Redacted] Granada Hills CA | [Redacted] | [Redacted] |
| Reece Rosen | BANDINI FOUNDATION HEROES GOLF COURSE | [Redacted] PAL PAL, CA 90272 | [Redacted] | [Redacted] |

[Redacted]
LA 90004

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

SIGN - IN
General

| Name | Organization | Address | Phone | E-mail |
|---------------------|-----------------------------------|----------------------------|------------|------------|
| JAMES MADDOX | VIETNAM VETERANS OF AMERICA | [REDACTED] PASADENA, CA | [REDACTED] | [REDACTED] |
| CHARLES KIBBY | PRESERVATION Arts | [REDACTED] L.A. 90034 | [REDACTED] | [REDACTED] |
| LISA [Signature] | VA | | [REDACTED] | [REDACTED] |
| HY ARNETHY | SENIORS AMERICAN LEGION | [REDACTED] | [REDACTED] | |
| [Signature] | | | | |
| [Signature] | | | | |
| [Signature] | Brentwood School | | | |

West Los Angeles Urban Master Plan
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Tuesday, June 23, 2015

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| Name | Organization | Address | Phone | E-mail |
|-------------------------|--------------------------------|------------------------------|------------|------------|
| Jonathan Castillo | PATH | [REDACTED] LA 90004 | [REDACTED] | [REDACTED] |
| Scott Kafman | BHA | [REDACTED] | [REDACTED] | [REDACTED] |
| Pilar Buelna | The Salvation Army | [REDACTED] Long Beach, CA | [REDACTED] | [REDACTED] |
| Arcenia Redcross | VIA | VAMC Los Angeles CA | [REDACTED] | [REDACTED] |
| Ryan Lyden-Mysore | VIA | [REDACTED] | [REDACTED] | [REDACTED] |
| Katie Viventi | New Directions for Veterans | [REDACTED] LA, CA | [REDACTED] | [REDACTED] |
| SALVATORE GRAMMATICO | [REDACTED] | [REDACTED] CA CA 90230 | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
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Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|------------------------------|----------------------------------|---------|------------|------------|
| Jean Sedillos | Bobby Shneider rep. | | | [REDACTED] |
| William Daniels | VA | | | [REDACTED] |
| Niti Anand | VA | | | [REDACTED] |
| RICHARD DAVIS | UNITED NATIONS BERKELEY HILLS | | [REDACTED] | [REDACTED] |
| PERRY DILLER | 1888 FUND | | [REDACTED] | [REDACTED] |
| J. Post | VA | | [REDACTED] | |
| CAM GORE Chore | VA | | [REDACTED] | |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|------------------|----------------------------------|--------------------------------------|------------|------------|
| Shirley Hsu | | [Redacted] CA 90042 | | |
| Nancy Polier | Barrington Pl. Group LLC | [Redacted] | | [Redacted] |
| Keith Tarkenton | W.VA Facility | [Redacted] | [Redacted] | [Redacted] |
| Paul Puzan Gheno | TEAM.E.D. | [Redacted] | [Redacted] | [Redacted] |
| MIKE METCALFE | WESTWOOD COMMUNITY COUNCIL | [Redacted] | [Redacted] | [Redacted] |
| Chandler McCay | — | [Redacted] Beverly Hills CA 90210 | | [Redacted] |
| Kirk Rose | HMC Architects | [Redacted] LA, CA 90071 | [Redacted] | [Redacted] |
| JULIAN MANALO | CAL VET WEST LA | [Redacted] | | [Redacted] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

SIGN - IN

| Name | Organization | Address | Phone | E-mail |
|---------------------|-------------------------------------|------------------------|------------|------------|
| Michael J. McLean | Veterans Advocacy Group | Lo. A. CA 90066 | [Redacted] | [Redacted] |
| Rex Kern | National Cemetery Administration | Los Angeles CA 90099 | [Redacted] | [Redacted] |
| JOHN AARON | self Vietnam-era Veteran | LA CA 90049 | [Redacted] | [Redacted] |
| Francisco Javier | veteran at LARGE | SM CA 90405 | [Redacted] | [Redacted] |
| Hector Ortiz | AECOM | N. Hollywood, CA 91602 | [Redacted] | [Redacted] |
| Dirk Littlestone | | [Redacted] 90272 | [Redacted] | [Redacted] |
| Scott Selby | | [Redacted] LA CA 90069 | [Redacted] | [Redacted] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off

Tuesday, June 23, 2015

S. Call

general public

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Electoral Officials

| Name | Organization | Address | Phone | E-mail |
|------------------|--|----------------------|------------|------------|
| Arela Gotke | GLA, VA, HCS WOMEN VETERAN PATIENT ADVISORY COUNCIL | GLA VA | [REDACTED] | [REDACTED] |
| JAN [REDACTED] | VETERAN ADVISORY | | | |
| Rita K. J. Cault | | | [REDACTED] | |
| Bridget Stermer | Veteran Advocate, Inc | Sh. Oaks, CA 91423 | [REDACTED] | [REDACTED] |
| WATSON | VA Patient | CA, CA | [REDACTED] | [REDACTED] |
| B. Guze | V/A | GLA | [REDACTED] | |
| S. Resnick | WHA | [REDACTED], LA 90024 | | [REDACTED] |
| O'MEARA, Emmet | VBA | [REDACTED] | [REDACTED] | |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

SIGN - IN
General

| Name | Organization | Address | Phone | E-mail |
|--------------------|---------------------------------|----------------------------|------------|------------|
| Ben Rosen | Mercy Housing | [REDACTED] LA, CA 90019 | [REDACTED] | [REDACTED] |
| Ed Holder | " | " | [REDACTED] | [REDACTED] |
| Joan Abrahamson | Jefferson Institute | [REDACTED] LA 90077 | [REDACTED] | [REDACTED] |
| Sue Santon | UCLA | [REDACTED] LA, CA 90077 | [REDACTED] | [REDACTED] |
| Julie Freeman | Coalition for Veterans Lands | [REDACTED] LA 90024 | [REDACTED] | [REDACTED] |
| Sam Kemgens | Vet | [REDACTED] | [REDACTED] | [REDACTED] |
| Chris Joyce | VA | [REDACTED] | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|--------------------|-------------------------------|-------------------------------------|------------|------------|
| Andrew Carrillo | Bandini Foundation | [REDACTED] | [REDACTED] | [REDACTED] |
| Karen Perea Gannon | Community Veteran Family | [REDACTED] Sherman Oaks CA 91411 | [REDACTED] | [REDACTED] |
| Michael Gannon | Community Veteran Family | [REDACTED] Sherman Oaks CA 91411 | [REDACTED] | [REDACTED] |
| Jennifer Karp | VA GLA | [REDACTED] | [REDACTED] | [REDACTED] |
| DAN SWENTON | CFM | [REDACTED] Vallejo, CA 94592 | [REDACTED] | [REDACTED] |
| Curtis Mack | VPC | [REDACTED] Los Angeles 90049 | [REDACTED] | [REDACTED] |
| Wendy-Sue Rosen | Brentwood Residents Coalition | [REDACTED] LA CA 90049 | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|---------------|-----------------------|-----------------------------|------------|------------|
| Erin Gray | UCLA | [REDACTED] | [REDACTED] | [REDACTED] |
| Scott MALSIN | SYTH AD | CULVER CITY, CA 90230 | [REDACTED] | [REDACTED] |
| Norman Abrams | UCLA | Los Angeles, 90095 | [REDACTED] | [REDACTED] |
| [REDACTED] | Self | 90241 | [REDACTED] | [REDACTED] |
| Ann Scully | SM Corp SM (niles) | [REDACTED] | [REDACTED] | [REDACTED] |
| Mike Page | Westside Breakers | Pacific Palisades, CA 90272 | [REDACTED] | [REDACTED] |
| JOE ADAMS/ER | UAS INC. | JA CA 90066 | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|----------------|---|-----------------------------------|------------|------------|
| Teck Hayes | / | [REDACTED] Venice, 90291 | [REDACTED] | [REDACTED] |
| Kyle Orlemann | CITY OF HAWTHORNE VET. AFFAIRS COMM AVVA - So Bay Liaison | [REDACTED] HAWTHORNE, CA 90250 | [REDACTED] | [REDACTED] |
| Anthony Chica | Cervell ASSOC. | [REDACTED] LA, CA 90004 | [REDACTED] | [REDACTED] |
| Bob Friedman | VA | [REDACTED] LA-CA 90073 | [REDACTED] | [REDACTED] |
| Joe | | | | |
| Claire Bowlin | Los Angeles Dept of City Planning | [REDACTED] | [REDACTED] | [REDACTED] |
| Stephane Reich | resident | [REDACTED] LA CA 90044 | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|----------------|-----------------------|-----------------------------------|------------|------------|
| JOSHUA GREEN | MANDEVILLE FOUNDATION | [REDACTED] LA 90049 | [REDACTED] | [REDACTED] |
| Rochelle Felt | Metabolic Studio | [REDACTED] LA, CA 90012 | [REDACTED] | [REDACTED] |
| Gary Clouse | Westside Breakers | [REDACTED] LA 90045 | [REDACTED] | [REDACTED] |
| MILO PEINGMANN | NDVETS | [REDACTED] | [REDACTED] | [REDACTED] |
| Kyle Smith | Salvation Army | [REDACTED] Long Beach CA 90802 | [REDACTED] | [REDACTED] |
| MARTIN K. LEE | MERCY HOUSING | [REDACTED] | [REDACTED] | [REDACTED] |
| Susan Heldman | [REDACTED] | [REDACTED] 90049 | [REDACTED] | [REDACTED] |



West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|--------------------|----------------------------|-------------|------------|------------|
| Joseph Cuevas | Mayor Garcetti's office | - | | [REDACTED] |
| MICHELLE | UCLA | WEST LA VA. | | |
| Audrey Lind | | | | [REDACTED] |
| ANABEL SANCHEZ | ORINATION ARMY HAVEN | WEST LA VA | [REDACTED] | [REDACTED] |
| ISAAC CALHOUN | | | [REDACTED] | [REDACTED] |
| BRIAN WILKINSON | | | | |
| | | | | |



West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

General

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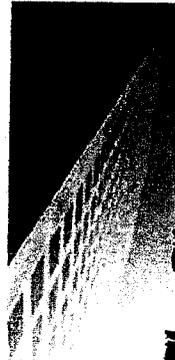
Media

| Name | Organization | Address | Phone | E-mail |
|---------------|--------------|------------|-------|------------|
| Daniel Halper | LA City | [REDACTED] | | [REDACTED] |
| Dreamer | | | | |
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West Los Angeles Urban Master Plan
Contractor Community Kick-off
Tuesday, June 23, 2015

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General

| Name | Organization | Address | Phone | E-mail |
|-----------------|-------------------|----------------------------|-------------------------|------------------------------------|
| Toni Reinis | | Westwood HDR | | toni@hdr.com |
| SBO Hall | Brentwood News | | 310-205-1111 | shall@brentwoodnews.com |
| Anthea Almas | POS REP | | 310-205-1111 | anthea@posrep.com |
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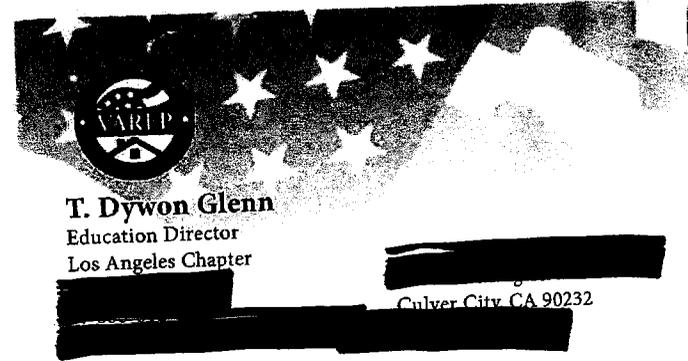


BC Urban + LLC

Commercial Real Estate Brokerage + Advisory
Services

Brian T Campbell
Managing Partner

DVBE CA Certified
SDVOSB Federally Verified



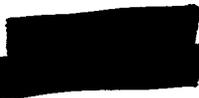
T. Dywon Glenn
Education Director
Los Angeles Chapter

Culver City, CA 90232

[Redacted]
Los Angeles, CA
90012-2952

metro.net

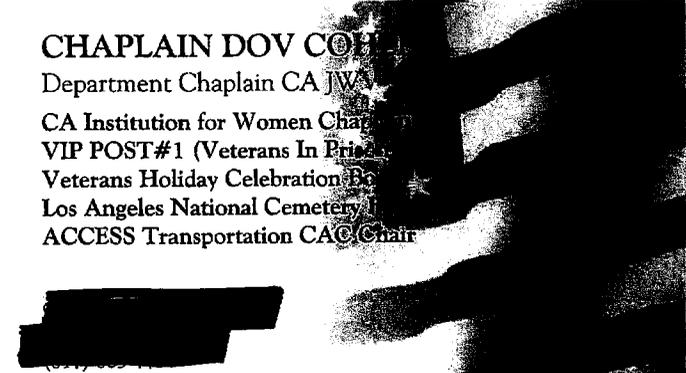
Eric Geier
Community Relations Manager



Los Angeles County
Metropolitan Transportation Authority



CHAPLAIN DOV COV
Department Chaplain CA JWA
CA Institution for Women Chap
VIP POST#1 (Veterans In Prison)
Veterans Holiday Celebration Ba
Los Angeles National Cemetery
ACCESS Transportation CAC Chair



The Salvation Army

Southern California Divisional Headquarters

Pilar Buelna, MSW / LCSW
Executive Director of Social Services

Long Beach, CA 90802-4709

Long Beach, CA 90809-9355

U.S. Bank Home Mortgage
Santa Monica, CA 90405

T. Dywon Glenn
Mortgage Loan Originator



MEETING MINUTES

SUBJECT: Community #2 meeting
Meeting Date: July 23, 2015
Meeting Time: 1:30 pm to 3:30 pm
Location: VA Sepulveda Campus
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Introduction of the Master Plan Team <ul style="list-style-type: none"> ✓ Vince Kane, VA ✓ Jon Sherin, Plaintiff Representative ✓ Dr Dean Norman, VA ✓ Michael Huff, VA ✓ Cynthia Keeffe, HOK ✓ Michael Murphy, VA ✓ Theresa DiMaggio, VA ✓ Charles Green, VA • Michael Murphy introduced himself as the acting director of the GLA system, explained what the campus is doing for the homeless – open B209 and B257, making it easier to get help • Vince Kane explained what the VA is doing for the homeless <ul style="list-style-type: none"> ✓ Street outreach ✓ Transitional housing ✓ The desire to get everyone into permanent housing ✓ Addition of bridge / emergency beds • Jon Sherin explained the new VA outlook, the new direction GLA is moving. The collaboration of VA and local housing agencies and the chance to give Veterans education legal information, etc • Cynthia Keeffe explained the Master Plan process | Information |
| 2 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the Community <ul style="list-style-type: none"> ✓ How will the VA help with permanent move in – bad credit, etc? <ul style="list-style-type: none"> ○ Vince response: VA is helping with deposits, getting legal resources to help ✓ How will the VA maintain the Veteran after bringing them off the street, what will keep them from ending up back on the street? <ul style="list-style-type: none"> ○ Vince response: VA has added employment specialists to the team ✓ How will you get young Veterans out of the campus housing, support? <ul style="list-style-type: none"> ○ Vince response: Education, training, recreation ○ Dr Norman response: Medical services, yoga, etc ○ Jon response: VA must create opportunities for the Veterans – not just services or training ✓ What is the percentage of Veterans hired by the VA? What is | Information |

| | | |
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| | <p>the oversight of the service organizations?</p> <ul style="list-style-type: none"> o Vince response: 30% overall Veteran employees, service providers do not get paid until service is rendered ✓ Is the best way to engage with the Master Plan team the open house? ✓ What are some of the educational programs going to be, Masters etc. ✓ Need more Veteran centers on college campuses <ul style="list-style-type: none"> o Charles response: VA has an outreach program for all college campuses ✓ Landlords need to respect the Veterans money ✓ Actors Veterans Action Alliance <ul style="list-style-type: none"> o Acting for suicide prevention o Outreach to homeless ✓ Clear the field of non-profit services that are not performing. Should have legal services collaboration with UCLA, USC, etc. like the medical side of the VA ✓ Provide safe housing for women away from other population ✓ Female Veterans need help – treat the women Veteran differently from other Veterans. Women need tailored specific treatment ✓ VA needs to prepare out coming Veterans better ✓ Where is the money, reports ect. For the non-profits? <ul style="list-style-type: none"> o Vince response: Grant program has oversight by VA ✓ Why not help the Veteran before they are homeless? <ul style="list-style-type: none"> o Vince response: VA is building support systems to keep Veterans from being homeless ✓ Are there after hours services available? Is there a way to match homeless Veterans without identity paperwork to someone that can help? Is there some way the Veteran can get help doing resumes – access to computers etc? <ul style="list-style-type: none"> o Dr Norman response: There are people and phone numbers available. The welcome center will be 24/7 and the outreach has been ramped up ✓ Create a way to get ALL Veterans to come to the campus. Engage brands like Gold’s Gym, USAA, etc. Provide co-lifting facility ✓ How can the community / neighborhoods help? <ul style="list-style-type: none"> o Vince response: talk to your Representatives, etc | |
| | <ul style="list-style-type: none"> • Speakers <ul style="list-style-type: none"> ✓ Community Members (12) ✓ Veterans (10) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Community #3 meeting
Meeting Date: August 20, 2015
Meeting Time: 6 pm to 8:30 pm
Location: El Monte
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the El Monte Community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Charles Green introduced key dignitaries and the Master Plan Team <ul style="list-style-type: none"> ✓ Andre Quintero, Mayor ✓ Hilda Solis, LA County Supervisor ✓ Ruth Wong, LA County Department of Veterans and Military Affairs ✓ Danielle Hannel, Homeless Services ✓ Michael Murphy, GLA ✓ Vince Kane, VA ✓ Jon Sherin, Plaintiff Representative ✓ Cynthia Keeffe, HOK • Michael Murphy welcomed everyone, introduced his staff members that were attending the meeting • Andre Quintero spoke about honoring Veterans • Hilda Solis spoke about homeless Veterans, the San Gabriel Veterans and what LA County is doing for the Veterans • Ruth Wong spoke about what the county Veterans and Military Affairs does for Veterans and their families • Danielle Hannel spoke on continuum of care for Veterans, ending homelessness • Jon Sherin spoke about the VA changing how they take care of the Veteran, everyone must participate in the process • Vince Kane introduced the Master Plan process and what the VA is doing to revitalize the Campus • Cynthia Keeffe explained what the Master Plan is and how HOK is engaging the community and Veterans | Information |
| 2 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the El Monte Community <ul style="list-style-type: none"> ✓ How can service organizations get lists / names of homeless to the VA? <ul style="list-style-type: none"> ○ Danielle gave speaker her name and number ✓ The problem with the Master Plan is we don't live in West LA, we live in the San Gabriel Valley ✓ The Master Plan team has their hearts in the right place – how do the Veterans get to the services? ✓ What are the entities involved in the Master Plan? ✓ What are the checks and balances for the Master Plan? ✓ Have you reached out to the Veteran organizations? <ul style="list-style-type: none"> ○ Vince response: Team has met with all Veteran organizations in reference to the change in the VA | Information |

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| | <ul style="list-style-type: none"> ✓ Why are there no Veteran owned entities involved? ✓ The Veterans here do not have the UStream like Brentwood to view the meetings and plan progress ✓ Thank you for taking Veteran ideas for the Master Plan – make campus only for Veterans and closed to neighboring communities ✓ Veterans want all the west side amenities brought to the San Gabriel Valley ✓ VSO wants to continue their influence after the Master Plan is complete ✓ VA Long Beach and GLA need to communicate better ✓ Outside providers are not giving good care <ul style="list-style-type: none"> ○ Vince response: An audit will be done to make sure all providers give the Veterans quality care ✓ Veterans care needs to be the start of this change process – the VA medical system is broken ✓ Does UCLA get to keep the ballpark? ✓ How many on the panel are doing outreach? <ul style="list-style-type: none"> ○ Vince response: The team is doing outreach every day ✓ How is the VA going to bring the Veterans in for Housing? No services are available late night and on weekends <ul style="list-style-type: none"> ○ Vince response: The VA is ramping up to have bridge / emergency housing 24/7 ✓ Veterans need resources in the San Gabriel Valley ✓ VA should be 24/7 – being homeless on the weekend is a bad thing ✓ Partner with Metro to let Veterans use empty seats to get to West LA ✓ As long as the pattern of mistrust exists, nothing will change <ul style="list-style-type: none"> ○ Vince response: Understood, hopefully moving forward, the trust can be rebuilt ✓ Need housing for women, women with children, families with children, programs to put Veterans back to work, get Veterans certification for skills (electricians, construction, etc) ✓ How do you get people to respond to calls at service organization? ✓ Will there be an arts program in the Master Plan? A gallery for Veterans to show their artwork <ul style="list-style-type: none"> ○ Cynthia response: It is up to the Veterans if they want to have art programs and galleries to show their work ✓ What will the policy be for visitors to the campus visiting Veterans living there? ✓ Veterans need housing in El Monte ✓ Veterans must get involved | |
| | <ul style="list-style-type: none"> • Speakers <ul style="list-style-type: none"> ✓ Veterans (24) ✓ Community (1) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Community #4 meeting
Meeting Date: September 17, 2015
Meeting Time: 4:30 pm to 6 pm
Location: Long Beach
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Plan to Secretary McDonald and receive comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Private Meeting with Secretary McDonald, Marie Weldon, Dan Sweinton, John Dozois, Jon Sherin, GLA and HOK team members • Cynthia Keeffe briefed the Secretary on the Master Plan status and the plan to complete the submittal • Secretary McDonald responded with the following comments: <ul style="list-style-type: none"> ✓ The relationships with UCLA and USC are very important ✓ For all Veterans, a one-stop shop for all information is essential ✓ The Master Plan should have several mission statements <ul style="list-style-type: none"> ➢ Medical ➢ The Disabled ➢ The Homeless ➢ Etc ✓ UCLA medical is critical, USC to perhaps add more to the VA in the future <ul style="list-style-type: none"> ➢ Research ➢ Students becoming VA Residences ✓ How much of each kind of housing does the VA need? ✓ Include all of the VA entities in the report; Health, Benefits, Cemetery, etc. ✓ The plaintiff partners are equal partners with the VA – HOK must engage them in the process ✓ Veterans can teach at Brentwood School / Brentwood School can teach Veteran children | Information |
| 2 | <ul style="list-style-type: none"> • Town Hall starts with Rich Beam hosting • Louise Oliver welcomed everyone and explained what Century Villages at Cabrillo is about • Brian D'Andrea discussed the collaborations with others that help the Villages work • Brenda Threatt spoke on the collaborations that will help the homeless Veteran. US Vets is a one-stop shop organization • Long Beach Mayor Robert Garcia thanked the VA for helping the City of Long Beach with the homeless population • Sarah Mahin reported on the progress on ending Veteran homelessness in LA County <ul style="list-style-type: none"> ✓ 300 Veterans off the street each month ✓ Collaborations being used ✓ Bridge housing ✓ Community entry events | Information |

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| | <ul style="list-style-type: none"> ✓ Stand down scheduled ✓ Using data to ensure best resources are being used • Peter Lynn discussed the continuum of care – getting everyone connected to the people that can help. Targeting ineligible Veterans so they can receive housing • Secretary McDonald spoke about the Los Angeles homeless Veteran help is key to helping the entire country with the Veteran homelessness <ul style="list-style-type: none"> ✓ 5 Strategies for improvement <ul style="list-style-type: none"> ➢ Provide a better Veteran experience ➢ Provide a better employee experience ➢ Improve internal support services ➢ Change the culture ➢ Strategic partnerships • Greg Spiegel reported about the LA Mayor's office working to help end homelessness for Veterans | |
| 3 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions <ul style="list-style-type: none"> ✓ How can you let the public know the VA is working and helping the Veterans, stopping the negative publicity that is occurring? ✓ Help women Veterans to have their own space and be respected, better privacy for housing ✓ Once Veterans are in the programs, they are neglected ✓ Dental care is non-existent. Why won't anyone help with dental care? | Information |

END OF DISCUSSION

Plaintiff Meeting Minutes
 Date: June 17, 2015
 Location: Los Angeles

VA Greater Los Angeles Healthcare System
 Urban Master Plan
 VA Project Number: VA101CFM-P-0043
 Date: June 17, 2015

MEETING MINUTES

SUBJECT: Plaintiff meeting
Meeting Date: June 17, 2015
Meeting Time: 12 pm to 1 pm
Location: Los Angeles
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Plaintiff's comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Plaintiff Group • JLL Scope: <ul style="list-style-type: none"> ✓ BURR and capital asset management ✓ Support HOK team, QA role – vetting VA information • Stakeholders: Veteran centric VA, what are the efforts <ul style="list-style-type: none"> ✓ Homeless Veterans with disabilities, how do we listen? ✓ Who are the decision makers? ✓ Talk to current lease holders ✓ Align opportunities and constraints, does it align with opportunities ✓ Fix this problem, authorized by Secretary McDonald ✓ Prop 41 funding cycle ✓ Projected needs for Veterans, homeless Veterans, female housing ✓ Stakeholders within the VA and outside of VA ✓ EUL is not legal on the campus, scenarios must address change in legislation as well as no change ✓ Authority to raise funds to restore structures | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (10) ✓ Plaintiff (7) ✓ Consultants (4) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: VSO meeting
Meeting Date: July 14, 2015
Meeting Time: 10 am to 11 am
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the VSO comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and all participating VSO members • Vince Kane introduced the process of the Master Planning • Vince explained that we are in the data gathering phase <ul style="list-style-type: none"> ✓ Physical data ✓ Veteran and stakeholder data and input | Information |
| 2 | <ul style="list-style-type: none"> • Introduction of Cynthia Keeffe – HOK <ul style="list-style-type: none"> ✓ Cynthia explained how HOK is looking at the physical components of the site and design, not any of the legal items that are part of the settlement • Introduction of Abraham Mercado – Consensus <ul style="list-style-type: none"> ✓ Abraham explained what Consensus will be doing during the Planning process <ul style="list-style-type: none"> ○ Website ○ Social media ○ Hot lines ○ Responsible for the Public Outreach | Information |
| 3 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the VSO participants <ul style="list-style-type: none"> ✓ Has money been set aside for the implementation of the plan? <ul style="list-style-type: none"> ○ Vince explained how the budget process works. Phases submitted to Congress for funding of each Fiscal Year ✓ Needs to be a location of service organizations central to campus so Veterans can do a “one stop shop” for their questions and needs ✓ Wayfinding is very important – need to keep Veterans from getting lost on the large campus ✓ There is a need for long term care (24 hour nursing) near the Veterans home and support ✓ Hoteling for families ✓ The Planning Team needs to take into consideration using all the areas: Brentwood School, all recreation spaces, Salvation Army area, drilling zones ✓ There is a need and want for a pool ✓ Can there be affordable housing for Staff? The State Home cannot keep staff because of the high cost of living on the west side | |

| | | |
|--|--|--|
| | <ul style="list-style-type: none"> ✓ Permanent housing is a must ✓ Housing for the disabled and chronic homeless housing is necessary ✓ Veterans with no other choice of housing need to be included in on campus living ✓ This land is for Veterans only – no place for civilians (Brentwood, UCLA, etc) ✓ Veterans are in charge of their land – citizen soldiers ✓ Need a women’s center on campus <ul style="list-style-type: none"> ○ Gender specific facilities ○ Far north quadrant would be a good place for the women’s area ✓ Continuance of the implementation is important – should be a committee to be the watchdog ✓ Educational / vocational services – certifications ✓ Clothing – area for donations, retail space for display ✓ Park settings with paths ✓ Community gardens ✓ Mini mall concept – farmers market ✓ Entrance to campus should be welcoming and calming <p>Remember the past – Plan the present – Enhance the future</p> | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (8) ✓ VA (3) ✓ Representative’s Staff (2) ✓ Consultants (6) | |

END OF DISCUSSION

West Los Angeles Urban Master Plan
Meeting with VSO Coalition
Tuesday, July 14, 2015

SIGN - IN

| Name | Organization | Address | Phone | E-mail |
|------------------------------|---|--------------------------------------|------------|------------|
| * MAREC THUSION | JEWISH WAR VETERANS COMMUNICABLE ACCIDENTED VSO | [REDACTED] N. Hills, CA 91343 | [REDACTED] | [REDACTED] |
| SAMUEL WARNER | JEWISH WAR VET 138 | [REDACTED] Castaño, CA 91784-4774 | [REDACTED] | [REDACTED] |
| * Howard Hernandez | AGEF | [REDACTED] Montebello, CA 90640 | [REDACTED] | [REDACTED] |
| CINDY BAGNELL | RAC | [REDACTED] PASADENA CA 91104 | [REDACTED] | [REDACTED] |
| Abraham Morales | Consensus Inc. | [REDACTED] Los Angeles, CA 90007 | [REDACTED] | [REDACTED] |
| Jon Sherin | VA, Inc | | [REDACTED] | [REDACTED] |
| - Janet Turner Lisa Pinto | Rep Ted Lieu | | [REDACTED] | [REDACTED] |

West Los Angeles Urban Master Plan
Meeting with VSO Coalition
Tuesday, July 14, 2015

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| Name | Organization | Address | Phone | E-mail |
|------------------|--------------|-------------------------------------|------------|------------|
| * RAY Delgado | AMUW's | [REDACTED] Inglewood Ca | [REDACTED] | [REDACTED] |
| Richard Valdez | DAV | [REDACTED] | [REDACTED] | [REDACTED] |
| * ERNIE Nilger | DDU | [REDACTED] NORTH HILLS, CA 91343 | [REDACTED] | [REDACTED] |
| STEVEN CHRISTIAN | HOK | [REDACTED] CULVER CITY, CA 90232 | [REDACTED] | [REDACTED] |
| WILLIE NISTOZKA | HOK | [REDACTED] CULVER CITY CA 90232 | [REDACTED] | [REDACTED] |
| | | | | |
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West Los Angeles Urban Master Plan
Meeting with VSO Coalition
Tuesday, July 14, 2015

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| Name | Organization | Address | Phone | E-mail |
|--------------------|--------------|---------|------------|------------|
| John D'Agos | VA-WLA | | [REDACTED] | [REDACTED] |
| Charles Green | GLA | | [REDACTED] | [REDACTED] |
| VINCE KANE | | | | |
| JOHN SHERIN | | | | |
| CHRISTINA KEEFE | | | | |
| | | | | |
| | | | | |

MEETING MINUTES

SUBJECT: Bob Rosebrock meeting
Meeting Date: July 17, 2015
Meeting Time:
Location: VA WLA B500
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to Bob Rosebrock and Ted Hager comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Bob Rosebrock, Ted Hager • Bob Rosebrock made a few statements regarding his thoughts as a Veteran <ul style="list-style-type: none"> ✓ There are more homeless veterans on the street than was killed in the Vietnam war ✓ A soldiers duty is never done ✓ It would be nice if the team could come to the 5th annual Summer Celebration on Aug 1, 2015 – Tribute to Vietnam Veterans • Bob Rosebrock expressed his ideas for the campus <ul style="list-style-type: none"> ✓ Don't restore old buildings, they look like asylums ✓ The mansion on the south campus should be a grand space – restaurant, etc a place where Veterans can bring guests ✓ Accessibility to the bus stops must be improved ✓ Chapel restored, not the first thing, but part of the Master Plan ✓ Welcome center at the front gate ✓ A place for an eternal flame ✓ B257 is not a good reception center, the building has bad history ✓ Include a bed and breakfast style home by the meditation gardens for Veterans and families ✓ Introduce a "big brother" concept for homeless Veterans to reach out to ✓ Include a hospitality center to provide shower, bed, food, clothes ✓ Need a sense of military ✓ Gardens for Veterans to work ✓ Focus on severely disabled and mental health of Veterans ✓ Don't leave anyone behind – bring Veterans to the campus | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (2) ✓ VA (3) ✓ Consultants(3) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Westwood Community meeting
Meeting Date: July 21, 2015
Meeting Time: 7 pm to 9 pm
Location: Westwood
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Westwood Community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Lisa Pinto introduced the Master Plan Team <ul style="list-style-type: none"> ✓ Vince Kane, VA ✓ Jon Sherin, Plaintiff Representative ✓ Dr Sam Tsemberis, Housing First ✓ Michael Huff, VA ✓ Cynthia Keeffe, HOK ✓ Abraham Mercado, Consensus • Vince Kane explained what the status is of the parts of the lawsuit • Cynthia Keeffe explained the Master Plan process • Jon Sherin explained how the VA needs the input from everyone to make the campus better • Dr Tsemberis discussed the Housing First Model <ul style="list-style-type: none"> ✓ Since starting there has been a 36% reduction in homelessness nationwide | Information |
| 2 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the Westwood Community <ul style="list-style-type: none"> ✓ How many homeless veterans are in LA? ✓ Include children, schools, recreation ✓ Landscape / farming ✓ Drop-in Center ✓ Chapel restoration ✓ Are supportive services part of the plan? ✓ MTA stops ✓ Have community involvement – professors, businessmen, etc ✓ No long term leasing or selling land ✓ Take the numbers off the buildings – have names instead ✓ Better signage ✓ Address the traffic ✓ VA is not an island unto itself – community needs to be invited in, not just for the Veteran ✓ Are you going to prevent access to the public? ✓ Are you following the Davis Bacon Act? ✓ VA should refocus on Veteran housing ✓ Will there be construction next to neighborhoods? ✓ Build kitchens ✓ Include benches, water fountains ✓ Provide trade training – plumbing, electrical ✓ What is the funding? ✓ Why are Veterans afraid to go on campus? | Information |

| | | |
|--|---|--|
| | <ul style="list-style-type: none"> ✓ Provide services for legal issues for Veterans ✓ Will there be a large investment in infrastructure? ✓ Are there wetlands? ✓ Provide safety for women and families ✓ Is there a Veteran court on campus? ✓ Student Center – just like college ✓ Rehab the old buildings ✓ Enhanced Use – what does it mean? ✓ Public Private Partnership – what does it mean? ✓ Include a ware history museum ✓ Use the Wadsworth and Brentwood Theaters ✓ What is the use of Post Office, Ballpark, School? ✓ History plaques at important areas ✓ If drugs, etc are not cleaned up first, what will happen when more Veterans come on campus? ✓ The homeless on perimeter need help ✓ Get women help ✓ Civilian caregivers need a place to learn the VA system ✓ Training for caregivers | |
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END OF DISCUSSION

MEETING MINUTES

SUBJECT: West LA Neighborhood meeting
Meeting Date: July 22, 2015
Meeting Time: 7 pm to 9 pm
Location: West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the West LA Community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Lisa Pinto introduced the Master Plan Team <ul style="list-style-type: none"> ✓ Vince Kane, VA ✓ Jon Sherin, Plaintiff Representative ✓ Dr Sam Tsemberis, Housing First ✓ Michael Huff, VA ✓ Cynthia Keeffe, HOK ✓ Abraham Mercado, Consensus • Vince Kane explained what the status is on the parts of the lawsuit • Cynthia Keeffe explained the Master Plan process • Jon Sherin explained how the VA needs the input from everyone to make the campus better • Dr Tsemberis discussed the Housing First Model <ul style="list-style-type: none"> ✓ Since starting there has been a 36% reduction in homelessness nationwide | Information |
| 2 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the West LA Community <ul style="list-style-type: none"> ✓ Provide VA loans so Veterans can buy their own homes ✓ VA needs to hire Veterans coming out of college ✓ Focus shouldn't just be on single parent – many single women Veterans are living below poverty level ✓ Is the campus changing policy of only clean and sober? ✓ Where does the homeless data come from? ✓ How will the VA prove they will do what they are saying they will do ✓ Why is there not a VA representative on the neighborhood council. The council asked 10 years ago, VA said they could not participate. Just have a representative speak once a month <ul style="list-style-type: none"> ○ VA to respond with a point of contact ✓ Need to do better outreach ✓ What is the budget? ✓ How many units will there be? ✓ How can you keep the campus clean and sober and have regular Veterans housed there? ✓ Don't let UCLA use the land ✓ Low income housing in the city should go to the Veterans ✓ There are not very many Veterans at this meeting, are you listening to the Veteran? ✓ Worried that the culture at the VA has not changed | Information |

| | | |
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| | <ul style="list-style-type: none">✓ When will this plan take effect✓ It would be inhuman putting Veterans into tents or trailers – only thing worse is on the street in a cardboard box✓ What is the VA going to do with homeless Veterans today?✓ VA should put your Veterans on your property | |
|--|--|--|

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Pacific Palisades Community Council meeting
Meeting Date: July 23, 2015
Meeting Time: 7 pm to 9 pm
Location: Pacific Palisades
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Pacific Palisades Community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Lisa Pinto introduced the Master Plan Team <ul style="list-style-type: none"> ✓ Vince Kane, VA ✓ Jon Sherin, Plaintiff Representative ✓ Michael Huff, VA ✓ Cynthia Keeffe, HOK ✓ Abraham Mercado, Consensus • Vince Kane explained what the status is on the parts of the lawsuit • Cynthia Keeffe explained the Master Plan process • Jon Sherin explained how the VA needs the input from everyone to make the campus better • Abraham Mercado discussed the outreach effort | Information |
| 2 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the Pacific Palisades Community <ul style="list-style-type: none"> ✓ Don't play backroom politics ✓ Is the VA working with the LA mayor? ✓ What is the funding? ✓ Use the existing buildings ✓ Need to include the columbarium annex ✓ Temporary housing – what is the plan? ✓ Will any of the leases be extended? ✓ How is the VA making the campus more interesting for younger Veterans? ✓ What are the requirements for Veterans to be in the housing? ✓ Will spaces be used for Veterans that are "non-focused" spaces? ✓ How does the VASH voucher fit into the VA plan? ✓ Should the community send homeless Veterans to non-profits or the VA? ✓ What is the status of Veteran records – what happens if the Veteran does not have their paperwork? ✓ What are the protections for the surrounding communities? <ul style="list-style-type: none"> ○ Traffic ○ Additional people ✓ Will there be dental services available? ✓ Will the traffic study be complete before ground is broken? ✓ Will the Master Plan be transparent? ✓ Will the VA provide a point of contact for contacting VA for getting homeless off the street? | Information |

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| | <ul style="list-style-type: none">✓ Funding is also needed for non-veteran homeless✓ The VA will be missing a big opportunity if the community is not involved | |
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END OF DISCUSSION

MEETING MINUTES

SUBJECT: Brentwood Community meeting
Meeting Date: July 28, 2015
Meeting Time: 7 pm to 9 pm
Location: Brentwood
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Brentwood Community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Introduction of the Master Plan Team <ul style="list-style-type: none"> ✓ Vince Kane, VA ✓ Jon Sherin, Plaintiff Representative ✓ Michael Huff, VA ✓ Cynthia Keeffe, HOK ✓ Andrea Campbell, Consensus • Vince Kane explained what the status is on the parts of the lawsuit • Cynthia Keeffe explained the Master Plan process • Jon Sherin explained how the VA needs the input from everyone to make the campus better • Andrea Campbell discussed the outreach effort | Information |
| 2 | <ul style="list-style-type: none"> • Opened up the floor for comments and questions from the Brentwood Community <ul style="list-style-type: none"> ✓ How will this be funded? ✓ What is the input you want from the Veterans? ✓ Bring the meetings to the San Gabriel valley to talk to Veterans there ✓ Is the VA working with all congressmen? ✓ How is the VA updating people on the input from the community and Veterans? ✓ Does the data gathering for operations end in October? ✓ How will the confluence of number of Veterans be handled at the campus? ✓ What can we do as a community? ✓ Is the VA reaching out to outside Veteran groups? ✓ Westside Food Pantry wants to expand their services moving forward with the new Master Plan ✓ Provide nutrition classes ✓ Is the VA providing space for single women with children? ✓ What make the VA think they will be successful when others have not been successful? ✓ How can the VA make the government make this happen? ✓ What is going on with the EUL's? ✓ Has the VA gotten any push back from people not wanting homeless Veterans around? ✓ Can the community build recreation places? ✓ What is the maximum amount of people that can be housed? ✓ Can the gates be reopened for the surrounding communities to use? | Information |

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| | <ul style="list-style-type: none"> ✓ If a Veteran has a RV, can there be a KOA type area for them to park? ✓ If every community acts and brings in the Veteran homeless, we can end homelessness immediately ✓ There is no information for these meetings on the campus ✓ What is the need for fixing the chapel when people in the hospital can't get care? ✓ Community should volunteer and talk with the Veterans ✓ Community wants to see the plan – how can they give feedback without seeing what is designed? ✓ Is the VA looking to just take and not give back? Why can't the community cut through the campus? ✓ Will there be opportunity to give feedback on real plans? ✓ Battle Buddy model is the best way to get homeless Veterans help ✓ The closed gates are indicative of the VA closed mind set ✓ This meeting is premature – there is nothing to respond to | |
| | <ul style="list-style-type: none"> • Speaker Participants <ul style="list-style-type: none"> ✓ Westside Food Bank (1) ✓ Veterans Advocacy Service (1) ✓ Community member (5) ✓ Veteran (1) ✓ VA Volunteer (1) ✓ San Gabriel Valley Veterans (1) ✓ Old Veterans Guard (2) ✓ Vet to Vet (1) ✓ BCC (1) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Homeless Summit meeting
Meeting Date: August 19, 2015
Meeting Time: 1 pm to 3 pm
Location: Los Angeles
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to discuss the VA campus Urban Master Plan with participants providing comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • 3 P concept, provide kennels for Veterans with pets • Make campus wheelchair accessible and bike friendly • Bike share system • The campus has slopes. Fix slopes to public transportation at Wilshire. Provide a bridge across Wilshire. Improve and increase internal shuttle bus service. Partner with providers who will provide services at low or no cost. Need to provide space • Provide community gardens, access to grow and make their own food. Provide for public art created by Veterans • Permanent supportive housing, most difficult to reach Veterans. How to create a safe environment where Veterans do not feel judged. Housing First model • New Directions, female program. Medical services for females are lacking. Need separate facilities. Women are surrounded by men in B500. Urgent care and ER, beds are not available for women, filled by men • Nurse transitional health. Need respite care in WLA for older Veterans. Need intermediate care facility for pot acute care short stay until Veterans can be placed at home or in permanent care situation • Network homeless coordinator. Green home model homes. Gap in housing for 55 to 75 year range. Need housing, but not ready for nursing home. Some monitoring available with green home model • LA campus already a community, keep a theme of safe and secure facility like on base. For many Veterans, being in the service was the safest time of their life. Parking, roads, open space should be considered. Neighborhood feeling needs to be enhanced with signage • Affordable housing developer, consider mixed use. Facilities for stores, low and fixed incomes with reduced cost structure for necessities • Outreach, first contact. Low income and GR income. Need life skills classes. Veterans move into housing and pitch tent in their living room. Need help understanding utility bills • GPD program. Flexibility to address changes in Veteran needs. Multipurpose facilities that can change over time • Building on campus focused on mental health services. Single point of contact. Too many hoops for Veterans to jump through become a barrier to receiving help | Information |

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| | <ul style="list-style-type: none"> • Move Welcome Center close to Wilshire, provide better signage and campus navigation • Library and computer lab • Post office for homeless to have their own mailbox / address (drop in center) • Provide showers and salons for Veterans who are preparing for interviews • Employment center • Partner with local community colleges to provide classes on campus, skills and trade workshop. Education and training center • West Side Food Bank envisions a wellness center and food pantry run by Veterans. Expansion of gardens to grow produce. Culinary training program, provide clubhouse restaurants. Make space for people to learn how to cook healthy • Provide a sports facility. Basketball hoops • Revitalize theaters on campus, outreach to Hollywood community to host writing, performance and theatrical opportunities • Incorporate covered bus and shuttle stops • HC provider perspective. Provide healthy food • Need a swimming pool for exercise • Khoi pond and Zen garden • New Directions, 2 housing facilities on Sepulveda, blended sobriety model not a high acuity model. It has transitioned as a housing first, high acuity model. Tough transition for VA community that is rules driven. HPAC has saved lives. Resources of VA combined with programs is a great opportunity. Masterplan should think big. Expect high acuity on the WLA campus. Provide HPAC unit • 95% men 5% women constraint with studio units. Think about modular units that can flex with changes on campus • Health and wellbeing. Veteran group concern about the campus being a safe place, a place of healing. Core concept of reintegration into society. Parts of the campus can be open parts can be closed. Need to change culture of VA police to address community housing standards not enforce VA regulations • Housing first model with lease structure. Need to understand financing structures • West side of campus are great locations to place women and families, less institutional • On Sepulveda campus, it is very hard for Veterans to get health food. No complaints from community off campus. Only complaints have been from staff on campus related to work flow. Downside of being in the middle of the campus is that it is a fish bowl. Constant rumors about behavior. Need to trace back to find the truth. Reality is that chronically homeless population do have issues and the VA needs to change their culture to expect and deal with realities • Keep Veterans in the middle of every conversation. Dialog between long time providers and Veterans • Implementing change that transforms a medical campus to a home is a long term activity • Free laundry facilities for Veterans. Opportunity and safe access to clean clothes • Space for DMH to be on campus so that there is an opportunity for Veterans who are not eligible for healthcare can find resources • Interconnectivity of rooms can provide flexibility • Childcare center with affordable childcare, also parent training | |
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| | <p>opportunities</p> <ul style="list-style-type: none"> • Address transgender populations • Sports complex with pool, basketball courts, YMCA • Rehab facility with OT/PT for geriatric facility, Home health and aid services • Partner with rescue organizations to provide opportunities for Veterans to interface with animals • Provide wellness center for staff, after hours work out areas • Career development, training kitchen with multi use function, classroom • Transportation to and on campus. LBVA uses golf carts driven by Veterans transport visitors. Wonderful resource, Veterans feel useful. Make shuttle service ore user friendly • Art – have opportunities for Veterans to provide • Space for providers social security, DPP etc • Provide a dog park • Difficult for homeless Veterans to transition, provide a campground for temporary outreach | |
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END OF DISCUSSION

MEETING MINUTES

SUBJECT: Congressman Lieu meeting
Meeting Date: July 14, 2015
Meeting Time:
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Congressman Lieu Representatives comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and all participating Representatives • Abraham Mercado asked about stakeholder inclusion list • Janet Turner brought stakeholder reports with comments <ul style="list-style-type: none"> ✓ Smaller group meetings with people that are key persons • Vince Kane recapped the process of the Master Planning • Vince explained that we are in the data gathering phase <ul style="list-style-type: none"> ✓ Physical data, drawings, demographics, etc. ✓ Community engagement <ul style="list-style-type: none"> ○ Elected officials ○ VSO's, etc. ○ Web page ○ Social media ✓ Roll out ideas • Jon Sherin asked how do we create an army to get all the information <ul style="list-style-type: none"> ✓ Key town hall meetings ✓ Spread the word to come and participate • Abraham Mercado asked if Congressman Lieu's people can help get the word out about the Master Plan to key persons <ul style="list-style-type: none"> ✓ Website – www.helphouseLAvets.com ✓ Online tool kit so people can send information to others ✓ Monthly meetings • Janet Turner went over upcoming community meetings in July that would be participating in the Master Plan updates • Cynthia Keeffe suggested creating a steering committee for the bridge between plan and implementation of the Master Plan <ul style="list-style-type: none"> ✓ Janet Turner said there has been past community committees / advisory panels that worked, but who would decide which community persons will be on the panel ✓ Vince Kane stated there would be not community committee for the design process or implementation. The team will document all feedback and use information as input to the design process | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Representative's Staff (2) ✓ VA (1) ✓ Consultants (4) | |

END OF DISCUSSION

| Name | Organization | Contact |
|-----------------|-----------------|-----------------------|
| Cynthia Keefe | HOK | cynthia.keefe@hok.com |
| LISA Pihito | Rep Lieu | [REDACTED] |
| Jon Sherin | Consultant (T-) | [REDACTED] |
| Vince Kane | VA | [REDACTED] |
| Janet Turner | Rep Lieu | [REDACTED] |
| CINDY BAGNELL | RAC | [REDACTED] |
| Abraham Mercado | Consensus Inc. | [REDACTED] |
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| <u>Phone</u> | | |
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| Michael Huff | VA | |
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MEETING MINUTES

SUBJECT: LA Mayor meeting
Meeting Date: July 28, 2015
Meeting Time: 10 am to 11 am
Location: Los Angeles
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the LA Mayor Office comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and LA Mayor Office • LA Mayor Office expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ How will the project be phased? ✓ Establish goals, existing conditions ✓ Parallel process of operational and physical study ✓ Bridge housing, transitional housing on and off campus. Converting low barrier and low demand housing. Approximately 180 units converted to low demand. Right now approximately 750 Veterans living on campus ✓ What is the goal for the number of bridge housing? 300 <i>bridge housing on and off campus</i> ✓ Housing First approach ✓ Create a thriving community ✓ Magnetic for Veterans ✓ 21st century VA ✓ Mayor's office is strongly supportive of direction of providing permanent supportive housing. Need enhanced use lease authority, 75 year leases. Need support services authority ✓ Key decision makers – current Secretary of VA, State of California, Governor's Office. Now an HCD entity, housing department ✓ Existing leases – campus deeded to Veterans and will be used for Veteran direct benefit. Veteran centric activities will be on the campus, Non Veteran centric activities will not be on the campus | Information |
| 2 | <ul style="list-style-type: none"> • Follow up information <ul style="list-style-type: none"> ✓ Need numbers on low barrier demand beds on campus ideas for converting ✓ Need number of permanent supportive housing goal on campus ✓ What is the number of vulnerable Veterans? ✓ Copy of EUL language ✓ Prop 41 funding cannot be given to VA site without EUL authorization. Ask Vince Kane about conversations about Prop 41 – need written report ✓ HUD special pvb, CalVet – aske Sara M ✓ MHSA Prop 63 money? ✓ Brentwood Community Plan, San Vincente Corridor Plan. For | |

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| | <p>land use concepts</p> <ul style="list-style-type: none">✓ If state or city money is used, does it trigger CEQA?✓ Masterplan process will help inform leases moving forward. <p>City would like to be notified of direction on leases</p> | |
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END OF DISCUSSION

Open House #1 Meeting Minutes
 Date: July 21, 2015
 Location: West Los Angeles VA

VA Greater Los Angeles Healthcare System
 Urban Master Plan
 VA Project Number: VA101CFM-P-0043
 Date: July 21, 2015

MEETING MINUTES

SUBJECT: Open House #1
Meeting Date: July 21, 2015
Meeting Time: 1:30 pm to 4:30 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Open House Topic – Vehicular and Pedestrian Circulation | |
| 2 | <ul style="list-style-type: none"> • Discussions with community – questions, comments and ideas <ul style="list-style-type: none"> ✓ The Pedestrian Tunnel under Wilshire is still there, condition is unknown – possible new path of travel ✓ Metro Station Status is still unknown. The Metro preferred location on Wilshire has been sent to DC awaiting a comment from the Secretary of VA. John D. and Vince K. are going to try and find out the status and give the Planning Team an update ✓ Open up the gates at the east and west entrances, have guardhouse type entry ✓ Include emergency call boxes ✓ Include a community center in the Recreation Area | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (1) ✓ Community Members (3) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Open House #2
Meeting Date: July 28, 2015
Meeting Time: 1:30 pm to 4:30 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Open House Topic – Opportunities and Constraints Mapping, Planners responded to comments and questions from open house attendees in response to exhibits shown | |
| 2 | <ul style="list-style-type: none"> • Discussions with community – questions, comments and ideas <ul style="list-style-type: none"> ✓ Needs to be clear access on and off of campus for Veterans that live on campus ✓ Basketball courts should be near the housing. Don't make the Veteran go to a "recreation" area for everything ✓ Redesign the road next to the Chapel, it is too close to the church and trucks have hit and damaged the edge of the church ✓ The north end of the North Campus is too far for Veterans to walk to for recreation space ✓ The Master Plan should be based on a net zero campus, focus on it being a healing center – include <ul style="list-style-type: none"> ○ Personal care ○ Housing ○ Vocational training ○ Garden ○ Bio-swales ○ Dense living area transitioning to vast meadow like areas ○ Native landscape ✓ Discussed concept diagrams with stakeholders <ul style="list-style-type: none"> ○ Circulation diagrams including concepts of developing around green space, moving parking to the edges of the campus and focusing internal on pedestrian and shuttle circulation ○ Access diagrams including concepts of gated /guard entrances at North campus. Residents would have automatic or card access, non residents would need to demonstrate reason to enter VA property ○ Proposed MTA station location and alternate station location diagrams. ○ Phased development zones within historic overlay district ○ Immediate term housing solutions include bridge housing | Information |

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| | <ul style="list-style-type: none"> ○ Short term options including renovation of existing buildings 205/208 and 156/157/158. ○ Short term options including proposed locations for new construction. ○ Mid and long term options for services and amenities | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (1) ✓ Community Members (12) | |

END OF DISCUSSION

| Name | Organization | Contact |
|-----------------------------|---|------------|
| AVIVA Kraus | Heroes Golf Course Bandini Found'n | [REDACTED] |
| Andrew Carrillo | Bandini Foundation | [REDACTED] |
| PETER HENDRICKSON | UCLA | [REDACTED] |
| Bruce Rosen | Bandini Foundation Heroes Golf Course | [REDACTED] |
| Peter Capone-Newton | VA homeless programs | [REDACTED] |
| Gene Anderson | The Sanberg Group, Inc. | [REDACTED] |
| Steven Keeney | veteran | [REDACTED] |
| JIM SINNEMA | MICHAEL BAKER | [REDACTED] |
| KYLE ORLEMANN (HAMILTON) | CITY OF HAWTHORNE VET. AFF. COMMISSION VA/ADVA 53 | [REDACTED] |
| DEAN R MEYER | CFM / VA | [REDACTED] |
| DONNA VACCARINO, AIA | palisades Beaufort | [REDACTED] |
| KELVIN PARSON | GLA ENGINEER | [REDACTED] |
| Pamela L Richardson | absolutely none | [REDACTED] |
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MEETING MINUTES

SUBJECT: Open House #3
Meeting Date: August 4, 2015
Meeting Time: 1:30 pm to 4:30 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Open House Topic – “Spine” Concept, Planners responded to comments and questions from open house attendees in response to exhibits shown | |
| 2 | <ul style="list-style-type: none"> • Discussions with community – questions, comments and ideas <ul style="list-style-type: none"> ✓ Self-sustaining water catchment ✓ Gated community – guarded gates ✓ Keep out outside bicycles - non veteran pass thru ✓ Don't build a big wall around the property, it would feel like a POW camp ✓ Find a way to get through the campus for the surrounding community ✓ Have tags for campus residences on cars, bikes, etc. to get through the gated entrance ✓ Pay a “toll” to get onto campus if you are not a Veteran ✓ <i>Veterans took a vote</i> – Do not let community cut through the campus ✓ Do not open the side gates ✓ Have “Hubs” at certain intervals along the spine for restrooms, café, services i.e. pharmacy, etc ✓ Remove Director’s housing at south campus use as homeless intake, condense services to one area ✓ Need women’s area with security ✓ Daycare center ✓ At “Hubs” have veteran owned businesses – coffee shops, boutique shops, library, bowling, swimming, gym ✓ Food pantry, clothes collection and distribution area ✓ Recondition the chapel ✓ Should this design center around the auto? <ul style="list-style-type: none"> ○ Change focus to pedestrian ✓ Center for wellness / well being ✓ Veterans to create a committee to put together a list of wanted items on the campus ✓ Athletic complex ✓ Print shop – communication among Veterans on campus ✓ Improve access for Veteran in wheelchairs, etc. ✓ Spaces for small building / community meetings ✓ Retail elements | Information |

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| | ✓ Expand the commissary | |
| | <ul style="list-style-type: none">• Attendees<ul style="list-style-type: none">✓ Veterans (11)✓ Community Members (17) | |

END OF DISCUSSION

| Name | Organization | Contact |
|-----------------------|---------------------------------|------------------|
| Sue Pascoe | Post 283 News | [REDACTED] |
| F. Kay & Dei | CAL VET HOME VETERAN | [REDACTED] |
| NICHOLAS MASTROMARTEO | CAL VET. | [REDACTED] |
| SHAWN DOENHECKER | veteran | [REDACTED] |
| Sol Liebster | VA Volunteer | [REDACTED] |
| EDWARD COLLINS | CALVET. | [REDACTED] |
| Stu Kenny | VAT | [REDACTED] |
| RICKY LANE | HAVEN1 | HAVEN1 |
| Barry Livingston | CAL VET | CALVET |
| Jack Godwin | So. Brentwood Residents. Assoc. | [REDACTED] |
| Maria Barne | | [REDACTED] |
| David Mosier | SP Pasadena | calvet |
| CARI MCNEILL | CAL VET | [REDACTED] |
| Joseph Adams | VA Veterans Advocacy Society | [REDACTED] |
| Mike McClai | VA | [REDACTED] |
| MARC THURSTON | JEWISH WAR VETS | [REDACTED] |
| ARNOLD WARNER | JEWISH | [REDACTED] |
| The Sinton | UCLA | [REDACTED] |
| LOU PESCE | METABOLIC STUDIO | [REDACTED] |
| Bruce Rankin | Westside Food Bank | bruce [REDACTED] |
| Peter Capone - Newton | VA | [REDACTED] |
| Howard Heinsuder | AGIF | [REDACTED] |
| Donna Vaccarino | Pasadena Branch | donna [REDACTED] |

MEETING MINUTES

SUBJECT: Open House #4
Meeting Date: August 11, 2015
Meeting Time: 1:30 pm to 8 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Open House Topic – Access and “Neighborhood” amenities, Planners responded to comments and questions from open house attendees in response to exhibits shown | |
| 2 | <ul style="list-style-type: none"> • Discussions with community – questions, comments and ideas <ul style="list-style-type: none"> ✓ Separate the men and women Veterans ✓ RV hook ups ✓ Bring in a Haz Mat team to check all toxic areas ✓ Team should go to Skid Row ✓ Open the campus to the community, don’t close the campus to surrounding areas ✓ Add a driving range to the golf course ✓ Better signage at campus entrances ✓ Provide arts and crafts ✓ Provide vegetable gardens ✓ Bring the landscape character back to the original ravine planting ✓ Address grey water usage ✓ Make all Veterans welcome, not just Veterans living on the campus ✓ Design site so there is no access to outside community. No one can get on north campus unless you are a Veteran ✓ Veterans are here for recovery – when they are ready to integrate, they will go into the community ✓ Provide Veteran and caregiver housing ✓ Provide areas of refuge “turn outs” for Veterans to rest at steep grades ✓ There is no need for vocational services on campus. If Veterans are using the education benefits, they are not on campus | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (11) ✓ Community Members (19) | |

END OF DISCUSSION

| Name | Organization | Contact |
|---------------------|----------------------------------|------------|
| EARL L. GARDNER | Psyche | [REDACTED] |
| ROBERT MARTIN | PURPLE HEART ^{CAMP 2} | [REDACTED] |
| LARRY VAN KUDEN | American Legion | [REDACTED] |
| Ron Delgado | AMUETS | [REDACTED] |
| LARRY WILLIAMS | AMUETS | [REDACTED] |
| MARC JENKINS | AM LEGION | [REDACTED] |
| ART SHERMAN | WINGS OVER WOODS | [REDACTED] |
| Gary Clouse | Westside Breakers | [REDACTED] |
| SHAWN DORNHEKER | SHAWN@UCLA.EDU | [REDACTED] |
| PATRICK HART | PLHART22@GMAIL.COM | [REDACTED] |
| Stu Keeney | self | [REDACTED] |
| JESSICA BROWN-MASON | SALVATION ARMY | [REDACTED] |
| ANABEL SANCHEZ | SALVATION ARMY | [REDACTED] |
| Joan Abrahamson | Jefferson Institute | [REDACTED] |
| Mangui Afia | VEMEC/VA | [REDACTED] |
| Arlyne Elliot | | [REDACTED] |
| Howard Hernandez | ACIF | [REDACTED] |
| Henry Watts | Brentwood CC | [REDACTED] |
| LOU PESCE | Metabolic Studies | [REDACTED] |
| JOHN ISMAY | SOUTHERN CALIFORNIA PUBLIC RADIO | [REDACTED] |
| BANDINI FD | | |

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RICARDO BANDINI JOHNSON

MEETING MINUTES

SUBJECT: Open House #5
Meeting Date: August 18, 2015
Meeting Time: 1:30 pm to 4:30 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Open House Topic – Housing, supportive services, activity nodes, Planners responded to comments and questions from open house attendees in response to exhibits shown | |
| 2 | <ul style="list-style-type: none"> • Discussions with community – questions, comments and ideas <ul style="list-style-type: none"> ✓ Separate the men and women Veterans ✓ RV hook ups ✓ Provide vegetable gardens ✓ Make all Veterans welcome, not just Veterans living on the campus ✓ Design site so there is no access to outside community. No one can get on north campus unless you are a Veteran ✓ Veterans are here for recovery – when they are ready to integrate, they will go into the community ✓ There is need for vocational services on campus ✓ Drop in / outreach camp located off of Constitution ✓ Continuum of care applied to services and circulation ✓ Greater controlled access on North Campus, less so at South Campus ✓ Align housing types with population subgenres ✓ Align housing financing options with housing types ✓ Consider long term lease and purchase options to own home ✓ Provide safe and secure areas for vulnerable population without the feeling of confinement ✓ Provide one stop shop at Welcome Center near entrance to North Campus ✓ Link North and South Campus with scheduled shuttle service ✓ Improve connection between North and South Campus – pedestrian and vehicular ✓ Vision: provide permanent supportive housing exclusively for the homeless Veteran | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (13) ✓ Community Members (25) | |

END OF DISCUSSION

| Name | Organization | Contact |
|----------------------------|-------------------------------------|------------|
| Shawn Donatello | veteran | [REDACTED] |
| Orlyne Ellett | | [REDACTED] |
| SAMUEL WARNER | Jewish war vet | [REDACTED] |
| Francisco Suarez | VSO Coalition | [REDACTED] |
| McEthan | Brentwood | [REDACTED] |
| Claire Lawless | IAVA | [REDACTED] |
| BRANDON WEXLER | VET/IAVA | [REDACTED] |
| THEODORE BAILEY | VA | [REDACTED] |
| Mz Boutyht-Sin | | [REDACTED] |
| MILO PEINEMANN | NDVES | [REDACTED] |
| Katie VIVENTI | NDVES | [REDACTED] |
| Kristine Hesse | National veterans Foundation | [REDACTED] |
| Chuck Kahn | BCC | [REDACTED] |
| Scott Malsin | OFFICE OF ASM. RIDLEY-THOMAS | [REDACTED] |
| Rockelle FSS | Metabolic Studio | [REDACTED] |
| VU PESC | METABOLIC STUDIO | [REDACTED] |
| CAROLE MAGNUSON | Westwood Hills Prop. Owners Assn | [REDACTED] |
| CHARLES MAGNUSON | W HOA | [REDACTED] |
| RICHARD HAHN | EMERGENCY VOL-VALLA DEPT | [REDACTED] |
| David Mosuer | LA call | [REDACTED] |
| Jose de Jesus Ortiz Barron | SE LAGBT | [REDACTED] |
| Joe Halper | JWV-LA LEGION | [REDACTED] |
| PATRICIA JACKSON-KELLY | County of LA American Legion | [REDACTED] |

| Name | Organization | Contact |
|-------------------|----------------------------------|------------|
| Waldo Tapia | Inner City Law Center | [REDACTED] |
| LAUREN DUNCAN | American Red Cross - Los Angeles | [REDACTED] |
| Rosalyn J. Petty | VA | [REDACTED] |
| ATHENA NOWAK | | [REDACTED] |
| Laeta Lake | Coalition for Veterans' Health | [REDACTED] |
| Mangwi Afie | VENECA | [REDACTED] |
| Lidia Nahuel | Veterans Resource Corp | [REDACTED] |
| Olivia Valentine | City of Hawthorne | [REDACTED] |
| PETER HENDRICKSON | UCLA | [REDACTED] |
| Sue Santon | UCLA | [REDACTED] |
| Doug McCormick | Pac. Pacis. Task Force | [REDACTED] |
| MARC JENKINS | AMERICAN LEGION | [REDACTED] |
| JULIO CASIRO | | [REDACTED] |
| Mike Stajura | UCLA Westwood | [REDACTED] |
| PAMELA RODRIGUEZ | LA Golf Academy | [REDACTED] |
| SHAYNE KALEO | Anka BHI | [REDACTED] |
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MEETING MINUTES

SUBJECT: Open House # 6
Meeting Date: August 25, 2015
Meeting Time: 1:30 pm to 8 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Teams designs and listen to the community comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Open House Topic – Overall Concept, Planners responded to comments and questions from open house attendees in response to exhibits shown | |
| 2 | <ul style="list-style-type: none"> • Discussions with community – questions, comments and ideas <ul style="list-style-type: none"> ✓ Enhanced pedestrian access ✓ Kennel facilities for pets ✓ Families – for Veterans with children ✓ Options for housing for Veterans going to college ✓ Offer internships ✓ Harm reduction facilities ✓ PX – reduced prices ✓ Blue light 24/7 safety system ✓ Improved lighting ✓ Wheelchair charging stations ✓ Signage needs improvement ✓ Address most vulnerable first <ul style="list-style-type: none"> ○ Phase development to address the in need first ✓ Address homeless first <ul style="list-style-type: none"> ○ Get homeless off the street now, let’s think about tents, rapid deployment dwellings, field showers ✓ Campus needs to be welcoming <ul style="list-style-type: none"> ○ Visitor center / welcome center locations key, should be 24/7, near campus entry, campus map and orientation ✓ Recognize alternative transportation <ul style="list-style-type: none"> ○ Homeless rely much more on bus and bicycle ✓ Connectivity is critical <ul style="list-style-type: none"> ○ 4 gates with controlled access ✓ Campus for Veterans, not cars <ul style="list-style-type: none"> ○ Regional garages, 2-5 min from units ○ 24/7 shuttle loop ✓ Housing variety is key <ul style="list-style-type: none"> ○ Provide a range of housing types ✓ Site restoration and remediation <ul style="list-style-type: none"> ○ “healing people and the land” ✓ Distribute services <ul style="list-style-type: none"> ○ Clinics, commissary, library, computer lab, fitness center, restrooms | Information |

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|--|---|--|
| | <ul style="list-style-type: none"> ✓ Storytelling and sharing <ul style="list-style-type: none"> ○ Expression, connection, oral history – VA newspaper ○ History museum, interactive center | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ Veterans (27) ✓ Community Members (43) | |

END OF DISCUSSION

| Name | Organization | Contact |
|------------------------|--|------------|
| Shann Dornhecker | VETERAN | [REDACTED] |
| CHAPLAIN DOV COHEN | VETERAN | [REDACTED] |
| Hiroko Robertson | | [REDACTED] |
| Dave Mosier | VETERAN | [REDACTED] |
| Gary Blasi | UCLA | [REDACTED] |
| Keri Kollenberg | Resident | [REDACTED] |
| Orlyne Elliott | | [REDACTED] |
| Dr. Robert Karamanlyan | INFRAGARD-LA | [REDACTED] |
| MARC JENKINS | VETERAN | [REDACTED] |
| ALFRED AKEYAN | ARMY Vet | [REDACTED] |
| BARBARA CHASE | VA | [REDACTED] |
| Xochitl Munillo | CA State Assembly AD53 Assemblymember Miguel Santiago | [REDACTED] |
| charles Horton | Navy | [REDACTED] |
| Donna Ames | VA medical doctor | [REDACTED] |
| DAMI OLUKUNJU SHE | city LAB (UCLA) | [REDACTED] |
| HY ARNESTY | JEWISH WAR VET AMERICAN LEGION | [REDACTED] |
| MARSHALL H. ROES | VETERAN | [REDACTED] |
| Peter Cupone-Newton | VA | [REDACTED] |
| Paul Zinck | PRRC | [REDACTED] |
| Tom Helder | VA social worker | [REDACTED] |
| Stu King | cal-vet | [REDACTED] |
| Doyle Gray | Veteran | [REDACTED] |
| Nick Perdomo | Leandras Am Legion Post | [REDACTED] |

| Name | Organization | Contact |
|------|--------------|---------|
|------|--------------|---------|

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|------------------------|---|------------|
| Martin Lesak | UTA | [REDACTED] |
| CARL LEWIS | VA | [REDACTED] |
| DR. RAGELER | UBH | [REDACTED] |
| Nancy Intermall | UBH | [REDACTED] |
| FRAN CLEVERDON | NONE | [REDACTED] |
| Dr. | MICHAEL MASTROMATTEO | [REDACTED] |
| | Myna@earthlink.net - Ecologic Design - Wet (Water Environment Technologies) | [REDACTED] |
| Noah B. Jacobsen | Aguerre Technologies | [REDACTED] |
| Dolores Heffernan | Brentwood Homeowner former employee, Veteran's widow | [REDACTED] |
| Sam Moon | POINTMAN INTERLUKE | [REDACTED] |
| HENRY NIETO | pointman | [REDACTED] |
| Daniel Hernandez | POINTMAN | [REDACTED] |
| Rudy Aguirre | Point man | [REDACTED] |
| Lidia Nahuel | Veteran Resource Corp | [REDACTED] |
| Julio Castro | Dept. of Veteran Affairs | [REDACTED] |
| PASTOR Joe Enriquez | POINTMAN | [REDACTED] |
| Herb Kylander | VET | [REDACTED] |
| Sylvia Rodin | Community | [REDACTED] |
| DAVID BISCHOFF | | [REDACTED] |
| Ken FLANDERS | | [REDACTED] |
| A. [unclear] | | [REDACTED] |
| Perry Goldberg | Thrive LA | [REDACTED] |

| Name | Organization | Contact |
|------------------------|---|------------|
| DONALD & KELLER | BMA | [REDACTED] |
| Mareen Smith | | [REDACTED] |
| Kim Kovacs | | [REDACTED] |
| MIKE METCALFE | WSTWD HOMEOWNERS | [REDACTED] |
| JOHN KEAVENEY | VETERANS ADVOCACY SERVICES | [REDACTED] |
| JOE ADAMCZ | UAS INC. | [REDACTED] |
| Sarah Scott | City of Santa Monica | [REDACTED] |
| Arlene Glazman | Citizen | [REDACTED] |
| SAMUEL WARD | SWISS WAR VET | [REDACTED] |
| Mary Shelton | | [REDACTED] |
| Patricia Jackson-Kella | County of LA | [REDACTED] |
| Michelle Fess | Freddie Shiro | [REDACTED] |
| Richard Valdez | DAV | [REDACTED] |
| LOU PEECE | | [REDACTED] |
| Carla Cavafie | Women Veterans Round Table WESTSIDE | [REDACTED] |
| ERIKA WILLHITE | | [REDACTED] |
| JIM BURNS | JET TO VET | [REDACTED] |
| CHRISTINA SILVA | CRS Productions Media Platform Educating Our Veterans CRSONATROCOM | [REDACTED] |
| Monica Marta | Cong. Kevin McCortley | [REDACTED] |
| TABIE L. BRUNTON | Cal-Vet | [REDACTED] |
| STEVE MCCLINTOCK | BREYWOOD VILLAGE | [REDACTED] |
| PETER HENDRICKSON | HOLA | [REDACTED] |
| Megan Rodriguez | State Senate | [REDACTED] |

| NAME | ORGANIZATION | CONTACT |
|---------------|-----------------|------------|
| CHARLES VIDES | News Frugo | [REDACTED] |
| MAT MILLER | Jewish War Vets | [REDACTED] |
| Steve Rich | U.S. VETS | [REDACTED] |

NAME

ORGANIZATION

CONTACT

CHARLES VIDES

News Frugo

[REDACTED]

MAT MILLER

Jewish War Vets

[REDACTED]

Steve Rich

U.S. VETS

[REDACTED]

MEETING MINUTES

SUBJECT: Outreach and Communications Planning meeting
Meeting Date: June 24, 2015
Meeting Time: 2 pm to 3 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was decide the outreach and communications that will take place for the duration of the Urban Master Plan project.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Debrief <ul style="list-style-type: none"> ✓ Connect immediate need to Masterplan process which is future oriented ✓ Separate homeless issues from Masterplan issues ✓ Campus is enriched environment, focus on top percentage of high risk population, move to campus ✓ Agenda, needs to put issue in context. Balance between update on what we are doing here and now in addition to the Masterplan process <ul style="list-style-type: none"> ○ Update legislative action, operational and services issues related to homelessness ○ Update progress on historical buildings, especially Wadsworth Chapel ○ Update on Masterplan ✓ VA needs to have staff cover the town hall. Mental Health, Health Services and Prosthetics ✓ Better communication about purpose of town hall ✓ EUL – simplify message. Focus on housing and care needs ✓ Explain what EUL is. One tool in the toolbox, communicate public private aspect. Need to be careful about how we describe financing, developing and building. Use examples, land is committed to Veteran care and will always be owned by Veteran Administration. Tie back to local properties, specific examples that show that leases can be good • Messaging <ul style="list-style-type: none"> ✓ Stakeholders are diverse ✓ Consensus will develop draft Q/A ✓ Update staff at GLA ✓ GLA stakeholders <ul style="list-style-type: none"> ○ Leadership ○ Medical Services ○ PACT Teams ○ Mental Health Services ○ Dietary ○ Security ○ Engineering ○ EMS ✓ Veteran Groups stakeholders <ul style="list-style-type: none"> ○ Women | Information |

| | | |
|---|---|--|
| | <ul style="list-style-type: none"> ○ Children ○ Disabled ○ Mental Health ○ Single ○ LGBT ✓ Congress, State,, County, City stakeholders ✓ Academic stakeholders <ul style="list-style-type: none"> ○ Matt Collier – special assistant to the Secretary to get contact information ○ UCLA – Sue Santon ○ USC – Anthony Hassan, Joe Beck, John Soffa ✓ Local Neighbors stakeholders – Jon Sherin ✓ Business Leaders stakeholders – Jon Sherin ✓ Hold special event for media ✓ Summer of Service – kick off week from today – Theresa DiMaggio will send details to Cynthia Keeffe (HOK). Focus on the good news. Theresa DiMaggio will talk with VA leadership ✓ Veteran oriented event with food and drinks, work with VA to provide refreshments then follow up with meeting • Outcomes <ul style="list-style-type: none"> ✓ Transparency ✓ Feedback ✓ Establish level of trust ✓ Information from the Veterans ✓ Go beyond the homeless, talk about the healthcare • B256 Welcome Center - pip up and meeting space, traveling meeting space, B402, B500 Lobby • Data base management - Consensus | |
| 2 | <ul style="list-style-type: none"> • Follow up information <ul style="list-style-type: none"> ✓ Identify % of homeless Veterans who are most vulnerable ✓ Marc Waddell will develop Q/A based information to be uploaded to website ✓ Review Phil Thomas Masterplan ✓ Why is this Masterplan different from past Masterplans, speaks to short term/mid term/long term ✓ How do you restore trust? Actions need to follow the words ✓ Develop short term solution and have Jon Sherin deliver, stand side by side with Veterans ✓ Darci Palmer (CORE) will run point on the housing list | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (6) ✓ CONSULTANTS (5) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: B209 Residents Group meeting
Meeting Date: July 1, 2015
Meeting Time: 5 pm to 6 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the B209 Residents Group comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • B209 Group expressed information, concerns and ideas for the campus, explained how their program works <ul style="list-style-type: none"> ✓ Most of the residents came from B242 ✓ B209 is surrounded by dilapidated buildings ✓ The whole place (campus) needs a change ✓ B209 is an impressive building given the state of decay that other buildings are in ✓ Thrilled not to have room mates ✓ Residents like having a kitchen – they enjoy coming home ✓ All of the residents are working on campus – laundry, shops, etc ✓ B205 and B208 are in design currently. Looking for funding at eh beginning of the year. 18 months construction ✓ Input about what is working and what is not: <ul style="list-style-type: none"> ○ John Dozois – labor of love. Proud of building ○ A pool would facilitate aqua therapy ○ Need full size refrigerators ○ Residents have been in the space for 1 month ○ Cell phone reception is very bad in B209, concrete structure – also need a cell tower on the campus ○ Need grocery store on site, no grocery within walking distance. Plan for B205 is to include a grocery store run by the Veteran canteen service ○ Would like more closet space, desk is wide, difficult to hang longer clothes. Plenty of drawer space, need more hanger space ○ Every bedroom should have a wardrobe ○ Need more lighting in the bathrooms ○ Future buildings need a quiet space for men as well as women ○ Would like a bbq area ○ Need more laundry facilities ○ Hood fans over the range not ducted to exterior, this causes odors to travel from room to room ○ Plumbing and pipe fitting, electrical running below piping and may cause a maintenance problem ○ Veterans would like bathtubs, men and women ○ Area for guest, area on second floor is not sufficient ○ Signage, parking places for guests | Information |

- Open ceiling is not a desired look.
- Like in unit cooking and unit design. Kitchens are too small, but functional. Appropriate for one person. Would like a central location where people can get together to cook
- Light at night coming in above the doors. Would like to install translucent film to help block light
- ✓ B220 will start to teach yoga classes
- ✓ Provide a community kitchen
- ✓ Include a Whole Foods, Starbucks, etc
- ✓ Challenges of converting historic buildings and accommodating contemporary mechanical and plumbing systems in ceiling system
- ✓ Integrate wellness, walking trails, dry saunas or steam, recreation room, lockers
- ✓ Health is important, need a gym. Something like the outdoor exterior poly trauma
- ✓ Bike share program on campus
- ✓ Electronic information sign programs. Expand healthnet currently rolling out in B500. Library on mezzanine floor B209, elevator lobbies B500
- ✓ Space for family to visit,, Fisher House or Hoptel
- ✓ Identify different cohorts, single parents, families
- ✓ Costly surprises during construction – mechanical issues, structural clashes.
- ✓ Coring all of the beams, changing ceiling heights to accommodate infrastructure, steam, low voltage network on campus nets expansion. Biggest issue is electrical capacity. 1 to 1-1/2 years to expand system (California Edison). All systems are at capacity
- ✓ Many women get HUD/VASH vouchers and do not need to come into transitional housing
- ✓ Intent was to create small corridors to create neighborhoods. Dwelling is you house, the in between areas are where the neighbors get together
- ✓ Like the idea of more housing available on the campus. Need programs like this, not as strict as the DOM, but with structure
- ✓ Concern about standard being reduced. Want program requirement to enter B209 to stay strict
- ✓ Concern about bringing Veterans onto campus
- ✓ Permanent housing is desirable
- ✓ Continuum of residence, start in the DOM, move to B209, then move to permanent housing
- ✓ Would like to stay connected, but want to move on
- ✓ CalVets long term. Place to get on track
- ✓ Pride of ownership for house
- ✓ Occupational training is desirable. Need to train Veterans to work in desired fields. Live nearby work and school
- ✓ Provide life skills training
- ✓ If there is hope, then there is a ray of light
- ✓ 1 year time frame for staying at B209
- ✓ Photos of Veterans in their rooms along with their story. Story of where Veterans came from, how they feel and where they are going
- ✓ Tents on campus, not a good idea
- ✓ Connecting program to housing is important
- ✓ Need stability, shelter

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| | <ul style="list-style-type: none"> ✓ People who come straight off the streets have to be closely regulated. Bringing the elements with them , habits ✓ Provide ambassadors, walk through programs. Designated section for a stand down, tents, sleeping bags, shower, education, medical, food ✓ System in place seems to be working ✓ Have a 60 or 90 day stay facility – PTSD, drugs etc ✓ One person had not been anywhere else. Homeless, truck, stand downs. Met person at stand down who introduced program. Tired and need help, wanted to get well. Working the program. New chapter of his life, wants to make it count ✓ Family is important ✓ HUD/VASH is low income, not in good areas. Not safe ✓ Would lie permanent housing in an area like WLA campus. Want to be connected, connected on the campus, connection to resources ✓ Want to graduate from B209 to real neighborhood ✓ Building a community ✓ Connecting housing to discipline and programs, otherwise people will go back to the streets ✓ Expect military conduct, some people are not ready to get better ✓ Accountability ✓ Mentoring ✓ Need more than a dwelling ✓ B209 mimics life ✓ New Directions at WLA is very different than Sepulveda – no structure | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (5) ✓ HOK (1) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: New Directions meeting
Meeting Date: July 8, 2015
Meeting Time: 3 pm to 4 pm
Location: Los Angeles
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the New Directions Group comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • New Directions Group expressed information, concerns and ideas for the campus, explained how their program works <ul style="list-style-type: none"> ✓ Medical services, initial assessment ✓ 90 day medical assessment, wellness assessment ✓ No walk-in services in Sepulveda ✓ Veterans have to go to B500 in WLA for medical services ✓ Unusual opportunities of being on campus should be utilized ✓ Homeless Patient Aligned Care Team HPACT on campus ✓ High risk behavior refusal to accept medical help ✓ Managers and staff meet with HPACT team ✓ HPACT Team – VA created a separate unit and hired people who had street experience ✓ 2 years of training for police ✓ HPACT teams developing relationships ✓ Connect to the campus ✓ Security – police need to operate differently than medical. Private residence, need support. When you call 911, who comes? Police need to be trained to deal with mental health issues ✓ Complaints about residents on campus from VA staff. Biggest problem is gossip ✓ Property managers need control, but need to have police support to deliver message ✓ 5150 authority. Need to have a conversation with mental health people ✓ 20 to 1 resident / staff ratio ✓ Services <ul style="list-style-type: none"> ○ Community building ○ Structured engagement ○ Tied to best practice goals ○ Connecting to medical services ○ Connecting to community ○ Activities ○ Support groups ○ Movie nights ○ Coffee night ○ Active space ✓ Build trust and relationships, so Veteran can deal with stress an change | Information |

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| | <ul style="list-style-type: none">✓ People in the building know how to hide behavior. Need to move people along✓ Permanent housing, turnover is 10% per year. Source of people leaving is incarceration. Usually tied to constraints in the system, no available rehab beds for example. Number of people have had their benefits restored✓ Focus on outcome, don't want it to be not ok for the type of people/behaviors to be in the facility✓ Flexible funding✓ Revitalize the campus✓ Issues that restrict development<ul style="list-style-type: none">○ Regulatory○ Financial○ Infrastructure✓ Building a community for Veterans by Veterans | |
|--|--|--|

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Blue Butterfly meeting
Meeting Date: July 9, 2015
Meeting Time: 10 am to 11 am
Location: Los Angeles
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Blue Butterfly comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Blue Butterfly Group expressed information, concerns and ideas for the campus, explained how their program works <ul style="list-style-type: none"> ✓ Veterans not eligible for VA benefits not eligible for VASH ✓ Some Veterans qualify for Section 8 ✓ Can provide mixture of Veterans Section 8 and VASH ✓ Land needs to have a Veterans only restriction on the land ✓ Prop 41 funding can serve less than honorable discharge ✓ Outreach efforts challenge, non eligible Veterans ✓ DMH, department of mental health. DVMSC preference ✓ Design can drive the division of housing type population. Neighborhood concept. Avoid long corridors, pods are better. Learn from senior housing. Richard Niemeyer, architect, can provide information about rehab ✓ Blue Butterfly has 73 leasable units, 3 units used as supportive services office. 9-1/2 acres. On site manager, maintenance, support. Minimum household size based on 2 bedroom, 1 bath; have to be 2 or 3 residents. Need to lease up to meet tax credit requirements. 3 to 4 weeks to complete lease up. Recommend 2 bedroom, 2 bath units, double master for unsubsidized ✓ Grant per diem program, transitional for 2 years. Existing programs will be funded, no new programs anticipated. 2% vacancy rate for rental housing in LA difficult to find low income units to move to ✓ Working with the VA to define who provides case management services. Has to do with case management dollars and control. Ratio of 1 to 25 case management. Best option is to have VA subcontract, second best is to have 1 case manager assigned a property ✓ Security 24/7 ✓ Many homeless have vehicles ✓ Outreach strategies – Relationships with WLA and Long Beach VA. Community partners ✓ VSO outreach based on existing relationships | Information |
| 2 | <ul style="list-style-type: none"> • Follow up information <ul style="list-style-type: none"> ✓ How many grant per diem residents are there in LA County? ✓ How many units does LA County plan to build in the next 1, 5, 10 years? ✓ Can case management dollars be subcontracted to operation | |

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END OF DISCUSSION

MEETING MINUTES

SUBJECT: Inpatient meeting
Meeting Date: July 30, 2015
Meeting Time: 10 am to 11 am
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Inpatient Group comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Inpatient Group • Dr Li expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ 2nd Quarter 2015 – 600+ admits rom homeless group. 300+ at ED ✓ Recent data projections – 900+ increase in ED ✓ Skilled nursing – additional 190 (State Veterans Home). 4-5 ED/daily <ul style="list-style-type: none"> ○ Total of 600 beds with 3 levels of care <ul style="list-style-type: none"> ➢ Assisted living ➢ SNF ➢ Dementia ✓ Most of the Veterans are outside GLA area for State Veteran Home ✓ ED and Inpatient services – no children. ED is at capacity now, can't handle any addition load. Need to increase Inpatient/ED services ✓ OB/GYN to UCLA ✓ Homeless have longer length of stay. Often because there are no transitional services available for them ✓ Have a 54 bed transitional care unit, 2/3 homeless ✓ Post 911 - mental health services increased ✓ Discharge planning meetings include Doctor, Social Worker, Case Manager, Nursing Home Coordinator. Items discussed for discharge: <ul style="list-style-type: none"> ○ Challenges ○ Drug / alcohol use ○ Patient unable to pay or don't want to pay (pension release) ○ Refuse to leave. 20-30 inpatients at any given time | Information |
| 2 | <ul style="list-style-type: none"> • Follow up information <ul style="list-style-type: none"> ✓ Bill Daniel to provide flow chart of how homeless navigate and enter VA system | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (2) ✓ HOK (3) | |

END OF DISCUSSION

Client: Veteran's Affairs, West Los Angeles Medical Center, CA

Meeting Date: ¹²⁰ July 2015

Project Name: New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location: GLA West LA Campus, Bldg. 257

Project No.: 15.24015.00

Meeting Time: ~~10:00 AM~~ 10:00 AM

Meeting Name: Information/data gathering from ~~INPATIENT~~ Services Chief ~~LI, MD~~

| Name | Affiliation | Phone | Email |
|--------|-------------|-------|------------|
| Dr. Li | | | serving me |
| John | | | Dr. Li |
| Dove | | | Dr. Li |
| George | | | Dr. Li |
| Paul | | | Dr. Li |
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Inpatient Services

MEETING MINUTES

SUBJECT: Leadership Group meeting
Meeting Date: July 29, 2015
Meeting Time: 2 pm to 3 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Leadership Group comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Leadership Group • Leadership Group expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ North and South division between healthcare and housing is good ✓ Darci Palmer (CORE) comment: Menlo Park, 2 acre site, interim ground lease. Created entity that is the future owner of the affordable housing development 60 units permanent affordable housing. City and County authority. Use of tax credits. What are rents vs VASH? Includes case management from VA. Financial feasibility of housing and support services ✓ Children on campus: <ul style="list-style-type: none"> ○ VA does not do pediatric health, joint commission regulations are different ○ Security ○ Adjacency to schools ○ Many Veterans are registered sex offenders, proximity issues ○ Impaired drivers on campus, off campus supervision ○ No daycare or while receiving care supervision for children ✓ Homeless group that do not have physical or mental issues ✓ Doms are abstinence programs ✓ Bridge housing not on programs, difficult to mix these groups ✓ What is the definition of a neighborhood? ✓ Separate types of issues ✓ Veterans who have family units ✓ B402 is current homeless intake, should this function move to north campus? ✓ Cycle of homeless Veterans: <ul style="list-style-type: none"> ○ Evaluate getting them off the street, bridge housing on campus, Veterans may be using substances ○ Lack of low income housing in IA ○ PIT count majority African American. What can be done to diversity the community? ○ This campus might be more of a way station ○ Resources are not close by ✓ Preference for at risk Veterans | Information |

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| | <ul style="list-style-type: none"> ✓ Identify range of Veterans. Identify pros and cons ✓ Housing First process: <ul style="list-style-type: none"> ○ Chronically ill, schizophrenia, reduction of harm ○ Transitional program moving toward housing, 1 year ○ Permanent housing, suggest split off from Federal property ○ HUD/VASH vouchers, demand high, availability is high, need HUD/VASH waiting space. The in between people who have nowhere to go More like temporary housing. Something does not require healthcare – VA focus in on healthcare not on urban planning ✓ EUL needs Veteran support | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (8) ✓ HOK (2) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Mental Health meeting
Meeting Date: August 6, 2015
Meeting Time: 11 am to 12 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Mental Health comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Mental Health Group • Mental Health Group expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Vulnerable Categories (some who can live independent, some cannot) <ul style="list-style-type: none"> ○ Women ○ Frail ○ Elderly ○ Chronic psychotics ○ Cognitive impaired, physical limitations ✓ Original roots was a Barry Hospital psych buildings. Suggest going back to original charter ✓ Children can be on campus as long as there are no predatory groups ✓ Long term children tenants, may need to address pediatrics ✓ Well published statistics that quantify number of children in a given population ✓ These patients would be using inpatient and mental health services. Subspecialty services located at GLA ✓ Multiple diagnosis, more efficient and patients more likely to attend. Improve access to care for those who will be using it all the time ✓ Create nodes through the property and use shuttle on a loop. Improve access ✓ Bulk of mental health patients are domiciliary. Shifting from dom beds to bridge housing. Dom is part of community care, not part of mental health. Dom is used to discharge hospital patients, highly vulnerable. Component of substance abuse, working on 30 day residential program. Dom used as step down, reduced number is ok ✓ Gateway to services <ul style="list-style-type: none"> ○ Psych ER usually referred by clinician. Admitted for brief time for specific purpose ○ Community provider referral ○ Self referred ○ Homeless through social services ✓ There is no single portal for services <ul style="list-style-type: none"> ○ Part of the problem is that there is no single portal. Inpatient programs consolidated into B500 2nd floor | Information |

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| | <ul style="list-style-type: none"> ○ Mental health clinic moved to B401, plan is to move all remaining mental health activities in B401 and B402 ○ Most cognitively impaired – services distributed across campus. Optimal location for mental health is B500 once it is vacated. Mental health becomes another ambulatory clinic ✓ Mental health is part of Medicine. Location on north campus would further stigmatize mental health. Need access and adjacencies between mental health and medicine ✓ Mental health and case management is Medicine ✓ Case workers, social services are Housing ✓ Aggressive or predatory group <ul style="list-style-type: none"> ○ Put younger aggressive men/people in HUD VASH rather than concentrate them on campus ✓ Mentally ill young – aggregate housing to young men near CBOCS or at Supulveda. Expand sub specialty services to outlying areas ✓ Each decade of life another organ goes hay wire. Younger Veterans do not have as many physical issues ✓ Do not mix aggressive with vulnerable ✓ Integrate into work force. They want different amenities ✓ Physical disability <ul style="list-style-type: none"> ○ Diabetes is the strongest indicator for dementia – vulnerable ○ Those who have physical disability who have a history of violence should not be here ✓ High 70 to mid 80 percent of homeless have mental illness. Mentally ill homeless are a subset of larger group of mentally ill Veterans ✓ CWT programs: Grounds Keeping, Co-Op, Tree people ✓ North campus focus <ul style="list-style-type: none"> ○ Housing and social services ○ Mitigate traffic as a result of the mix of recommended north campus residents ○ Use parking nodes and inter campus shuttle ✓ South campus focus <ul style="list-style-type: none"> ○ Healthcare, mental health and research ○ Mitigate traffic as staff move to South campus. Consistent within integration of PACT model | |
| 2 | <ul style="list-style-type: none"> • Follow up information from Andy Kim and Kerry DeCourt <ul style="list-style-type: none"> ✓ Disruptive behavior committee ✓ Number of mental health patients who are homeless | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (2) ✓ HOK (2) | |

END OF DISCUSSION

Client: Greater Los Angeles VA Medical Center, Los Angeles, CA

Meeting Date: 6 August 2015

Project Name: New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location: VA Welcome Center, Building 257, First Floor Conference Room

HOK Project No.: 15.24015.00

Meeting Time: 11:00 am - 12:00 pm

Meeting Name: DISCUSSION WITH DR. BARRY GUZE, CHIEF OF PSYCHIATRY

| Name | Affiliation | Phone | Email |
|---------------------|-------------|-------|-------|
| <i>Cynthia Part</i> | | | |
| <i>John Douglas</i> | | | |
| <i>Craig</i> | | | |
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MEETING MINUTES

SUBJECT: Environmental Services meeting
Meeting Date: August 6, 2015
Meeting Time: 9 am to 10 am
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to Environmental Services comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Environmental Services • Environmental Services expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Outside contracts <ul style="list-style-type: none"> ○ Arborist ○ Fire Prevention ○ Bio-Waste (Sharps) ○ Hazardous Materials, Safety ✓ Engineering – roads / blacktop ✓ Environmental Services average 220 FTE <ul style="list-style-type: none"> ○ Only preferenced Veterans ○ Veteran in conflict tour ○ 30% disabled ○ WG-2 to WG-6 ✓ All sanitation – inside and out. Trash, cleaning, etc ✓ Exterior maintenance ✓ Signage ✓ Painting ✓ Flooring ✓ Do not maintain: <ul style="list-style-type: none"> ○ DOM rooms ○ B209 (clean own rooms) ○ B207 (Salvation Army) ○ B212, B214, B116 and CA State Home ○ Laundry ○ Landscaping ✓ Use CWT's – live on campus, work off-sets rents ✓ Developer Buildings – analysis of most cost effective way to maintain, case by case. ✓ Primary Warehouse – B297 ✓ Secondary Warehouses <ul style="list-style-type: none"> ○ B210 (basement) ○ B500 ✓ Long Term Signage – South campus is done, North campus still incomplete. VA should have its own sign shop ✓ New buildings should have low water/low maintenance exterior ✓ B209 has 6 Housekeeping Aid Closets | Information |

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| | <ul style="list-style-type: none">• Attendees<ul style="list-style-type: none">✓ VA (3)✓ HOK (1) | |
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END OF DISCUSSION

MEETING MINUTES

SUBJECT: Dietary meeting
Meeting Date: August 12, 2015
Meeting Time: 1:30 pm to 2:30 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Dietary Services comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Dietary Services • Dietary Team expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Building 300 is food production and administration offices ✓ B300 contains IT component ✓ B13 and B210 are former food service buildings ✓ Produce and tray for: GLA, Sepulveda and Long Beach ✓ Cafeteria , tray and made to order ✓ Bulk food service for State Home: 84 bed homeless of total 398 beds ✓ OP mental health Veterans, B206 and B207 dual diagnosis, outpatient day treatment: sack lunches (VA Handbook does not have authority to feed outpatients. Authorization is only for inpatients and outpatient day treatment program. Need to include food service into guidelines or include EUL criteria) ✓ 1.3 million meals per year ✓ VCS does canteen, stores, vending and food trucks ✓ Staffing challenges, more substance abuse and mental health issues ✓ Increase activity on North campus affecting Dietary. Food service employees in transitional housing, living in grant per diem programs, dom and transitional. Drama and tension in the workplace. Treatment in B206 and B207, across the street. Employees wandering into work areas. Not enough security, food safety, physical safety. Staff has too much interaction with transitional housing people ✓ Do not use CWT. Too many challenges. Treatment residents are ok, but those who are not in the treatment are at risk. The employee environment (place) is a trigger ✓ GLA future – room service program requires relocation closer to main hospital and additional space ✓ Long Beach reimburses for food services, cultural and political differences, inefficient ✓ Sepulveda - 35 beds in the CLC, 5 GLA staff located in kitchen on site ✓ State Home – 5 year sharing agreement. Existing kitchen serves 54 residents ✓ Sepulveda New Directions – security challenges ✓ Variety of patient needs, age range increasing, 70% of diets | Information |

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| | <p>are specialized</p> <ul style="list-style-type: none"> ✓ 1 dietician to 6,000 Veteran outpatients ✓ At capacity in current facility. Not enough storage, refrigeration ✓ Ideal kitchen environment is single level. Current environment is 3 level ✓ Total department size 280 people - nutrition and food services | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (4) ✓ HOK (2) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Emergency Services meeting
Meeting Date: August 13, 2015
Meeting Time: 3 pm to 4 pm
Location: VA WLA B257 Welcome Center
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Emergency Services comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Dr Patel • Dr Patel expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Largest VA ER in the country and in the VISN ✓ ER is the only off duty care hours available to Veterans ✓ Veterans use ED as primary care provider, underserved population ✓ 35% homeless, tenuous housed Veterans. Census – 28,000 total visits last year. Projecting 30,000 this year ✓ See approximately 28 homeless Veterans per day ✓ Majority of patients come in evening and weekends ✓ 20 bed ED with 2 fast track beds. Open 24/7, 365 days a year ✓ DOM clinic staffed weekdays 8am to 4pm with primary care team in B402 ✓ Capacity to care already to overcapacity. ED renovation in 2016, 14to 24 month renovation schedule. 25 to 30 percent decrease in capacity ✓ Urgent care clinic needed in addition to the ER ✓ 6 to 9 hours wait if moving to inpatient bed – worst in VISN ✓ 5 to 10 ambulance visits per day ✓ Trauma cases are stabilized and transferred to UCLA ✓ Children will be taken to UCLA. Physicians are trained in pediatrics, but staff is not and there is no pediatric equipment available in the ED ✓ Women make up 8% of patients in ER. Predominant issues are not female specific ✓ Homeless come in the North entrance of B500. Veterans stay in lobby until police sweep the area, they then go to the ED ✓ No options for discharge to beds on campus. If beds are available at welcome center, there needs to be a shuttle available 24/7 from ED ✓ Need medical detox unit – 10 beds minumum | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (2) ✓ Consultants (3) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Patient Advisory meeting
Meeting Date: August 13, 2015
Meeting Time: 10 am to 11 am
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Patient Advisory Council comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Patient Advisory Group • Patient Advisory Council expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ State of California on target per NPR report. Ending homelessness by 2015 is difficult due to transient nature of homeless population. Housed one year, may return to homelessness in future. Case load today, 48 beds, 4 case managers. Ranges from 9 to 13 depending on census. Housing families is more difficult in State of California. Single male with substance abuse easier to address because there is more funding. Housing for female Veterans with children. Need to identify mix and number of homeless women Veterans. Because of equal opportunity, certain grants were unavailable. Address issue before construction and target population ahead of time to avoid equal opportunity and fair housing ✓ Womens clinic and Womens Mental Health are good. All in one clinic, need more room ✓ Women feel that they are harassed they are here for medical care, not to buy drugs or pick up a date ✓ Masterplan Drivers <ul style="list-style-type: none"> ○ Housing ○ Safety ○ Separate clinical and recreational facilities for women, separate waiting rooms and entrances ✓ Operational Drivers <ul style="list-style-type: none"> ○ Staff training, specific to women issues ○ Increase primary care ○ Increase continuity of care ✓ In the military, all serve as one. Out of the military, women are not getting the respect they received in the military. Response is that in the military the treatment was biased. This attitude continues at the VA. At VA facility, men are aggressive toward women on campus. There is no accountability in the VA at WLA. Betrayal of trust ✓ Council charter is to make recommendations to provide a sense of well being for Veterans on campus <ul style="list-style-type: none"> ○ Vulnerable Veterans | Information |

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| | <ul style="list-style-type: none"> ○ TBI ○ Stroke ○ Mental Health ○ Women Elderly ✓ Urgent Care and ED <ul style="list-style-type: none"> ○ Women have problems being seen, any are turned away. Services needed to not align with clinical specialties. Info from MSA. Triage is occurring ○ Veterans go to ED so they have a place to stay ✓ Homeless access through bridge housing, 40% of patients in GMed are people with unstable housing. People who need medical care before they continue treatment. Bridge housing beds without behavioral or medical criteria. Post acute care discharge. 70 to 80% sleeping off site ✓ Comprehensive homeless center, B402. Integrated housing, 100 unique Veterans per day. Most have stable housing, 20 per day looking for housing ✓ Welcome campus for all Veterans. Bridge housing and Welcome Center. Intent is to run 24/7 ✓ Shuttle service between B402 and B257 ✓ Chronic homeless Veterans with complicated medical and psycho social, substance abuse – patients who do not want services. Using housing first model. No interest in coming in for healthcare or housing. Outreach needed. Programs in B257 are available to women, but not well attended. Staff training needed ✓ Goal is to have campus with large DOM patients, substantial programs including, training, vocational rehab, social services ✓ HPAC homeless patient aligned care team increased hours ✓ Women should be able to request escorts from are to clinic. Women have to traverse through a pack of men at DOM and Haven. Need to have safe secure access ✓ Culture at WLA is different. Survey, 25% of women report harassment on VA campus. Build on innovations from other VAs, college campuses, bystander interventions. Culture of hanging out (socializing) is detrimental to creating a safe environment. Is there a zoning solution to empower Veterans. Neighborhood watch, Veterans. It is a place for healthcare and a place for socialization. Focus on South campus as medical center. Need 360 view camera towers or red phone system on campus ✓ Veterans with children – Services on campus are currently lacking. Parameters for healthcare is possible. Population in recovery, need to figure out how to separate women and children geographically etc. Complete separation between women and children. Campus and potential housing, research buildings, turned into children quad. Separate transgender population from convicted sex offenders | |
| 2 | <ul style="list-style-type: none"> • Follow up information and questions <ul style="list-style-type: none"> ✓ % of chronic homeless who are receiving healthcare currently? Highest percentage of women homeless in country ✓ What are the barriers to bringing chronic vulnerable homeless? Target approach to what women and other vulnerable Veterans need Feeling of continued abuse ✓ Security – permanent housing criteria. What about legal substances, medical marijuana and alcohol on campus? | |
| | <ul style="list-style-type: none"> • Attendees | |

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| | ✓ VA (7) ✓ HOK (2) | |
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END OF DISCUSSION

MEETING MINUTES

SUBJECT: Domiciliary meeting
Meeting Date: August 26, 2015
Meeting Time: 9:30 am to 10:30 am
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Domiciliary Services comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Domiciliary Services • Domiciliary Team expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Domiciliary Services used to report to the President – under Geriatrics and Extended Care, now under Mental Health ✓ More complex needs, mental health residential and treatment programs are still DOM beds. Now doing EB practice, big umbrella for different types of DOM. Different beds depending on type of treatment ✓ DOM categorized by most prevailing criteria ✓ DOM currently in B214 and B217, new building B214 to be converted to bridge housing ✓ CLC, Nursing home B213 and B215 ✓ 4 bed sections – total 296 beds <ul style="list-style-type: none"> ○ 125 beds designated homeless Veterans, all issues, mental illness or displaced Single rooms, 2, 3 and 4 person rooms ○ 62 beds – SA beds, substance abuse ○ 20 beds for Women ○ 32 bridge beds, will increase – different approach, not sobriety requirements. HUD VASH step section was bridge housing. Need to be in stable environment while they find stable housing ○ 109 general beds. Trauma that occurred in the military, MST/PTSD, younger Veterans. Separate men and women ○ 57 remaining DOM beds, need some sort of care ✓ B209 is under the same authority as DOM, focus is work therapy. Veterans are taught to live independently They pay a program fee. Environment is individual focused. DOM is communal living. Continuum of Care ✓ Medical care is considered outpatient, staffing consists of psychologists, therapists, case workers, nursing staff, social workers,, pharmacist, dietitian, recreational therapy, social science techs and assistance, physical therapist vocational therapist. Treatment building within a residential setting ✓ Increased acuity in patients. Medication management. Safe medication management program ✓ Occupancy Rate – 82%. Womens unit is usually 50% full | Information |

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| | <ul style="list-style-type: none"> ✓ Patients enter through referral in B402. Enter through emergency, social work, HPACT, PACT, Outreach and telehealth. Consults come straight to DOM. Set up patient with face to face screening, working on telehealth screening. Require recent TB screen. Screen is basic health, mental health looking to see if the program can accept, can the program manage the Veteran, does the Veteran want to come into the program. Those who do not meet criteria, may need higher level of care. Physical and mental ability, dementia, effect of drugs - Veterans are referred to board and care, Mental Health. ✓ Veterans do not pay, average length of stay is 5 to 6 months ✓ Older Veterans are assisted to find housing, some go back to families. Increased number of Veterans trying to maintain housing, go back to own home ✓ Backlog – none. Initial contact to consult within a day due to increased hours and evening screening ✓ Program components for each of the beds <ul style="list-style-type: none"> ○ Close to 800 people admitted and discharged each year, 60% Veterans are completing program ○ SA increase in Veterans about to lose housing. Many Veterans in bridge housing want treatment. See an increase in need moving forward ○ Biggest challenge on homeless floors, multiple diagnosis issues. Treatment plan is organized in subset. Need basic money management, interpersonal skills, basic programming ○ Women, many treated for MST, some combat trauma, domestic violence. Cognitive behavior focused treatment. Women with children are not admitted, provide are where children can visit. DOM not appropriate to have children. Refer children into safe or protective custody while Veteran is in treatment ✓ greater presence of legal services on campus needed ✓ DOM wish list <ul style="list-style-type: none"> ○ Staffing ratio; <i>follow up</i> – staffing is not adequate for current need ○ More space to serve mental ill, need more staff to supervise. Patients need direct supervision. If services are centralized, still need staff managing the residential units. ○ Line of sight needed for higher acuity patients ○ Buildings are not configured appropriately, now require more staff because of existing conditions ○ Front entrance, Veterans coming off the street and in treatment, need storage for patient possessions. ○ Communal living requires clinician intervention. Include group rooms space for resident managers ○ Provide for recreational therapy, computer room, library, referral center (community center) ✓ Recommendation – DOM program focused on DOM, separate the Bridge function into a separate program. | |
| 2 | <ul style="list-style-type: none"> • Follow up information from Arzenia Redcross, John Dozois, George <ul style="list-style-type: none"> ✓ How does DOM address transgender Veterans ✓ How many people lived on campus in the mid 70s? ✓ Number of homeless not entering into the Homeless program | |

Client: Greater Los Angeles VA Medical Center, Los Angeles, CA

Meeting Date: 26 August 2015

Project Name: New Urban Master Plan & Potential Enhanced Use Lease

Meeting Location: VA Welcome Center, Building 257, First Floor Conference Room #126

HOK Project No.: 15.24015.00

Meeting Time: 9:30 am - 10:30 am

Meeting Name: DISCUSSION WITH ARZENIA REDCROSS, DOMICILIARY CHIEF

| Name | Affiliation | Phone | Email |
|------------------|------------------|------------|------------|
| Darci | | | |
| George | | | |
| CYNTHIA | | | |
| Dawn Smith | AO DOM | [REDACTED] | [REDACTED] |
| Jacqueline Grwin | Asst. Chief, DOM | [REDACTED] | [REDACTED] |
| Arzenia Redcross | Chief | [REDACTED] | [REDACTED] |
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MEETING MINUTES

SUBJECT: Outpatient meeting
Meeting Date: August 26, 2015
Meeting Time: 1 pm to 2 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Outpatient Services comments, questions, concerns and input.

| Item | Discussion | Action |
|------|---|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Outpatient Services • Outpatient Team expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Regular Dental Clinic in B500 ✓ Homeless Dental Clinic in basement of B213 located in space not set up for dental, 5 days a week ✓ Limited mental health on the North campus, could be moved to South campus ✓ Set up North campus as residential ✓ Consolidate mental health all in one place ✓ Scheduling patients – staff needs cross training, concern about being on both North and South campus ✓ PACTs on South campus ✓ Possible HPACT on North campus, services can more efficiently be located on South campus ✓ Point of entry for Veterans (including homeless) <ul style="list-style-type: none"> ○ Business office ○ ED ○ B402 referrals ○ NEAR list, new enrollee appointment report. Request for services. Either enrolling only or requesting an appointment. Added to NEAR list if asking for appointment ✓ 24/7 care – dependent on reliable shuttle or pick up service ✓ Roughly 30% of outpatients are homeless ✓ All of primary care providers already are treating homeless ✓ Workload is dropping, expect additional homeless will stabilize workflow. Trying to bring more Veterans back in to the system. Good success, approximately 10% success bringing Veterans into system. Decline in LA County by 50% by 2021, total Veteran decline ✓ Mental intensive case management becomes the link to North campus services ✓ If children are on campus they will go to UCLA. Concerned about families on campus. Children need to be protected from sex offenders. Need to separate money, determine eligibility. Need to not mix utilities etc. ✓ Need services for families, some VA facilities have mental health services, WLA does not | Information |

| | | |
|---|--|--|
| | <ul style="list-style-type: none"> ✓ OB/GYN paid for in community, not provided on campus ✓ Separate womens clinic ✓ Do not have spinal cord injury, they are at Long Beach ✓ Bariatric surgery is at Loma Linda ✓ Home health services, home based primary care <ul style="list-style-type: none"> ○ Contract agencies ○ Very successful program, will grow in the future ○ VA can provide in home care services. Bottom 3% of patients can be monitored by home telehealth services | |
| 2 | <ul style="list-style-type: none"> • Follow up information from Joy Edleson <ul style="list-style-type: none"> ✓ Purchased home health care services, home telehealth services | |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (3) ✓ HOK (4) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Welcome Center meeting
Meeting Date: August 27, 2015
Meeting Time: 1 pm to 2 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Welcome Center comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Welcome Center Group • Welcome Center Group expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Eligible Veterans – MOA, if individuals come to VA for help and is not eligible for all services, then there should be services on site. VA needs to provide space for non VA services ✓ Legal services ✓ VOA, battle buddy team ✓ County and City services ✓ Not for profit groups ✓ Food ✓ Showers ✓ Computer access ✓ Social services ✓ GPD will grant for up to 24 months. Regulations require that individuals are working their programs. GPD has cap limit does not pay for entire program ✓ Doors will be open for all individuals who have served in some capacity. They will receive information about other non VA services | Information |
| | <ul style="list-style-type: none"> • Attendees <ul style="list-style-type: none"> ✓ VA (2) ✓ HOK (2) | |

END OF DISCUSSION

MEETING MINUTES

SUBJECT: Women Veteran Services meeting
Meeting Date: August 27, 2015
Meeting Time: 1:30 pm to 2:30 pm
Location: VA West LA
Project: Urban Master Plan
Project Number: VA101CFM-P-0043

The purpose of this session was to introduce the Urban Master Planning Team and listen to the Women Veteran Services comments, questions, concerns and input.

| Item | Discussion | Action |
|------|--|-------------|
| 1 | <ul style="list-style-type: none"> • Room Introductions of each Team member and Women Veteran Services • Renee Andreassen expressed information, concerns and ideas for the campus <ul style="list-style-type: none"> ✓ Data management ✓ Uniques: Veterans who are using services, Veterans not using services ✓ Establishing focus groups ✓ Existing womens clinic <ul style="list-style-type: none"> ○ Too small – needs to be right sized for growth ○ Women have to go through B500, women do not feel safe ○ Not enough consistent medical staff ○ Layout is not user friendly, too many men hang out near entrance ○ Needs: Provide women with their own clinic, with all resources, separate from other clinics. Connect to main hospital. Each exam room should have a bathroom ✓ Master Plan should recognize that campus does provide a safe place for women <ul style="list-style-type: none"> ○ Staff training about sexual harassment needed ○ Need to have staff patrol and break up aggressive behavior ○ Concierge service ○ Cultural change is needed ✓ Men hang out at the canteen ✓ Listening to women, trouble shoot problems ✓ Fastest growing population, now up to 10%. Mens population declining ✓ Housing: Women should be off campus because on campus they are surrounded by men. Women do better with programs off campus. Try to keep women apart from men, provide a buffer. Need to have staff monitor for safety. Provide choice for women, mixed with men or isolated from men. Isolate women from sex offenders ✓ Interface between homeless programs. Triage at B402. Issues include mental health, not wanting to be seen in clinic, MST referrals, housing and money issues, help with | Information |