Please Join Us
Virtual Listening Session on the Future of VA Health Care

When: June 3, 2021 from 10:30 a.m. – 12 p.m. PDT

Who: Veterans, Veterans Service Organization representatives, and other VA Greater Los Angeles Healthcare System community stakeholders.

Where: The listening session will be conducted virtually – you can join via phone or computer.

Please visit https://www.va.gov/HEALTHPOLICYPLANNING/listening.asp to register. Once there, scroll to the row that contains information for Veteran Integrated Service Network (VISN) 22. The registration link can be found toward the bottom of that section, near the column that lists the West Los Angeles VAMC.

We are looking forward to hearing from Veterans on the following topics:

- How Veterans want care to be delivered in the future
- Perception of the quality of health care at VA and VA’s community network
- Experience with the ability to get care at VA and within VA’s community network
- Satisfaction with the condition and location of VA’s facilities
- VA’s role in research, education, and emergency preparedness

VA is hosting public virtual listening sessions to hear from Veterans on how to design a health care system of the future and grow services for Veterans in a way that reinforces VA’s role as a leader in the U.S. health care system. This listening session represents an exciting opportunity for Veterans to help VA reimagine how VA delivers care in an equitable, high quality, Veteran-centered manner and develop a plan for investing in VA’s aging infrastructure.

We encourage Veterans, Veterans Service Organizations, Community Veterans Engagement Boards, and other interested stakeholders to attend. The feedback will be used to develop the recommendations VA submits to the Asset and Infrastructure Review (AIR) Commission in January 2022.

If you are not able to attend but would still like to provide feedback, please submit your feedback to VHAMAQs@va.gov. For information or questions related to the listening sessions, please contact Alden Borromeo, Acting Chief, Office of Strategic, Facility and Master Planning at Alden.Borromeo@va.gov.

Please do not include personal health information and be aware that VA will not be providing responses to individual emails.